## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No.
Claimant's Vehicle No
Accident on 21/19/9 involving vehicle/s No along/at Hill/184 Ave-
BREAKDOWN OF PAYMENT/S
1. Repair Cost S\$ 13861.82 Payable to _Volkswagen Centre Singapor
Volkswagen Centre Singapor  2. Loss-of-Use/ Car Rental S\$ 1600 Payable to
3. Hedical and 7-49 Payable to Volkswagen Centre Singapore
Remarks:
Service Adviser
Contact No.H/P



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/AIG19018666/R1da3

01 NOVEMBER 2019

KINETIC HOLDINGS PTE LTD

9 TAGORE LANE #03-21 9 @ TAGORE SINGAPORE 787472

Dear Sir/Madam,

## ACCIDENT INVOLVING SLU 7636S(AIG) / SKJ 4568U/ OTHERS ALONG/ AT HILL VIEW ON 21/10/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKJ 4568U against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6749 5792 FAX: 6741 4108

Email: jiale@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

## AUTHORIZATION TO ACT

## (AIG Asia Pacific - Express Third Party Claim)

I,			403-10	5669562	third	(address), 0	wner of Sk 345684
BLK 2-14	,,,,,			Volkswag	en Centre	Singapore	("the workshop")
(vehicle no	).) hereb	y authoriz	ze	VOINGWOS	es and/or ro	ntal and/or lo	ss of use ("claim") for
to act for n	ne with	respect to	my claim	for repair cos	is and/or re	mar una or ro	ss of use ("claim") for
my vehicle	erconsecut a	CYTU SARU	that w	as damaged	pursuant to	the acciden	it willen occurred on
21/10/19	1 6	date) alo	ng	HILL VIEW	ME	=	(location)
	· · · ·	/- CIM	16365 (4)	he accident")			
involving '	vehicle i	no/s Scor		ile accident /	3)		
T further or	uthorize	the work	shop to set	tle my above	mentioned	claim in a ma	nner that they deem fit
I further a	umorize	the north	Jinop	D.	100 200		ment of my claim with
and the w	orkshop	is further	r authorize	d to receive p	payment fur	rther to settle	ment of my claim with
payment c	cheque/s	being ma	ide in favoi	ar of the work	csnop.		
	. ,	that	any sattle	ment the wor	kshop may	reach on my	behalf is on a without
I further a	acknowl	eage that	any settici	ment the nor		2000 XX	Cil- othor
prejudice	and wit	hout adm	ission of li	ability basis	insofar as t	he driver/owr	ner/insurers of the other
vehicle/s	is conce	rned.					
		-rh	. n	er /	45) 2016	(vear)	
Dated this	s	/ (da	y) of	EC(mon	iii) 20 <u>14</u>	(year)	
			24				
							WAGEN
						VOLKS	OUP .
						l cons	MORE

Signed by "the third party claimant" (with chop if applicable)

Signed be ho 30001

(with chop)

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"Wa/I	Volkswagen Centre Singapore	("the workshop") hereby confirm that we/I
for S\$132 for vehice on 21 is involving	cached an agreement with the appointed surveyor AUTO CONSULTANTS PTE LTD (name of surveyor 3861.82 (Repair Cost), S\$ 1140.00 (Loss of Licle no. SKS 4568 U that was damage to 2019 (date) along HILLVIEW AVE ing vehicle no/s SLU7636S. This is pursuant to the it workshop".	rveyor) with respect to the amount claimed Use/Rental), S\$ 7.49 (Disbursement) ed pursuant to the accident which occurred (location)
third par and we/ We/I en	onfirm that we/I arc/am authorized by the owner arty claimant") of vehicle no. Sk3 4568 W make t e/I have full authority to settle the matter on his/h enclose herein the letter of authority given by "the the	ther behalf in a manner that we/I deem fit.
loss and claiman	further confirm that we/I will indemnify AIG Asia and/or expense that they will or have already incant" after the above said agreement lodges a further ses suffered pertaining to costs of repairs and/or ge to (vehicle no.) as a result of	er claim against the former for any loss and r rental and/or loss of use pursuant to the
third pa	confirm that the agreement reached above is in ful party claimant" pursuant to the accident and tha ut prejudice and without admission of liability basis	is.
This ag	agreement is subject to the application of Singa sive jurisdiction over any dispute arising out of the	apore law and the Singapore Courts have same.
Dated t	this 19th (day) of Fibrary (month)	20_20 (year) VOLKSWAGEN SPOUP SINGAPORE
Signed	MRB ed by appointed surveyor	Signed by "the workshop" (with chop)

## VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue Singapore 639176 Biz. Reg. No.: 199101494Z GST No.: M200985052







#### Tax invoice

Company AIG ASIA PACIFIC INSURANCE P/L 78 Shenton Way #07-16 AIG Building Singapore 079120

Customer Details: Mr Lou Kok Yong Singapore 598750

1/3 Page Document no. Document date Customer no. Customer GST-ID Dealer Job order number Job order date Service Advisor

12333902010 30-12-2019 5211043795 201009404M 39999 2019002538/1 01-11-2019 YEN MEI WONG

Mileage

									1.0	∕ileage
License plate SKJ4568U	Model code 6R13H7	First registration 31-03-2013	VIN	ZZ6RZC	U057834	POLO 1.2 CO	OMFO 66 D	7F	1	31,773
Position no.	Descriptio	n	ST.	Quantit	y Unit	Unit price excl. GST	Tax o	ode	Total amount excl. GST	Total amount ind, GST
Position no.							23.00%	#1	215.60	230.69
	Charl Ch	ort Circuit / Harness F	Repair	1	pcs.	280.00	23.00%	#1	369.60	395.47
	Check Sil	c and Programming		1	pcs.	480.00	55.00%	#1	767.74	821.48
	Rear Trun	k Lid		1	pcs.	1,706.09	55.0070	700		55,572425
6R6827025C	DEAD BC	OT LID XR-4/11/2019	9			49.88	55.00%	#1	44.89	48.03
m +000000110	1k Windo	w Adhesive		2	pcs.	45.00	50.0070			22.15
D 169300M2	XR-4/11/2	2019		21	200	58.46	55,00%	#1	26.31	28.15
6C0853687 2Z	77 Inscription	n Bright Chrome		1	pcs.	001.10				26.44
60000007 24	NAME PI	LATE - POLO SEA-5/1	11/2019	1	pcs.	54.92	55.00%	#1	24.71	26,44
6R0853675F 7	an Inscription	n Chrome		3.	pus.	20,000			40.00	74.89
01100000101	NAME P	LATE - TSI SEA-5/11/	2019	1	pcs.	155.54	55.00%	#1	69.99	74.03
5G0945087B	Additiona	I Brake Light Wi	2010		pos.				440.50	448.95
3003 100	3RD BRA	AKE LIGHT XR-5/11/2	2019	1	pcs.	932,40	55.00%	#1	419.58	440.55
6R6807421BK	GRU Cover Fo	r Bumper Primed	n	- 3			NEW 2012 - 2017 C	27064	180.88	193.54
1.7 TOTAVISONO - 1000	REAR B	UMPER XR-4/11/2019	9	1	pcs.	401.95	55.00%	#1	100.00	100.0
6R0807305A	Cross M	ember EINFORCEMENT XR	-4/11/2019		100.000		10000000	#1	25.83	27.64
				1	pcs.	57.41	55.00%	#1	20.00	
6R6807393A	Guide Pi	ece R SIDE BRACKER LH	4							
	SEA-5/1	1/2019	Š.				55.00%	#1	25.83	27.64
	Guide P	ince		1	pcs.	57.41	55.00%	"		
6R6807394A	BUMPE	R SIDE BRACKET RE	H							
	SEA-5/1	1/2019		920	10000	36.38	55.00%	#1	32.74	4 35.03
6R0819465B	Mant Trie	10		2	pcs.	30.50	00.00			
6H06194050	AIR DU	CT O/S-4/11/2019 BY	AIR ORD	EH		65.68	55.00%	#1	29.5	6 31.63
323863950	Sound A	heorher			pcs.	00.00				
323003930	FLOOR	PAN INSULATOR O/S	S-4/11/201	9					0.0000	
	BY A/O	ORDER		1	pos.	925.31	55.00%	#1	416.3	9 445.54
6R0807221R	GRU Cover F	or Bumper Primed	0		P-0-0		200	10,100	211.6	4 226.45
	200	MPER SEA-5/11/201	9	1	pcs.	470.30	55.00%	#1	211.0	
6R0807109D	Impact	INFORCEMENT SEA	A-5/11/2019	9		10.2214	FF 000	#1	158.9	3 170.06
250,000,0		r Grille Black Hig		1	pcs.	353.17	55.00%	·#-1:	10010	(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)
6R0853651T	FOD Hadiaid	11/2019				470.40	55.00%	#1	79.2	95 84.80
	and Cadling	Air Grill Satin B		1	pcs.	176.10	55,00%			
6R0853677A	BUMPE	R CENTRE LOWER	GRILLE							
	SEA-5/	11/2019				99.37	55.00%	#1	44.7	
0000000725		ng For Headlamps		1	pcs.	577.34		#1	259.8	30 277.99
6R0805072E 6R2941008F		alogen Headlamps		1	pcs.	5/7.0				
6H2941000F	SEA-12	2/12/2019		19		63.10	55.00%	#1	28.	40 30.39
6R08536660	one Cooling	Air Grill Satin B		1	pcs.	00			028	43 2.60
6H06330000	FOG L	AMP GRILLE RH SEA	A-12/12/20	19	pcs.	5.39	55.00%	#1	2.	43 2.60
8K0973702	Elat Co	entact Housing With		:1	pos.					
011001010	RR NU	IMBER PLATE LIGHT	WIHE				0.000	220	11.	66 12.48
		ING SEA-12/12/2019		1	pcs.	25.9	2 55.00%	#1	11.	00 12.40
D 00920003	2 Primer	H-010040								
	XR-12	/12/2019								

### VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue Singapore 639176

Biz. Reg. No.: 199101494Z GST No.: M200985052







#### Tax invoice

Company

AIG ASIA PACIFIC INSURANCE P/L 78 Shenton Way #07-16 AIG Building Singapore 079120

Customer Details:

Mr Lou Kok Yong Singapore 598750 Page

Document no. Document date Customer no. Customer GST-ID Dealer Job order number

30-12-2019 5211043795 201009404M 39999 2019002538/1

12333902010

2/3

Job order date Service Advisor 01-11-2019 YEN MEI WONG

License plate SKJ4568U

Model code 6R13H7

First registration 31-03-2013

VIN WVWZZZ6RZCU057834 Model POLO 1.2 COMFO 66 D7F Mileage 61,773

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax	ode	Total amount excl. GST	Total amount incl. GST
900000 000	2000 P. C. C.	2	pcs.	9.48	55.00%	#1	8.53	9.13
D 00950025	Applicator XR-12/12/2019	1	pcs.	24.00	55.00%	#1	10.80	11.56
D 181802M1 6R0827505E 9B9	Activator For Precoated W XR-12/12/2019 Hood Latch Satin Black LABOUR REAR Spray Painting REAR R&R REAR BOOT LID GLASS TRANSFER BOOT LID MECHANISM R&R REAR LUGGAGE TRIM Reverse Sensor REAR NUMBER PLATE LABOUR FRT Spray Painting FRT FRT NUMBER PLATE REAR WATER LEAK TEST HL ASSURANCE CLAIMS AGAINST AN	1 4 4 1 0.5 0.5 1 1 2 2 1	pcs. pcs. pcs. pcs. pcs. pcs. pcs. pcs.	160.14 840.00 800.00 840.00 840.00 840.00 400.00 80.00 80.00 80.00 150.00	55.00% 23.00% 23.00% 23.00% 23.00% 23.00% 23.00% 23.00% 23.00% 23.00% 23.00% 23.00%	#1 #1 #1 #1 #1 #1 #1 #1	72.06 2,587.20 2,464.00 646.80 323.40 308.00 61.60 1,293.60 1,232.00 61.60 115.50	77.10 2,768.30 2,636.48 692.08 346.04 329.56 65.91 1,384.15 1,318.24 65.91

VEHICLE SLL	9 REPAIR LIMIT: \$13	

	30111								
Tax	Labour	Labour	Material	Material	GST%	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
Code		Discount		Discount	200	200.05	6.596.51	12,954.97	13,861.82
	E0E 00	174.80	12,369.77	6,421.71	7%	906.85	0,030.01		CONTRACTOR OF STREET
#1	585.20	174.00	12,000		PROPERTY AND ADDRESS.	THE PERSON NAMED IN	C E00 51	12.954.97	13,861.82

12,954.97 6,598.51 908.85 6,421.71 174,80 12,369.77 585.20 VOLKSWAGEN Total GROUP

INGAPORE

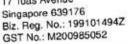
Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc., after your car has left our premises.

---VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-

## VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue Singapore 639176









#### Tax invoice

Company AIG ASIA PACIFIC INSURANCE P/L 78 Shenton Way #07-16 AIG Building Singapore 079120

Customer Details: Mr Lou Kok Yong

Singapore 598750

Page 12333902010 Document no. 30-12-2019 Document date 5211043795 Customer no. 201009404M Customer GST-ID 39999 Dealer 2019002538/1 Job order number 01-11-2019 Job order date YEN MEI WONG Service Advisor

3/3

License plate SKJ4568U

Model code 6R13H7

First registration 31-03-2013

WVWZZZ6RZCU057834

Model POLO 1.2 COMFO 66 D7F Mileage 61,773

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

#### > Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

22 Oct 2019 / 09:38:16

Receipt Date/Time: 22 Oct 2019 / 09:38:16

#### Tax Invoice/Receipt

Rec	eipt No. : ITNET-00000-191022-000568				
	vious Receipt No.				000000000000000000000000000000000000000
	N Item Description/ Business Transaction Reference		Amount Before	Amount	Amount After GST (S\$)
	No.		GST (S\$)	(S\$)	(34)
As	sult of Insurance Enquiry - SLU7636S at 21 Oct 2019/11:10:00 urance Co: AIG ASIA PACIFIC INSURAN	NCE PTE. LTD.			
1	Insurance Enquiry ⊕\$LU7636S Enquiry Fee		7.00	0.49	7.49
\	20191022093626777154	Sub-Total	7.00	0.49	7.49
As	sult of Insurance Enquiry - SLH3074H at 18 Oct 2019/08:10:00 surance Co: MSIG INSURANCE (SINGA	PORE) PTE LTD			
2	Insurance Enquiry - SLH3074H Enquiry Ree		7.00	0.49	7.49
	20191022093626809028	Sub-Total	7.00	0.49	7.49
As	esult of Insurance Enquiry - SHB2433R at 12 Oct 2019/22:00:00 surance Co: MS FIRST CAPITAL INSUR	ANCE LIMITED			
Ins	Insurance Enquiry - SHB2433R	ANOE EMINES		New York	- 10
.3	Enquiry Fee 20191022093626838989		7.00	0.49	7.49
	20191022030200000	Sub-Total	7.00	0.49	7.49
		Total Before Rounding	21.00	1.47	22.47
		Rounding Difference			0.02
		Total Amount Payable			22.45
		Paid By	D 0022 V		
		xxxxxxxxxxxxx3260	Credit Card: Visa/MasterCard	d	22.45
		Total			22.45
		Cash Change			0.00
		Tendered Amount			22.45
		Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.