

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 16 September 2020 3:21 PM  
**To:** Manivel Priyadarshini  
**Cc:** Admin A  
**Subject:** RE: MCT19100537 //LKK Ref: CC4/III19018815/Dpa3

Hi Priya,

Contents noted.

We will inform Chunni Motor Work Pte Ltd to direct the claim to NTUC(insurer of PC4553P).

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Manivel Priyadarshini <manivel@iii.com.sg>  
**Sent:** Wednesday, 16 September 2020 3:06 PM  
**To:** Admin A <admin-a@lkkauto.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** FW: MCT19100537 //LKK Ref: CC4/III19018815/Dpa3

Dear Sir,

Below email from our client for your perusal.

Thank You

Best Regards,

**Priya Manivel**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

[Tel:63476100](tel:63476100),Ext-284



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**From:** Fleet Safety <[fleetsafety@cdgtaxi.com.sg](mailto:fleetsafety@cdgtaxi.com.sg)>  
**Sent:** Wednesday, 16 September 2020 2:57 pm  
**To:** Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>  
**Subject:** Re: MCT19100537 //LKK Ref: CC4/III19018815/Dpa3

Dear Priya

I have viewed both drivers' video footage, indeed they should claim against NTUC Income.

Please inform Chunni Motor the same.

Regards  
Carol Chen  
Fleet Safety Department  
Hotline Contact No: 6550 8768  
ComfortDelGro Taxi

#ComfortUnited, Together We Can Overcome



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**From:** Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>  
**Sent:** Friday, 4 September 2020 5:22 PM  
**To:** Fleet Safety <[fleetsafety@cdgtaxi.com.sg](mailto:fleetsafety@cdgtaxi.com.sg)>  
**Subject:** FW: MCT19100537 //LKK Ref: CC4/III19018815/Dpa3

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Dear Sir/Madam,

We refer to the above matter,

The video footage clearly shows PC4553P (NTUC) beat the traffic light and collided into SHA7995H & SHB4274U .  
Based on the video evidence both our insured vehicle should be settled by NTUC insurance

We have received LOD from Chunni for the vehicle SHB4274U.

Please let us have your opinion.

Thank You  
Best Regards,  
**Priya Manivel**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
[Tel:63476100](tel:63476100),Ext-284



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 13 August 2020 9:45 am  
**To:** Mekavathanan Sarangapani <[mekavathanan@iii.com.sg](mailto:mekavathanan@iii.com.sg)>  
**Cc:** Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>; Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>; Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: MCT19100537 //LKK Ref: CC4/III19018815/Dpa3

Hi Mr Meka,

The recommended repair cost is L/sum \$16,000.00 with 9 repair days.

We will prepare our survey report and upload all the docs in Merimen asap.

Thanks.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mekavathanan Sarangapani <[mekavathanan@iii.com.sg](mailto:mekavathanan@iii.com.sg)>  
**Sent:** Thursday, 13 August 2020 9:28 AM  
**To:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>; Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>; Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>  
**Subject:** MCT19100537

LKK team

Please provide update on quantum for TP taxi please

Please upload to merimen

Meka

<b>Assign Solicitor</b>		<b>File Review</b>		<b>Adj Market Value</b>	
<b>Edit Claim Details &gt;&gt;</b>		<b>Process Adj Mandate &gt;&gt;</b>			

AIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'd	Status
Main	23 Oct 2019		23 Oct 2019 00:00			<b>Adjuster Mandate Request</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Offer Processing</b>	<b>Claim Details</b>
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AIM SUBFOLDER DETAILS	
Insured:	
In Claimant:	<b>COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R</b>
Vehicle Reg. No.:	<b>SHB4274U</b>
Claim Type:	<b>TP / MCT19100537</b>
Vehicle Reg. No. (Insured):	<b>SHA7995H</b>
Repairer:	<b>Chunni Motor Work Pte Ltd (HQ) <a href="#">PROFILE</a> Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Auto</b>
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]</b>
Claimant's Insurer:	<b>India International Insurance Pte Ltd (HQ) - Tel: 63476100</b>
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt]</b>

AIM REGISTERED
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Best Regards,

Mekavathanan

HOD

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



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CityCab Pte Ltd Registration No. 199502839G

Comfort Transportation Pte Ltd [Registration No. 199303821R]

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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 17 September 2020 8:29 AM  
**To:** 'Chunni motor Work'  
**Cc:** Admin A  
**Subject:** RE: Your Ref: SHB4274U \*Our Ref: CC4/III19018815/Dpa3 [ACCIDENT INVOLVING SHA 7995H(III) / SHB 4274U/ OTHERS ON 22/10/2019]

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

The video footage clearly shows PC4553P(NTUC) beat the traffic light and collided into SHA7995H(our insured) & SHB4274U(your client). Based on the video evidence, we are of the view that both our insured and your client's claim should be settled by the insurer of PC4553P(NTUC).

In view of this, kindly re-direct your client's claim to the insurer of PC4553P.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Chunni motor Work <chunnimw@yahoo.com.sg>  
**Sent:** Friday, 11 September 2020 3:47 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: Your Ref: SHB4274U \*Our Ref: CC4/III19018815/Dpa3 [ACCIDENT INVOLVING SHA 7995H(III) / SHB 4274U/ OTHERS ON 22/10/2019]

Your Ref : CC4/III19018815/Dpa3  
Our Ref : SHB 4274 U (221019)

**WITHOUT PREJUDICE**

Dear Hsiao Tong,

Your email of 27-08-2020 refers.

Kindly expedite this matter and revert with your offer of an amicable settlement soonest possible.

Thank you.

Best Regards  
William  
Claims Department

Chunni Motor Work Pte Ltd  
10 Ang Mo Kio Industrial Park 2A  
#03-19 AMK AutoPoint  
Singapore 568047

Tel : 6483-6016 (Claims)

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Save the trees - Do you really need to print this e-mail?

On Thursday, 27 August 2020, 5:07:44 pm SGT, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We are reviewing the matter and get back to you.

Kindly hold hands for time being.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chunni motor Work <[chunnimw@yahoo.com.sg](mailto:chunnimw@yahoo.com.sg)>

**Sent:** Wednesday, 26 August 2020 3:22 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Your Ref: SHB4274U \*Our Ref: CC4/III19018815/Dpa3 [ACCIDENT INVOLVING SHA 7995H(III) / SHB 4274U/ OTHERS ON 22/10/2019]

## REMINDER

On Wednesday, 4 March 2020, 3:08:29 pm SGT, Chunni motor Work <[chunnimw@yahoo.com.sg](mailto:chunnimw@yahoo.com.sg)> wrote:

Your Ref : CC4/III19018815/Dpa3

Our Ref : SHB 4274 U (221019)



**WITHOUT PREJUDICE**

Dear Hsiao Tong,

Your email of 01-02-2020 refers.

We have on 27-02-2020 forwarded the Video footage to you via mail.

Kindly check at your end and revert with your offer of an amicable settlement as soon as possible.

Thank you.

Best Regards

William

Claims Department

Chunni Motor Work Pte Ltd  
10 Ang Mo Kio Industrial Park 2A  
#03-19 AMK AutoPoint  
Singapore 568047

Tel : 6483-6016 (Claims)

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or any modification.

On Saturday, 1 February 2020, 10:36:40 am SGT, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**2<sup>nd</sup> REMINDER**

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 30/11/2019.

Attached is a copy of our insured accident report for your easy reference.

As per III instruction, we would like to request for your client's video footage as stated in his GIA report.

Appreciate an early reply.

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 22 January 2020 5:05 PM

**To:** Chunni motor Work <[chunnimw@yahoo.com.sg](mailto:chunnimw@yahoo.com.sg)>

**Subject:** RE: Your Ref: SHB4274U \*Our Ref: CC4/III19018815/Dpa3 [ACCIDENT INVOLVING SHA 7995H(III) / SHB 4274U/ OTHERS ON 22/10/2019]

**REMINDER**

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 30/11/2019.

Attached is a copy of our insured accident report for your easy reference.

As per III instruction, we would like to request for your client's video footage as stated in his GIA report.

Appreciate an early reply.

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 30 November 2019 9:43 AM

**To:** Chunni motor Work <[chunnimw@yahoo.com.sg](mailto:chunnimw@yahoo.com.sg)>

**Subject:** Your Ref: SHB4274U \*Our Ref: CC4/III19018815/Dpa3 [ACCIDENT INVOLVING SHA 7995H(III) / SHB 4274U/ OTHERS ON 22/10/2019]

Your Ref: **SHB4274U**

Without Prejudice

Our Ref: CC4/III19018815/Dpa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHA 7995H(III) / SHB 4274U/ OTHERS ON 22/10/2019**

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

As per III instruction, we would like to request for your client's video footage as stated in his GIA report.

Appreciate an early reply.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)