

**Asher Sng (LKKAuto)**

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**From:** Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>  
**Sent:** Thursday, 7 November 2019 12:19 PM  
**To:** Admin A; CS A Team  
**Cc:** Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** OUR REF:BUS/10/19/1043 - ACCIDENT ON 19/10/19 INVOLVING SMB1364D AND SJU8041A ALONG YISHUN AVE 2 ( BS:59041-BEF KHATIB STN )  
**Attachments:** SAS BUS 10 19 1043.pdf; LTA BUS 10 19 1043.pdf; INV BUS 10 19 1043.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1364D. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

|                |                                |
|----------------|--------------------------------|
| Cost of Repair | \$2,900.00                     |
| Loss of Use    | \$825.00 ( 3 days x \$275.00 ) |
| LTA search fee | \$7.00                         |
| <b>Total</b>   | <b>\$3,732.00</b>              |

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards  
Hua Yen

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 31 October 2019 12:19 PM  
**To:** RAYNERHO@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SJU 8041A AND SMB 1364D ON 19/10/2019

**Our Ref: CC3/AIG19018708/Eea3**

31 OCT 2019

**HO WEI MING, RAYNER**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJU 8041A AND SMB 1364D ON 19/10/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT BUSES LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SMB 1364D (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMB 1364D that was damaged pursuant to the accident which occurred on 19/10/2019 (date) along YISHUN AVE 2 (BS:59041-BEF KHATIB STN) (location) involving vehicle no/s SJU 8041A ("the accident").

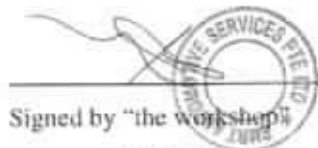
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 04 (day) of Dec (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

BLB/10/19/1043

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,900.00 (Repair Cost), S\$750.00 (Loss of Use/Rental), S\$7.00 (Disbursement) for vehicle no. SMB 1364D that was damaged pursuant to the accident which occurred on 19/10/2019 (date) along YISHUN AVE 2 (BS:59041-BEF KHATIB STN) (location) involving vehicle no/s SJU 8041A.

This is pursuant to the inspection conducted on 21/10/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SMB 1364D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMB 1364D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of Dec (month) 2019 (year)

  
Signed by appointed surveyor

  
Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV191000529  
Date : 30.10.2019  
Vehicle No. : SMB1364D  
Your Ref No. : BUS/10/19/1043  
Our Ref No. : 24103939  
Terms : 30 Days

| Description  | Qty  | Unit<br>Cost | Add<br>% | (Discount)<br>Amount | Amount   |
|--|------|--------------|----------|----------------------|----------|
| LUMP SUM AMOUNT FOR REPAIR<br>AS PER SURVEYOR'S RECOMMENDATION | 1.00 |              |          |                      | 2,900.00 |
| GRAND TOTAL  |      |              |          |                      | 2,900.00 |

Remark :

Make/Model : MAN A22  
Accident Date : 19.10.2019

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd

## Enquire Transaction History

### Transaction History Details

Log Date/Time: 21 Oct 2019 / 12:11:26

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SJU8041A

Transaction Type: 18.32 Insurance Enquiry  
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH  
BINTE ABDUL HALIL

Business Transaction Reference No.: 20191021121126012645

Search Date / Time: 19 Oct 2019 17:09:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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