

INS. CASE OWNER:

Joel

CC 4 /EQI1901

8805

K2gib

LKK:
IDAC:

Surveyor:

KALVIN

DOI:

22/10/19

Date / Time:

22/10/19

Registered in Merimen:

22/10/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

FBL 1890D

Claim No.:

0M19KLU00569

Name of Insured:

MUKHAMMAD HUK FARIDY

BMW

Policy No.:

DMPPH19-000652

Insured Tel No.:

HP:

Make / Model:

Vanner

Excess Sec II :S\$

D.O.A.:

21/10/19

Place of Accident:

PIE TO INKONET

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHU 663B



INSRS:

WSP:

Tel:

Liability:

RMKS:

LOG

W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHU 663B - 1

FBL 1890D - 1

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

KALVIN

Repair Cost:

P/P

S\$ 1764.22

(2

days) Reduction:

2777-90

%

50

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

x

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4160.00

COPY SENT
12/1/2020

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 21 Oct 2019)

Parts: 192 HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ComfortDelGro Engineering Pte Ltd/SHC663B/21/10/2019 14:06

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*EMBLEM -HYBRID <i>all</i>	20.00	0.00	*24.30 FL *
2	1		*EMBLEM -IONIQ <i>all</i>	20.00	0.00	*31.30 FL *
3	1		*BOOT LID LAMP RH <i>all</i>	20.00	0.00	*794.40 FL
4	1		*REAR BUMPER <i>all</i>	20.00	0.00	*459.40 FL *
5	1		*REAR BUMPER CENTRE MOULDING ASSY <i>all</i>	20.00	0.00	*451.25 FL *
6	1		*REAR BUMPER LOWER CENTRE MOULDING ASSY <i>all</i>	20.00	0.00	*155.00 FL
7	2		*REAR BUMPER STAY LH /RH <i>all</i>	20.00	0.00	*276.20 FL
8	2		*REAR BUMPER SIDE BRACKET LH /RH <i>all</i>	20.00	0.00	*66.20 FL
9	10		*REAR BUMPER COVER CLIPS <i>all</i>	20.00	0.00	*22.00 FL
10	1		*REAR BUMPER REFLECTOR LAMP RH <i>all</i>	20.00	0.00	*31.90 FL *
11	1		*BOOT LID CITY CAB & TEL NO STICKER <i>all</i>	20.00	0.00	*30.00 FL *
12	1		*BOOT LID ADVERTISEMENT LOGO <i>all</i>	20.00	0.00	*100.00 FL
13	1		*REAR BUMPER REVERSE SENSOR <i>all</i>	20.00	0.00	*135.70 FL *
14	1		*REAR BUMPER RUBBER MAT <i>all</i>	20.00	0.00	*50.00 FL *

F=Franchise part, L=List Item Disc.

Sub Total (S\$) 2,627.65

- List Item Discount on L Items (S\$) 525.53

Total Parts (S\$) 2,102.12

ComfortDelGro Engineering Pte Ltd/SHC663B/21/10/2019 14:06. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

There are no new miscellaneous items selected.

No Particulars

Estimates on Labour		Lab.Type	Amount
No	Particulars		
<u>Labour Items</u>			
1	PANEL BEATING	New	320 500.00
2	SPRAY PAINTING	New	500.00 400
3	WIRING	New	500.00 200
4	TUFF KOTE	New	800.00 X
5	REMOVE/REFIX REVERSE SENSOR	New	120.00 30
6	DIAGNOSIS AND REST ERROR CODE.	New	150.00 X
		Gross Labour Cost (\$\$)	1,440.00

< END OF ESTIMATES >

Kalvi 1 (10K)
23/10/19 1130h
20p
VVP
Before Part photo

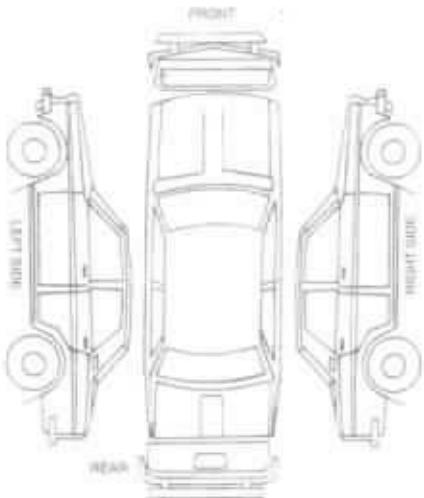


Team:	ARC Repair TP(CFS0)1	JOB CARD	Sales Order:	JC NO.: 305342765
TOMER		REGN NO:	SHC 663B	MILEAGE
AS	CITYCAB PTE LTD	MAKE :	HYUNDAI	FUEL
TOMER NO.	7010070			E 1/2 F
RESS	383 SIN MING DRIVE	MODEL	IONIQ(G2)	DATE/TIME IN
	Singapore SINGAPORE 575717			21.10.2019 08:10
(R)	65551188	YR OF MANU	17.07.2019	TARGET DATE
(P)		CHASSIS CODE	KMHC851CVKU164900	COMPLETION DATE/TIME
OUNT CARD NO.				

Accident Date: 21.10.2019
NATURE: 3P 21.01.2019

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION



CKED & PASSED OUT BY:

SERVICE ADVISOR	CUSTOMER'S SIGNATURE
Redemption Slip	Exit Pass
No.: SHC 663B CHIANG	Vehicle No.: SHC 663B
Signature/Date	Name of Service Advisor Date
Returned to Service Reception upon collection	To be kept by Security Guard

10/21/2019

Repairer Estimates

ComfortDelGro Engineering Pte Ltd (Co. Reg No: 199500048W)

59 Loyang Drive
Singapore 508969
Tel: 6214 8300TP INSURER:
CCPL

EQ Insurance Company Ltd (HQ)

Singapore

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	21/10/2019
Vehicle Reg. No.:	SHC663B	Driveable?	
Party At Fault:	UNKNOWN		
Make/Model:	HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)	Vehicle Reg. Date:	17/07/2019
Vehicle Colour:	YELLOW	Chassis No:	KMHC851CVKU164900
Engine No:	G4LEKU298704		
Odometer:	42607 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	4		

Present Location: COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)

COST OF CLAIMS

	Amount
Parts	2,102.12
Miscellaneous Items	0.00
Labour	1,440.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	3,542.12
+ GST 7.00% (S\$)	247.95
Nett Amount (S\$)	3,790.07

This claim is handled by: CHIANG LIAT CHOON

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 21 Oct 2019)

Parts: 192 HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ComfortDelGro Engineering Pte Ltd/SHC663B/21/10/2019 14:06

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*EMBLEM -HYBRID /	20.00	0.00	*24.30 FL
2	1		*EMBLEM -IONIQ /	20.00	0.00	*31.30 FL
3	1		*BOOT LID LAMP RH X	20.00	0.00	*794.40 FL
4	1		*REAR BUMPER /	20.00	0.00	*459.40 FL
5	1		*REAR BUMPER CENTRE MOULDING ASSY /	20.00	0.00	*451.25 FL
6	1		*REAR BUMPER LOWER CENTRE MOULDING ASSY X	20.00	0.00	*155.00 FL
7	2		*REAR BUMPER STAY LH /RH ?	20.00	0.00	*276.20 FL
8	2		*REAR BUMPER SIDE BRACKET LH /RH ?	20.00	0.00	*66.20 FL
9	10		*REAR BUMPER COVER CLIPS /	20.00	0.00	*22.00 FL
10	1		*REAR BUMPER REFLECTOR LAMP RH /	20.00	0.00	*31.90 FL
11	1		*BOOT LID CITY CAB & TEL NO STICKER /	20.00	0.00	*30.00 FL
12	1		*BOOT LID ADVERTISEMENT LOGO /	20.00	0.00	*100.00 FL
13	1		*REAR BUMPER REVERSE SENSOR /	20.00	0.00	*135.70 FL
14	1		*REAR BUMPER RUBBER MAT /	20.00	0.00	*50.00 FL

#Franchise part. L=List Item Qty:

Sub Total (S\$)	2,627.65
- List Item Discount on L Items (S\$)	525.53
Total Parts (S\$)	2,102.12

ComfortDelGro Engineering Pte Ltd/SHC663B/21/10/2019 14:06. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	PANEL BEATING	New	500.00 320
2	SPRAY PAINTING	New	500.00 400
3	WIRING	New	50.00 00x
4	TUFF KOTE	New	80.00 x
5	REMOVE/REFIX REVERSE SENSOR	New	120.00 30
6	DIAGNOSIS AND REST ERROR CODE.	New	150.00 x
Gross Labour Cost (S\$)			1,440.00

ComfortDelGro Engineering Pte Ltd/SHC663B/21/10/2019 14:06. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Kali 1 (10x)
 23/10/19 1130h
 20y
 VP
 Before Part photo



Our Job Ref No : 305342765
Date : 24/10/19

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508989
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
: SHC663B

Fax :

21/10/2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ FBL1890D
2. The finalized amount shall be:
- | | |
|---|-------------------|
| (a) Spare Parts after List discount | <u>\$1,014.22</u> |
| (b) Labour Charges | <u>\$750.00</u> |
| Total for Part-By-Part Repair Cost | <u>\$1,764.22</u> |
| (c) Lumpsum Repair (if applicable) | |
| Total for Lumpsum repair cost after Less: | |
| Final Lumpsum Repair cost | |

3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : 
Name : Kalvin
Date : 25/10/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010070
 ADDRESS : CITYCAB PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65551188

JOB NO : 305342765
 REGN NO : SHC 663B
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : IONIQ(G2)
 DATE OF REGN : 17.07.2019
 DATE/TIME IN : 21.10.2019 08:10
 ACCIDENT DATE : 21.10.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-2270-G	IONIQ EMBLEM-HYBRID	1	24.30	20.00	19.44
0002 04-01-0104-2271-G	IONIQ EMBLEM-IONIQ	1	31.30	20.00	25.04
0003 04-01-0104-2282-G	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0004 04-01-0104-2533-G	IONIQV2 MOULDING ASSY-RR	1	451.25	20.00	361.00
0005 04-01-0104-1150-A	IONIQVC PROTECTOR MAT	1	50.00		50.00
0006 09-01-9999-0068-A	HYUNDAI REVERSE SENSOR AS	1	135.70		135.70
0007 04-01-0104-0852-G	IONIQVC REFLECTOR/REFLEX	1	31.90	20.00	25.52
0008 28-01-0103-0005-A	(I40/SONATA)REAR BOOT LOG	1	15.00		15.00
28-01-0103-0006-A	(I40/SONATA)REAR BOOT TEL	1	15.00		15.00

SUB-TOTAL : 1,014.22

JOB NATURE

0000 PB	PANEL BEATING	320.00
0001 SP	SPRAYPAINT CHARGE	400.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305342765
REGN NO : SHC 663B
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 17.07.2019
DATE/TIME IN : 21.10.2019 08:1
ACCIDENT DATE : 21.10.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0002 20-05 RENEW ADVERTISEMENT STICKER-

30.00

SUB-TOTAL : 750.00

TOTAL : 1,764.22

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

ComfortDelGro Engineering Pte Ltd (Co. Reg. No. 189508048W)

59 Loyang Drive
Singapore 508969
Tel: 6214 8300

TP INSURER:

EQ Insurance Company Ltd (HQ)

CCPL

Singapore

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	21/10/2019
Vehicle Reg. No.:	SHC663B	Driveable?	
Party At Fault:	UNKNOWN		
Make/Model:	HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)	Vehicle Reg. Date:	17/07/2019
Vehicle Colour:	YELLOW		
Engine No:	G4LEKU298704	Chassis No:	KMHC851CVKU164900
Odometer:	42607 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	4		

Present Location: COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)

COST OF CLAIMS

	Amount
Parts	2,102.12
Miscellaneous Items	0.00
Labour	1,440.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	3,542.12
+ GST 7.00% (S\$)	247.95
Nett Amount (S\$)	3,790.07

This claim is handled by: CHIANG LIAT CHOON

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 20 November 2019 5:44 PM
To: 'MELANINLESS@HOTMAIL.COM'
Subject: <STANDARD LETTER> NO ACTION REQUIRED (OUR REF: CC4/EQ19018805/K1gb3) ***
ACCIDENT INVOLVING FBL 1890D & SHC 663B ON 21/10/2019 ***

Our Ref: CC4/EQ19018805/K1gb3

20 NOVEMBER 2019

MUHAMMAD NOR FADLY BIN SADIKIN

Dear Sir/Madam,

ACCIDENT INVOLVING FBL 1890D & SHC 663B ON 21/10/2019

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHC 663B.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries. (NO ACTION IS REQUIRED)

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Our Ref : CC19100448/ SHC 663B /JW(st)
Your Ref :
Date : 30-01-19 07:11:19

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC 663B YOUR INSURED FBL1890D
AND OTHER ON 21.10.19

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC 663B which was involved in the captioned accident with your insured vehicle.
The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : FBL1890D we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,887.72
2	4 days Loss of Rental @ \$ 125.19 per day	\$ 500.76
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA / GIA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
Sub Total :		\$ 2,395.97

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 2,715.97

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
 - b) LTA search slip/s of : FBL1890D
 - c) GIA / Police report/s of : SHC 663B
 - d) Letter of authority from owner / hirer / operator
- () Tow receipt () Towing/Medical bill/receipts () Certificate of Insurance
() Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

COMFORTDELGRO ENGINEERING

CDGE Taxi Claims Dept

59 Loyang Drive, 4th Fl
ComfortDelGro Engineering Pte Ltd
Singapore 508962 205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199006048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	21 Oct 2019	21 Oct 2019 14:06 S\$3,542.12	23 Oct 2019 10:35 Edit Adj Rpt	S\$1,764.22 Edit Estimates	S\$1,764.22 View Rpt	Pending for Survey Report

