

Re: OUR REF:BUS/10/19/1040 - ACCIDENT ON 17/10/19 INVOLVING SG5784B AND SLC9184K ALONG AT JUNCTION OF SLIP RD AYE AND SOUTH BUONA VISTA RD AFT BS:18101 (PSB SCIENCE PK BLDG)

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 7/8/2020 9:41 AM

To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

 1 attachments (183 KB)

ATA_SG5784B.pdf;

Without Prejudice

Hi Patrick,

Thank you for your email.

We confirm settlement at g/s \$1,310.00(all-in).

Please duly sign the document enclosed and return to us for our closure. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Sent: Thursday, 6 August 2020 2:26 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF:BUS/10/19/1040 - ACCIDENT ON 17/10/19 INVOLVING SG5784B AND SLC9184K ALONG AT JUNCTION OF SLIP RD AYE AND SOUTH BUONA VISTA RD AFT BS:18101 (PSB SCIENCE PK BLDG)

WITHOUT PREJUDICE

Good Afternoon Hsiao Tong,

Please let us have your DV, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, August 6, 2020 12:44 PM

To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A

Subject: Re: OUR REF:BUS/10/19/1040 - ACCIDENT ON 17/10/19 INVOLVING SG5784B AND SLC9184K ALONG AT JUNCTION OF SLIP RD AYE AND SOUTH BUONA VISTA RD AFT BS:18101 (PSB SCIENCE PK BLDG)

Without Prejudice

(save as to costs)

Dear Patrick,

We refer to your below email.

Can we close this matter at g/s \$1,310.00(all-in)?

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Sent: Thursday, 6 August 2020 11:09 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF:BUS/10/19/1040 - ACCIDENT ON 17/10/19 INVOLVING SG5784B AND SLC9184K ALONG AT JUNCTION OF SLIP RD AYE AND SOUTH BUONA VISTA RD AFT BS:18101 (PSB SCIENCE PK BLDG)

WITHOUT PREJUDICE

Dear Hsiao Tong,

We are sorry for the late reply but regret that we are unable to accept your offer of \$1,240.00 (all in)
Kindly assist to conclude the matter at global sum of \$1,344.00 (all in). Thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, August 4, 2020 2:07 PM

To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A

Subject: Re: OUR REF:BUS/10/19/1040 - ACCIDENT ON 17/10/19 INVOLVING SG5784B AND SLC9184K ALONG AT JUNCTION OF SLIP RD AYE AND SOUTH BUONA VISTA RD AFT BS:18101 (PSB SCIENCE PK BLDG)

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 15/07/2020.

Please confirm.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 15 July 2020 8:49 AM

To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF:BUS/10/19/1040 - ACCIDENT ON 17/10/19 INVOLVING SG5784B AND SLC9184K ALONG AT JUNCTION OF SLIP RD AYE AND SOUTH BUONA VISTA RD AFT BS:18101 (PSB SCIENCE PK BLDG)

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We are prepared to improve our offer at a global sum of **\$1,240.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Sent: Tuesday, 14 July 2020 4:11 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF:BUS/10/19/1040 - ACCIDENT ON 17/10/19 INVOLVING SG5784B AND SLC9184K ALONG AT JUNCTION OF SLIP RD AYE AND SOUTH BUONA VISTA RD AFT BS:18101 (PSB SCIENCE PK BLDG)

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your global sum offer dated 25/06/2020 and regret that we are unable to accept.
Purely for an amicable settlement, we are prepared to accept global sum of \$1,344.00 (all in)

Please let us have your DV if there is a settlement, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, June 25, 2020 5:41 PM

To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A

Subject: RE: OUR REF:BUS/10/19/1040 - ACCIDENT ON 17/10/19 INVOLVING SG5784B AND SLC9184K ALONG AT JUNCTION OF SLIP RD AYE AND SOUTH BUONA VISTA RD AFT BS:18101 (PSB SCIENCE PK BLDG)

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of **\$1,160.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Sent: Wednesday, 6 May 2020 5:25 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>
Subject: RE: OUR REF:BUS/10/19/1040 - ACCIDENT ON 17/10/19 INVOLVING SG5784B AND SLC9184K ALONG AT JUNCTION OF SLIP RD AYE AND SOUTH BUONA VISTA RD AFT BS:18101 (PSB SCIENCE PK BLDG)

WITHOUT PREJUDICE

Dear Hsiao Tong

We refer to the above matter and our email dated 23/11/2019 informing that video footage is not available. Both parties gave a conflicting version and denial on liability. As the side swipe collision occurred when both vehicles were negotiating a right turn without concrete evidence to proof either party is liable, we are of the view that both parties contributed to this side swipe collision. Kindly let us have your offer to settle our claim soon, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, November 18, 2019 5:50 PM
To: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A
Subject: RE: OUR REF:BUS/10/19/1040 - ACCIDENT ON 17/10/19 INVOLVING SG5784B AND SLC9184K ALONG AT JUNCTION OF SLIP RD AYE AND SOUTH BUONA VISTA RD AFT BS:18101 (PSB SCIENCE PK BLDG)

LKK REF: CC3/EQI19018712/Epa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per EQ instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>

Sent: Monday, 18 November 2019 2:47 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>

Subject: OUR REF:BUS/10/19/1040 - ACCIDENT ON 17/10/19 INVOLVING SG5784B AND SLC9184K ALONG AT JUNCTION OF SLIP RD AYE AND SOUTH BUONA VISTA RD AFT BS:18101 (PSB SCIENCE PK BLDG)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5784B. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,924.00
Loss of Use	\$875.00 (2.5 days x \$350.00)
LTA search fee	\$7.00
Total	\$2,806.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen