

INS. CASE OWNER:

CC 4 ASM 8667, K g b s z

LKK:

IDAC:

## ASSIGNMENT

Surveyor:

KSC

DOI:

21/10/19

Date / Time:

21/10/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKU 5944C

Name of Insured:

MO BEE HUAT

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A:

21/10/19

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

5944094X (143372

Policy No.:

GAK40190

Make / Model:

MERCEDES

Place of Accident:

540 SERANJUN MERTJAN 4 CP

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKX 6469E

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:Ready  
AutoINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE / PIC
4/11	Non-Reporting ltr (1st):	
5/11	Non-Reporting ltr (2nd):	
8/11	Non-Reporting ltr (Final):	
12/11	Notification ltr (if non-pickup):	
21/11	Call OI:	
21/11	After call ltr to OI:	
21/11	Documentation Check List:	
21/11	Notification ltr (if non-pickup):	
21/11	After call ltr to OI:	
21/11	Authorisation To Act:	
21/11	Release Voucher:	
21/11	Final Repair Bill:	
21/11	Car Rental Invoice:	
21/11	Towing Invoice:	
21/11	LTA / GIA:	
21/11	Medical Bill:	
21/11	PIR:	
21/11	Mandate/Reject Instruction:	
21/11	LOD:	
21/11	Payment Breakdown Form:	
21/11	Post-Repair Photos:	
21/11	Others:	
<b>PRELIMINARY ADVICE</b> Date/Time: Sent By: Confirm with: Confirm by:		
<b>FINALIZATION</b> Date/Time: Confirm with: Confirm by:		
Repair Cost: \$11,492.96 (6 days) Reduction: \$11,872.14 %51		
<b>FINAL SETTLEMENT</b> Date/Time: Confirm with: Confirm by:		
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 280		
Repair Cost: \$11,492.96 AXA: \$10,900		
Loss of Rental (LOR): \$800.00 (\$100 x 8 days)		
Loss of Use (LOU): \$800.00 (\$100 x 8 days)		
Loss of Income (LOI): \$800.00 (\$100 x 8 days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]		
GIA/LTA Search: \$5		
Medical: \$5		
Disbursement: \$5 (e.g. Tow/ Independent)		
Legal Cost: \$5		
Total: \$11,700.00 Global Sum S\$:		
<b>FINAL PAYMENT</b> Date/Time: Confirm with: Email: Call:		
Payee 1: \$5 Name 1:		
Payee 2: (Strike if N.A.) \$5 Name 2:		
Payee 3: (Strike if N.A.) \$5 Name 3:		

REF: ASM (AXA)

ASS. REC. BY:

## ASSIGNMENT

From:

Date: 22.10.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKX 6569E

at Workshop m/s

Randy Auto Care

of

Bik10 #03-06 AMC Autopoint+AMKARLS

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$68K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6-7 days

Res.: Yes or No

Lum Sum:

1-B.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

my

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKX 6569E

Yr Regn:

12, 15

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Merida 6

C.C.

1998

Colour:

M. Red

A/C: Insured / Std / NI / NA

Sp. Reading

16993

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JM 6 G J 1072 G 0221516

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rrim or

Tyre Size:

F:

R:

225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

8

mm

Rear

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

21/10/19

D.O.I.

22/10/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt O/S &amp; N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P \$11,492.96 / -

(Red- \$11872.14 / 51.1)

my \$68K

\* 6 repair days + 1 Sunday + 1 PPR = 8 days

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

S + RS: \$

Photos

Others

TOTAL

Rep. Form:

Lump Sum / H.R.

# Ready Auto Care Pte Ltd - We Care For All Your Car Needs

Blk 10 # 03-06 AMK Auto Point, Ang Mo Kio Ind Park 2A, Ang Mo Kio Ave 5, Singapore 568047

Tel: 64810304 Fax: 64815587

Reg No: 200600989K

AXA Insurance Singapore Pte Ltd

Estimate Repair

Motorcar Claim Department

Attn Officer In Charge

Date: 22/10/2019

Accident Involving SKU5944C & SKX6569E On 21/10/2019 At Carpark Of Serangoon North Ave 4

SKX6569E

Mazda 3

Not Authorized  
Returning Bepaint  
@ 11492.96

Item	Descriptions	Amount
1	Bonnet Cover 1204	\$ 1,264.00 ✓
2	Bonnet Cover Rubber Seal	\$ 104.20 ✓
3	Bonnet Lock	\$ 198.00 x
4	Fender - Front Right	\$ 383.00 x
5	Fender - Front Left	\$ 383.00 ✓
6	Fender Inner Shield RH & LH @\$114 X 2	\$ 228.00 ✓
7	Front Bumper	\$ 383.00 ✓
8	Front Bumper Retainer RH & LH @\$17.70 X 2	\$ 35.40 ✓
9	Front Bumper Reinforcement 552	\$ 552.00 ✓
10	Front Bumper Sponge	\$ 73.30 ✓
11	Front Bumper Top Nose	\$ 471.00 ✓
12	Engine Subframe	\$ 2,197.00 x
13	Radiator Grill Assy	\$ 640.80 ✓
14	Mazda Logo	\$ 52.80 ✓
15	Mazda Logo Base	\$ 49.90 ✓
16	Support Panel Assy	\$ 469.70 ✓
17	HID Headlamp Assy - RH 3209	\$ 3,369.00 ✓
18	HID Headlamp Assy - LH 3209	\$ 3,369.00 ✓
19	Fog Lamp - RH	\$ 736.00 x
20	Fog Lamp - LH	\$ 736.00 x
21	Fog Lamp Cover RH & LH @\$33 X 2	\$ 66.00 x
22	Fog Lamp Cover Garnish RH & LH @\$98 X 2	\$ 196.00 ✓
23	Radiator Assy	\$ 1,015.00 x
24	Aircon Condenser	\$ 1,063.00 x
25	LH Chassis Frame - Repair	\$ - Repair

Parts = \$11641.10  
Supplementary = \$303.10

\$11944.20

-20% \$2388.84

\$9555.36

\$2140

\$11815.36

Supplementary = Undercarriage Base \$117 ✓ CM Total For Parts (Less 20%) \$ 18,035.10

Bumper Lower Grill \$77.10 ✓ CM

S/N Item (s) Radiator Guide \$76 ✓ CM

1 Towing Service R4 Air Guide \$33 ✓ CM

2 Fender Inner Shield Clips x 2 Set @\$35 x 2

3 Front Bumper Clips - 1 Set \$303.00

4 RH Sport Rim

5 Radiator Coolant

Total For S/N \$ 1,470.00 (\$120)

## Labour & Misc

1	To Remove All Damaged Parts, Knock Out Dents, Jack Out Damaged Panel	\$ 1,800.00
2	Panel, Adjust, Replace, Reshape, Cut, Weld, Refix & Realign Body Structure	\$ 1,300.00 1000h
3	Spray Painting For New And Repair Parts Including Supply Of Paints Materials	\$ 30.00 201
4	Check Wiring, Lighting System & Focus Headlamp	\$ 350.00 x
5	Remove & Replace Undercarriage Damaged Parts	\$ 60.00 ✓
6	Computerise 4 Wheels Alignment	\$ 100.00 ✓
7	Renew Aircon Parts, Vacuum & Refill R134a Aircon Gas	\$ 220.00 601
7	Cavity Preservation On All Affected Areas	\$ 220.00

(52140) \$ 3,860.00

Ready Auto Care Pte Ltd

Sulynn - 96606551

Total For Parts & Labour \$ 23,365.10

Days Of Repair 8 Days

23458.10

23761.206

# Ready Auto Care Pte Ltd - We Care For All Your Car Needs

Blk 10 # 03-06 AMK Auto Point, Ang Mo Kio Ind Park 2A, Ang Mo Kio Ave 5, Singapore 568047  
Tel : 64810304 Fax : 64815587 Reg No : 200600989K

## AXA Insurance Singapore Pte Ltd

Motorcar Claim Department

Attn Officer In Charge

## Estimate Repair

Date : 22/10/2019

Accident Involving SKU5944C & SKX6569E On 21/10/2019 At Carpark Of Serangoon North Ave 4

SKX6569E

Mazda 3

*Not Authorized  
Return Bepaint*

Item	Descriptions	Amount
1	Bonnet Cover	\$ 1,264.00 ✓
2	Bonnet Cover Rubber Seal	\$ 104.20 ✓
3	Bonnet Lock	\$ 198.00 X
4	Fender - Front Right	\$ 383.00 X
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9	Front Bumper Reinforcement	\$ 552.00 ?
10	Front Bumper Sponge	\$ 73.30 ✓
11	Front Bumper Top Nose	\$ 471.00 ✓
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19	Fog Lamp - RH	\$ 736.00 ?
20	Fog Lamp - LH	\$ 736.00 ?
21	Fog Lamp Cover RH & LH @\$33 X 2	\$ 66.00 ?
22	Fog Lamp Cover Garnish RH & LH @\$98 X 2	\$ 196.00 ?
23	Radiator Assy	\$ 1,015.00 X
24	Aircon Condenser	\$ 1,063.00 ?
25	LH Chassis Frame - Repair	\$ -
<b>Total For Parts (Less 20%)</b>		<b>\$ 18,035.10</b>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:

S/N	Item (s)	Amount
1	Towing Service	\$ 93.00 ?
2	Fender Inner Shield Clips x 2 Set @\$35 x 2	\$ 70.00 ✓
3	Front Bumper Clips - 1 Set	\$ 28.00 ✓
4	RH Sport Rim	\$ 1,350.00 X
5	Radiator Coolant	\$ 22.00 ?
<b>Total For S/N</b>		<b>\$ 1,470.00</b>

### Labour & Misc

1	To Remove All Damaged Parts, Knock Out Dents, Jack Out Damaged Panel Panel, Adjust, Replace, Reshape, Cut, Weld, Refix & Realign Body Structure	\$ 1,800.00
2	Spray Painting For New And Repair Parts Including Supply Of Paints Materials	\$ 1,300.00
3	Check Wiring, Lighting System & Focus Headlamp	\$ 30.00
4	Remove & Replace Undercarriage Damaged Parts	\$ 350.00 ?
5	Computerise 4 Wheels Alignment	\$ 60.00 ✓
6	Renew Aircon Parts, Vacuum & Refill R134a Aircon Gas	\$ 100.00 ?
7	Cavity Preservation On All Affected Areas	\$ 220.00
		<b>\$ 3,860.00</b>

Ready Auto Care Pte Ltd

Sulynn - 96606551

**Total For Parts & Labour \$ 23,365.10**

Days Of Repair **8 Days**

張建福 (機件) 拖車服務  
TEO KIAN HOCK (CHEE CHEN) TOWING SERVICES

Mailing Address: 40 Cactus Road, Singapore 809597

Tel: 6858 4067 Fax: 6854 0407

廿四小時服務 24 HOURS SERVICE

Reg. No. 413738/00L

CASH SALE / WORK ORDER

No. 8501

Date: 21/10/91

寶號

Messrs:

車號

Vehicle No:

由

From:

時間 (日/夜)

Time (day/night):

其他

Others:

CASH \$:

CHEQUE:

經手人

Authorised by:

收貨人

Received by:

注意: 本公司對所托之車輛, 在進行中如有任何損失或破壞, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.



## Service Request Details

Claim

S9M0249X

Reference

None

Loss Date

October 21, 2019

Report Date

Oct 21, 2019 11:44:16 AM

Request Date

October 21, 2019

Due Date

October 29, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

### Vehicle Information

Incident Vehicle Registration #

SKX6569E

P: Sulynn

T: 504 p.m

V: In

E: ✓



## Model

6 4-DOOR SEDAN 2.0L SP.6EAT

## Service Address

\*\*\*

## Primary Contact/Insured

HO BEE HUAT

540 SERANGOON NORTH AVENUE 4, #10-103, 550540, Singapore

SST@ALLINS.COM.SG

## Claim Handler

CHAN Kian Chuan

68805444

kianchuan.chan@axa.com.sg

## Additional Instructions

Messages

Invoices

History

Documents 2

Assessment

Metrics

Notes

[New Message](#)

## DHIWAR Namrata

---

**From:** readyautocare@singnet.com.sg  
**Sent:** Monday, October 21, 2019 11:12 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** [EXTERNAL] Accident Involving SKU5944C & SKX6569E On 21/10/2019  
**Categories:** Namrata

Dear Sir,

Kindly arrange your surveyor to survey per Repair vehicle SKX6569E tomorrow.

Regards,  
Ready Auto Care Pte Ltd  
Sulynn - 96606551





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 08/11/2019

### Survey Details:

Date of loss	21-Oct-19
Date of appointment	22-Oct-19
Date of survey	22-Oct-19
Location of survey	READY AUTO CARE PL

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SKX 6569E
Make and Model	MAZDA6 4-DOOR SEDAN 2.0L SP.6EAT
Date of registration	22/12/2015
Excess	
Market Value	\$68,000
Parf Rebate	\$53,213
Nett Loss	\$14,787

### Repair details:

Initial Estimate	\$ 23,365.10
------------------	--------------

### Proposed/Revised repair cost:

Parts	\$ 9,352.96
Check items (estimate)	\$ -
Labour	\$ 2,140.00
<b>Total</b>	<b>\$ 11,492.96</b>
<b>Lump Sum(if applicable)</b>	<b>\$ -</b>
<b>Number of days for repair</b>	<b>6</b>



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

6 RECOMMENDED REPAIR DAYS + 1SUNDAY + 1PRS= 8 DAYS

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 11,492.96	W/GST
Loss of use	\$ 800.00	8days x \$100
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ -	
Others	\$ -	
<b>Proposed Total</b>	<b>\$ 12,292.96</b>	



## <MANDATE IA> - S9M0249X {ACCIDENT INVOLVING SKU 5944C (OI) & SKX 6569E (TP) ON 21/10/2019}

Type

🔔 Question

Message

LIABILITY: 100% BOLA S28c - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$12,292.96 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply



**Re:<MANDATE IA> - S9M0249X {ACCIDENT INVOLVING  
SKU 5944C (OI) & SKX 6569E (TP) ON 21/10/2019}**

Type

Question

Message

PLS PROCEED AS FOLLOWS: COR \$10,900.00 LOR \$800 TOTAL \$11,700.00

Reply



**RE: Re:<MANDATE IA> - S9M0249X {ACCIDENT INVOLVING SKU 5944C (OI) & SKX 6569E (TP) ON 21/10/2019}**

Type

🔍 Question

Message

HI KC, TP REJECT OFFER. KINDLY LET US HAVE YOUR INSTRUCTION TO SETTLE AT BEST. THANKS - CCL.

Reply

<< Re:RE: Re:RE: Re:<MANDATE IA> - S9M0249X  
{ACCIDENT INVOLVING SKU 5944C (OI) & SKX 6569E  
(TP) ON 21/10/2019}

Type

🔍 Question

Message

MAINTAIN OFFER @ \$11,700.00

Reply



RE: Re:RE: Re:RE: Re:<MANDATE IA> - S9M0249X  
{ACCIDENT INVOLVING SKU 5944C (OI) & SKX 6569E  
(TP) ON 21/10/2019}

Type

🔍 Question

Message

hi, TP reject offer. Propose \$12,200 (all-in). Kindly let us have your approval/instruction. thanks - CCL

Reply





Re:RE: Re:RE: Re:RE: Re:<MANDATE IA> - S9M0249X  
{ACCIDENT INVOLVING SKU 5944C (OI) & SKX 6569E  
(TP) ON 21/10/2019}

Type

🔍 Question

Message

MAINTAIN OFFER @ \$11,700.00

Reply



RE: Re:RE: Re:RE: Re:RE: Re:<MANDATE IA> - S9M0249X  
{ACCIDENT INVOLVING SKU 5944C (OI) & SKX 6569E  
(TP) ON 21/10/2019}

Type

🗉 Question

Message

Hi Kc, TP will pass the case to lawyer to settle as told. Kindly let us have your instruction to submit WP report at our end and close off the case. Thanks - CCL

Reply

## Cecilia Chong (LKK Auto)

---

**From:** readyautocare@singnet.com.sg  
**Sent:** Tuesday, 19 November 2019 11:04 AM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** RE: Accident Involving SKE5569E & SKU5944C On 21/10/2019

Cecilia,

Since you are unable to help us to close the case, We have to pass the case to our solicitor.

Regards,  
Sulynn

On Tue Nov 19 2019 10:09:00 GMT+0800 (Singapore Standard Time) Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

----- Original Message -----  
WITHOUT PREJUDICE

Hi Sulynn,

We have our principal instruction to maintained our offer at G/S \$11,700.00 (all-in) still.

Kindly confirm acceptance.

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,  
Cecilia Chong | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)  
fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

**From:** readyautocare@singnet.com.sg [mailto:readyautocare@singnet.com.sg]  
**Sent:** Monday, 18 November 2019 9:58 AM  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Subject:** RE: Accident Involving SKE5569E & SKU5944C On 21/10/2019

Dear Cecilia,

<< Re:RE: Re:RE: Re:RE: Re:RE: Re:<MANDATE IA> -  
S9M0249X {ACCIDENT INVOLVING SKU 5944C (OI) &  
SKX 6569E (TP) ON 21/10/2019}

Type

🔔 Question

Message

PLS SUBMIT WP REPORT & YOUR INVOICE.

Reply

# Ready Auto Care Pte Ltd - We Care For All Your Car Needs

Blk 10 #03-06 AMK Auto Point, Ang Mo Kio Ave 5, Ind Park 2A, Singapore 568047

Tel: 64810304

Fax: 64815587

Co Reg: 200600989K

04/11/2019

## LETTER OF DAMAND

AXA Insurance Singapore Pte Ltd

Motorcar Claim Department

Attn: Officer In Charge

Dear Sir / Madam

### ACCIDENT INVOLVING SKU5944C & SKX6569E ON 21/10/2019

We act for Sim Ai Koon, the owner of motor vehicle no: SKX6569E which was involved in the above accident.

Our client has suffered loss and damaged as a result of yours insured's negligence in the driving of motor vehicle No.SKU5944E

We quantify our client's claim as follow:-

1	Cost of Repair	\$11492.96 (with gst)
2	Lost Of Use	\$960 nett (\$120 x 8)

**Total** **\$12452.96**

Yours faithfully

A handwritten signature in black ink is written over a horizontal line. To the right of the signature is a circular stamp with the text "READY AUTO CARE PTE LTD" around the perimeter and a small star in the center.

Ready Auto Care Pte Ltd

Sulynn - 64810304

# Ready Auto Care Pte Ltd - We care for All Your Car Needs

Blk 10 #03-06 AMK Auto Point. Ang Mo Kio Ave 5, Ind Park 2A, Singapore 568047

Tel: 64810304 Fax: 64815587

ROC & GST Reg No: 200600989K

M/S AXA Insurance Singapore Pte Ltd

Attn Motorcar Claim Department

Officer in Charge \_\_\_\_\_

Tel \_\_\_\_\_

Our Vehilce SKX6569E

Your Vehicile SKU5944C

Re TP Claim

Surveyor LKK - Kenneth

## Tax Invoice

Inv No: SKX6569E

Date: 4/11/2019

Unit	Descriptions	Unit Price	Amount
	Total Repaired Costs As Recommended By Your Surveyor		\$ 11,492.96
8	Lost Of Use	\$ 120.00	\$ 960.00
E.&O.E		Amount Payable	\$ 12,452.96

for Reay Auto Care Pte Ltd

  
Sulynn Chan - 64810304



Account	
Customer	

## AUTHORIZATION TO ACT

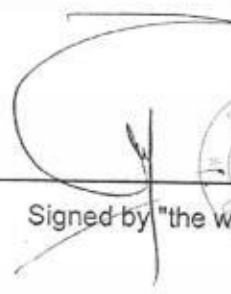
I, SIM A1 KOOL ("the third party claimant") of Blk 542 #04-01 SERANGOON NORTH AVENUE 5'550542 (address), owner of SKX65698 (vehicle no.) hereby authorize Ready Auto Care Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SKX65698 that was damaged pursuant to the accident which occurred on 21/10/2009 (date) along CAMPARK AVENUE TO BLK 542, SERANGOON NORTH AVENUE (location) involving vehicle no/s SKU59888 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 4 day of Nov (month) 20 09 (year)

  
Signed by "the third party claimant"

  
Signed by "the workshop"



**Cecilia Chong (LKK Auto)**

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 5 November 2019 5:14 PM  
**To:** eric.hhyl@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM19018667/Kgb3 \*\*\*  
ACCIDENT INVOLVING SKU 5944C & SKX 6569E ON 21/10/2019 \*\*\*

5 NOVEMBER 2019

**HO BEE HUAT**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19018667/Kgb3**

**YOUR REF : SKU 5944C**

**ACCIDENT INVOLVING SKU 5944C & SKX 6569E ALONG/AT 540 SERANGOON NORTH AVE 4 CAR PARK  
ON 21/10/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **READY AUTO CARE PTE LTD** acting on behalf of the owner of SKX 6569E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- COUNTER CLAIM STATUS AGAINST THIRD PARTY
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

## Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19018667/Kgb3s2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: KIAN CHUAN

Date : 10-12-2019



Code : ASM

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKU 5944C	Veh. Inspected	SKX 6569E
Policy No.	GA480190	Coverage (\$)	0.00
Claim No.	S9M0249X	Excess (\$)	0.00
Assign From	KIAN CHUAN	Assign Date	22/10/2019

### 2. Vehicle Particulars & Condition

Make & Model	MAZDA 6 (A)	c.c	1998
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	JM6GJ1072G0221516	Colour	METALLIC RED
Odometer	16993	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R17	TOYO	8 mm
L/H Front Tyre	225/55 R17	TOYO	8 mm
R/H Rear Tyre	225/55 R17	TOYO	8 mm
L/H Rear Tyre	225/55 R17	TOYO	8 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION AND N/S FRONT PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	21/10/2019	Inspection Date	22/10/2019
Survey held at	READY AUTO CARE PL BLK 10 #03-06, AMK AUTOPOINT, ANG MO KIO AVE 5, INDUSTRIAL PARK 2A, SINGAPORE 568047		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKX 6569E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	BONNET COVER (CONSISTENT)	BENT	1,264.00	1,204.00
1	BONNET COVER RUBBER SEAL (CONSISTENT)	CUT	104.20	104.20
1	BONNET LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	198.00	-
1	FENDER - FRONT RIGHT (CONSISTENT)	TO REPAIR SEE LABOUR	383.00	-
1	FENDER - FRONT LEFT (CONSISTENT)	BUCKLED	383.00	383.00
2	FENDER INNER SHIELD RH & LH @ \$114.00 (CONSISTENT)	DISTORTED	228.00	228.00
1	FRONT BUMPER (CONSISTENT)	BENT / CRACKED	383.00	383.00
2	FRONT BUMPER RETAINER RH & LH @ \$17.70 (CONSISTENT)	DISTORTED	35.40	35.40
1	FRONT BUMPER PROTECTOR (CONSISTENT)	BENT	552.00	552.00
1	FRONT BUMPER SPONGE (CONSISTENT)	CRACKED	73.30	73.30
1	FRONT BUMPER TOP NOSE (CONSISTENT)	BENT	471.00	471.00
1	ENGINE SUBFRAME (CONSISTENT)	TO REPAIR SEE LABOUR	2,197.00	-
1	RADIATOR GRILL ASSY (CONSISTENT)	CRACKED	640.80	640.80
1	MAZDA LOGO (CONSISTENT)	NECESSARY	52.80	52.80
1	MAZDA LOGO BASE (CONSISTENT)	CRACKED	49.90	49.90
1	SUPPORT PANEL ASSY (CONSISTENT)	CRACKED	469.70	469.70
1	HID HEADLAMP ASSY - RH (CONSISTENT)	CUT	3,369.00	3,209.00
1	HID HEADLAMP ASSY - LH (CONSISTENT)	CUT	3,369.00	3,209.00
1	FOG LAMP - RH (CONSISTENT)	SERVICEABLE	736.00	-
1	FOG LAMP - LH (CONSISTENT)	SERVICEABLE	736.00	-
2	FOG LAMP COVER RH & LH @ \$33.00 (CONSISTENT)	SERVICEABLE	66.00	-
2	FOG LAMP COVER GARNISH RH & LH @ \$98.00 (CONSISTENT)	O/S CRACKED	196.00	98.00
1	RADIATOR ASSY (CONSISTENT)	SERVICEABLE	1,015.00	-
1	AIRCON CONDENSER (CONSISTENT)	SERVICEABLE	1,063.00	-
1	LH CHASSIS FRAME (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	UNDERCARRIAGE BASE (CONSISTENT)	CRACKED	117.00	117.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	BUMPER LOWER GRILLE (CONSISTENT)	DISTORTED	77.10	77.10
1	RADIATOR GAZDE (CONSISTENT)	CRACKED	76.00	76.00
1	RH AIR GUIDE (CONSISTENT)	CRACKED	33.00	33.00
	LESS 20% DISCOUNT		-	-2,293.24
			18,338.20	9,172.96
	<b>SPECIAL NETT ITEMS</b>			
2	SET FENDER INNER SHIELD CLIPS @ \$35.00 (SN) (CONSISTENT)	NECESSARY	70.00	70.00
1	SET FRONT BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	28.00	28.00
1	RH SPORT RIM (SN) (CONSISTENT)	SERVICEABLE	1,350.00	-
1	RADIATOR COOLANT (SN) (CONSISTENT)	NECESSARY	22.00	22.00
			1,470.00	120.00
	<b>LABOUR</b>			
	TOWING SERVICE.		93.00	60.00
	TO REMOVE ALL DAMAGED PARTS, KNOCK OUT DENTS, JACK OUT DAMAGED PANEL PANEL, ADJUST, REPLACE, RESHAPE, CUT, WELD, REFIX & REALIGN BODY STRUCTURE. INCLUSIVE OF THE REPAIR OF BONNET LOCK, FENDER - FRONT RIGHT, ENGINE SUBFRAME AND LH CHASSIS FRAME.		1,800.00	900.00
	SPRAY PAINTING FOR NEW AND REPAIR PARTS INCLUDING SUPPLY OF PAINTS MATERIALS.		1,300.00	1,000.00
	CHECK WIRING, LIGHTING SYSTEM & FOCUS HEADLAMP.		30.00	20.00
	REMOVE & REPLACING UNDERCARRIAGE DAMAGED PARTS.	NOT NECESSARY	350.00	-
	COMPUTERISE 4 WHEEL ALIGNMENT.		60.00	60.00
	RENEW AIRCON PARTS, VACUUM & REFILL R13A AIRCON GAS.		100.00	100.00
	CAVITY PRESERVATION ON ALL AFFECTED AREAS.		220.00	60.00
			-	-
			-	-
			-	-
			3,953.00	2,200.00
	<b>GRAND TOTAL</b>		<b>23,761.20</b>	<b>11,492.96</b>

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RECOMMENDED COST OF REPAIRS			11,492.96
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KONG SENG CHEONG

Licensed Appraiser

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