

Our Ref : T 1019 / SHC3387D /WT(st)

Your Ref :

Date : 30-Oct-19CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**CHINA TAIPING INSURANCE CO LTD****3 ANSON ROAD****#16-00 SPRINGLEAF TOWER****SINGAPORE 079909****Attn : Motor Claims Department****WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC3387D YOUR INSURED GBH9105G  
AND OTHER UNKNOWN ON 21.10.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC3387D which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBH9105G we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 2,996.00
6	<u>3</u> days Loss of Rental @ \$ 110.67 per day	\$ 332.01
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,335.50

**HIRER'S CLAIM**

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 3,575.50

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : GBH9105G
- c) GIA / Police report/s of : SHC3387D
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

**Workshops**  
**Braddell**  
205 Braddell Road  
Singapore 579701**Loyang**  
59 Loyang Drive  
Singapore 508969**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717**Pandan**  
45 Pandan Road  
Singapore 609286**Ubi**  
320 Ubi Road 3  
Singapore 408649**Senoko**  
24 Senoko Loop  
Singapore 758156**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791**Yishun**  
Yishun Industrial Park A  
Singapore 768732



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI19018808/K1eb3

31 OCT 2019

**PRG ENGINEERING PTE LTD**

3031A UBI ROAD 3  
#01-113  
SINGAPORE 408659

Dear Sir/Madam,

**ACCIDENT INVOLVING GBH 9105G AND SHC 3387D / OTHERS ON  
21/10/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG**

**140 SHC3387D , GBH9105G , UNKNOWN ON 21-Oct-19 09:15  
AYE TWDS TUAS BEFORE CLEMENTI ROAD EXIT**

I / We

**ONG THIAN HUAT**

(Hirer) NRIC No.: **SXXXX044Z**

and/or

**YEO CHENG SIN**

(Relief) NRIC No.: **SXXXX326A**

Taxi Number

**SHC3387D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

**22-Oct-2019**


Name of Hirer

**ONG THIAN HUAT**

Hirer NRIC

**SXXXX044Z**

Signature :



Address

**532 BUKIT BATOK STREET 51 #04-...  
650532**

Contact No.

**97853030**


Name of Relief

**YEO CHENG SIN**

Relief NRIC

**SXXXX326A**

Signature :



Address

**240 BUKIT BATOK EAST AVE 5 #04-231  
650240**

Contact No.

**83152413**



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1833761800

Claim No : SNM19D205017

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,485.50

DOLLARS THREE THOUSAND FOUR HUNDRED EIGHTY FIVE AND CENTS  
FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 3387D

Insured Vehicle No. : GBH 9105G

Date of Loss : 21/10/2019

Place of Accident : AYE TWDS TUAS BEFORE CLEMENTI ROAD EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PRG ENGINEERING PTE LTD

Driver Name : MIA SAGOR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	2,996.00
(3) Loss of Use/Rental/Earning	S\$	482.01
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 3,485.50

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

Signature :

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Date :

17/11/2020

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

**TAX INVOICE**

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969

24 Senoko Loop Singapore 758156

383 Sin Ming Drive Singapore 575717

7 Sungei Kadut Way Singapore 728791

45 Pandan Road Singapore 609286

501 Yishun Industrial Park A Singapore 768732

320 Ubi Road 3 Singapore 408642

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC3387D

NO/DATE  
91474911 25.10.2019

MAKE  
HYUNDAI

JOB NO.  
305343332

MODEL  
I-40

ODOMETER READING

DATE OF REG  
03.01.2014

CHASSIS CODE  
KMHLB41UMDU043509

JOB TYPE

Description : 3P 21.10.2019

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	2,800.00
Add GST @ 7.000 %	196.00
<b>Total Invoice amount</b>	<b>2,996.00</b>

Issued by : CHEWBEELENG 25.10.2019 16:12:15  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT19100491

Date: 25 October 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	21/10/2019 @ 09:15 hrs
ALONG	AYE TWDS TUAS BEFORE CLEMENTI ROAD EXIT
INVOLVING	GBH9105G, UNKNOWN

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3387D** (the "Taxi"). The Taxi was hired to **ONG THIAN HUAT IC NO SXXXX044Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO
293	2015	0555
184	0930	1722
323	2041	0630
181	0840	1802
270	2055	0537
252	0838	1817
3311	2102	0554
188	818	1836
329	2051	0625
205	818	1828
253	2016	0538

[illegible]

CHC 2387D

### Enquire Vehicle Insurance Details

Vehicle No, Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GBH9105G 21 Oct 2019 / 09:15:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

SNC3387D



RE: [MANDATE REQUEST] RE: OUR REF: SNM19D205017-GBH9105G-CML/BEN- Accident Involving GBH9105G and SHC3387D (TP : LKK REF - CC3/CTI19018808/K1eb3) on 21.10.2019

Alfred Toh <alfred.toh@sg.cntaiping.com>

Thu 4/16/2020 10:13 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**LKK REF - CC3/CTI19018808/K1eb3**

**CTPIS REF – SNM19D205017C02/5(cml/ben)**

Dear Asher

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,485.50.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**DID: 65 6389 6183**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Tuesday, April 14, 2020 3:07 PM

**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Subject:** Re: [MANDATE REQUEST] RE: OUR REF: SNM19D205017-GBH9105G-CML- Accident Involving GBH9105G and SHC3387D (TP : LKK REF - CC3/CTI19018808/K1eb3) on 21.10.2019

Hi Sir,

We refer to the email dated 16/12/2019.

Third party chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

*Best Regards,*

*Asher Sng | Case Handler*

*LKK Auto Consultants Pte Ltd*

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, December 16, 2019 5:01 PM

**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** FW: [MANDATE REQUEST] RE: OUR REF: SNM19D205017-GBH9105G-CML- Accident Involving GBH9105G (OI : CTI - TBA) and SHC3387D (TP : LKK REF - CC3/CTI19018808/K1eb3) on 21.10.2019

Dear Ben,

Fya

Thank You.

Regards,  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Monday, 16 December, 2019 3:37 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM19D205017-GBH9105G-CML- Accident Involving GBH9105G (OI : CTI - TBA) and SHC3387D (TP : LKK REF - CC3/CTI19018808/K1eb3) on 21.10.2019

Your ref : SNM19D205017-GBH9105G-CML

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,485.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,302.15	\$ 2,996.00

2. Loss of Rental (3days x \$110.67)	\$ 332.01	\$ 332.01 (3Days x \$110.67)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 150.00 (3days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total		<b>\$ 3,485.50</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>

**Sent:** Tuesday, 29 October 2019 1:22 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM19D205017-GBH9105G-CML- Accident Involving GBH9105G (OI : CTI - TBA) and SHC3387D (TP : LKK REF - CC3/CTI19018808/K1eb3) on 21.10.2019

Dear Shu Pei,

As requested, attached our insured's SAS report for your perusal.

Thanks.

Regards,

**Elaine Cheong**

Executive (Motor Claims)

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

**From:** Claims Dept of CTI

**Sent:** Wednesday, 23 October, 2019 5:32 PM

**To:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Shu Pei



(LKKAUTO) <[shupei@lkkauto.com](mailto:shupei@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** OUR REF: SNM19D205017-GBH9105G-CML- Accident Involving GBH9105G (OI : CTI - TBA) and SHC3387D (TP : LKK REF - CC3/CTI19018808/K1eb3) on 21.10.2019

Dear Elaine,

Please revert LKK.

Note : officer in charge – Elaine Cheong.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Shu Pei (LKKAUTO) [<mailto:shupei@lkkauto.com>]

**Sent:** Wednesday, 23 October, 2019 5:08 PM

**To:** Claims Dept of CTI

**Cc:** Alfred Toh ; Admin A ; Asher Sng (LKKAUTO)

**Subject:** Direct Settlement - Accident Involving GBH9105G (OI : CTI - TBA) and SHC3387D (TP : LKK REF - CC3/CTI19018808/K1eb3) on 21.10.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3387D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupei@lkkauto.com](mailto:shupei@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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