

Mei Kwan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 30 October, 2019 10:13 AM
To: Mei Kwan (LKKAuto)
Cc: CS A Team; Hsiao Tong (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SLC9184K (OI : EQI - DM19HO02861-JG) AND SG5784B (TP : LKK REF - CC3/EQI19018712/Epa3) on 17/10/2019
Attachments: SLC9184K.pdf

Dear Mei Kwan

Attached our insured's accident report for your attention.
Please assist to obtain a copy of third party's video footage before any settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Friday, October 25, 2019 10:50 AM
To: EQI PRS
Cc: CS A Team; Hsiao Tong (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SLC9184K (OI : EQI - TBA) AND SG5784B (TP : LKK REF - CC3/EQI19018712/Epa3) on 17/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Re-send with attachment.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 25 October, 2019 10:48 AM
To: 'EQI PRS' <EQIPRS@eqinsurance.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLC9184K (OI : EQI - TBA) AND SG5784B (TP : LKK REF - CC3/EQI19018712/Epa3) on 17/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SG 5784B at M/s SMRT Automotive Services Pte Ltd (Woodlands) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)