

INS. CASE OWNER:

Surveyor:

Pre-assign / CCU / FTE

Insured Vehicle No. :

Name of Insured :

Insured Tel No. :

Excess Sec II : \$5

Is driver the owner?

If NO, Driver Name / Age :

Driver Tel No. :

610 17275

INSRS:

WSP:

Tel:

Liability:

RMKS:

Guan Hin Motor

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

6/11/19

20/12/19

20/12/19

- PLS see VIEWS.

- File -> SUT to send us for

File pass to LSP to close.

610 17275 - 8

610 17275 - 8

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If MO or B 28, Ass. Lia.:

Repair Cost:

\$5 282.00

Loss of Rental (LOR):

\$5 360.00

(3 days)

x \$120.00

Loss of Use (LOU):

\$5

(\$

x

days)

Loss of Income (LOI):

\$5

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$5

2.45

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5 3217.45

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5 3217.45

Name 1:

Guan Hin Motor workshop.

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Negotiate/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

COPY SENT

W. North

Ver 92 JCD1727S Yr Range 11, 15

Type M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Volvo S80 75cc 1969

Colour *M. Grey* A/C Insured / Std / NI / NA

Sp Reading 97310 *Ward Insured / Std / NI / NA

Eng No

C₁₀H₈

Gen. Cond: ~~Good~~ Fair / Poor / Burnt

Freezing / Inoperable / Jammed / Leaked / Burnt or

Order / Jammed / Leaked / Burnt or

Modif: Nil / SKRM / STD A/Rim of

Type Size

R.

245/40R18

Consistent? Yes or No

Consistent? Yes or No

2-3 days Res: Yes

20 Yes Yes Yes No

C-7 REV 1 REP. 1 24 HRS

Person Contact:

Fence in/out

The UIC / Chassis frame / Body Structure suffering due to collision in

Prell Report

☐

Final Report

Days Of Repair

Resurvey No. of Trip:

Survey Data

Transported

Report Format

Lump Sum / L5.1

Add Fee:

Site Insp 15

Interview 15

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• **अनुसंधान** - 5

GUAN HIN MOTOR WORKSHOP

NO 10 ANG MO KIO INDUSTRIAL PARK 2A

#02-03 AMK AUTOPOINT 568047

Tel No. : 64837111 Fax No. : 64837221

E-Mail : guanhinmotor@yahoo.com

Buss. Reg. No. : 06035200X

Kp

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER SINGAPORE 068811

Attention : Motor Claim Department

Contact : 63387288 Fax No. : 68804838

Estimate : ES000889

Date : 29/10/2019

Vehicle Num. : SLD 1727 S

Make/Model : VOLVO S80 T5 2.0 A/T-2015

Chassis/Eng# : YV1AS40CDG1196627/B4204T11134781

Accident Date : 10/10/2019

Claim No. :

Reference :

Policy No. : (18/11/2015)

Not Withheld
11 Sep 8 2850h
Recovery After Point
3 days

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

1.	1	NETT ITEMS :		
2.		REAR TOP BUMPER	cm 1,654.80	✓
3.	1	REAR BUMPER CENTRE GARNISH	cm 196.00	✓
4.			cm 535.00	✓
5.	1	REAR BUMPER LOWER SPOILER		
6.			shar 250.00	1,000.00 ✓
7.	✓ 2	REVERSE SENSOR		
8.			m 150.00	✓
9.	1	REAR BUMPER STICKER		
10.			m 140.00	✓
11.	1	REAR LOWER SPOILER STICKER		

Nett Total S\$:

3,675.80

LABOUR :

LABOUR CHARGE

TO FIXING REAR BUMPER, LOWER SPOILER

320 450.00

TO FIXING REVERSE SENSOR (4 PCS)

120.00 60

TO FIXING 2 PCS STICKER

100.00 40

SPRAY PAINTING

350.00 320

Labour Total S\$:

1,020.00

E. & O.E.

Total S\$: 4,695.80

for GUAN HIN MOTOR WORKSHOP

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

◀ Service Request Details

Claim

S9M023LL

Reference

None 

Loss Date

October 10, 2019

Report Date

Oct 11, 2019 5:53:00 PM

Request Date

October 21, 2019 

Due Date

October 29, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: LC

T: 228p.m

V: out

E: ✓

Actions

Next Step

Agree to perform service

Decline WorkAccept Work

Vehicle Information

Incident Vehicle Registration #

SLD1727S

Model

S80-2.0 T5

Service Address

...

Primary Contact/Insured

LOK CHEE CHIANG (LUO ZHIQIANG)

BLK 532 JURONG WEST STREET 52, #15-429, 640532, Singapore

JANE@LQ.COM.SG

Claim Handler

TEO Kitty

6568804602

kitty.teo@axa.com.sg

Additional Instructions

4

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Summer Lee (LKK Auto)

From: Guan Hin Motor Workshop <guanhinmotor@yahoo.com>
Sent: Thursday, 17 October, 2019 4:07 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: [EXTERNAL] Traffic accident SLD1727S and SGW4123Z

Categories: Shekhar

Accident on 10/10/2019
our insure SLD1727S
please arrange to survey our vehicle SLD1727S
Kindly have your survey list
Thank you

GUAN HIN MOTOR WORKSHOP.
No 10 Ang Mo Kio Industrial Park 2A
#02-03 Singapore 568047
Tel: 64837111
Fax:64837221
L C NG

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Friday, 8 November 2019 3:30 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: [EXTERNAL] Traffic accident SLD1727S and SGW4123Z

FYI

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Guan Hin Motor Workshop <guanhinmotor@yahoo.com>
Sent: Friday, 8 November 2019 3:10 PM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Subject: Re: [EXTERNAL] Traffic accident SLD1727S and SGW4123Z

Kenneth have finalize \$2.850
The LOD send to you

GUAN HIN MOTOR WORKSHOP.
No 10 Ang Mo Kio Industrial Park 2A
#02-03 Singapore 568047
Tel: 64837111
Fax: 64837221
L C NG

On Tuesday, 22 October 2019, 3:16:34 pm SGT, Shu Pei (LKKAUTO) <shupeil@lkkauto.com> wrote:

Dear Sir / Madam,

We have received assignment from AXA for this case.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Please arrange appointment for survey.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Guan Hin Motor Workshop <guanhinmotor@yahoo.com>
Sent: Thursday, 17 October 2019 4:07 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: [EXTERNAL] Traffic accident SLD1727S and SGW4123Z

Accident on 10/10/2019

our insure SLD1727S

please arrange to survey our vehicle SLD1727S

Kindly have your survey list

Thank you

GUAN HIN MOTOR WORKSHOP.
No 10 Ang Mo Kio Industrial Park 2A
#02-03 Singapore 568047
Tel: 64837111
Fax: 64837221
L C NG



<TP - Mandate IA> - S9M023LL [ACCIDENT INVOLVING SGW 4123Z(OI) & SLD 1727S(TP) ON 10/10/2019]

Type

🔔 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,377.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 6-Dec-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 06/12/2019

Survey Details:

Date of loss	10-Oct-19
Date of appointment	22-Oct-19
Date of survey	29-Oct-19
Location of survey	GUAN HIN MOTOR WORKSHOP

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLD 1727S
Make and Model	VOLVO S80 T5 2.0 A/T ABS D/AIRBAG 2WD
Date of registration	18/11/2015
Excess	
Market Value	\$78,000
Parf Rebate	\$55,763
Nett Loss	\$22,237

Repair details:

Initial Estimate	\$ 4,695.80
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,858.22
Check items (estimate)	\$ -
Labour	\$ 740.00
Total	\$ 3,598.22
Lump Sum(if applicable)	\$ 2,850.00
Number of days for repair	03



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OI rear-ended third party. BOLA 27

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,850.00	
Loss of use	NIL	no. of days
Loss of rental	\$ 520.00	(4days x \$130.00)
Loss of income	NIL	no. of days
LTA search fees	\$ 7.45	
Others	NIL	
Proposed Total	\$ 3,377.45	

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Monday, 9 December 2019 9:30 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 143310, vehicle number SLD1727S

			From
☐	Kenneth have finalize \$2.850 The LOD send to you GUAN HIN MOTOR WORKSHOP. No 10 Ang Mo Kio Industrial Park 2A #02-03 Singapore 568047 Tel: 64837111 Fax:64837221 L C NG	LSP	8/11/2019 3:16:49 PM
☐	Attach the invoice GUAN HIN MOTOR WORKSHOP. No 10 Ang Mo Kio Industrial Park 2A #02-03 Singapore 568047 Tel: 64837111 Fax:64837221 L C NG	LSP	19/11/2019 8:45:52 AM
☐	L/sum \$2,850.00 - 3days	CHT	6/12/2019 11:28:06 AM
☐	Message AXA ; Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,377.45 (all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 6-Dec-19	CHT	6/12/2019 11:37:18 AM
☐	6/12/19 3:53 PM TEO Kitty — Hi Hsiao Tong Please offer rental 3 days.	LSP	9/12/2019 9:16:23 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 6 December 2019 3:56 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 143310, vehicle number SLD1727S

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kitty.teo@axa.com.sg <kitty.teo@axa.com.sg>
Sent: Friday, 6 December, 2019 3:54 PM
To: admin-d@lkkauto.com
Subject: New message for service request 143310, vehicle number SLD1727S

AXA Insurance has sent you a message for claim number S9M023LL.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

Hsiao Tong (LKKAuto)

From: Guan Hin Motor Workshop <guanhinmotor@yahoo.com>
Sent: Thursday, 19 December 2019 5:55 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: [EXTERNAL] Traffic accident SLD1727S and SGW4123Z on 10/10/2019 //LKK
REF: CC4/ASM19018659/Kpb3

OK ACCEPT \$3217.45

GUAN HIN MOTOR WORKSHOP,
No 10 Ang Mo Kio Industrial Park 2A
#02-03 Singapore 568047
Tel: 64837111
Fax:64837221
L C NG

On Thursday, 19 December 2019, 5:06:20 pm SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer as follows: -

1. Cost of Repair	\$ 2,850.00
2. Loss of Rental (3days x \$120.00)*	\$ 360.00
3. LTA Search Fee	\$ 7.45
Total	\$ 3,217.45

*Kindly provide rental receipt.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms

of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Guan Hin Motor Workshop <guanhinmotor@yahoo.com>

Sent: Monday, 9 December 2019 11:58 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [EXTERNAL] Traffic accident SLD1727S and SGW4123Z on 10/10/2019 //LKK REF: CC4/ASM19018659/Kpb3

the loss of rental can re-adjust

GUAN HIN MOTOR WORKSHOP.
No 10 Ang Mo Kio Industrial Park 2A
#02-03 Singapore 568047
Tel: 64837111
Fax: 64837221
L C NG

On Monday, 9 December 2019, 10:04:36 am SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair	\$ 2,850.00
2. Loss of Rental (3days x \$100.00)*	\$ 300.00
3. LTA Search Fee	\$ 7.45
Total	\$ 3,157.45

*Kindly provide rental receipt.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Guan Hin Motor Workshop <guanhinmotor@yahoo.com>
Sent: Tuesday, 19 November 2019 8:56 AM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Subject: Re: [EXTERNAL] Traffic accident SLD1727S and SGW4123Z

Attach the invoice

GUAN HIN MOTOR WORKSHOP.
No 10 Ang Mo Kio Industrial Park 2A
#02-03 Singapore 568047
Tel: 64837111
Fax:64837221
L C NG

On Friday, 8 November 2019, 3:09:44 pm SGT, Guan Hin Motor Workshop <guanhinmotor@yahoo.com> wrote:

Kenneth have finalize \$2.850

The LOD send to you

GUAN HIN MOTOR WORKSHOP.
No 10 Ang Mo Kio Industrial Park 2A
#02-03 Singapore 568047
Tel: 64837111
Fax:64837221
L C NG

On Tuesday, 22 October 2019, 3:16:34 pm SGT, Shu Pei (LKKAUTO) <shupeil@lkkauto.com> wrote:

Dear Sir / Madam,

We have received assignment from AXA for this case.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Please arrange appointment for survey.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Guan Hin Motor Workshop <guanhinmotor@yahoo.com>

Sent: Thursday, 17 October 2019 4:07 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: [EXTERNAL] Traffic accident SLD1727S and SGW4123Z

Accident on 10/10/2019

our insure SLD1727S

please arrange to survey our vehicle SLD1727S

Kindly have your survey list

Thank you

GUAN HIN MOTOR WORKSHOP.
No 10 Ang Mo Kio Industrial Park 2A
#02-03 Singapore 568047
Tel: 64837111
Fax:64837221
L C NG

FOO WAH HAN
C/O 10 ANG MO KIO IND. PARK 2A
#02-03 AMK AUTOPOINT
SINGAPORE 568047

9/11/2019

YOUR REF: SGW4123Z

M/S AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

Attn: MOTOR CLAIMS DEPARTMENT

VEHICLE REPAIR CHARGES DUE TO ACCIDENT

I would like to inform you that my vehicle SLD1727S
was involved in an accident with SGW4123Z
on 10/10/2019 has been repaired.

The charges for the repair caused are as following :

1	Final Repair Bill		\$	2,850.00
2	LTA Search Fee		\$	7.45
3	RENTAL	<u>4DAYSX@130</u>	\$	520.00
			\$	<u>3,377.45</u>

Yours faithfully.



GUAN HIN MOTOR WORKSHOP

NO 10 ANG MO KIO INDUSTRIAL PARK 2A

#02-03 AMK AUTOPOINT 568047

Tel No. : 64837111 Fax No. : 64837221

E-Mail : guanhinmotor@yahoo.com

Buss. Reg. No. : 06035200X

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY

#27-01 AXA TOWER SINGAPORE 068811

Attention : Motor Claim Department

Contact : 63387288 Fax No. : 68804838

Final Repair Bill : TI043256

Date : 01/11/2019

Vehicle Num. : SLD 1727 S

Make/Model : VOLVO S80 T5 2.0 A/T-2015

Chassis/Eng# : YV1AS40CDG1196627/B4204T111347856

Accident Date : 10/10/2019

Claim No. :

Reference :

Policy No. : (18/11/2015)

LUMPSUM REPAIR

Amount S\$

2,850.00

E. & O.E.

Total S\$:

2,850.00



for GUAN HIN MOTOR WORKSHOP

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19018659/Kpb3q2		
8 SHENTON WAY #24-01		Date : 06-01-2020		
AXA TOWERSINGAPORE 068811		Code : ASM		
ATTN:KITTY				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGW 4123Z	Veh. Inspected	SLD 1727S	
Policy No.	GA211247	Coverage (\$)	0.00	
Claim No.	S9M023LL	Excess (\$)	0.00	
Assign From		Assign Date	22/10/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLVO S80 T5 (A)	c.c	1969	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	YV1AS40CDG1196627	Colour	METALLIC GREY	
Odometer	97310	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/40 R18	CONTINENTAL	9 mm	
L/H Front Tyre	245/40 R18	CONTINENTAL	9 mm	
R/H Rear Tyre	245/40 R18	CONTINENTAL	9 mm	
L/H Rear Tyre	245/40 R18	CONTINENTAL	9 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	10/10/2019	Inspection Date	29/10/2019	
Survey held at	GUAN HIN MOTOR WORKSHOP BLK 10 ANG MO KIO IND PK 2A #02-03 AMK AUTOPOINT SINGAPORE 568047			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLD 1727S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR TOP BUMPER (N) (CONSISTENT)	CRACKED	1,654.80	1,654.80
1	REAR BUMPER CENTRE GARNISH (N) (CONSISTENT)	CRACKED	196.00	196.00
1	REAR BUMPER LOWER SPOILER (N) (CONSISTENT)	CRACKED	535.00	535.00
4	REVERSE SENSOR (N) (CONSISTENT)	SHORTED (2 PCS ONLY)	1,000.00	500.00
1	REAR BUMPER STICKER (N) (CONSISTENT)	NECESSARY	150.00	150.00
1	REAR LOWER SPOILER STICKER (N) (CONSISTENT)	NECESSARY	140.00	140.00
	LESS 10% DISCOUNT		-	-317.58
			3,675.80	2,858.22
<u>LABOUR</u>				
	LABOUR CHARGE TO FIXING REAR BUMPER ,LOWER SPOILER.		450.00	320.00
	TO FIXING REVERSE SENSOR (4 PCS) .		120.00	60.00
	TO FIXING 2 PSC STICKER .		100.00	40.00
	SPRAY PAINTING .		350.00	320.00
			1,020.00	740.00
GRAND TOTAL			4,695.80	3,598.22
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,850.00

Report Ref No. CC4/ASM19018659/Kpb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M023LL

Reference

CC4/ASM19018659/Kub3a2

Loss Date

10 October 2019

Report Date

11 Oct 2019 5:53:00 PM

Request Date

21 October 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TPV)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLD17275

Make

TPVD VOLVO

Model

S80-2.0 TS

Service Address

Next Step

Wait for Approve Invoice

Actions

Add Invoice

Primary Contact/Insured

LOR CHEE CHIANG (LUO ZHIQIANG)
BLK 532 JURONG WEST STREET 52, #15-42W,
640532, Singapore

Claim Handler

TEO Kitty
6568804602
kitty.teo@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TPV)	10 January 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FOIM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 AUTHORISATION TO ACT FOIM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	10 January 2020
 Letter to OL.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	6 December 2019
 TP-MANDATE IA dd 061219.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	6 December 2019
 LTA Search Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 December 2019
 Rental Bill.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 December 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 December 2019
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 December 2019
 TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	6 December 2019
 PARF_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP-IA 1727.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 REPLY FROM TP.mig	Letters and Correspondence	Workshop	KUMAR Shalendra	21 October 2019
 EMAIL TP PRI.mig	Letters and Correspondence	Workshop	VISHNU BATHAM Shethar	18 October 2019
 GIA SLD17275 TP.PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shethar	18 October 2019
 EMAIL TP PRI.pdf	Letters and Correspondence	Workshop	VISHNU BATHAM Shethar	18 October 2019
 SCWA123Z OI GIA.PDF	Reports & Statement	GIA Report	TEO Kitty	14 October 2019
 SLD17275 TP GIA.PDF	Reports & Statement	GIA Report	TEO Kitty	14 October 2019