

ASS. REC. BY:

REF: CS/FC1 M018809/R19f3

Special Instruction:

SURVEYOR

Raisul

ASSIGNMENT (Office)

From (Person): Marina Chin San San of FC1 Date/Time: 23.10.19 3.13p.m

Estimated Cost: Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SLD 9422T Insured: SHB 2433R

at Workshop m/s Volkswagen Tel: 63057133

of 207 Alexandra Road

Policy No: Claim No: D19006585 MP5H

Sum Insured: Excess:

Make of Veh: D.O.A. 0.10.2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 23.10.19 2.28p.m. Person Contacted: Edmund

H.O.D. Endorsement:

Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLD 9422T - NA / MS 1601259/247 DOA - 18/07/2016
	SHB 2433R - CS/QW 16011876/H1913d1 DOA - 17/06/2016
25/10/19 @ 11.07am	revised to Marina Chin by email.
21/11/19 @ 2.28pm	confirmed with Pearllyn final fig \$ 4397.93, 4 days by email (used \$ 3230.01, 42%)

ASS. REQ. BY: RABUREF: PCI

839H

ASSIGNMENT

From: _____ Date: 24/10/2019

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLO 9422T
at Workshop m/s: Volkswagen
of: 247 Alexandra Road

Insured: _____

Policy No: _____

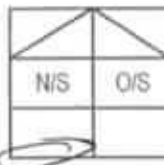
Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: 2-30pm (walking)
edmund

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (DS)

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLO 9422T Yr Regn: 2016 JunType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Polo GP 1.2 TSI C.C. 1197Colour: Red A/C: Insured / Std / NI / NASp. Reading: 55576 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVW Z226 RZG W05 7139Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/50R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 12/10/19 D.O.I. 24/10/19Survey held at: Volkswagen

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

REAR N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 21 NOV 2019

Date/Time, File Pass to?

21/11 11:55 AM
☐ : Prel. Report
☐ : Final Report

Date/Time, File Return to?

3

Days Of Repair: 4Resurvey No. of Trip: 1

Add Fee:

☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Insp (\$)☐ : Wind and (\$)

Survey Fee:

Transportation:

\$ + RS. \$

Photo:

Other:

TOTAL

Report Format: 7P

Lump Sum / L.B.H. =

4397.93

150

50

50

43

293



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D19006585MFSH

Date: 25 October 2019

Our Ref: CS/FCI19018809/R1qf3

The Motor Claims Department
MS First Capital Insurance Ltd

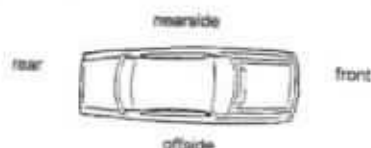
Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SLD 9422T .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 24/10/2019 at the premises of M/s VOLKSWAGEN, and have the following to report:-

Workshop Estimate Amount	: S\$ 7,431.60 .
Revised Estimate Amount	: S\$ 4,201.59 .
"Check" Items Amount	: S\$ 470.01 .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

Description of Damage:
The vehicle sustained damages
at the rear n/s portion.



Yours faithfully

Rasul
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	15-10-2019	Our Ref No. D19006585MFSH
Accident Date	12-10-2019	Claim Type. Third Party
Insured Vehicle	SHB2433R	Third Party Vehicle. SLD9422T
Survey Location	247 ALEXANDRA ROAD	
Contact Person.	EDMUND GOH	
Contact No.	63057133/ 63057299	Fax No. 64743643
Survey Type	DIRECT SETTLEMENT:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	VOLKSWAGEN GROUP SINGAPORE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	MERINA CHIA SAN SAN	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 21 November 2019 2:27 PM
To: Cheong Pearlyn (VGS - SG/Singapore); SUR
Cc: Kong Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Subject: RE: SLD9422T - FINALISE

Dear Pearlyn,

WITHOUT PREJUDICE

Confirm final fig \$4,397.93 before GST and 4 repair days.

