

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Friday, May 29, 2020 2:50 PM  
**To:** Renkai (ECS)  
**Cc:** Admin A  
**Subject:** RE: Request for accident photos and police investigation result - ACCIDENT INVOLVING SLN 7916X & XE 3129H [LONPAC] ON 18/10/2019

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLN 7916X & XE 3129H [LONPAC] ON 18/10/2019**

Kindly let us know which workshop that is assisting you to make a third party claim against SLN7916X to enable us to follow up and advice your insurance company **Lonpac** accordingly.

Kindly also let us have the accident photos and police investigation result to enable us to do the necessary.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, November 12, 2019 1:43 PM  
**To:** Renkai (ECS) <renkai@ecspteltd.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Request for accident video - ACCIDENT INVOLVING SLN 7916X & XE 3129H [LONPAC] ON 18/10/2019

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLN 7916X & XE 3129H [LONPAC] ON 18/10/2019**

Kindly also let us know which workshop that is assisting you to make a third party claim against SLN7916X to enable us to follow up and advice your insurance company Lonpac accordingly.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, 12 November 2019 1:34 PM  
**To:** Renkai (ECS) <[renkai@ecspteltd.sg](mailto:renkai@ecspteltd.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Request for accident video - ACCIDENT INVOLVING SLN 7916X & XE 3129H [LONPAC] ON 18/10/2019

Dear Sir/Madam,

**ACCIDENT INVOLVING SLN 7916X & XE 3129H [LONPAC] ON 18/10/2019**

We refer to the above subject matter and your e-mail below.

Duly noted.

Please forward us a copy of the police investigation result as well.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Renkai (ECS) <[renkai@ecspteltd.sg](mailto:renkai@ecspteltd.sg)>  
**Sent:** Tuesday, 12 November 2019 1:30 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Fiona <[fiona@timesinsurance.com.sg](mailto:fiona@timesinsurance.com.sg)>  
**Subject:** Re: Request for accident video - ACCIDENT INVOLVING SLN 7916X & XE 3129H [LONPAC] ON 18/10/2019

Dear Khanchna,

The memory card was taken by SPF at the scene, and we have not received it back from them yet. We will forward the footage once we receive it back.

Do let us know if we can provide any other information in the meantime. Thanks.

Best regards,  
Lee Renkai

ECS Pte Ltd  
Tel: (65) 6268 7188  
Fax: (65) 6266 0161

On 12 Nov 2019, at 10:54 AM, Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)> wrote:

Our Ref: CC4/LPC19018826/R1ka3

**ECS PTE LTD**  
[POLICY HOLDER]

**Attn: Mr. Lee**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLN 7916X & XE 3129H [LONPAC] ON 18/10/2019**

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **Lonpac Insurance Bhd.**

We would like to request a copy of the accident video footage to enable us to do the necessary.

Your prompt action is much appreciated.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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