CC4/ASM19018714/Apa3 IDAC: 143582 TAN Jas INS. CASE OWNER 6568804844 22/10/2019 ADRIAN DOI: Date / Time : Surveyor. Registered in Merimen: Pre-assign / CCU / FTE S9M024J8 SKG 1656J Claim No. Insured Vehicle No. GA477716 MOHAMAD AZRIN BIN AMIR Policy No. Name of Insured HP: +65-98548585 HONDA CIVIC TYPE R 2.0 Make / Model Insured Tel No. BARTLEY VIADUCT TWDS TAMPINES AVE 10 D.O.A: 19/10/19 Place of Accident Excess Sec II :S\$ YES) / NO) Nature of Accident : Is driver the owner? YES NO If NO. Driver Name / Age: Of GIA REPORT NO : TP GIA REPORT (V/L YES) NO Final? Yes/No Insured Liability Driver Tel No. SMK 4734C INSRS: INSRS INSRS: INSRS: WSP: WSP: WSP: HUA MENG WSP: Tel: Tel: Tel Tel Liability: Liability: Liability: Liability: RMKS RMKS: RMKS RMKS: Date/Time DATE / PIC STAGE SMK 4734C NA/INC19018587/z4; DOA: 19/10/19 CC3/MSG16024576/Ugh3e2; DOA: 27/12/16 Non-Reporting ltr (1st): SKG 1656J CC4/AIG16021926/Dwg3q2; DOA:15/11/16
 NA/INC16007598/r3; DOA: 26/4/16 ion-Reporting lir (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup) OINR. To send out first letter. File pass to Su. Call Of Sent Non-Reporting Letter To OI After call itr to Oil 15/10 04/4 Typist Documentation Check List: OF GIA Report in Notification ltr (if non-pickup) SUL VIEW After call ltr to O1: Authorisation To Act: File MK to clue (up - TP pass lawyor) Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice LTA/GIA: Medical Bill: Mandate/Reject Instruction: LOD Payment Breakdown Form: PRELIMINARY ADVICE Date/Time Sem By: Post-Repair Photos: Others: FINALIZATION Date/Time Confirm with: Confirm by Repair Cost: days) Reduction: ég FINAL SETTLEMENT Date/Time: Confirm with Call Email (Agreed / Assessed) BOLA S/N No. : Final Liability 55 If NO or B 28, Ass. Lin Repair Cost: \$\$ Loss of Rental (LOR) 55 days) days) Loss of Use (LOU): SS Loss of Income (LOI): (\$ days) LOR only LOU only LOR + LOU LOR + LOI [Tick only one] GIA/LTA Search SS

(e.g. Tow/Independent)

Global Sum SS:

Confirm with:

Name 1:

Nume 2:

Name 3:

1) Claim status: Normal/Reject/Private Settle

Report Format:
 Survey fee:

Email

Medical:

Disbursement:

FINAL PAYMENT

Payee 2: (Strike if N.A.)

Payce 3: (Strike if N.A.)

Legal Cost

Total:

Payee 1:

\$\$

SS

SS SS

SS

SS

SS

Date/Time

ASSI	GNM	IENT	
F-80-71-73			

A POUR	Date 22.10.	2019	eh No:	SMIC	4734	Yr Reg	n 2019	HOUL
From: Estimated Cost:	8.000	T	me M.Cas/M			Lorry / Taxi /		
OD TP / WS / TP RES / OD F	RES / EVA / INV / MV		Truck / T	railer or				
	mk 4734(M	lake:	Tayota	Alph	nard	C.C .	2493
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Remark: The veh had comm	enced its	N/S O/S	BS / DUN / EX	NOVA / G	Y/FS/LE	ZA (MIĞI OH)	TSU / PIR / SU	IMIT.
repair at the time of	-	1	TOYO/YOK					
Bal, or Market Value	L		Front			Rear		
IDAC Accident Rport:	Consistent? : Yes or		R/Bal. 9	6	mm	R/Bal.	06	mm
GIA / PR Seen	Consistent?: Yes or	No		6	mm	L/Bal.	06	11101
211	days Res. Yes or		D.O.A.			D.O.L.	23/10	118
Est Repairs: U days Res.: Yes or No Survey held at				Hu	a Mery			
	=.177		Des. of Dama		Rear /	DIS NIS PU	IC / Rooftop	OF
CA / REV / REP. / 2	4 HRS ~WP"	hide: IN / OUT						
Date: Perso	on Contacted:		The U/C /	Chassis	frame / E	Body Structur	e affected due	to collision.
Date / Time Action / In	struction			1				
TP	AKA-							
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						16.1		

HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883 Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

ESTIMATE

ZHEN HE JIA HUAN HAND MADE N	NOODLE	Date	:30.10.2019
636A SENJA ROAD	TPAXA.	Vehicle No	:SMK 4734 C
#11-313 SENJA PARC VIEW	XIND TONY	Make/Model	:TOYOTA ALPHARD
S 671636	V	Accident date	:19.10.2019

	S 671636	Accide	nt date	:19.10	.2019
lo	DESCRIPTION		Qty		Amount (S\$)
	<u>List Items</u>				Vicinity of the Control of the Contr
1	Front RH fender		1	\$	1068.6
2	Front RH door Dedec		1	\$	1884.2
3	Front RH door lower garnish		1	\$	858 550
4	Front RH door protector Py		1	\$	121
5	Front RH door lower inner garnish 🔑 ~		1	\$	628.5 ×
6	Front RH door weather strip		1	\$	452.5 ×
	Front RH door sunrise Viso()		1	\$	165 60(5
	Rear RH door Pers	188410	1	\$	1890.1
9	Rear RH door lower garnish		1		858
10	Rear RH door protector	1413.15	1	S	121
	Rear RH door inner garnish	SN-1160	1	\$	628.5
12	Rear RH door sunrise Viao C NV		1	\$	165 X
				\$	8840.4
		Less	25% Disc	\$	2210.1
			Total	\$	6630.3
	Front RH sport rim		Total	\$	2480
	Labour Cost				100 - 2 3
	To check wheel alignment Remove ,replace & repair consistent to the accid-	ont	128	0 3	1200 400
	Respray painting	ent		9	1400 /000
	Remove & reinstall door glass			6	200 100
	Nemove & Tellistali dool Beess		Total	- 5	2900
			iotai	-	2900
	LKK Auto Consultants hence notify	Gra	and Total	\$	12010.3
	the Repairer of the following: To resurvey before/after spray painting			+0+	W 5003-15
	 To display damaged part(s) during resurvey Parts prices are subject to confirmation 				
	 Third party survey is on a "Without Prejudice" b. 	15/5		1/3	76.
	No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from insurance Com				04Days.
	Acknowledged by Repairer Signature:				(AIC)
	Date:				

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Business	
Owner ID:	1128	
Vehicus details		
Vehicle No.:	5MK4734C	
Vehicle to be Exported:	Yes	
Intended Deregistration Date:	23 Oct 2019	
Vehicle Make:	TOYOTA	
Vehicle Model:	ALPHARD 8-SEATER 2.5X CVT	
Primary Colour:	White	
Manufacturing Year:	2018	
Engine No.:	2ARJ208854	
Chassis No.:	AGH300215473	
Maximum Power Output:	134.0 kW (179 bhp)	
Open Market Value:	\$39,589.00	
Original Registration Date:	11 Apr 2019	
First Registration Date:	11 Apr 2019	
Transfer Count:	0	
Actual ARF Paid:	\$47,425.00	
Internac PARF Reporte Details		
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	10 Apr 2029	
PARF Rebate Amount:	\$35,568.00	
Intense: COERabite Details		
COE Expiry Date:	10 Apr 2029	
COE Category:	E - Open - all except motorcycle	
COE Period(Years):	10	
QP Paid:	\$37,620.00	
COE Rebate Amount:	\$29,568.00	
Total Rebate Amount: Information contained herein is correct as at 23 Oct 2019	\$65,136.00	

Nacol Nacol

Service Request Details

Claim

S9M024J8

Reference

None @

Loss Date

October 19, 2019

Report Date

Oct 22, 2019 2:42:15 PM

Request Date

October 22, 2019

Due Date

October 30, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SMK4734C

LKK AUTO CONSULTANTS PTE LTD (TP) . Menu

Model TOYOTA

Service Address

Primary Contact/Insured

AMIR MOHAMAD AZRIN BIN BLK 847 TAMPINES STREET 83, #04-186, 520847, Singapore

HANIS@INSTRADE.COM.SG

Claim Handler

TAN Jas 6568804844 jas.tan@axa.com.sg

Additional Instructions

NON REPORTED

Messages Invoices History Documents Assessment Metrics Notes

New Message

Summer Lee (LKK Auto)

From:

Hua Meng <huameng@live.com.sg>

Sent:

Tuesday, 22 October, 2019 2:13 PM

To: Subject: SG AXA Insurance SM AXA SGP - Motor Survey
[EXTERNAL] PRS - AXA INSURED: SKG 1656 J OUR REF: SMK 4734 C D.O.A:

19.10.2019

Attachments:

img-X22133150.pdf

Categories:

Shailendra

Dear Sir

Please refer the attachment for your necessary action and revert your surveyor name list to us urgently.

Your prompt reply will be appreciated by us.

Thank You.

Regards, Jing Yee

Hua Meng Spray Painting Workshop Tel: 6746 5519 Fax: 6743 4896

x m

Virus-free www.avg.com



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

25 October 2019

AMIR MOHAMAD AZRIN BIN BLK 847 TAMPINES STREET 83 #04-186 SINGAPORE 520847

Dear Sir.

OUR REF

: CC4/ASM19018714/Apa3

YOUR REF

: SKG 1656J

ACCIDENT INVOLVING SKG 1656J & SMK 4734C ON 19/10/2019 ALONG/AT BARTLEY VIADUCT TOWARDS TAMPINESE AVE 10

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit https://www.axa.com.sg/customer-care/personal/motor/motor-claims.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- · Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to chewht@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely, Hsiao Tong Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD Motor Claim Department

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 6 November 2019 12:40 PM

To:

Hua Meng

Subject:

Your Ref: SMK4734C *Our Ref: CC4/ASM19018714/Apa3 [ACCIDENT INVOLVING

SKG 1656J(AXA) AND SMK 4734C ON 19/10/2019]

Attachments:

Statement of SKG1656J.pdf

Your Ref: SMK4734C

Without Prejudice

Our Ref: CC4/ASM19018714/Apa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKG 1656J(AXA) AND SMK 4734C ON 19/10/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

Hua Meng <huameng@live.com.sg>

Sent:

Thursday, 14 November 2019 11:05 AM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: Your Ref: SMK4734C *Our Ref: CC4/ASM19018714/Apa3 [ACCIDENT

INVOLVING SKG 1656J(AXA) AND SMK 4734C ON 19/10/2019]

Dear Xiao Tong

There is no front video footage. Kindly advise for the liability.

Thank You.

Regards, Jing Yee

Hua Meng Spray Painting Workshop Tel: 6746 5519 Fax: 6743 4896

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Sent: Wednesday, November 13, 2019 8:08 AM

To: Hua Meng <huameng@live.com.sg>

Subject: RE: Your Ref: SMK4734C *Our Ref: CC4/ASM19018714/Apa3 [ACCIDENT INVOLVING SKG 1656J(AXA) AND

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Without Prejudice

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Hua Meng huameng@live.com.sg
Sent: Thursday, 7 November 2019 11:29 AM
To: Hsiao Tong (LKKAuto) huameng@live.com

Subject: Re: Your Ref: SMK4734C *Our Ref: CC4/ASM19018714/Apa3 [ACCIDENT INVOLVING SKG 1656J(AXA) AND

SMK 4734C ON 19/10/2019]

Dear Xiao Tong

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Video show that your insured vehicle cut from the most right lane and collided onto our client's vehicle.

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4734C ON 19/10/2019]

Your Ref: SMK4734C

Without Prejudice

Our Ref: CC4/ASM19018714/Apa3

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) LIKK AUTO CONSULTANTS PTE LTD (TP) +

Menu



<Request for DS> - S9M024J8 [ACCIDENT INVOLVING SKG 1656J(OI) & SMK 4734C(TP) ON 19/10/2019]

Type

Question

Message

Liability: 50%. Based on third party video, it is likely that both parties changed lane. Inform OI about third party claim. Agreed to let insurance handle and aware NCD issue. Kindly advise if there is any policy issue and whether we can proceed DS. Thank you. Hsiao Tong - 21 Nov 2019

Menu



Re:<Request for DS> - S9M024J8 [ACCIDENT INVOLVING SKG 1656J(OI) & SMK 4734C(TP) ON 19/10/2019]

Type

Question

Message

please proceed, thanks.

Reply

Hsiao Tong (LKKAuto)

From:

Sent:

To: Subject:	Hua Meng RE: Your Ref: SMK4734C *Our Ref: CC4/ASM19018714/Apa3 [ACCIDENT INVOLVING SKG 1656J(AXA) AND SMK 4734C ON 19/10/2019]
Without Prejudice	
Dear Sirs/Mdm,	
We refer to the above n	natter.
We have reviewed the r changed lane.	natter and we are of the view that both parties should exercise caution as both parties
	on of liability whatever, but with a view towards a resolutions of your client's claim in the esort to litigation, we are prepared to offer 50% towards your client's claim.
Please confirm acceptai	nce.
admission of liability on our	sal and correspondence with you is strictly on a without prejudice basis and should not be construed as an part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice isclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related
Best Regards,	
Hsiao Tong, Chew (Ms)	Case Handler
LKK Auto Consultants	Pte Ltd
Phone: 6742-3197 email:	chewht@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial	Park, Ubi Avenue 1, #02-25 S(408933)
100 (S. 1816) (S. 1877) (S. 1877) (S. 1877) (S. 1877) (S. 1877) (S. 1877)	ember 2019 11:05 AM b) <chewht@lkkauto.com> MK4734C *Our Ref: CC4/ASM19018714/Apa3 [ACCIDENT INVOLVING SKG 1656J(AXA) AND</chewht@lkkauto.com>
Dear Xiao Tong	
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Thank You.	
Regards,	

Hsiao Tong (LKKAuto)

Wednesday, 4 December 2019 5:08 PM

ling Yee

Hua Meng Spray Painting Workshop

Tel: 6746 5519

Fax: 6743 4896

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Sent: Wednesday, November 13, 2019 8:08 AM

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Sent: Wednesday, November 6, 2019 12:40 PM

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Your Ref: SMK4734C

Without Prejudice

Our Ref: CC4/ASM19018714/Apa3

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Menu



<TP - Mandate IA> - S9M024J8 [ACCIDENT INVOLVING SKG 1656J(OI) & SMK 4734C(TP) ON 19/10/2019]

Type

Q Question

Message

Liability: 50%. Based on third party video, it is likely that both parties changed lane. Inform OI about third party claim. Agreed to let insurance handle and aware NCD issue. We seek your mandate up to 50% -\$2,257.45(if claim LOU) - \$2,408.70(if claim LOR), TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 28 JAN 2020

Reply



\$1 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 28/1/2020

Survey Details:

Date of loss	19-Oct-19
Date of appointment	22-Oct-19
Date of survey	23-Oct-19
Location of survey	HUA MENG SPRAY PAINTING WORKSHOP

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM	
Vehicle number	SMK4734C	
Make and Model	TOYOTA ALPHARD 8-SE	ATER 2.5X CVT
Date of registration	11-Apr-19	
Parf Rebate		
Market Value	\$	190,000.00
Parf Rebate	\$	65,136.00
Nett Loss	\$	124,864.00

Repair details:

Initial Estimate	\$ 12,010.30

Proposed/Revised repair cost:

Parts	\$ 3,423.15
Check items (estimate)	\$
Labour	\$ 1,580.00
Total	\$ 5,003.15
Lump Sum(if applicable)	\$ 4,000.00

Number of days for repair	4
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51 UBLAVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Propose 50/50. Likely both parties changed lane.	

Mandate:

Liability(TP)	50%		
Proposed repair cost	\$ 4,000.00	\$	4,000.00
Loss of use (5days x \$100)	\$ 500.00		NIL
Loss of rental (5days x \$150)(w/GST)	NIL	s	802.50
Loss of income	NIL		NIL
	\$ 4,500.00	\$	4,802.50
@ 50%	\$ 2,250.00	\$	2,401.25
LTA search fees	\$ 7.45	\$	7.45
Others	NIL		NIL
Proposed Total	\$ 2,257.45	\$	2,408.70

Hsiao Tong (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Friday, 31 January 2020 2:12 PM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: New message for service request 143582, vehicle number SMK4734C

28/1/20 1:22 PM *** MessagePlease proceed to settle 50% liab -

TAN Jas

----Original Message----

From: jas.tan@axa.com.sg [mailto:jas.tan@axa.com.sg]

Sent: Tuesday, 28 January 2020 1:23 PM

To: admin-d@lkkauto.com

Subject: New message for service request 143582, vehicle number SMK4734C

AXA Insurance has sent you a message for claim number S9M024J8.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.

https://www.avg.com



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

07 November 2019

MOHAMAD AZRIN BIN AMIR 847 TAMPINES STREET 83 #04-186 SINGAPORE 520847

Dear Sir/ Mdm

OUR REF

: CC4/ASM19018714/Apa3 // S9M024J8

YOUR REF : SKG 1656J

ACCIDENT INVOLVING SKG 1656J AND SMK 4734C ALONG/AT ALONG BARTLEY ROAD ON 19/10/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from HUA MENG SPRAY PAINTING WORKSHOP acting on behalf of the owner of SMK 4734C against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- · Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you
 are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms Chew Hsiao Tong(LKK Handler) 6742 3197 or chewht@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Chew Hsiao Tong

Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

CC AXA INSURANCE PTE LTD

Menu



<TP passed lawyer - Submit Survey Report> S9M024J8 [ACCIDENT INVOLVING SKG 1656J(OI) & SMK 4734C(TP) ON 19/10/2019]

Type

Question

Message

Hi, We noted that third party had passed the case to lawyer for further handling as their client is not willing to accept 50%. In view of this, we will proceed to close file and submit survey report to your good office soon. Hsiao Tong - 18 Feb 2020.

Reply



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		nationale Des Experts En Autom	
AXA INSURANCE PTE	ELTD	Ref : CC4/ASM19018	3714/Apa3q2
8 SHENTON WAY #24 AXA TOWERSINGAPO ATTN:JAS TAN		Date: 19-02-2020 Code: ASM	
	Policy Particul	ars :- THIRD PARTY CLAI	M
Insured Veh.	SKG 1656J	Veh. Inspected	SMK 4734C
Policy No.	GA477716/1	Coverage (\$)	0.00
Claim No.	S9M024J8	Excess (\$)	0.00
Assign From		Assign Date	22/10/2019
2.	Vehicle P	articulars & Condition	
Make & Model	TOYOTA ALPHARD	c.c	2493
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	AGH300215473	Colour	WHITE
Odometer	26333	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3.	Cor	nditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	255/35 R21	MICHELIN	6 mm
L/H Front Tyre	255/35 R21	MICHELIN	6 mm
R/H Rear Tyre	255/35 R21	MICHELIN	6 mm
L/H Rear Tyre	255/35 R21	MICHELIN	6 mm
4.	Descr	iption of Damages	A THE PARTY OF
THE VEHICLE SU	ISTAINED DAMAGES AT THE	O/S BODY.	
DAMAGES SEE D	DETAILS.	~	
5.	Ger	eral Information	
Accident Date	19/10/2019	Inspection Date	23/10/2019
Survey held at	HUA MENG SPRAY PAINT	ING WORKSHOP	
	1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883		
5a.	TEATER TO SE	Remarks	
		"WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	
5b.	Estim	ate Days of Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:	4 Working Day	s



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMK 4734C

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT RH FENDER (CONSISTENT)	TO REPAIR SEE LABOUR	1,068.60	
-1	FRONT RH DOOR (CONSISTENT)	DENTED	1,884.20	1,884.20
1	FRONT RH DOOR PROTECTOR (CONSISTENT)	TO REPAIR SEE LABOUR	121.00	
1	FRONT RH DOOR LOWER INNER GARNISH (CONSISTENT)	NOT NECESSARY	628.50	=
1	FRONT RH DOOR WEATHER STRIP (CONSISTENT)	NOT NECESSARY	452.50	
1	REAR RH DOOR (CONSISTENT)	TO REPAIR SEE LABOUR	1,890.10	i.
1	REAR RH DOOR PROTECTOR (CONSISTENT)	TO REPAIR SEE LABOUR	121.00	9
1	REAR RH DOOR INNER GARNISH (CONSISTENT)	NOT NECESSARY	628.50	5
1	REAR RH DOOR VISOR (CONSISTENT)	NOT NECESSARY	165.00	
	LESS 25% DISCOUNT		-1,739.85	-471.05
			5,219.55	1,413.15
1	FRONT RH DOOR LOWER GARNISH (CONSISTENT) (SN)	DEFORMED	858.00	550.00
1	FRONT RH DOOR VISOR (CONSISTENT) (SN)	NECESSARY	165.00	60.00
1	REAR RH DOOR LOWER GARNISH (CONSISTENT) (SN)	DEFORMED	858.00	550.00
	LESS 25% DISCOUNT		-470.25	
			1,410.75	1,160.00
	SPECIAL NETT ITEMS			
1	FRONT RH TYRE (CONSISTENT) (SN)	NOT NECESSARY	680.00	9
1	FRONT RH SPORT RIM (CONSISTENT) (SN)	CUT	1,800.00	850.00
			2,480.00	850.00
	LABOUR			
	TO CHECK WHEEL ALIGNMENT.		100.00	80.00
	REMOVE, REPLACE & REPAIR CONSISTENT TO THE ACCIDENT .INCLUSIVE OF THE REPAIR OF FRONT RH FENDER ,FRONT RH DOOR PROTECTOR, REAR RH DOOR AND REAR RH DOOR PROTECTOR.		1,200.00	400.00

Report Ref No. CC4/ASM19018714/Apa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	RESPRAY PAINTING .		1,400.00	1,000.00
	REMOVE & REINSTALL DOOR FITTINGS.		200.00	100.00
			2,900.00	1,580.00
	GRAND TOTAL		12,010.30	5,003.15

RECOMMENDED COST OF LUMP SUM REPAIRS	4,000.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC4/ASM19018714/Apa3q2



ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:-This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsperser, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

MESSAGES

SERVICE REQUESTS

*

CLAIMS

S9M024JB

Chairm

Next Steps Actions CCA/ASM19018714/Apa3q2 22 Oct 2019 2:42:15 PM

19 October 2019

Loss Date

Reference

19 February 2020

Roquest Date

Report Date

Incident Vehicle Registration # Model Make Wait for: Approve invoice Additioning

SMKK734C

Vehicle Information

TOYOTA

Service Address

TPVD

BLK 847 TAMPINES STREET 83, #04-186, 520847, AMIR MOHAMAD AZRIN BIN Primary Contact/Insured Singapore

LICK AUTO CONSULTANTS PITE

Vendor Name

Ove Date

(TD (TP)

Pending verhadian - Direct Settlement

Services

Third Party Wehicle Damage

Type of Loss

Claim Handler

HANISIJINSTRADE.COM.SG

6568804844 Jas.tan@axa.com.tg TAN Jas

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Discerents	Ĕ	MAT-MAS	AUTHOR
d (Stupel)	Invoke	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED

20 February 2020

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