

22/03/2012

ASS. REC. BY:

REF:

CS/INC19018690/ETD322

Special Instruction:

Envelope: Store

ASSIGNMENT (Office)

From (Person): Theresa Vimalen of INC

Date/Time: 22/10/19 @ 9.43am

Estimated Cost: Bill to:

OI / HT / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMP 78104

Insured: SGT 4461M

at Workshop m/s Volkswagen

Tel: 63057176

of 247 Alexandra Road

Policy No:

Claim No:

MT 1067439-001

Sum Insured:

Excess:

Make of Veh:

D.O.A.

17/10/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 11:20am 22/10/19

Person Contacted:

May

Vehicle IN OUT

Date/Time	Action/Instruction
	Estimate ✓
	SMP 78104-X
	SGT 4461M-X
	Confirm \$4,671.76. (Red: 7152.66; 60%)

Signature *Steve*

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S
<i>xx</i>	

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: *SMP 78194* Yr Regn: *15/10/19*
 Type: *M.Car* / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: *Volkswagen Passat* C.C. *1798*
 Colour: *Blue* A/C: Insured / Std / NI / NA
 Sp. Reading: *357* T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: *WVW222 3C2KE139709*

Gen. Cond: *Good* / Fair / Poor / Burnt
 Steering: *In order* / Jammed / Leaked / Burnt or
 Brake: *In order* / Jammed / Leaked / Burnt or
 Modi: *Nil* / S/Rim / STD A/Rim or

Tyre Size: F: *215/55R17*
 R: *"*

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or *Pirelli*

Front		Rear
R/Bal. <i>S</i>	mm	R/Bal. <i>S</i>
L/Bal. <i>S</i>	mm	L/Bal. <i>S</i>
D.O.A. <i>17/10/19</i>		D.O.I. <i>22/10/19</i>

Survey held at *Volkswagen, Alexandra Rd.* 3.51pm

Des. of Damages: Frt / *Rear* / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

MV - 125K

Steve

pls see my remarks

RECEIVED 26 NOV 2019

[Signature]

23/10

Date/Time, File Pass to?

☐ : Prell. Report

1) *26/11 Typist*

☒ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: *3*

Resurvey No. of Trip: *1*

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech Invs (\$

☐ : Weekend (\$

Survey Fee: *290*

Transportation

☐ S + RS. \$1

☐ Photos

☐ Others

TOTAL

290

Report Format : *TP*

Lump Sum / C.B.I. (\$) *4671.46*

Nivitha (LKK Auto)

From: Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Sent: Tuesday, 22 October 2019 11:21 AM
To: assignments
Cc: Theresa Vimala D/O Balagangadharan
Subject: RE: TP CASES FARMED OUT TO LKK ON 22/10/2019

Dear LKK, here is the list of the OIC details , etc.

With Regards

Theresa Vimala
Senior Administrator
Motor Insurance
www.income.com.sg

income
made different



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

From: Theresa Vimala D/O Balagangadharan
Sent: Tuesday, 22 October 2019 9:43 AM
To: assignments <assignments@lkkauto.com>
Cc: Thio Tse Kiat <tsekiat.thio@income.com.sg>; Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Subject: RE: TP CASES FARMED OUT TO LKK ON 22/10/2019

Dear LKK

Please assist to survey the following vehicles :-

SN	OIC	Claim No.	Survey Date	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	chryllis	MT/1067445-002	22/10/2019	GBJ2611Y	CHENG AUTO BODYWORKS	5 SOON LEE STREET #01-62 PIONEER POINT	Rachel Lai / 8666 7775		YP4499M	17/10	
2	JESSIE	MT/1067536-002	22/10/2019	SHC7193U	DING AUTOMOTIVE PTE LTD	31 CORPORATION ROAD SINGAPORE 649825	VADIVELAN MOHAN / 96891857	10:00-12:00	SIL9322E	18/10	
3	AIRWAN	MT/1067304-002	22/10/2019	5LR2813X	HITACHI CAPITAL (S) PTE LTD	8 FOURTH LOK YANG ROAD SINGAPORE 629705	Vonn Siow / 96435107	10:00-12:00	SMK1076E	15/10	
4	FIONA	MT/1064166-002	22/10/2019	GBC2399Y	SIN SHENG ENGINEERING SERVICES	NO 8 TUAS AVENUE 18, #05-00 SINGAPORE 638892	Pei Jin / 6863 9595		YK9262Y	23/9	
5	HELENA	MT/1066828-002	22/10/2019	SMA478X	VANTAGE AUTOMOTIVE LIMITED	305 ALEXANDRA ROAD SINGAPORE 159942	CHUA SYASYA / 64777409	14:00-16:00	SLM8134J	11/10	
6	CHARLOTTE	MT/1067439-001	22/10/2019	SMP7810U	VOLKSWAGEN CENTRE SINGAPORE	247 ALEXANDRA ROAD SINGAPORE 159934	Charmaine Kong / 6305 7176	14:00-16:00	SGT4461M	17/10	

