

Jia Le (LKK Auto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Friday, 3 April 2020 9:45 AM
To: Jia Le (LKK Auto)
Subject: RE: Your ref: 8094932309SG [ACCIDENT INVOLVING SJJ2367H AND SJW7628D ON 12/10/2019]

Dear Jia Le,

Kindly reject TP's claim based on BOLA S24 unless Third party can provide evidence or video footage.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Tuesday, February 18, 2020 2:10 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] RE: Your ref: 8094932309SG [ACCIDENT INVOLVING SJJ2367H AND SJW7628D ON 12/10/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah,

We refer further to the below email.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Tuesday, 10 December 2019 10:21 AM

To: Md Noor, Norsiah

Subject: RE: Your ref: 8094932309SG [ACCIDENT INVOLVING SJJ2367H AND SJW7628D ON 12/10/2019]

Dear Norsiah,

We have no spoken to insured driver. As TP mentioned that he was reversing into parking lot, BOLA 24 is applicable.

Kindly let us have your instruction.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]

Sent: Tuesday, 10 December 2019 9:41 AM

To: Jia Le (LKK Auto)

Subject: RE: Your ref: 8094932309SG [ACCIDENT INVOLVING SJJ2367H AND SJW7628D ON 12/10/2019]

Dear Jie Le,

Have you spoken to insured driver?

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606

Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Monday, December 9, 2019 4:53 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Subject: [EXTERNAL] Your ref: 8094932309SG [ACCIDENT INVOLVING SJJ2367H AND SJW7628D ON 12/10/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah,

OI reported that she was travelling straight and TP was reversed into the parking lot.

TP reported that he was reversing into parking lot and OI had stopped to allow him to park but OI unwittingly step on the accelerator and collided on his vehicle.

We have checked with TP and they did not have the video footage.

Based on the accident report and scenario, we would like to reject TP claim as TP was reversing.

Kindly let us have your approval/instruction.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)