Kindly send the relevant documents to MS First Capital Insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Tuesday, 19 November 2019 12:05 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: SLD9422T - FINALISE

Dear Rasul,

Please confirmed

COR \$4397.93 before GST

Total 4 working days repairs

Pearlyn Cheong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Main Line: +65 6305 7299
Main Fax: +65 6474 364
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 25 October 2019 11:02 AM
To: 'CWS Motor Claims'; assignments; SUR
Cc: 'Merina Chia'
Subject: RE: SURVEY ASSESSMENT - D19006585MFSH/1
Attachments: CSFC19018809R1qf3.pdf

Dear Merina,

Enclosed herewith preliminary advice of SLD 9422T.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 23 October 2019 3:34 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D19006585MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Wednesday, 23 October, 2019 3:13 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19006585MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	839H
Vehicle Details	
Vehicle No.:	SLD9422T
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Oct 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	POLO GP 1.2 TSI A/T 6C13EZ SR LED
Primary Colour:	Red
Manufacturing Year:	2016
Engine No.:	CJZA42580
Chassis No.:	WVWZZZ6RZGU057139
Maximum Power Output:	66.0 kW (88 bhp)
Open Market Value:	\$17,304.00
Original Registration Date:	30 Jun 2016
First Registration Date:	30 Jun 2016
Transfer Count:	2
Actual ARF Paid:	\$7,304.00
PARF Eligibility Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Jun 2026
PARF Rebate Amount:	\$5,478.00
COE Details	
COE Expiry Date:	29 Jun 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,200.00
COE Rebate Amount:	\$36,861.00
Total Rebate Amount:	\$42,339.00

The information contained herein is correct as at 25 Oct 2019

OK

64,000
42,339

21,661

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No. 199101494Z
GST No. M200985052



Quotation

Non binding - Preview

Page 1/1
Document no.
Document date 21-10-2019
Customer no. 5211049698
Customer GST-ID
Dealer 39999
Job order number 2019002411/ 1
Job order date 21-10-2019
Service Advisor PEARLYN CHEONG

Ms.
BINTI SALLEH
JULIANATASHA
BLK 536 JELAPANG ROAD
#15-20
Singapore 670536

License plate	Model code	First registration	VIN	Model	Mileage
SLD9422T	6C13EZ	30-06-2016	WVWZZZ6RZGU057139	POLO 1.2 BMT COMFO 66 D7F	121

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
6C6807421A GRU	Cover For Bumper Primed	1	pcs	876.08	#1	876.08	937.41
6C6807393B	Guide Piece (BUMPER BRACKET LHS)	1	pcs	57.41	#1	57.41	61.43
6R6807863B	Attachment Strip	1	pcs	68.06	#1	68.06	72.82
6R0807305A	Cross Member	1	pcs	401.95	#1	401.95	430.09
6C0945105B	Reflector	1	pcs	68.93	#1	68.93	73.76
6C0945095L	Taillight With Back-Up Li	1	pcs	279.17	#1	279.17	298.71
	LABOUR	3	pcs	840.00	#1	2,520.00	2,696.40
	Spray Painting	3	pcs	800.00	#1	2,400.00	2,568.00

Quotation valid till 28-10-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	6,671.60	7%	520.21	7,431.60	7,951.81
Total	760.00	6,671.60		520.21	7,431.60	7,951.81

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

Handwritten notes:
25/10/19
Hp 90010068
4 days
24/10/19 @ 1500
Repair before paint
7607.94

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Preview

Page 1/2

Company
MS
FIRSTCAPITAL INSURANCE
8 RAFFLES QUAY
#21-00
Singapore 048580

Customer Details:
Ms.
BINTI SALLEH
JULIANATASHA
BLK 536 JELAPANG ROAD
#15-20
Singapore 670536

Document no.
Document date 19-11-2019
Customer no. 5211041956
Customer GST-ID 195000106C
Dealer 39999
Job order number 2019002479/ 1
Job order date 25-10-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SLD9422T	6C13EZ	30-06-2016	WWZZZ8RZGU057139	POLO 1.2 BMT COMFO 66 D7F	58,351

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
6C6807421A GRU	Diagnostic and Programming	1	pcs.	480.00	#1	480.00 ✓	513.60
	Cover For Bumper Primed	1	pcs.	876.08	#1	876.08 ✓	937.41
	SEA-29/10/2019						
6C6807393B	Guide Piece	1	pcs.	57.41	#1	57.41 ✓	61.43
	(BUMPER BRACKET LHS)						
	O/S-SEA-29/10/2019						
6C0945105B	Reflector	1	pcs.	68.93	#1	68.93 ✓	73.76
	XR-25/10/2019						
6C0945095L	Taillight With Back-Up Li	1	pcs.	279.17	#1	279.17 ✓	298.71
	SEA-29/10/2019						
6R0810971C	Wheelhouse Protector	1	pcs.	196.34	#1	196.34 (5)	210.08
	SEA-29/10/2019						
	LABOUR	1	pcs.	840.00	#1	840.00 ✓	898.80
	Spray Painting	2	pcs.	800.00	#1	1,600.00 ✓	1,712.00
	SURVEYOR: RASUL DOA: 12.10.19 MS						
	FIRST CAPITAL DIRECT SETTLEMENT TP						
	VEH: SHB2433R						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	3,917.93	7%	307.86	4,397.93	4,705.79
Total	480.00	3,917.93		307.86	4,397.93	4,705.79

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions). —

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639178
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

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Company
MS
FIRSTCAPITAL INSURANCE
6 RAFFKES QUAY
#21-00
Singapore 048580

Customer Details:
Ms.
BINTI SALLEH
JULIANATASHA
BLK 536 JELAPANG ROAD
#15-20
Singapore 670538

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

19-11-2019
5211041856
195000106C
39999
2019002479/ 1
25-10-2019
PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SLD9422T	6C13EZ	30-06-2016	WWZZZ6RZGU057139	POLO 1.2 BMT COMFO 66 D7F	56,351

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

MODEL	POLO
-------	------

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
	Total			\$0.00

<u>No.</u>	<u>Item No.</u>	<u>Description</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Discount</u>	<u>Amount</u>
1	6R0810971C	Wheelhouse Protector	1	\$ 196.34		\$ 196.34
			TOTAL:		\$196.34	

\$196.34

SAM



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI19018809/R1qf3n2	
36 ROBINSON ROAD #16-01 CITY HOUSES SINGAPORE 068877			Date : 22-11-2019	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SHB 2433R	Veh. Inspected	SLD 9422T
	Policy No.		Coverage (\$)	0.00
	Claim No.	D19006585MFSH	Excess (\$)	0.00
	Assign From	MERINA CHIA SAN SAN	Assign Date	23/10/2019
2. Vehicle Particulars & Condition				
	Make & Model	VOLKSWAGEN POLO GP 1.2 TSI	c.c	1197
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	WVWZZZ6RZGU057139	Colour	RED
	Odometer	55576	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	205/50 R16	YOKOHAMA	6 mm
	L/H Front Tyre	205/50 R16	YOKOHAMA	6 mm
	R/H Rear Tyre	205/50 R16	YOKOHAMA	6 mm
	L/H Rear Tyre	205/50 R16	YOKOHAMA	6 mm
4. Description of Damages				
	THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information				
	Accident Date	12/10/2019	Inspection Date	24/10/2019
	Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks				
	A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLD 9422T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER FOR BUMPER PRIMED (SN)	DEFORMED	876.08	876.08
1	GUIDE PIECE (BUMPER BRACKET LHS)(SN)	NECESSARY	57.41	57.41
1	ATTACHMENT STRIP (SN)	SERVICEABLE	68.06	-
1	CROSS MEMBER (SN)	SERVICEABLE	401.95	-
1	REFLECTOR (SN)	CRACKED	68.93	68.93
1	TAILLIGHT WITH BACK-UP LI (SN)	CRACKED	279.17	279.17
1	WHEELHOUSE PROTECTOR (ADDITIONAL)(SN)	TORN	196.34	196.34
			1,947.94	1,477.93
LABOUR				
	LABOUR.		2,520.00	840.00
	SPRAY PAINTING.		2,400.00	1,600.00
	DIAGNOSTIC AND PROGRAMMING.		480.00	480.00
	CHECK SHORT CIRCUIT/HARNESS REPAIR.	NOT NECESSARY	280.00	-
			5,680.00	2,920.00
GRAND TOTAL			7,627.94	4,397.93
RECOMMENDED COST OF REPAIRS				4,397.93

Report Ref No. CS/FCI19018809/R1qf3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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