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

With Regards

Theresa Vimala
Senior Administrator
Motor Insurance
T +65 6430 7898
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at Income.com.sg/careers

in with
you

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 26 November 2019 9:39 AM
To: Cheong Pearlyn (VGS - SG/Singapore)
Cc: Kong Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); SUR
Subject: RE: SMP7810U - FINALISE

Dear Pearlyn,

Confirm COR \$4671.46 before GST

Total 3 working days.

Please submit your relevant documents directly to NTUC

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong Pearlyn (VGS - SG/Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]

Sent: Monday, November 25, 2019 5:22 PM

To: Steve Chen (LKK Auto)

Cc: Kong Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)

Subject: SMP7810U - FINALISE

Dear Steve,

Please confirmed

COR \$4671.46 before GST

Total 3 working days

Pearlyn Cheong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Main Line: +65 6305 7299
Main Fax: +65 6474 364
pearlyn.cheong@vw.com.sg

* INCLUDE EXHAUST TIP

ATA VS NTUL

OUT.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/10/2019 10:25
Date Of Accident	17/10/2019 09:25
Exact Location Of Accident	CHANGI AIRPORT T2
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMP7810U
Insured/Policyholder	
Name Of Registered Owner	SNG HOCK LING
NRIC No	S1651220F
Email Address	HLSBZY@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96807693
Alternative Phone No	OFFICE-96807693

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	PASSAT COMFORTLINE 1.8 L TSI 132KW DSG
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	CN064082
Cover Note Number	

Driver

Name of Driver	KEK SIEW BEE
NRIC No	S2560369I
Date Of Birth	05/02/1963
Occupation	INDOOR
Date Of Driving Pass	18/06/1988
Driving Experience	31 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96807693
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	103 PRINCE CHARLES CRESCENT #23-10
Postcode	159018
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

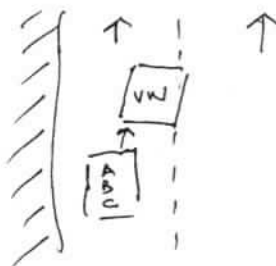
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO SIZE EXCEEDED
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGT4461M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN YEAN HWAI
NRIC/Passport Number	
Contact Number	91888980
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

17/10/19 About 9.25 am
Changi Airport T2

I was filtering out of lane. A van came into my front, I had to ~~slow down~~ stop and the car behind hit my rear.

Name: Tan Yean Hwei

Captain: SGT 4461M

Mobile : 91888980

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time _____

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No: _____

Sketch Plan Pg. 2

SKETCH PLAN

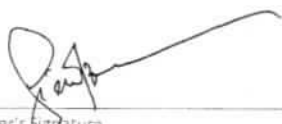
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name
NRIC/FIN No.:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	220F
Vehicle Details	
Vehicle No.:	SMP7810U
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Oct 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT B8 1.8 TFSI AT 3G24JZ
Primary Colour:	Blue
Manufacturing Year:	2019
Engine No.:	CJS310692
Chassis No.:	WVWZZZ3CZKE139700
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$28,711.00
Original Registration Date:	15 Oct 2019
First Registration Date:	15 Oct 2019
Transfer Count:	0
Actual ARF Paid:	\$32,196.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Oct 2029
PARF Rebate Amount:	\$24,147.00
Intended COE Rebate Details	
COE Expiry Date:	14 Oct 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$41,361.00
COE Rebate Amount:	\$41,263.00
Total Rebate Amount:	\$65,410.00

The information contained herein is correct as at 22 Oct 2019

OK

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation
Non binding - Preview

Page 1/1
Document no.
Document date 17-10-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019002386/ 1
Job order date 17-10-2019
Service Advisor PEARLYN CHEONG

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Mr
SNG
HOCK LING
103 PRINCE CHARLES CRESCENT
#23-10
SINGAPORE 159018

License plate	Model code	First registration	VIN	Model	Mileage
SMP7810U	3G24JZC0	15-10-2019	WVWZZZ3CZKE139700	Passat Comfortline 1.8 TSI 132kW DSG	12

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1 45.6	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1 266	280.00	299.60
3G5807417 GRU	Cover Primed	1	pcs.	1,989.59	#1 1790.63	432.50	1,532.78
3G0807521B GRU	Spoiler Primed	1	pcs.	282.63	#1	203.49	217.73
3G5807375	Guide Piece	1	pcs.	45.58	#1	32.82	35.12
3G5807483A	Guide	1	pcs.	27.17	#1	19.56	20.93
3G0807305T	Bumper	1	pcs.	501.32	#1	501.32	536.41
3G5807863	Attachment Strip	1	pcs.	54.40	#1	54.40	58.21
3G0853841 ZZZ	Decorative Moulding Brigh	1	pcs.	150.53	#1 135.48	150.53	161.07
3G0853842 ZZZ	Decorative Moulding Brigh	1	pcs.	150.53	#1 135.48	150.53	161.07
3G0853835 ZZZ	Decorative Moulding Brigh	1	pcs.	195.49	#1 175.94	195.49	209.17
3G0853209 ZZZ	Zierleiste Chromglanz	1	pcs.	91.02	#1	91.02	97.39
3G9998491	1 Satz Geberhalter	1	pcs.	39.84	#1 35.16	39.84	42.63
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1 51.21	56.90	60.88
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	#1 66.86	74.29	79.49
3G0253609M	Exhaust Silencer Rear	1	pcs.	1,350.35	#1	1,350.35	1,444.87
1K0253141T	Dual Clamp	2	pcs.	55.54	#1	111.08	118.86
	LABOUR	1	pcs.	840.00	#1 840	3,360.00	3,595.20
	Spray Painting	1	pcs.	800.00	#1 800	2,400.00	2,568.00
	REPLACE SILENCER	1	pcs.	840.00	#1	840.00	898.80

Quotation valid till 24-10-2019

BEFORE PAINT / PHOTO

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	760.00	11,064.12	656.60	7%	827.69	656.60	11,824.12	12,651.81
Total	760.00	11,064.12	656.60		827.69	656.60	11,824.12	12,651.81

4671.46

* take photo of chrome *

Customer

Service Advisor

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey the car after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

12182-26

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice
Preview

Page 1/2

Company
NTUC INCOME INSURANCE COOP.LTD
73 BRAS BASAH RD
#05-01 NTUC TRADE UNION HOUSE
Singapore 189556

Customer Details:
Mr
SNG
HOCK LING
103 PRINCE CHARLES CRESCENT
#23-10
SINGAPORE 159018

Document no.
Document date 25-11-2019
Customer no. 5211000660
Customer GST-ID
Dealer 39999
Job order number 2019002504/ 1
Job order date 29-10-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SMP7810U	3G24JZC0	15-10-2019	WVWZZZ3CZKE139700	Passat Comfortline 1.8 I TSI 132kW DSG	1,242

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	5.00% #1	456.00	487.92
	Check Short Circuit / Harness Repair	1	pcs.	280.00	5.00% #1	266.00	284.62
3G5807417 GRU	Cover Primed XR-29/10/2019	1	pcs.	1,989.59	10.00% #1	1,790.63	1,915.97
3G0853841 ZZZ	Decorative Moulding Brigh XR-29/10/2019	1	pcs.	150.53	10.00% #1	135.48	144.96
3G0853842 ZZZ	Decorative Moulding Brigh XR-29/10/2019	1	pcs.	150.53	10.00% #1	135.48	144.96
3G0853835 ZZZ	Decorative Moulding Brigh XR-29/10/2019	1	pcs.	195.49	10.00% #1	175.94	188.26
3G9998491	1 Satz Geberhalter O/S-31/10/2019	1	pcs.	39.84	10.00% #1	35.86	38.37
D 822150A1	Bonding Agent For Plastic XR-29/10/2019	1	pcs.	56.90	10.00% #1	51.21	54.79
D 180KU2A1	2k-Plastic Adhesive XR-29/10/2019	1	pcs.	74.29	10.00% #1	66.86	71.54
	LABOUR	1	pcs.	840.00	5.00% #1	798.00	853.86
	Spray Painting	1	pcs.	800.00	5.00% #1	760.00	813.20
	NTUC DIRECT SETTLEMENT TP VEH: SGT4461M DOA: 17.10.19 SURVEYOR: LKK STEVE						

Tax Code	Labour	Labour Discount	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	722.00	38.00	3,949.46	347.71	7%	327.00	385.71	4,671.46	4,998.46
Total	722.00	38.00	3,949.46	347.71		327.00	385.71	4,671.46	4,998.46

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page 2/2

Document no.
Document date 25-11-2019
Customer no. 5211000660
Customer GST-ID
Dealer 39999
Job order number 2019002504/ 1
Job order date 29-10-2019
Service Advisor PEARLYN CHEONG

Company
NTUC INCOME INSURANCE COOP.LTD
73 BRAS BASAH RD
#05-01 NTUC TRADE UNION HOUSE
Singapore 189556

Customer Details:
Mr
SNG
HOCK LING
103 PRINCE CHARLES CRESCENT
#23-10
SINGAPORE 159018

License plate	Model code	First registration	VIN	Model	Mileage
SMP7810U	3G24JZC0	15-10-2019	VWVZZZ3CZKE139700	Passat Comfortline 1.8 I TSI 132kW DSG	1,242

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref : CS/INC19018690/Etd3e2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date : 26-11-2019	
ATTN : CHARLOTTE			Code : INC	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGT 4461M	Veh. Inspected	SMP 7810U	
Policy No.		Coverage (\$)	0.00	
Claim No.	MT/1067439-001	Excess (\$)	0.00	
Assign From	THERESA VIMALA	Assign Date	22/10/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN PASSAT	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2019	
Chassis No.	WWWZZZ3CZKE139700	Colour	BLUE	
Odometer	357	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	PIRELLI	5 mm	
L/H Front Tyre	215/55 R17	PIRELLI	5 mm	
R/H Rear Tyre	215/55 R17	PIRELLI	5 mm	
L/H Rear Tyre	215/55 R17	PIRELLI	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/10/2019	Inspection Date	22/10/2019	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMP 7810U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	COVER PRIMED (SN)	CRUSHED	1,790.63	1,790.63
1	SPOILER PRIMED (SN)	NOT NECESSARY	203.49	-
1	GUIDE PIECE (SN)	NOT NECESSARY	32.82	-
1	GUIDE (SN)	NOT NECESSARY	19.56	-
1	BUMPER (SN)	NOT NECESSARY	501.32	-
1	ATTACHMENT STRIP (SN)	NOT NECESSARY	54.40	-
1	DECORATIVE MOULDING BRIGH (SN)	NECESSARY	150.53	135.48
1	DECORATIVE MOULDING BRIGH (SN)	NECESSARY	150.53	135.48
1	DECORATIVE MOULDING BRIGH (SN)	NECESSARY	195.49	175.94
1	ZIERLEISTE CHROMGLANZ (SN)	NOT NECESSARY	91.02	-
1	1 SATZ GEBERHALTER (SN)	NECESSARY	39.84	35.86
1	BONDING AGENT FOR PLASTIC (SN)	NECESSARY	56.90	51.21
1	2K-PLASTIC ADHESIVE (SN)	NECESSARY	74.29	66.86
1	EXHAUST SILENCER REAR (SN)	NOT NECESSARY	1,350.35	-
2	DUAL CLAMP (SN)	NOT NECESSARY	111.08	-
			4,822.25	2,391.46
	<u>LABOUR</u>			
	LABOUR.		3,360.00	798.00
	SPRAY PAINTING.		2,400.00	760.00
	REPLACE SILENCER.	NOT NECESSARY	840.00	-
	DIAGNOSTIC AND PROGRAMMING.		480.00	456.00
	CHECK SHORT CIRCUIT/HARNESS REPAIR.		280.00	266.00
			7,360.00	2,280.00
GRAND TOTAL			12,182.25	4,671.46
RECOMMENDED COST OF REPAIRS (CONFIRMED)				4,671.46

Report Ref No. CS/INC19018690/Etd3e2

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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