

INS. CASE OWNER:

PRIYA

CC4/III19018834/ Apa3

LKK:

IDAC:

Surveyor:

Adnan

DOI:

ASSIGNMENT

3/10/19

Date / Time: 23.10.2019

Registered in Merimen: 23.10.2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SHA 3815X

Claim No. :

Name of Insured : COMFORT TRANSPORTATION PTE LTD

Policy No. : MCOM0015

Insured Tel No. : HP:

Make / Model : HYUNDAI I40

Excess Sec II :SS D.O.A: 17/10/2019 20:40

Place of Accident : CENTRAL BLVD TWDS CROSS ST

Is driver the owner? ( YES / NO ) Nature of Accident :

If NO, Driver Name / Age : CHANG HAN KENG

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : +65-96518012 (V/L: YES / NO )

Insured Liability : % Final ? Yes / No

SMJ 1058X

INSRS:  
WSP: KAH MOTOR  
Tel: UBI  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

SMJ 1058X - X  
 SHA 3815X - NS/INC14015781/H1gbw2: DOA: 14.8.14  
 - NS/INC13024590/Ygbw2: DOA: 28.12.13  
 - CC3/AIG13001597/H1k112w2: DOA: 22.01.13

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOI:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 15

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

7679.15

Loss of Rental (LOR):

S\$

( days)

Loss of Use (LOU):

S\$

60.00

(S\$ x 6 days)

Loss of Income (LOI):

S\$

(S\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent )

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 600.00

Total:

S\$

8286.60

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

8286.60

Name 1:

Kah Motor Co. Sdn Bhd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASS. REC BY:

REF:

Adrian

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To Inspect Vehicle No: \_\_\_\_\_  
at Workshop m/s \_\_\_\_\_  
of \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No: \_\_\_\_\_  
Claims No: \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)  
Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: 6 days Res.: Yes or No  
Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
CA / REV / REP. / 24 HRS  
Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SMJ1058x Yr Regn: 2019 / Feb  
Type: MC / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or

Make: Honda Odyssey cc 2356  
Colour: White Insured / Std / NI / NA  
Sp. Reading 7907 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_  
C/No: JHMRC1890KC201042

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55R17  
R: 215/55R17

BS / BUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front		Rear	
R/Bal.	<u>06</u> mm	R/Bal.	<u>06</u> mm
L/Bal.	<u>06</u> mm	L/Bal.	<u>06</u> mm
D.O.A.		D.O.I.	<u>31/10/19</u>

Survey held at Kah Motor

Des. of Damages: Frt / Rear / O/S / (N/S) / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TP III</u>
	<u>PIP \$ 776.78 (Red # 8230.51/534.)</u>
	<u>mv :</u>
	<u>PV :</u>
	<u>Nett :</u>

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1) _____	2) _____	IN _____ OUT _____	Basic & Add.	
3) _____	4) _____		S + RS, SI	
5) _____	6) _____		Photos	
Prel. Report			Others	
Final Report			TOTAL	



# QUOTATION

## KAH MOTOR CO. SDN. BHD.

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

**Customer** : INDIA INTERNATIONAL INSURANCE PTE  
64 CECIL STREET  
#04-00 & #05-00 IOB BUILDING  
SINGAPORE 049711

**Registration No** : SMJ1058X

**Chassis No** : JHMRC1890KC201042

**Model** : ODYSSEY 2.4 EXV-S 19YM (EURO 6)

**Owner's Name** : LIANG WEITAN

**Ins Policy No.** : 19-MS001652-R00

**Date of Accident** : 17/10/2019

**Document No.** : SQT19004556 **Page** 1

**Date** : 18. Oct 2019

**Customer No.** : WZI007

**Svc Advisor** : ARY CHUA WAI NGEE

**Engine No** : K24W72460686

**Date | Time** : 18. Oct 2019 2:58:36 PM

**Surveyor Name** : *U/D : +65 6846 5673*

**Survey Date** : *HF : +65 8100 5305*

**Authorisation Date** : *Email : anychua@honda.com.sg*

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount Incl GST
	TP DIRECT SETTLEMENT (J/NO: 73633)						
	OWNER: LIANG WEITAN						
	OWNER INSURER: TOKIO MARINE INSURANCE LTD						
	ACC DATE: 17/10/2019@20.40PM						
	ACC: CENTRAL BOULEVARD (L/P 35F)						
	SURVEYED BY:						
	REF NO:						
	TP INSURER: INDIA INTERNATIONAL INSURANCE PTE LTD						
	TP VEH: SHA3815X - HYUNDAI/I40/BLUE/TAXI						
BO-WHEEL ALIGN X4	WHEEL ALIGNMENT X4	1	180.00		180.00	12.60	192.60
	<b>Sum Ext. Service</b>				<b>180.00</b>	<b>12.60</b>	<b>192.60</b>
42700-T6A-J43	WHEEL,DISK AL 17X7JJ <i>cat</i>	1	845.30	25	633.97	44.38	678.35
44600-T0B-A00	HUB ASSYFR.	1	187.20	25	140.40	9.83	150.23
44300-T6A-J51	BEARING ASSYFR.HUB <i>3 No new</i>	1	138.20	25	103.65	7.26	110.91
33150-T6A-Q31	LIGHT ASSY,L.HEAD	1	1479.70	25	1109.77	77.68	1187.45
72470-T6A-003	GARNISHL.FR.DOOR CENTER <i>3 new</i>	1	50.50	25	37.87	2.65	40.52
72970-T6A-003	GARNISHL.SLIDE DOOR CENTER	1	45.70	25	34.27	2.40	36.67
72450-T6A-003	MOLDING ASSYL.FR.DOOR <i>3 new</i>	1	73.90	25	55.42	3.88	59.30
72950-T6A-003	MOLDING ASSYL.RR.DOOR	1	69.50	25	52.12	3.65	55.77
75332-T6A-N01ZC	GARNISH ASSY,L.FR.DOOR <i>3 new</i>	1	332.40	25	249.30	17.45	266.75
75333-T6A-N11ZC	GARNISH ASSY,L.SLIDE	1	314.20	25	235.65	16.50	252.15
04645-T6A-J00ZZ	PANEL SET,L.FR.OUTSIDE <i>3 new</i>	1	877.70	25	658.27	46.08	704.35
04641-T6A-330ZZ	PANEL,L.SIDE SILL SIDE <i>3 new</i>	1	272.10	25	204.07	14.28	218.35
60260-T6A-300ZZ	FENDER COMPL.FR. <i>3 new</i>	1	548.60	25	411.45	28.80	440.25
74155-T6A-000	ENCLOSUREL.FR.FENDER <i>3 new</i>	1	26.30	25	19.72	1.38	21.10
67364-T6A-305ZA	TAPE SETL.FR.DOOR SASH INNER <i>3 new</i>	1	38.40	25	28.80	2.02	30.82
67365-T6A-J01	TAPE,L.FR.DOOR SASH UPPER	1	37.30	25	27.97	1.96	29.93

Printed on 22/10/2019 2:50:30 PM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s).

An amount of \$53.50 (incl GST) will be applicable for the request of the above quotation for estimates above \$2,000.00.

However, if the repairs are subsequently done at Kah Motor Co. Sdn. Bhd, it will be refunded.

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

**QUOTATION**

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

**Customer** : INDIA INTERNATIONAL INSURANCE PTE  
64 CECIL STREET  
#04-00 & #05-00 IOB BUILDING  
SINGAPORE 049711

**Registration No** : SMJ1058X

**Chassis No** : JHMRC1890KC201042

**Model** : ODYSSEY 2.4 EXV-S 19YM (EURO 6)

**Owner's Name** : LIANG WEITAN

**Ins Policy No.** : 19-MS001652-R00

**Date of Accident** : 17/10/2019

**Document No.** : SQT19004556 **Page** 2

**Date** : 18. Oct 2019

**Customer No.** : WZ1007

**Svc Advisor** : ARY CHUA WAI NGEE

**Engine No** : K24W72460686

**Date | Time** : 18. Oct 2019 2:58:36 PM

**Surveyor Name** :

**Survey Date** :

**Authorisation Date** :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
67050-T6A-000ZZ	PANEL COMPL FR.DORR <i>Dented</i>	1	895.20	25	<del>671.40</del>	47.00	✓ 718.40
67861-T6A-305ZA	TAPE SETL.RR.DORR SASH INNER <i>New</i>	1	57.10	25	<del>42.82</del>	3.00	✓ 45.82
67550-T6A-J00ZZ	PANEL COMPL.SLIDE DORR <i>Dented</i>	1	1000.50	25	<del>750.37</del>	52.53	✓ 802.90
<b>Sum Item</b>					<b>5467.29</b>	<b>382.73</b>	<b>5,850.02</b>
BOSUN	SUNDRIES <i>New</i>	1	60.00		<del>20.60</del>	4.20	<del>25</del> 64.20
BOJSE	BODY JOINT SEALANT	1	100.00		<del>X 100.00</del>	7.00	<del>X</del> 107.00
BOBC	BODY UNDERSIDE COATING (N)	1	100.00		<del>X 100.00</del>	7.00	<del>107</del> 107.00
BML01I	INSPECT FR LIGHTING MECHANISMS & FOCUS	1	140.00		<del>80 140.00</del>	9.80	<del>85</del> 149.80
BC011R	REMOVE INSTALL & CALIBRATE LH SIDE VIEW CAMERA (N)	1	350.00		<del>X 350.00</del>	24.50	<del>X</del> 374.50
BC012R	RESET VEHICLE SMART ENTRY SYSTEM	1	350.00		<del>✓ 350.00</del>	24.50	374.50
BMI03D	REMOVE & INSTALL LHF COMPARTMENT LININGS	1	450.00		<del>X 450.00</del>	31.50	481.50
BMI03D	REMOVE & INSTALL LHR COMPARTMENT LININGS	1	450.00		<del>X 450.00</del>	31.50	481.50
BKDR11R	REMOVE & TRANSFER ITEMS TO NEW FR L DR ADJUST	1	550.00		<del>450 550.00</del>	38.50	588.50
BKDR31R	REMOVE & TRANSFER ITEMS TO NEW RR L SLIDING DR.	1	650.00		<del>500 650.00</del>	45.50	695.50
BKFE21K	STRAIGHTEN ALIGN RR L FENDER & LH SILL PANEL	1	3360.00		<del>1680 3360.00</del>	235.20	3595.20
BP07R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS (7P)	1	3200.00		<del>1350 3200.00</del>	224.00	3424.00
<b>Sum Labor</b>					<b>9760.00</b>	<b>683.20</b>	<b>10,443.20</b>

Survey By

Date &amp; Time

Excess

Status

Signature

*Adrian Ling**31/10/19**06 Days.**Not Authorized**[Signature]***Total Amount** 15,407.29 1,078.53 16,485.82**Total (Inclusive of GST)** **16,485.82**

Printed on 22/10/2019 10:28:14 AM

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Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s).

An amount of \$53.50 (incl GST) will be applicable for the request of the above quotation for estimates above \$2,000.00.

However, if the repairs are subsequently done at Kah Motor Co. Sdn. Bhd, it will be refunded.

**LKK Auto Consultants** hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allow
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



# SERVICE PRE-INVOICE

## KAH MOTOR CO. SDN. BHD.

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

GST Reg No.: M200050223  
Company Ref. No.: S80FC1380G

<b>Customer:</b>	CU0119840 / INDIA	<b>Document No:</b>	SVO19069816
<b>Chassis No:</b>	JHMRC1890KC201042	<b>Printed By:</b>	ARYCHUA
<b>License No:</b>	SMJ1058X	<b>Order Date:</b>	31. October 2019
<b>Mileage:</b>	7907	<b>Order Time:</b>	2:58:36 PM
<b>Engine No:</b>	K24W72460686	<b>Service Advisor:</b>	ARY CHUA WAI NGEE

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	7% GST Amount	Incid GST
	TP DIRECT SETTLEMENT (J/NO: 73633)						
	OWNER: LIANG WEITAN						
	OWNER INSURER: TOKIO MARINE INSURANCE LTD						
	ACC DATE: 17/10/2019@20.40PM						
	ACC: CENTRAL BOULEVARD (L/P 35F)						
	SURVEYED BY: ADRIAN LING(LKKAUTO)31/10/2019@12.12P						
	REF NO:						
	TP INSURER: INDIA INTERNATIONAL INSURANCE PTE LTD						
	TP VEH: SHA3815X - HYUNDAI/I40/BLUE/TAXI						
42700-T6A-J43	WHEEL_DISK AL 17X7JJ	1	845.30	25	633.97	44.38	678.35
60260-T6A-300ZZ	FENDER COMPL.FR.	1	548.60	25	411.45	28.80	440.25
67364-T6A-305ZA	TAPE SETL.FR.DOOR SASH INNER	1	38.40	25	28.80	2.02	30.82
67365-T6A-J01	TAPE,L.FR.DOOR SASH UPPER	1	37.30	25	27.97	1.96	29.93
67050-T6A-000ZZ	PANEL COMPL.FR.DOOR	1	895.20	25	671.40	47.00	718.40
67861-T6A-305ZA	TAPE SETL.RR.DOOR SASH INNER	1	57.10	25	42.82	3.00	45.82
67550-T6A-J00ZZ	PANEL COMPL.SLIDE DOOR	1	1,000.50	25	750.37	52.53	802.90
	<b>SUM PARTS:</b>				<b>2,566.78</b>	<b>179.69</b>	<b>2,746.47</b>
BOSUN	0760	1	20.00		20.00	1.40	21.40
	SUNDRIES						
BML01I	EXT-YJ	1	80.00		80.00	5.60	85.60
	INSPECT FR LIGHTING MECHANISMS & FOCUS						
	HEADLIGHTS.(N)						
BC012R	0760	1	350.00		350.00	24.50	374.50
	RESET VEHICLE SMART ENTRY SYSTEM						
BKDR11R	EXT-YJ	1	450.00		450.00	31.50	481.50
	REMOVE & TRANSFER ITEMS TO NEW FR L DR. ADJUST & ALIGN INCLUDING FITTINGS ON ATTACHMENT ITES.(N)						
BKDR31R	EXT-YJ	1	500.00		500.00	35.00	535.00
	REMOVE & TRANSFER ITEMS TO NEW RR L SLIDING DR. ADJUST & ALIGN INCLUDING FITTINGS ON ATT. ITEM(N)						
BKFE21K	EXT-YJ	1	1,680.00		1,680.00	117.60	1,797.60
	STRAIGHTEN ALIGN RR L FENDER & LH SILL PANEL						
BP07R	EXT-YBH	1	1,350.00		1,350.00	94.50	1,444.50
	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(7P)						
	<b>SUM LABOUR:</b>				<b>4,430.00</b>	<b>310.10</b>	<b>4,740.10</b>
BO-WHEEL ALIGN X4	WHEEL ALIGNMENT X4	1	180.00		180.00	12.60	192.60
	<b>SUM EXT SERVICE:</b>				<b>180.00</b>	<b>12.60</b>	<b>192.60</b>
	<b>TOTAL SGD</b>				<b>7,176.78</b>	<b>502.39</b>	<b>7,679.17</b>
	<b>Total Payable (SGD)</b>						<b>7,679.17</b>

WD=6

18834/pa3

**Nivitha (LKK Auto)**

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 23 October 2019 9:12 AM  
**To:** Ary Chua; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Manivel Priyadarshini  
**Subject:** RE: TPDS-III: SMJ1058X & SHA3815X DOA: 17/10/2019@20.40PM  
**Attachments:** 1022\_001.pdf; 1.jpg; 2.jpg; 3.jpg; 4.jpg; 5.jpg; 6.jpg; 7.jpg; 8.jpg; 9.jpg; 10.jpg; 11.jpg; 12.jpg; 13.jpg

10.23 am 23/10/19  
P: Mr. Hiew  
Y: not in

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMJ1058X and let us have your report urgently.

This claim will be handled by Ms Priya.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** Ary Chua [mailto:arychua@honda.com.sg]  
**Sent:** 22 October, 2019 4:29 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>  
**Subject:** RE: TPDS-III: SMJ1058X & SHA3815X DOA: 17/10/2019@20.40PM

Dear Gabriel Wee,

We Choose Surveyor as below:

- LKK Auto Consultants Pte Ltd

Kindly Establish this Case Liability Status?

Thank you.

Best Regards,

**Ary Chua Wai Ngee**

**Kah Motor Co. SDN BHD** 15 Ubi Road 4 Singapore 408610

Phone: 6846 5673 Fax: 6748 0770 H/P: 81006306

Email Address : [arychua@honda.com.sg](mailto:arychua@honda.com.sg)

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 22 October 2019 4:26 PM  
**To:** Ary Chua <arychua@honda.com.sg>



Cc: Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>

Subject: RE: TPDS-III: SMJ1058X & SHA3815X DOA: 17/10/2019@20.40PM

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

From: Ary Chua [mailto:arychua@honda.com.sg]

Sent: 22 October, 2019 3:53 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>

Subject: TPDS-III: SMJ1058X & SHA3815X DOA: 17/10/2019@20.40PM

Dear III-Team,

Kindly Establish this case Liability Status Before Arrange for Car Survey. Car Not In Ubi Bodyshop.  
Our Client got Front Video Footage.

Thank you.

Best Regards,

**Ary Chua Wai Ngee**

Kah Motor Co. SDN BHD 15 Ubi Road 4 Singapore 408610

Phone: 6846 5673 Fax: 6748 0770 H/P: 81006306

Email Address : [arychua@honda.com.sg](mailto:arychua@honda.com.sg)



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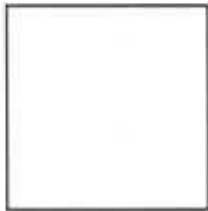
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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be



intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Hsiao Tong (LKKAuto)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 26 October 2019 9:43 AM  
**To:** 'Manivel Priyadarshini'  
**Cc:** Admin A  
**Subject:** TPDS-III: SMJ1058X & SHA3815X DOA: 17/10/2019@20.40PM //LKK REF: CC4/III19018834/pa3  
**Attachments:** SMJ 1058X vs SHA 3815X - TP VIDEO.mp4

III Ref: TBA

Hi Priya,

Attached is a copy of third party video footage.

We have seek mandate on liability thru Merimen.

For your approval pls.

...CLAIM SUBFOLDER...(Pending Mandate Request)							
Vehicle Not In: <a href="#">Direct Assessment</a>							
Claims Audit	Activity Log	Documents	Create Supplementary	Process			
<b>CLAIM SUBFOLDER TRACKING</b>							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Stm Auth'd	Status
Main	(Not Notified)		23 Oct 2019 00:00				Pending Mandate Request <a href="#">Cancel Case</a>
Name		Reference		Claim Details			
<b>CLAIM SUBFOLDER DETAILS</b> <span>[Created by adjuster]</span>							
Insured:							
Main Claimant: <b>LIANG WEITAN</b> , ID: S8209584E							
Vehicle Reg. No.: <b>SMJ1058X</b> Date of Loss: 17/10/2019 20:00 - :59							
Claim Type: <b>TP</b> Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): <b>SHA3815X</b> Policy No. (Claimant): 19-MS001652-800							
Excess:							
Repairer: <b>Kah Motor Co Sdn Bhd (Ubi)</b> 15 Ubi Road 4, 408610 Ubi - Tel: 68465671							
Handling Insurer: <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by Priya]							
Claimant's Insurer: <b>Tokio Marine Insurance Singapore Ltd (HQ)</b> - Tel: 6221 6111							
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 04/11/2019]							

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Ary Chua <arychua@honda.com.sg>  
**Sent:** Saturday, 26 October 2019 9:01 AM  
**To:** Hsiao Tong (LKKAuto); Admin A; assignments  
**Cc:** Liew Thye Wui; Faeaz  
**Subject:** RE: TPDS-III: SMJ1058X & SHA3815X DOA: 17/10/2019@20.40PM //LKK REF: CC4/III19018834/pa3  
**Attachments:** My Movie.mp4

Dear Hsiao Tong,  
Kindly refer to this Video Footage & Establish this case Liability?

Thank you.  
Best Regards,  
**Ary Chua Wai Ngee**  
**Kah Motor Co. SDN BHD** 15 Ubi Road 4 Singapore 408610  
Phone: 6846 5673 Fax: 6748 0770 H/P: 81006306  
Email Address : [arychua@honda.com.sg](mailto:arychua@honda.com.sg)

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Saturday, 26 October 2019 8:45 AM  
**To:** Ary Chua <arychua@honda.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>  
**Subject:** TPDS-III: SMJ1058X & SHA3815X DOA: 17/10/2019@20.40PM //LKK REF: CC4/III19018834/pa3  
Without Prejudice  
Dear Sirs/Mdm,

We refer to the above matter.  
Kindly provide your client video for our necessary action.  
Thank you.

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Oct 2019 19:49	Cim Dtl Modified	Claimant's Name: -> LIANG WEITAN, Claimant's ID: -> S8209584E.	[A] HOW MEI KWAN
2	23 Oct 2019 19:49	Cim Veh Model Changed	(204681) HONDA ODYSSEY 2.4 EXV-S CVT SR (A).	[A] HOW MEI KWAN
3	23 Oct 2019 19:49	Cim Created	Reg No: SMJ1058X, Acct Date: 2019/10/17, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ), Worksh op: Kah Motor Co Sdn Bhd (Ubi)	[A] HOW MEI KWAN
4	23 Oct 2019 19:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Oct 2019 19:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/04	[A] HOW MEI KWAN
6	23 Oct 2019 19:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Oct 2019 19:49	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement,	[A] HOW MEI KWAN
8	23 Oct 2019 19:49	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	26 Oct 2019 08:46	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% (BOLA 15)	[A] CHEW HSIAO TONG
10	29 Oct 2019 09:52	Video Downloaded	Downloaded TP video	[I] Priya
11	29 Oct 2019 09:53	Video Downloaded	Downloaded TP video	[I] Priya
12	29 Oct 2019 09:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/04	[I] Priya
13	29 Oct 2019 09:56	Adj Mandate Set	Approved:0.00.	[I] Priya

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2323322	24 Oct 2019 08:45:45	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMJ1058X	SHA3815X	11.77
2326237	29 Oct 2019 09:39:01	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMJ1058X	Priya	xx.xx

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 30 October 2019 8:20 AM  
**To:** 'Ary Chua'  
**Cc:** Liew Thye Wui; Faeaz; Admin A; assignments  
**Subject:** RE: TPDS-III: SMJ1058X & SHA3815X DOA: 17/10/2019@20.40PM //LKK REF: CC4/III19018834/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

**\*\*KINDLY ARRANGE FOR SURVEY.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ary Chua <[arychua@honda.com.sg](mailto:arychua@honda.com.sg)>  
**Sent:** Saturday, 26 October 2019 9:01 AM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Liew Thye Wui <[twliew@honda.com.sg](mailto:twliew@honda.com.sg)>; Faeaz <[faeaz@honda.com.sg](mailto:faeaz@honda.com.sg)>  
**Subject:** RE: TPDS-III: SMJ1058X & SHA3815X DOA: 17/10/2019@20.40PM //LKK REF: CC4/III19018834/pa3

Dear Hsiao Tong,  
Kindly refer to this Video Footage & Establish this case Liability?

Thank you.  
Best Regards,

**Ary Chua Wai Ngee**

**Kah Motor Co. SDN BHD** 15 Ubi Road 4 Singapore 408610

Phone: 6846 5673 Fax: 6748 0770 H/P: 81006306

Email Address : [arychua@honda.com.sg](mailto:arychua@honda.com.sg)

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Saturday, 26 October 2019 8:45 AM

**To:** Ary Chua <[arychua@honda.com.sg](mailto:arychua@honda.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Liew Thye Wui <[twliew@honda.com.sg](mailto:twliew@honda.com.sg)>; Faeaz <[faeaz@honda.com.sg](mailto:faeaz@honda.com.sg)>

**Subject:** TPDS-III: SMJ1058X & SHA3815X DOA: 17/10/2019@20.40PM //LKK REF: CC4/III19018834/pa3  
Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly provide your client video for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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## Hsiao Tong (LKKAUTO)

---

**From:** Lim Chou Siong <cslim@honda.com.sg>  
**Sent:** Thursday, 28 November 2019 4:57 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Faeaz  
**Subject:** LKK C/O INDIA- Submission of Third Party Direct Settlement, Y/R: Pls Provide : O/R: SMJ1058X  
**Attachments:** 2038\_001.pdf

Dear Hsiao Tong,

ACCIDENT INVOLVING SMJ1058X AND SHA3815X ON 17.10.19

Attached please find our repair invoice and other relevant documents for the above direct settlement claim.

Kindly email me the DV as soon as possible.

Kindly contact us if you need any clarifications.

Warmest Regards,

Cslim  
DID: +65 6514 5684  
Email: [cslim@honda.com.sg](mailto:cslim@honda.com.sg)

**From:** Printer Service <printservice@honda.com.sg>  
**Sent:** Thursday, 28 November 2019 4:47 pm  
**To:** Lim Chou Siong <cslim@honda.com.sg>  
**Subject:** Attached Image



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## Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	23 Oct 2019 19:49	Cim Dtl Modified	Claimant's Name: -> LIANG WEITAN. Claimant's ID: -> S8209584E.		[A] HOW MEI KWAN
2	23 Oct 2019 19:49	Cim Veh Model Changed	(204681) HONDA ODYSSEY 2.4 EXV-S CVT SR (A).		[A] HOW MEI KWAN
3	23 Oct 2019 19:49	Cim Created	Reg No: SMJ1058X, Acct Date: 2019/10/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Kah Motor Co Sdn Bhd (Ubi)		[A] HOW MEI KWAN
4	23 Oct 2019 19:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
5	23 Oct 2019 19:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/04		[A] HOW MEI KWAN
6	23 Oct 2019 19:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
7	23 Oct 2019 19:49	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.		[A] HOW MEI KWAN
8	23 Oct 2019 19:49	Adj Adjuster Assigned	[None] -> MARCUS CHUA		[A] HOW MEI KWAN
9	26 Oct 2019 08:46	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 15)		[A] CHEW HSIAO TONG
10	29 Oct 2019 09:52	Video Downloaded	Downloaded TP video		[I] Priya
11	29 Oct 2019 09:53	Video Downloaded	Downloaded TP video		[I] Priya
12	29 Oct 2019 09:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/04		[I] Priya
13	29 Oct 2019 09:56	Adj Mandate Set	Approved:0.00.		[I] Priya
14	03 Nov 2019 12:14	Label Removed	(30651):Vehicle Not In.		[A] HOW MEI KWAN
15	03 Nov 2019 12:14	Adj Adjuster Assigned	MARCUS CHUA -> ADRIAN LING		[A] HOW MEI KWAN
16	07 Jan 2020 16:10	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
17	07 Jan 2020 16:10	Cim Dtl Modified	Insured Name: -> -, Insured ID: -> -. Claim Conclusion: -> 3.		[A] JOANNE LEE KHANG MIN
18	07 Jan 2020 16:10	Cim Dtl Modified	JPJ Reg. Date: -> 2019/02/22.		[A] JOANNE LEE KHANG MIN
19	07 Jan 2020 16:10	Cim Details Notified			[A] JOANNE LEE KHANG MIN
20	16 Jan 2020 15:07	Adj Mandate Request	Cur.Req:8286.60:PODS Liability: 100% *Quantum: (a)CORw/GST: \$7,679.15 + (b)LOU(6days x \$100.00): \$600.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$8,286.60 *Vehicle Model: Honda Odyssey (2356cc) *6 recommendation repair days *For your approval p		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

## ACTIVITY

No record

## Merimen Billing for this case - Transaction History

Ref No	Bill Date	Bill Type	Acc. Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2323322	24 Oct 2019 08:45:45	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMJ1058X	SHA3815X	11.77

## Print Received Message

This mail is associated with :

\*SMJ1058X (MCT19100415)  
[SHA3815X]  
TP  
LIANG WEITAN  
Oct 17 2019 8:00PM  
[-]  
Kah Motor Co Sdn Bhd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 17/01/2020 11:40 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$8286.60) - SMJ1058X - Claim Handler: Priya

Approved:8286.60:Request TP WS to issue Tax invoice for Repairs in III's favour

## Hsiao Tong (LKKAUTO)

---

**From:** Lim Chou Siong <cslim@honda.com.sg>  
**Sent:** Monday, 20 January 2020 8:48 AM  
**To:** Hsiao Tong (LKKAUTO); Faeaz  
**Cc:** Admin A  
**Subject:** LKK C/O INDIA- Submission of Third Party Direct Settlement, Y/R: Pls Provide : O/R: SMJ1058X  
**Attachments:** 3259\_001.pdf

Dear Hsiao Tong,

We accepted your settlement offer.

Attached signed DV for your retention.  
Hard copy have mail to you today.

We would appreciate if you could process payment for our claim soonest possible.

Warmest Regards,

Cslim  
DID: +65 6514 5684  
Email: [cslim@honda.com.sg](mailto:cslim@honda.com.sg)

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Monday, 20 January 2020 8:29 am  
**To:** Faeaz <faeaz@honda.com.sg>  
**Cc:** Lim Chou Siong <cslim@honda.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: LKK C/O INDIA- Submission of Third Party Direct Settlement, Y/R: Pls Provide : O/R: SMJ1058X

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 7,679.15
2. Loss of Use (6days x \$100.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 8,286.60</b>

Please confirm acceptance.

If our offer is acceptable by your client, please duly sign the DV enclosed and return together with the following document to us (LKK) for our necessary action: -

- Original LOD.
- Original Repair Tax Invoice, addressed to M/s India International Insurance Pte Ltd
- Original Authorisation to Act signed by your client, Liang Weitan.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 16 January 2020 3:09 PM

**To:** Faeaz <[faeaz@honda.com.sg](mailto:faeaz@honda.com.sg)>

**Cc:** Lim Chou Siong <[cslim@honda.com.sg](mailto:cslim@honda.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LKK C/O INDIA- Submission of Third Party Direct Settlement, Y/R: Pls Provide : O/R: SMJ1058X

#### **Without Prejudice**

Dear Faeaz,

We are seeking mandate from III and will get back to you asap.

Kindly bear with us for time being.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Faeaz <[faeaz@honda.com.sg](mailto:faeaz@honda.com.sg)>

**Sent:** Wednesday, 15 January 2020 4:07 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Lim Chou Siong <[cslim@honda.com.sg](mailto:cslim@honda.com.sg)>

**Subject:** FW: LKK C/O INDIA- Submission of Third Party Direct Settlement, Y/R: Pls Provide : O/R: SMJ1058X

Dear Hsiao Tong,

Refer to our below email dated 28/11/19.

To date we still have yet to receive your response on the above claim settlement.

We appreciate if you could kindly expedite the process and let us have your settlement Offer soonest possible.

**Best Regards**

**Mohd Faeaz Bin Yaacob**

**Senior Executive**

**Kah Motor Body Repair Centre**

**15, Ubi Road 4**

**Singapore 408610**

**Tel : 68465678**

**Hp : 82886304**

---

**From:** Lim Chou Siong <[cslim@honda.com.sg](mailto:cslim@honda.com.sg)>

**Sent:** Thursday, 28 November, 2019 4:57 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Faeaz <[faeaz@honda.com.sg](mailto:faeaz@honda.com.sg)>

**Subject:** LKK C/O INDIA- Submission of Third Party Direct Settlement, Y/R: Pls Provide : O/R: SMJ1058X

Dear Hsiao Tong,

ACCIDENT INVOLVING SMJ1058X AND SHA3815X ON 17.10.19



Attached please find our repair invoice and other relevant documents for the above direct settlement claim.

Kindly email me the DV as soon as possible.

Kindly contact us if you need any clarifications.

**Warmest Regards,**

Cslim

DID: +65 6514 5684

Email: [cslim@honda.com.sg](mailto:cslim@honda.com.sg)

**From:** Printer Service <[printservice@honda.com.sg](mailto:printservice@honda.com.sg)>

**Sent:** Thursday, 28 November 2019 4:47 pm

**To:** Lim Chou Siong <[cslim@honda.com.sg](mailto:cslim@honda.com.sg)>

**Subject:** Attached Image



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**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Motor Co., Ltd.)

15 Ubi Road 4

Singapore 408610

Tel : +65 6841 3838

Fax : +65 6748 0770

[www.honda.com.sg](http://www.honda.com.sg)

20 January 2020

Your ref : Pls Provide  
Our ref : SMJ1058X

**LKK Auto Consultants Pte Ltd**

51 Ubi Avenue 1

#01-25 Paya Ubi Industrial Park

Singapore 408933

**Attn: Motor Claims Dept / Hsiao Tong**

Dear Sir / Madam,

**ACCIDENT INVOLVING SMJ1058X AND SHA3815X ON 17.10.19**

We herewith enclosed the original Express Settlement discharge voucher duly signed for your necessary action.

Kindly let us have your cheque payment of **S\$7,679.15 (nett)** in favour of **Kah Motor Co. Sdn. Bhd.** and **S\$607.45 (nett)** in favour of **Liang Weitan** as soon as possible.

Your prompt settlement would be much appreciated.

Thank you.

Yours sincerely,

Cslim

DID: 6514 5684

[cslim@honda.com.sg](mailto:cslim@honda.com.sg)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Oct 2019 <a href="#">Edit Reg</a>		23 Oct 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$47,176.78</b> <a href="#">Edit Estimates</a>	<b>\$47,176.78</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>COMFORT TRANSPORTATION PTE LTD</b> , ID: 199303821R									
Main Claimant: <b>LIANG WEITAN</b> , ID: S8209584E									
Vehicle Reg. No.: <b>SMJ1058X</b>		Date of Loss: 17/10/2019 20:00 - :59 [7 Months and 25 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / MCT19100415</b>		Policy/Cover Note No.: MCOMD015							
Vehicle Reg. No. (Insured): <b>SHA3815X</b>		Policy No. (Claimant): 19-MS001652-R00							
		Excess:							
Repairer: <b>Kah Motor Co Sdn Bhd (Ubi)</b> 15 Ubi Road 4, 408610 Ubi - Tel: 68465671									
Handling Insurer: <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Priya</b> ]									
Claimant's Insurer: <b>Tokio Marine Insurance Singapore Ltd (HQ)</b> - Tel: 6221 6111									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 04/11/2019]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (17/01/2020): Alert - Adj Mandate Approved (\$8286.60) - SMJ1058X - Claim Handler: Priya</li> <li>III_SG (29/10/2019): Alert - Adj Mandate Approved (\$0.00) - SMJ1058X - Claim Handler: Priya</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SMJ1058X (MCT19100415)  
[SHA3815X]  
TP  
LIANG WEITAN  
Oct 17 2019 8:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Kah Motor Co Sdn Bhd

Upload Documents			Upload Photos			Compose New Letter			View <span>View in Browser</span>		
Video									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	29/10/19 09:39	TP video								Load MP4	
Photos/Images									1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
2	16/01/20 15:03	Chassis Number								Load JPG	<input checked="" type="checkbox"/>
3	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
4	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
5	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
6	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
7	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
8	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
9	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
10	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
11	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
12	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
13	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
14	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
15	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
16	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
17	16/01/20 15:03	General View								Load JPG	<input checked="" type="checkbox"/>
18	16/01/20 15:04	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>
19	16/01/20 15:04	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>
20	16/01/20 15:04	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>
21	16/01/20 15:04	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>
22	16/01/20 15:04	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	23/10/19 19:49	ACKNOWLEDGEMENT EMAIL TO III DD 23.10.19								Load PDF	
2	23/10/19 19:49	TP ESTIMATE + TP GIA REPORT								Load PDF	
3	06/11/19 13:12	TP ESTIMATE - MARKED								Load PDF	
4	16/01/20 14:56	WORKSHOP INVOICE								Load PDF	
5	16/01/20 14:56	LTA SEARCH								Load PDF	
6	16/01/20 14:56	LOD								Load PDF	
7	31/01/20 14:18	AUTHORISATION TO ACT FORM								Load PDF	
8	31/01/20 14:18	DISCHARGE VOUCHER								Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	24/10/19 08:45	Singapore Accident Statement								Load PDF	
2	24/10/19 08:45	Singapore Accident Statement								Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

## Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19018834/APA3Q2

Date: 31/01/2020

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant SMJ1058X Insured Vehicle No: SHA3815X  
 Vehicle No: SMJ1058X Date of Loss: 17/10/2019 Nature of Claim: TP Claim No: MCT19100415

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMJ1058X  
 Make & Model: HONDA ODYSSEY, 2.4 EXV-S CVT SR (A) Engine No: K24W72460686  
 Reg. Date: 22/02/2019 (Man. Year: 2018) Chassis No: JHMRC1890KC201042  
 Colour: White Odometer: 7907 km  
 Engine Capacity: 2356 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 215/55 R17 Rear Tyre Size: 215/55 R17  
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm  
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,527.29	2,586.78	2,940.51	53.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,880.00	4,590.00	5,290.00	53.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>15,407.29</b>	<b>7,176.78</b>	<b>8,230.51</b>	<b>53.42</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,078.51</b>	<b>502.37</b>	<b>576.14</b>	<b>53.42</b>
<b>Nett Amount (S\$)</b>	<b>16,485.80</b>	<b>7,679.15</b>	<b>8,806.65</b>	<b>53.42</b>
<b>+ Loss of Use (6.0 x S\$100.00/day) (S\$)</b>		<b>600.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>8,286.60</b>		

### INSPECTION

Date of Assignment: 23/10/2019  
 Date Inspected: 31/10/2019 Inspected At: Kah Motor Co Sdn Bhd (Ubi)  
 15 Ubi Road 4  
 Singapore 408610  
 Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG



*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 16 Jan 2020)
<b>Parts:</b>	M1-SUV	HONDA ODYSSEY 2.4 EXV-S CVT SR (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMJ1058X)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WHEEL DISK AL 17X7JJ	Cut	633.97 FS	*633.97 FS
2	1		*HUB ASSYFR	Not Necessary	140.40 FS	*- FS
3	1		*BEARING ASSYFR .HUB	Not Necessary	103.65 FS	*- FS
4	1		*LIGHT ASSY,L.HEAD	Not Necessary	1,109.77 FS	*- FS
5	1		*GARNISH .FR.DOOR CENTER	Not Necessary	37.87 FS	*- FS
6	1		*GARNISHL.SLIDE DOOR CENTER	Not Necessary	34.27 FS	*- FS
7	1		*MOLDING ASSYL.FR.DOOR	Not Necessary	55.42 FS	*- FS
8	1		*MOLDING ASSYL.RR.DOOR	Not Necessary	52.12 FS	*- FS
9	1		*GARNISH ASSY,L.FR.DOOR	Not Necessary	249.30 FS	*- FS
10	1		*GARNISH ASSY,L.SLIDE	Not Necessary	235.65 FS	*- FS
11	1		*PANEL SET ,L.FR.OUTSIDE	Not Necessary	658.27 FS	*- FS
12	1		*PANEL ,L.SIDE SILL SIDE	Not Necessary	204.07 FS	*- FS
13	1		*FENDER COMPL.FR	Dented	411.45 FS	*411.45 FS
14	1		*ENCLOSUREL .FR.FENDER	Not Necessary	19.72 FS	*- FS
15	1		*TAPE SETL.FR.DOOR SASH INNER	Necessary	28.80 FS	*28.80 FS
16	1		*TAPE,L.FR .DOOR SASH UPPER	Necessary	27.97 FS	*27.97 FS
17	1		*PANEL COMPL .FR.DOOR	Dented	671.40 FS	*671.40 FS
18	1		*TAPE SETL.RR.DOOR SASH INNER	Necessary	42.82 FS	*42.82 FS
19	1		*PANEL COMPL .SLIDE DOOR	Dented	750.37 FS	*750.37 FS
20	1		*SUNDRIES	Necessary	60.00 FS	*20.00 FS

F=Franchise part. S=SpcNetl.

<b>Total Parts (S\$)</b>	<b>5,527.29</b>	<b>2,586.78</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	WHEEL ALIGNMENT	New	180.00	180.00
2	BODY JOINT SEALANT	New	100.00	0.00
3	BODY UNDERSIDE COATING	New	100.00	0.00
4	INSPECT FR LIGHTING MECHANISMS & FOCUS	New	140.00	80.00
5	REMOVE INSTALL & CALIBRATE LH SIDE VIEW CAMERA	New	350.00	0.00
6	RESET VEHICLE SMART ENTRY SYSTEM	New	350.00	350.00
7	REMOVE & INSTALL LHF COMPARTMENT LININGS	New	450.00	0.00
8	REMOVE & INSTALL LHR COMPARTMENT LININGS	New	450.00	0.00
9	REMOVE & TRANSFER ITEMS TO NEW FR L DR ADJUST	New	550.00	450.00
10	REMOVE & TRANSFER ITEMS TO NEW RR L SLIDING DR	New	650.00	500.00
11	STRAIGHTEN ALIGN RR L FENDER & LH SILL PANEL	New	3,360.00	1,680.00
12	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS	New	3,200.00	1,350.00
Gross Labour Cost (S\$)			9,880.00	4,590.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >