

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 10 August 2021 2:14 PM
To: Siak Tong Sim; Tristan Farhan; Sandy Ho; Yvonne Ng
Subject: [REPUDIATED LIABILITY] RE: LOD/Invoice for SLF2984Z

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SLF 2984Z AND SLX 3678G ON 12/10/2019

Please be informed that our Principal had repudiated the claim due to our insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of SLX 3678G.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 25 May 2021 5:54 PM
To: Siak Tong Sim <siaktong@lioncityrentals.com.sg>; Tristan Farhan <tristanfarhan@lioncityrentals.com.sg>; Sandy Ho <sandyho@lioncityrentals.com.sg>; Yvonne Ng <yvonne.ng@lioncityrentals.com.sg>
Subject: RE: LOD/Invoice for SLF2984Z

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sim,

We refer to the email below.

Our principal have send out a final reminder to our insured to file the report.

Kindly hold hand for the time being and we will revert to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>

Sent: Wednesday, 21 April 2021 1:47 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tristan Farhan <tristanfarhan@lioncityrentals.com.sg>; Sandy Ho <sandyho@lioncityrentals.com.sg>; Tan, Mary <Mary.Tan@aig.com>; Yvonne Ng <yvonne.ng@lioncityrentals.com.sg>

Subject: Fwd: LOD/Invoice for SLF2984Z

Dear Sir/Madam

Please update us this attached LOD

We will escalate to GIA DRM if we do not hear from your end

Thanks & Best Regards

S.T.Sim

Manager

Accident Reporting Center

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869

H/P: 65- 69559351



----- Forwarded message -----

From: **Asher Sng (LKKAuto)** <AsherSng@lkkauto.com>

Date: Thu, Mar 12, 2020 at 2:44 PM

Subject: RE: LOD/Invoice for SLF2984Z

To: Siak Tong Sim <siaktong@lioncityrentals.com.sg>

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

Our insured strongly dispute that case and refuse to file the report.

We are still pending instruction from our principal, shall revert to you once our principal revert to us.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>

Sent: Thursday, 12 March 2020 1:10 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Fwd: LOD/Invoice for SLF2984Z

Dear sir

Please update me the status of this LOD

Thanks & Best Regards

S.T.Sim

Manager

Accident Reporting Center

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869



----- Forwarded message -----

From: **Siak Tong Sim** <siaktong@lioncityrentals.com.sg>

Date: Thu, Nov 21, 2019 at 2:42 PM

Subject: Re: LOD/Invoice for SLF2984Z

To: <ashersng@lkkauto.com>

Cc: Kelly Shi <kelly.shi@lioncityrentals.com.sg>, Yvonne Ng <yvonne.ng@lioncityrentals.com.sg>

Dear sir

Attached LOD/Invoice for SLF2984Z for your approval and early settlement

Regards

S.T.Sim (65-97422188)

Manager

Accident Reporting Center

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869



Asher Sng (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Tuesday, 10 August 2021 12:14 PM
To: Asher Sng (LKKAUTO)
Cc: Khoo, Kay-Eng; Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Accident Involving SLF2984Z and SLX3678G on 12 October 2019 // LKK Ref: CC4/AIG19018828/Eea3

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Please be informed that we have repudiated all liabilities to the above claim.

Kindly inform TP to redirect their claim to the insured directly.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: 01 July 2021 11:29
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Accident Involving SLF2984Z and SLX3678G on 12 October 2019 // LKK Ref: CC4/AIG19018828/Eea3

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We refer to the above matter.

Third party is chasing for offer / settlement, however insured have yet to report till date.

Kindly advise us the next course of action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Asher Sng (LKKAuto)

Sent: Tuesday, 25 May 2021 5:50 PM

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SLF2984Z and SLX3678G on 12 October 2019 // LKK Ref: CC4/AIG19018828/Eea3

Hi Bernard,

Contented noted.

Please updated us.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Tuesday, 25 May 2021 5:35 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SLF2984Z and SLX3678G on 12 October 2019 // LKK Ref: CC4/AIG19018828/Eea3

Hi Asher,

Please request TP to hold hands as we are giving another final reminder to our insured.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: 22 April 2021 10:17
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Accident Involving SLF2984Z and SLX3678G on 12 October 2019 // LKK Ref: CC4/AIG19018828/Eea3

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Hi Bernard,

We refer to the above matter.

Third party is chasing for offer / settlement, however insured have yet to report till date.

Kindly advise us the next course of action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, 6 January 2021 9:46 AM
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Accident Involving SLF2984Z and SLX3678G on 12 October 2019 // LKK Ref: CC4/AIG19018828/Eea3

Hi Bernard,

We refer to the email below.

We have email to insured and check so far yet to reponse tto us.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Monday, January 4, 2021 9:31 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SLF2984Z and SLX3678G on 12 October 2019 // LKK Ref: CC4/AIG19018828/Eea3

Hi Asher,

Please update once insured replies.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Saturday, December 26, 2020 12:26 AM

To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Re: Accident Involving SLF2984Z and SLX3678G on 12 October 2019 // LKK Ref: CC4/AIG19018828/Eea3

This message is from an external sender; be cautious with links and attachments.

Hi Mr Khoo,

We refer to the above matter.

We are currently pending response from insured on the PIR.

Insured have yet to report till date due to insured driver dispute on the liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Sent: Friday, November 6, 2020 5:12 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SLF2984Z and SLX3678G on 12 October 2019 // LKK Ref: CC4/AIG19018828/Eea3

Dear All,

Please advise status.

Khoo Kay Eng
AIG

Manager, Auto Property Damage Claims
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #09-16 Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.aig.sg

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From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, October 21, 2020 11:54 AM
To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Accident Involving SLF2984Z and SLX3678G on 12 October 2019 // LKK Ref: CC4/AIG19018828/Eea3

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Hi Mr Khoo,

We will check and get back to you.

Hi Asher,

Kindly assist.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Tuesday, 20 October 2020 3:27 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Accident Involving SLF2984Z and SLX3678G on 12 October 2019

Our Ref: 0337239383SG003

Dear Hsiao Tong,

Grateful if you can advise via Merimen the current status of the matter, thank you.

Khoo Kay Eng
AIG

Manager, Auto Property Damage Claims
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #09-16 Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.aig.sg

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