

ASS. REC. BY:

REF: CS3/CT1190186601 Ggf3e2

Special Instruction:

SUNAJOR: Guo XiangASSIGNMENT (Office)From (Person): Elaine Chung of CT1 Date/Time: 22.10.19

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SFY 1432C Insured: SLB 6875Aat Workshop m/s MS CAR AUTO Tel: 63831838of 8 Kaki Bukit Ave 4 #01-07Policy No: DMPCSN 30440119011 Claim No: SNM19D20499C02

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 20.10.2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 22.10.19 2.58pm Person Contacted: June H.O.D. Endorsement: _____Vehicle: IN / OUT

Date/Time	Action/Instruction (X) Estimate
	SFY 1432C - X
	SLB 6875A - X
06/11/19	submit pfs.

Surveyor:

PRs

REF:

CTI

ASSIGNMENT

(-2022)

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

MS Car Auto

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$41K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SFY1432C

Yr Regn:

23 Mar 12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Ford S-MAX 2.0 1999

Colour

Black

A/C: Insured / Std / NI / NA

Sp.Reading

131478

T/Radio: Insured / Std / NI / NA

Eng/No:

WFOSXXGBWSBP38701

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/45ZR18

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Habilead.

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

D.O.I.

22-10-19

Survey held at

w/s

3:30pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S TA

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Cec: 33630

\$5000 - \$6000

RECEIVED 06 NOV 2019

Date/Time, File Pass to?

10/11/19

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I.: (\$

☐

: Preli. Report

☐

: Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

) S + RS, SI

) Photos

) Others

TOTAL

190

190

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Oct 2019		22 Oct 2019 14:36 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAILS [Created by insurer]				
Insured:				
Main Claimant: IRINA YEO SU YEN, ID: S7817737C				
Vehicle Reg. No.: SFY1432C		Date of Loss:	20/10/2019 09:00 - :59	
Claim Type: TP / SNM19D204989C02		Policy/Cover Note No.:	DMPCSN30440119011	
Vehicle Reg. No. (Insured): SLB6875A		Policy No. (Claimant):	P10094939R00	
		Excess:	S\$500.00	
Repairer: Ms Car Auto Pte Ltd (HQ) 8 KAKI BUKIT AVE 4 #01-07 PREMIER @ KAKI BUKIT, 415875 Kaki Bukit - Tel: 63851838				
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]				
Claimant's Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ) - Tel: 6540 2180				
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 01/11/2019]				
ASSOCIATED MAIL RECEIVED View All Compose Case Mail				
There are no mail for this case.				
<div> <div>ALL ASSOCIATED TASKS</div> <div> <div>View All</div> <div>Search Tasks</div> <div>Create New Task</div> <div>Complete</div> </div> <div> <div>Due Date</div> <div>Priority</div> <div>Type</div> <div>Task Group</div> <div>Subject</div> <div>Handler</div> <div>Assigned By</div> <div>Completed On</div> <div>Created On</div> <div>Done?</div> </div> </div>				
No results.				

Nivitha (LKK Auto)

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Sent: Tuesday, 22 October 2019 2:14 PM
To: 'Sally'; assignments
Subject: RE: OUR REF: SNM19D204989-SLB6875A-CML- YOUR REF: SLB 6875A OUR
REF: CL/191034/T/MSS
Attachments: OUR REF: SNM19D204989-SLB6875A-CML- YOUR REF: SLB 6875A OUR RE...
(384 KB)

WITHOUT PREJUDICE

Dear Sally,

We refer to your email of 22.10.19.

We are not agreeable to your proposed surveyor and will assign our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and arrange for the survey.

Thank you.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Sally [mailto:info@catherinelimllc.com]
Sent: Tuesday, 22 October, 2019 1:55 PM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D204989-SLB6875A-CML- YOUR REF: SLB 6875A OUR REF:
CL/191034/T/MSS

Hi Elaine
Our client wish to appoint United Appraisal .
Rgds
Wendy Aw
Catherine Lim LLC
20 Havelock Road #03-01
Central Square
Singapore 059765

Email: info@catherinelimllc.com

From: Sally [<mailto:info@catherinelimllc.com>]

Sent: Tuesday, October 22, 2019 12:59 PM

To: 'Elaine Cheong'

Cc: 'Claims Dept of CTI'

Subject: RE: OUR REF: SNM19D204989-SLB6875A-CML- YOUR REF: SLB 6875A OUR REF: CL/191034/T/MSS

Dear Elaine (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list of surveyor.

Regards

Sally Goh

Catherine Lim LLC

20 Havelock Road #03-01

Central Square

Singapore 059765

Email: info@catherinelimllc.com

From: Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]

Sent: Tuesday, October 22, 2019 11:57 AM

To: 'Sally'

Cc: Claims Dept of CTI

Subject: RE: OUR REF: SNM19D204989-SLB6875A-CML- YOUR REF: SLB 6875A OUR REF: CL/191034/T/MSS

WITHOUT PREJUDICE

Dear Sally,

We refer to your email of 22.10.19.

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Sally [<mailto:info@catherinelimllc.com>]
Sent: Tuesday, 22 October, 2019 11:45 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D204989-SLB6875A-CML- YOUR REF: SLB 6875A OUR REF: CL/191034/T/MSS

Dear Elaine (Without Prejudice)

Please let us know whether you wish to conduct PRI. Thank you.

Regards
Sally Goh
Catherine Lim LLC
20 Havelock Road #03-01
Central Square
Singapore 059765
Email: info@catherinelimllc.com

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Monday, October 21, 2019 4:07 PM
To: Elaine Cheong; Chee So Chow; info@catherinelimllc.com
Subject: OUR REF: SNM19D204989-SLB6875A-CML- YOUR REF: SLB 6875A OUR REF: CL/191034/T/MSS

Dear Elaine,

Please conduct PRS for SFY1432C.

Note : officer in charge – Elaine Cheong 63896530.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Sally [<mailto:info@catherinelimllc.com>]

Sent: Monday, 21 October, 2019 12:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: YOUR REF: SLB 6875A OUR REF: CL/191034/T/MSS

Dear Sir

Please find attached, PRI notice for your attention.

Regards

Sally Goh

Catherine Lim LLC

20 Havelock Road #03-01

Central Square

Singapore 059765

Email: info@catherinelimllc.com

This email has been scanned by the Symantec Email Security.cloud service.
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CATHERINE LIM LLC

林 林 ADVOCATES & SOLICITORS
翠 NOTARY PUBLIC - 公证官
玲 COMMISSIONER FOR OATHS - 宣誓官
律
師 CATHERINE C.L.LIM
館 DIRECTOR
LL.B (HONS) SINGAPORE - 法律系 - 律師
M.B.A. (BUSINESS LAW) - 商业系 - 碩士

20 Havelock Road #03-01
Central Square Singapore 059765
UEN No. 201310922K

Tel: (65) 6438 5500
Fax: (65) 6438 0111
www.catherinelimllc.com
Email: info@catherinelimllc.com
CATHERINE LIM LLC is a law corporation
with limited liability

Your Ref: SLB 6875A
Our Ref: CL/191034/T/MSS.sg

21 October 2019

To: M/s China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attn: Motor Claims Dept

via fax: 6224 7175 & by hand

Mohamed Husnan Bin Yusop
181B Boon lay Drive
#02-638
Singapore 642181

CERTIFICATE OF POSTING
(Please be informed that all supporting documents
have been forwarded to your insurer.)

Dear Sir

**RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO
PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACCIDENT INVOLVING SFY 1432C / SLB 6875A ON 20.10.2019 ALONG AYE CTE BEFORE LOWER
DELTA EXIT**

We are instructed by IRINA YEO SU YEN to notify you of a road traffic accident involving our client's vehicle
No. **SFY 1432C** and vehicle No. **SLB 6875A** driven by you at the material time. A copy of the Singapore Accident
Statement and/or Police Report is enclosed.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the
damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your
insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your
insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

MS Car Auto Pte Ltd

8 Kaki Bukit Ave 4 #01-07
Premier @ Kaki Bukit
Singapore 415875
Telephone: 6385-1838 Fax : 6386-1838

Yours faithfully


cc: clients

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	737C
Vehicle Details	
Vehicle No.:	SFY1432C
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Oct 2019
Vehicle Make:	FORD
Vehicle Model:	S-MAX 2.0 GTDI 240PS AUTO
Primary Colour:	Black
Manufacturing Year:	2012
Engine No.:	BP38701
Chassis No.:	WF0SXXGBWSBP38701
Maximum Power Output:	176.0 kW (236 bhp)
Open Market Value:	\$24,680.00
Original Registration Date:	23 Mar 2012
First Registration Date:	23 Mar 2012
Transfer Count:	1
Actual ARF Paid:	\$24,680.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Mar 2022
PARF Rebate Amount:	\$14,808.00
Intended COE Rebate Details	
COE Expiry Date:	22 Mar 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$78,189.00
COE Rebate Amount:	\$18,822.00
Total Rebate Amount:	\$33,630.00

The information contained herein is correct as at 23 Oct 2019

OK

▶ Ford S-Max Used Vehicle List (1 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Ford S-Max 2.0A Ecoboost Titanium	\$38,888	\$12,910 /yr	03-Oct-2011	1,999 cc	132,000 km		Available

Not Your Typical Boring MPV! Powered By A 2L Turbo Engine, You Will Be Able To Haul All 7 People Faster Than Most Sedans. Comes With 3 Isofix Sets In The Center Row To Make Sure The Kids Stay Safe Whi...

Office No. - -

Jason - 81980412

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale even for COE cars, OPC cars, vans, trucks, hybrid cars, sports cars or stationwagons. You can also buy from a car auction, look up car loans, financial services, low mileage cars, car brands, carpark rates & car insurance. We have new car dealers comprising parallel importers, authorized car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions, and also motoring advice, car reviews & car news on the latest models. Visit our partner sites for job openings for Singapore jobs, real estate properties for sale, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/10/2019 17:45
Date Of Accident	20/10/2019 09:15
Exact Location Of Accident	AYE CTE BEFORE LOWER DELTA EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFY1432C
Insured/Policyholder	
Name Of Registered Owner	IRINA YEO SU YEN
NRIC No	S7817737C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97655262
Alternative Phone No	OFFICE-97655262

Vehicle Particulars

Manufacturer	FORD
Model	S-MAX 2.0 GTDI 240PS AUTO
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P10094939R00
Cover Note Number	

Driver

Name of Driver	IRINA YEO SU YEN
NRIC No	S7817737C
Date Of Birth	24/06/1978
Occupation	INDOOR
Date Of Driving Pass	12/10/2007
Driving Experience	12 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97655262
Fax Number	
Contact Number	OFFICE-97655262
EEmail Address	NOEMAIL

Address	1A PINE GROVE #10-04
Postcode	590001
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLB6875A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SLD1189U
-----------------------------	----------

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time :

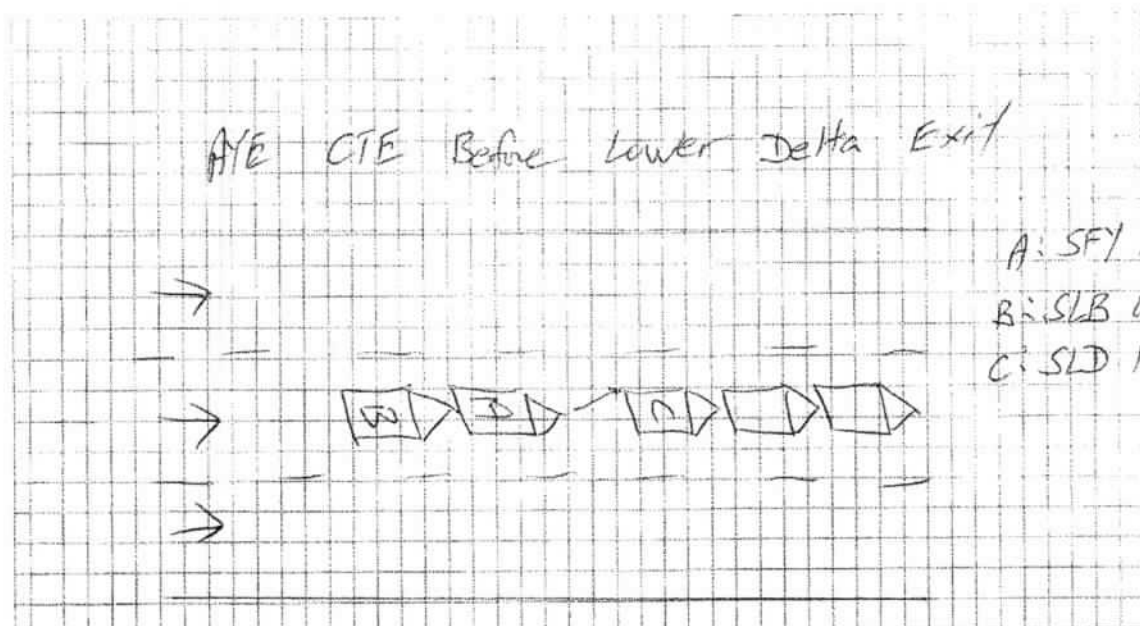
Driver's Signature

(If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature

Name : Rakeswaran Anand

NRIC / Fin No :



SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At mentioned Date and Time, I was driving
my vehicle (A) SFY 1432C along AYE, in front me
got 1 accident I slow down and stop, suddenly
I feel a strong impact from my rear
portion and push my vehicle hit into vehicle (C)

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]
Policyholder's Signature Date
& Time:

Driver's Signature
(If driver is not the policyholder) Date
& Time:

[Signature]
Reporting Centre Personnel's Signature
Name: Rakeswarin Anand.
NRIC/FIN No.:
2




































...CLAIM SUBFOLDER...(Pending for Survey Report)














































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Oct 2019		22 Oct 2019 14:36 Edit Adj Rpt	\$S\$0.00 Edit Estimates	\$S\$0.00 View Rpt		Pending for Survey Report Cancel Case


Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	-, Co. Reg. No.: -								
Main Claimant:	IRINA YEO SU YEN, ID: S7817737C								
Vehicle Reg. No.:	SFY1432C	Date of Loss:	20/10/2019 09:00 - :59 [90 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM19D204989C02	Policy/Cover Note No.:	DMPCSN30440119011						
Vehicle Reg. No. (Insured):	SLB6875A	Policy No. (Claimant):	P10094939R00						
		Excess:	\$S\$500.00						
Repairer:	Ms Car Auto Pte Ltd (HQ) 8 KAKI BUKIT AVE 4 #01-07 PREMIER @ KAKI BUKIT, 415875 Kaki Bukit - Tel: 63851838								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]								
Claimant's Insurer:	Auto & General Insurance (Singapore) Pte. Limited. (HQ) - Tel: 6540 2180								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 01/11/2019]								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
There are no mail for this case.									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents















*SFY1432C (SNM19D204989C02)
[SLB6875A]
TP
IRINA YEO SU YEN
Oct 20 2019 9:00AM
[-]
Ms Car Auto Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View View in Browser <input type="button" value="v"/>	
Assessment Reports				1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)		Thumbnail	Print
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Photos/Images				3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
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3	21/10/19 17:56	Accident Photo [Linked Accident Report Documents]		 Load JPG	<input checked="" type="checkbox"/>
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9	21/10/19 17:56	Accident Photo [Linked Accident Report Documents]		 Load JPG	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports				1 per page	<input checked="" type="checkbox"/>
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Documentation				1 per page	<input checked="" type="checkbox"/>
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2	21/10/19 17:59	CERTIFICATE OF INSURANCE [Linked Accident Report Documents]		 Load TIF	
3	21/10/19 17:59	Driving License [Linked Accident Report Documents]		 Load TIF	
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No	Finalized On		China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	22/10/19 14:37	PRS - SFY1432C		 Load PDF	

Linked Accident Report Documents

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On		ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
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Documentation				1 per page	<input checked="" type="checkbox"/>
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3	21/10/19 17:59	Driving License		 Load TIF	
4	21/10/19 17:59	Identification Card		 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/CTI19018660/GQF3E2

Date: 13/11/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN30440119011
Claimant Vehicle No :	SFY1432C	Insured Vehicle No :	SLB6875A
Date of Loss:	20/10/2019	Nature of Claim: TP	Claim No: SNM19D204989C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SFY1432C	Engine No:	BP38701
Make & Model:	FORD S-MAX, 2.0 (A)	Chassis No:	WF0SXXGBWSBP38701
Reg. Date:	23/03/2012 (Man. Year: 2012)	Odometer:	131478 km
Colour:	Black		
Engine Capacity:	1999 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45Z R18	Rear Tyre Size:	225/45Z R18
Front Left Side:	Habilead 5 mm	Rear Left Side:	Habilead 5 mm
Front Right Side:	Habilead 5 mm	Rear Right Side:	Habilead 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (\$\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:	22/10/2019	
Date Inspected:	22/10/2019 Inspected At:	Ms Car Auto Pte Ltd (HQ) 8 KAKI BUKIT AVE 4 #01-07 PREMIER @ KAKI BUKIT Singapore 415875
Estimated Period of Repair:	6.0 days	

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000.00 - \$6,000.00

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 13 Nov 2019)
Parts:	M1-MPV	FORD S-MAX 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFY1432C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >