

**OUR REF:BUS/10/19/1040 - ACCIDENT ON 17/10/19 INVOLVING SG5784B AND SLC9184K
ALONG AT JUNCTION OF SLIP RD AYE AND SOUTH BUONA VISTA RD AFT BS:18101 (PSB SCIENCE PK BLDG)**

Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>

Mon 18/11/2019 2:47 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>

 3 attachments (460 KB)

BUS 10 19 1040 INV.pdf; BUS 10 19 1040 LTA.pdf; BUS 10 19 1040 SAS.pdf;

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5784B. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,924.00
Loss of Use	\$875.00 (2.5 days x \$350.00)
LTA search fee	\$7.00
Total	\$2,806.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen


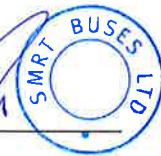
AUTHORISATION TO ACT



I/We, **SMRT BUSES LTD** ("the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SG 5784B** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SG 5784B** that was damaged pursuant to the accident which occurred on **17/10/2019** (date) along **JUNCTION OF SLIP ROAD AYE AND SOUTH BUONA VISTA ROAD** (location) involving vehicle no/s **SLC 9184K** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 07 (day) of Aug (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV191100030
Date : 05.11.2019
Vehicle No. : SG5784B
Your Ref No. : BUS/10/19/1040
Our Ref No. : 24103938
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
Labour						
TO REPAIR RH PORTION	1.00	\$1060.00	0.00	\$	0.00	\$ 1060.00
Others						
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 864.00	0.00	\$	0.00	\$ 864.00

GRAND TOTAL \$ 1,924.00

Remark :

Make/Model : MAN A95
Accident Date : 17.10.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 18 Oct 2019 / 13:49:09

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SLC9184K

Transaction Type: 18.32 Insurance Enquiry
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH
BINTE ABDUL HALIL

Business Transaction Reference No.: 20191018134909311367

Search Date / Time: 17 Oct 2019 13:43:00

Insurance Company: EQ INSURANCE COMPANY LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQI19018712/Epa3

19 November 2019

CHIN CHEE KWONG
98 FLORA ROAD
#07-56 EDELWEISS PARK CONDOMINIUM
SINGAPORE 507008

Dear Sir/Madam,

ACCIDENT INVOLVING SLC 9184K AND SG 5784B ALONG/AT KENT RIDGE (NEAR NUH) ON 17/10/2019

We refer to the above accident where we are acting for EQ Insurance Company Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SG 5784B** against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by 30/11/2019, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *EQ Insurance Company Ltd*
(Motor Claims Dept)