

Vic (LKKAuto)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)
<OngHuaYen@smrt.com.sg>
Sent: Monday, 18 November, 2019 3:04 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/10/19/7023 - ACCIDENT ON 11/10/19 INVOLVING SG5810J AND SMJ8977J ALONG Junction of Woodlands Avenue 3 and Woodlands Avenue 5 before Woodlands Interchange
Attachments: BUS 10 19 7023 INV.pdf; BUS 10 19 7023 LTA.pdf; BUS 10 19 7023 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5810J. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$854.00
Loss of Use	\$525.00 (1.5 days x \$350.00)
LTA search fee	\$7.00
Total	\$1,386.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

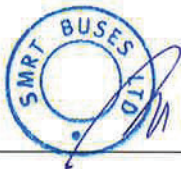
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SG 5810J** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SG 5810J** that was damaged pursuant to the accident which occurred on **11/10/2019** (date) along **JUNCTION OF WOODLANDS AVE 3 & WOODLANDS AVE 5** (location) involving vehicle no/s **SMJ 8977Y** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, "SMRT BUSES LTD".

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 04 (day) of May (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$600.00** (Global Sum – all in) for vehicle no. **SG 5810J** that was damaged pursuant to the accident which occurred on **11/10/2019** (date) along **JUNCTION OF WOODLANDS AVE 3 & WOODLANDS AVE 5** (location) involving vehicle no/s **SMJ 8977Y**. This is pursuant to the inspection conducted on **21/10/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** (“the third party claimant”) of vehicle no. **SG 5810J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG 5810J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of May (month) **2021** (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV191100031
Date : 05.11.2019
Vehicle No. : SG5810J
Your Ref No. : BUS/10/19/7023
Our Ref No. : 24103989
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 324.00	(0.00)	\$ 0.00	\$ 324.00
GRAND TOTAL					\$ 854.00

Remark :

Make/Model : MAN A95
Accident Date : 11.10.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 14 Oct 2019 / 15:15:31

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SMJ8977Y

Transaction Type: 18.32 Insurance Enquiry
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH
BINTE ABDUL HALIL

Business Transaction Reference No.: 20191014151531662906

Search Date / Time: 11 Oct 2019 12:05:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19018710/Eha3

05 NOVEMBER 2019

**BIS MOTORING PTE LTD
20 BENDEMEER ROAD
#03-13/14 BS BENDEMEER CENTRE
SINGAPORE 339914
ATTN: THE MANAGEMENT**

By Post & By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SMJ 8977Y AND SG 5810J ON 11/10/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

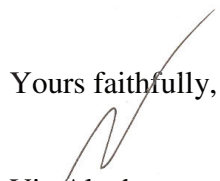
We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SG 5810J against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. **Unless proven otherwise.**

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)
scng@bscapital.com.sg / happyfleet@cowell.com.sg / dennis.deng@munichautocare.com.sg
(Email)

View Received Message

This mail is associated with :

***SG5810J (4263151411SG)**
[SMJ8977Y]
TP
SMRT BUSES LTD
Oct 11 2019 11:00PM
[BIS MOTORING PTE LTD]
SMRT Automotive Services Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **12/08/2020 17:24 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$609.00) - SG5810J - Claim Handler: Goh, Jeremy-CX**

Approved:609.00:Mandate approved at 50% apportionment. COR \$854, LOU \$350, 50% apportionment \$602, GIA/LTA receipt @ \$7.00

DOCUMENTS SUMMARY
There are no documents.