## **Asher Sng (LKKAuto)**

From: Asher Sng (LKKAuto)

Sent: Wednesday, 23 October 2019 10:26 AM

To: Mei Kwan (LKKAuto); Claims
Cc: Admin A; assignments

Subject: RE: ACIDDENT BETWEEN SML 124 J AND YOUR INSURED SJN 810 L ON 21/10/2019 \*\*\*

LKK REF: CC3/AIG19018589/ea3

### <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

\*\* LOU \$50/day or LOR \$100/day (Subject to our principal approval)\*\*

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 23 October 2019 9:44 AM

To: Claims <claims@premiumauto.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACIDDENT BETWEEN SML 124 J AND YOUR INSURED SJN 810 L ON 21/10/2019 \*\*\* LKK REF:

CC3/AIG19018589/ea3

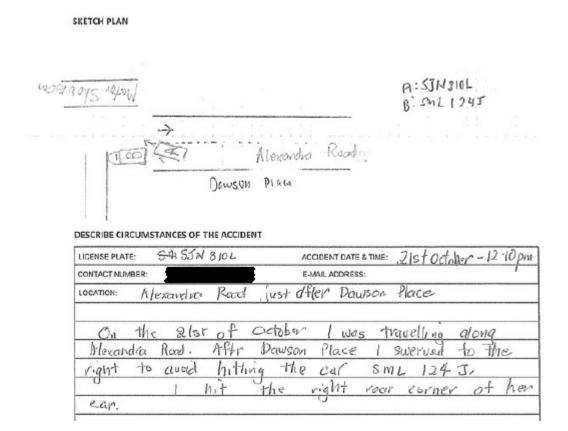
### 'WITHOUT PREJUDICE'

### SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

## Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg > Sent: Tuesday, 22 October, 2019 5:21 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' < claims@premiumauto.com.sg>

Subject: RE: ACIDDENT BETWEEN SML 124 J AND YOUR INSURED SJN 810 L ON 21/10/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards, Syafiq Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. <u>claims@premiumauto.com.sg</u> w. <u>www.audi.com.sg</u>

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims < claims@premiumauto.com.sg > Sent: Monday, 21 October 2019 6:00 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACIDDENT BETWEEN SML 124 J AND YOUR INSURED SJN 810 L ON 21/10/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Kindly assist on liability clearance before survey.

Please assist to register this case mentioned, and arrange the survey on 23/10/2019, 10AM@ Owner Waiting.

Location 3S Alexandra.

Thanks.

# Best Regards, **TRoy Goh** Claims Advisor

### Premium Automobiles Pte Ltd (Reg No 199902271W)

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