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	MUHAMMAD NOR FADLY BIN SADIKIN , ID: S84281533								
Main Claimant:	CITYCAB PTE LTD , Co. Reg. No.: 199502839G								
Vehicle Reg. No.:	SHC663B	Date of Loss:	21/10/2019 07:00 - :59 [3 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / DM19HO02869	Policy/Cover Note No.:	DMMPHQ19-000652						
Vehicle Reg. No. (Insured):	FBL1890D	Policy No. (Claimant):	D-18088937MFSH						
		Excess:	S\$0.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433 ... [Handled by Joel Goh]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 04/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SHC663B (DM19HO02869)
[FBL1890D]
TP
CITYCAB PTE LTD
Oct 21 2019 7:00AM
[MUHAMMAD NOR FADLY BIN SADIKIN]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser

Assessment Reports				1 per page	☒
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail	Print
1	21/10/19 14:06	Repairer Estimates		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/10/19 16:52	Adjuster Immediate Advice		Load HTM	
Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/10/19 08:42	General View		Load JPG	☒
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Documentation				1 per page	☒
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1	21/10/19 14:07	E-filed GIA report		Load PDF	

Assessment Reports				1 per page	☒
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No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)			
No	Finalized On	EQ Insurance Company Ltd (HQ)		Thumbnail	Print
1	23/10/19 10:36	E-filed GIA report			Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/10/19 17:20	TP ESTIMATE- MARKED			Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/EQ19018805/K1GA3Q2

Date: 15/01/2020

REFERENCE

Handling Insurer: EQ Insurance Company Ltd Policy No: DMMPHQ19-000652

Claimant

Vehicle No : SHC663B

Insured Vehicle No : FBL1890D

Date of Loss: 21/10/2019

Nature of Claim: TP

Claim No: DM19HO02869

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC663B

Make & Model: HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)

Engine No: G4LEKU298704

Reg. Date: 17/07/2019 (Man. Year: 2019)

Chassis No: KMHCB851CVKU164900

Colour: Yellow

Odometer: 42607 km

Engine Capacity: 1580 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Michelin 9 mm

Rear Left Side:

Michelin 9 mm

Front Right Side: Michelin 9 mm

Rear Right Side:

Michelin 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,102.12	1,014.22	1,087.90	51.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,440.00	750.00	690.00	47.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,542.12	1,764.22	1,777.90	50.19
+ GST 7.00/7.00% (S\$)	247.95	123.50	124.45	50.19
Nett Amount (S\$)	3,790.07	1,887.72	1,902.35	50.19

INSPECTION

Date of Assignment: 23/10/2019 Present Location:

ComfortDelGro Engineering Pte Ltd
(Loyang)

Date Inspected: 23/10/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 Jan 2020)
Parts:	192	HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC663B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*EMBLEM -HYBRID	Necessary	24.30 FL	*24.30 FL
2	1	*EMBLEM -IONIQ	Necessary	31.30 FL	*31.30 FL
3	1	*BOOT LID LAMP RH	Serviceable	794.40 FL	*- FL
4	1	*REAR BUMPER	Cracked	459.40 FL	*459.40 FL
5	1	*REAR BUMPER CENTRE MOULDING ASSY	Cracked	451.25 FL	*451.25 FL
6	1	*REAR BUMPER LOWER CENTRE MOULDING ASSY	Serviceable	155.00 FL	*- FL
7	2	*REAR BUMPER STAY LH /RH	Serviceable	276.20 FL	*- FL
8	2	*REAR BUMPER SIDE BRACKET LH /RH	Serviceable	66.20 FL	*- FL
9	10	*REAR BUMPER COVER CLIPS	Not Necessary	22.00 FL	*- FL
10	1	*REAR BUMPER REFLECTOR LAMP RH	Cracked	31.90 FL	*31.90 FL
11	1	*BOOT LID CITY CAB & TEL NO STICKER	Necessary	30.00 FL	*30.00 FS
12	1	*BOOT LID ADVERTISEMENT LOGO	Not Necessary	100.00 FL	*- FL
13	1	*REAR BUMPER REVERSE SENSOR	Shorted	135.70 FL	*135.70 FS
14	1	*REAR BUMPER RUBBER MAT	Necessary	50.00 FL	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,627.65	1,213.85
- List Item Discount on L Items 20.00/20.00% (\$\$)	525.53	199.63
Total Parts (\$\$)	2,102.12	1,014.22

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	560.00	320.00
2	SPRAY PAINTING	New	500.00	400.00
3	WIRING	New	50.00	0.00
4	TUFF KOTE	New	60.00	0.00
5	REMOVE/REFIX REVERSE SENSOR	New	120.00	30.00
6	DIAGNOSIS AND REST ERROR CODE.	New	150.00	0.00
Gross Labour Cost (\$\$)			1,440.00	750.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >