Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 5 November, 2019 9:08 AM

To: 'MT_Claim_SG'

Cc: Khanchna (LKK Auto); Admin A

Subject: RE: ACCIDENT INVOLVING SLN7916X & YOUR INSURED: XE3129H DOA:

18/10/2019 - ARRANGE SURVEY [External Confidential]

Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Categories: HMK

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

LPC ref: 19/19/19/VC05/022557 LKK REF: CC4/LPC19018826/R1ka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLN 7916X

We have not authorized repairs.

Enclosed for your perusal is:

TP estimated cost of repair

Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com> Sent: Wednesday, 23 October, 2019 10:39 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLN7916X & YOUR INSURED: XE3129H DOA: 18/10/2019 - ARRANGE SURVEY

[External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 23 October 2019 10:02 AM

To: assignments@lkkauto.com

Cc: MT Claim SG <mt claim@lonpac.com>; Kalah Varatharajoo <kalah.pegasusengrg@gmail.com>

Subject: FW: ACCIDENT INVOLVING SLN7916X & YOUR INSURED: XE3129H DOA: 18/10/2019 - ARRANGE SURVEY

[External Confidential]

Lonpac External - Confidential

Our Ref :19/19/19/VC05/022557

Dear Nivitha,

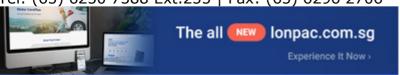
Kindly proceed as requested.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Kalah Varatharajoo [mailto:kalah.pegasusengrg@gmail.com]

Sent: Wednesday, 23 October, 2019 9:53 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Pegasus Engineering

Subject: Re: ACCIDENT INVOLVING SLN7916X & YOUR INSURED: XE3129H DOA: 18/10/2019 - ARRANGE SURVEY

[External General]

Hi GERALD,

We would like to choose Mr. Mohd Rasul to conduct survey for the above vehicle.

Thank you.

Warmest Regards,

Tel: 6513 7748 | Fax: 6251 3161

Add: 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

On Wed, 23 Oct 2019 at 09:34, GERALD POH WEE BIN < geraldpoh@lonpac.com > wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/19/19/VC05/022557

Dear Kalah,

Please see list of our Motor surveyors and revert within the next

2 working days:_

1	Kalvin Ang
2	Steve Chen
3	Jackson Quek
4	Robin Poon
5	Nicholas Tey
6	Mohd Taufik
7	Kenneth Kong
8	Marcus Chua
9	Mohd Rasul
10	Adrian Ling

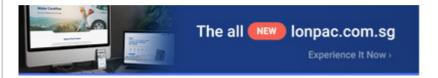
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Kalah Va	ratharajoo [mailt	o: <u>kalah.pec</u>	<u> asusengrg(</u>	<u> agmai</u>	l.com
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Sent: Wednesday, 23 October, 2019 8:55 AM

To: MT_Claim_SG; GERALD POH WEE BIN; ONG LI LI

Cc: Pegasus Engineering

Subject: ACCIDENT INVOLVING SLN7916X & YOUR INSURED: XE3129H DOA: 18/10/2019 - ARRANGE SURVEY

Your Ref: XE3129H

Our Ref: SLN7916X

DOA: 18/10/2019

Without Prejudice

Dear All,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have a **list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Vehicle grounded at our premises. Please arrange to survey our client's vehicle at 74 Kian Teck Road S628800.

Thank you.

Warmest Regards,

Kala

Claims Assistance at Pegasus Engineering & Trading Pte Ltd

Tel: 6513 7748 | Fax: 6251 3161

Add: 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride



This email has been checked for viruses by AVG antivirus software. www.avg.com