CC4/AXA16018755/Ka3b3g2-1 VALL (who) T/AXA1601 8755 INS. CASE OWNER ASSIGNMENT 4/10/16 Kenneth 5 60 66 Date / Time DOE 4 60 66 Surveyor: Registered in Measurest 10401442 Pre-assign / CCU / FTE 7244K Stim Claim No. Insured Vehicle No. LIKON ONOTIL DEK FOR CMEE Pelicy No. Name of basered HE ALBUST 70 MISSAN Make / Model Insured Tel No. DERMAS 7 78 MINILLA Place of Accident : DOA Excess Sec 11:55 Nature of Acciden NEST NO ! Is design the marger? OLGIA REPORT, YES NO TO GIA REPORT, FEST NO If NO. Driver Name / Age: Final 7 Yes / N Insured Lubring (VIL YESYNO) Driver Tel No. WNH 9447 INSES INSRS INSRS. INSRS WSP WSP WSP. WKP-Tel Tel Tel: Lubility Liability Liability 1 Laubilion RMKS RMKS: RMKS RMKS DATE/PIC STAGE ide-Reporting lit (1st). ion Reporting for (2nd) ion Reporting In (Final) NUA Call (3) 02 was change RM 300. Out making a left After call less Of J(V) 718/17 Typia Soutication by Gf tempickapi M 28 9 7 MYR = 0 8249 36 D Vier call be so Ob Salbertoness To Are 29/9/17 File 1968 to types type report Irland Voucher inal Repair Bill RC- 12000 Son ( no - 1636 90 ( 540 # 900) Car Remai Invince Towing homics Email From AIR to temperary cloth LTA / GIA Medical Bill HH Mandato/Reject Instruction LOD Payment Breakdown Form: Post-Repair Photos: PRELIMINARY ADVICE Date/Time Sessi By. Others Confirm by: Confirm with Dute/Time FINALIZATION Cill Repair Corr. 21/10/19 Confirm with RYAN Finial Call FINAL SETTLEMENT Date/Time: If NO or H 25. Ass. Lis (Agreed / Assessed) BOLA S/N No. Final Lubility: \$ 3,248.90 Repair Cost. days Lower Remai (LOR): 100 = = 70 , Q days) may of the (LOU). days Loss of Income (LOE)
LOR only \_\_\_\_\_ LOU only LOR + LOU LOR + LOI Tick-ently one 200 GIA/LTA Sourch 55 1) Claim status: Normal/Reject/Private Settle Minheat. 55 AND OU 2) Report Format: (e.g. Tow/ Independent ) 55 Duliusonore Legal Con-3,480.90 Gobal Sum SS: Tutat: Distorti EINST PAYMENT 3480.90 Henen Nume I 55 Payer I Name 2 55 Payer J. (Strike if N.A.) Name J. 55 byce J. (Strike if N.A.)

to charge be

ASS, REC. BY:	
nneth AS	SIGNMENT
From Date:	Veh No: WNH GRPZ Yr Regn: OP, 03
Estimated Cost:	Type M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
QD/TP/WS/TP RES/QD RES/EVA/INV/MV	Truck / Trailer or
To Inspect Vehicle No:	The state of the s
at Workshop m/s /ten, le, /tva	Make: Proton Wasc cc 1589  Colour M. Geld AC Insured / Std / NI / NA
of	Sp.Reading 96559 T/Radio: Insured / Std / NI / NA
Insured	Eng/No:
Policy No.	CINO: PCICIEISAR.51=23771
Claims No.	Gen. Cond: 860d / Fair / Poor / Burnt
	Steering: Inorder/ Jammed / Leaked / Burnt or
Sum Insured: Excess: (Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
(Client's Record) Make of Veh:	Modi: NII I/SIRIM I STD A/Rim or
	Tyre Size: F: /5/ks
(Policy Condition)	R: 195/55R15
Remark: The veh had commenced its N/S O/S	4
repair at the time of inspection.	- DOS DON' EXHOUS OF THE TENE ON SO PIR SOME
Control of the Contro	TOYO/YOKO or
Ball or Market Value:	Eront Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal.
GIA / PR Seen: Consistent? : Yes or No  Est. Repairs: O F days Res.: Yes or No	L/Bal. 4 mm L/Bal. 6 mm
Lum Sum: 2/ % 3 Val.: Yes or No	D.O.A. 78/4/16 D.O.I. 5/10/16
Juli Sum. 20 % Sval. 105 or No	Survey held at
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Date: Person Contacted: Vehicle: IN / OU	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time   Action / Instruction	The OP I chassis frame I body structure amount due to consider.
6/10 File pais to Cartering	
alata a d	
9/9/17 Chuffirm Cls RM 12000.00	with working days MV parto, our
h 1 0 - 24 5	hun (a) (0-8)
(cel - han )	140-69 6801.
	(Rd-A1974a)
	07.7,
atto/Tame, File Page to7 Page 11 Page 21	
Fren, Report	Days Of Repair:
ste/Time, File Return to?	Resurvey No. of Trip: Survey Fee:
Add Fed	Transportation:
Add Fee	9:: Site Insp (\$)s -RSSt
	Interview /5
anort Format	Interview (\$ ) Photos
eport Format : ump Sum / I.B.I: (\$	Tech Invs (\$ ) Photos  Weekend (\$ )

HENG LAI HUAT MOTOR WORKSHU (JM0676600-M)

No. 3, Jalan Austin Heights 1715, Taman Mount Austin, ±1150 Johor Bahru, Johor.

Not Authorse Army Ath Pour

Date 03/10/2016

# QUOTATION -THIRD PARTY CLAIM

AXA INSURANCE SINGAPORE PTE LTD

Atm. Motor Claim Department. Officer in Charge

Veh No Model insured ins

Claim

Third Party Claim WNH 4497 PROTON WAJA AM ASSURANCE

Accident on 28/09/2016 SURVEYOR AMOUNT PARTICULARS Your Insurer Vehicle No : SGM 7344 K 1,850.00 BONNET 357 60 X 1 BONNET LOCK \$ / 440.00 2 BONNET HINGES REPAIR \$ 7 1,685.00 \$ 50 587.00 1 FRONT LH DOOR I FRONT LH WHEELHOUSING 1 FRONT LH FENDER \$ Car 242.60 I FRONT LH FENDER UNDERSHIELD \$ 44, 120.00 10 FRONT LH FENDER UNDERSHIELD CLIPS \$ 100 225.00 1 FRONT LH FENDER LAMP 5 1-131.00 FRONT LH MUDFLAP 788.45 5 FRONT LH WHEEL HUB 3 M. 485 50 1 FRONT LH WHEEL BEARING 130 980 00 1 FRONT LH SUSPENISON 14 895 60 1 FRONT LH LOWER ARM 884.50 1 FRONT LH KNUCKLE ARM 1- 3 475.60 1 FRONT LH STABILIZER BAR 322.45 1 FRONT LH BALL JOINT As 1.980.60 1.5 2 HEADLAMPS 314 1,145.60 FRONT SUPPORT PANEL ASSY \$ 472 784 50 1 FRONT GRILLE ASSY 1301 5 180.00 1 FRONT GRILLE LOGO 140 2.088.50 1 A/C CONDENSER H-+ 3 3.244.20 7144 1 RADIATOR 448.00 2 RADIATOR TOP MOUNTINGS A- 5 980.50 1 FRONT CENTRE ENGINE MOUNTING In 3 965.00 1 FRONT LH ENGINE MOUNTING But /sall 5 1,245.60 1 FRONT BUMPER 141.00 1 FRONT BUMPER SIDE RETAINER LH 150 \$ 322.60 1 FRONT BUMPER BEAM 120.00 44 5 1 FROTH BUMPER CLIPS 37 611 5 980.60 1 FOG LAMP LH 542.00 5 1 ENGINE LOWER COVER RM 26,134.10 TOTAL RINGIT AMT AFTER LESS 10% RM 23,520.69 LKX Auto Consultants hence notify the Repairer of the followings

- To repurvey before/after soray pair To display damaged particularing a
- · Puris pross are subject to confirmation Third party survey is on a "Without Prejudice" basis
- No flegal modification(s) is allowed.
- Suppermemary demix) must be resurveyed and to subject to final approval from Insurance Company

Acknowledged by Requirer

Signature:

Date:

Page 1

# MENG LAI HUAT MOTOR WORKSHO. (JM0676600-M) No. 3, Jalan Austin Heights 1/15, Taman Mount Austin, 81100 Johor Bahru, Johor.

	GRAND TOTAL:	RN	31,740.69	
	Total Labour	RM	E,140.00	-
	To do front body alignment	\$ 1		^
_	To do computer wheel alignment		800.00	X
		\$	120.00	601
	To forcus headlamp, check wring system	5	200 00	201
	Labour to replace A/C condenser, vacuum refil aircon gas			7.1
_		5	200 00	1001
_	Labour to replace radiator, top up coolant, check cooling system	5	200.00	500
	Labour to replace damage undercarriage	1		
		5	500.00	2001
_	Towing charges	\$	120.00	-
	To do spray painting on accident damage area			
		5	1,500 00	1000
_	un rear accident damage			
	Labour charges to replace, repair, cutting, welding, allign ajust	\$	2,200.00	8001
	Balance bif	PCM.	40,000,00	ii.
YT	LABOUR		MOUNT 25,600.69	SURVETUR
	IUIAL PARTO III MINORE			SURVEYOR
	TOTAL PARTS IN RINGIT:	RM	25,600,69	
-	TOTAL 5/N IN RINGIT	RM	2,080.00	
	FRONT LH TYRE			
1	FRONT LH RIM	5	1,400.00	X
	17.7	5	680.00	40410
	S/NETT PARTS	_		



# POLIS DIRAJA MALAYSIA

REPOT POLIS

Balai

TRAFIK JOHOR BAHRU(S)

Pegawai Penyiasat

: G23058

Daerah

J/BAHRU SELATAN

No Repot Bersangkut : TRAFIK JOHOF

(S)/020996/16

Kontinjen

JOHOR

No Repot

TRAFIK JOHOR BAHRU(S)/021001/16

Tarikh

28/09/2016

Waktu

: 1510 PM

Bahasa Diterima : B. Malaysia

Butir-butir Penerima Repot

Nama: JENEFFER TAY

No Personel: R190818

Pangkat: KONS

Butir-butir Jurubahasa (Jika Ada)

Nama: ---

No K/P (Baru): ---Bahasa Asal: -

No Polis/Tenter

No Paspot: -

Alamat: -

Butir-butir Pengadu

Nama: KUAN MING HAI

No K/P (Baru): 661129106649

No Polis/Tentera: -

No Paspot: -

No Sijil Beranak: -

Jantina: Lelaki

Tarikh Lahir: 29/11/1966 Warganegara: Malaysia

Umur: 49 tahun 9 bulan

Keturunan : Cina

Pekerjaan: SWASTA

Alamat Tempat Tinggal: BLK 11-2-5 FLAT TAMAN JINJANG BARU KUALA LUMPUR WILAYAH

PERSEKUTUAN , 52000, KUALA LUMPUR

Alamat Ibu/Bapa: --

Alamat Pejabat : ---

No Tel (Rumah): -

No Tel (Pejabat): -

No Tel (HP): 01662341"

Emel: --

Pengadu Menyatakan:-

PADA 28/9/2016 JAM LEBIH KURANG 1250HRS. SAYA MEMANDU M/KAR NO WNH4497 DARIPAD. JAYA 9 HENDAK KE PERMAS JAYA 10, APABILA SAYA SAMPAI DI JALAN PERMAS 7, SEMASA SAY JALAN TERUS, TIBA-TIBA SEBUAH M/KAR NO SGM7344K DATANG DARIPADA ARAH BERTENTANG MEMBELOK KE KANAN SECARA MENGEJUT, SAYA BREK DAN ELAK TERLANGGAR M/KAR/TERSE TIDAK CEDERA. KEROSAKAN M/KAR BAHAGIAN HADAPAN; BUMPER, LAMPU, BONET/, MUDGL LAIN-LAIN KEROSAKAN BELUM PASTI. SEKIAN LAPORAN SAYA.

Tandatangan Pengadu:

Tandatangan Jurubahasa(Jika ada):

Tandatangan Pene

muna

(Suraya Bidi) Insp Balal Polit Traffic (JBS) JOHOR EAMEU



KETUA POLIS DAERAH IBU PEJABAT POLIS DAERAH JOHOR BAHRU SELATAN 80250 JOHOR BAHRU JOHOR

Tel: 072237977 Samb

Pegawai Penyiasat

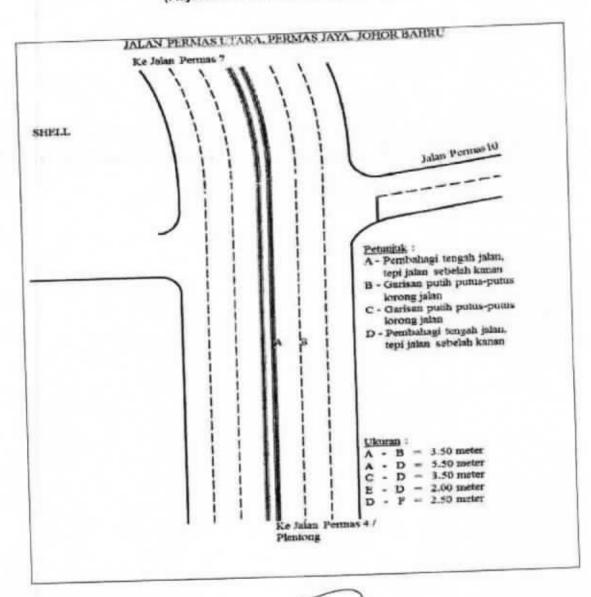
:INSP SURAYA BINTI BIDI(G23058)

No Pengaduan Tarikh Kejadian Tarikh Cetak Dicetak Oleh

TRAFIK JOHOR BAHRU(S)/020996/16 28/09/2016

28/09/2016 G23058

# (Rajah Kasar Tidak Mengikut Skala)



(Suraya Bidh) Insp Peg Penyasat Trafik Balai Palis Trafik (JBS) JOHOR BAHRU

### View Sent Message

This mail is associated with :

#### \*WNH4497 (C0402442) [SGM7344K]

KUAN MING HAT Sep 28 2016 12:00AM [BEK KOK SWEE] Autoexcel Engineering Pte Ltd

Resend

View Recipients

Print Message

Delete Massage

Forward

From

LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 21/10/2019 16:43 PM

To Subject lynn.khong@axa.com.sg; AXA\_S0

Re: <Seek Mandate> C0402442

Offer accepted. Please send back adjuster report for our necessary action.

Thank you. Melicwan

<-- Original Message -->

From: AXA\_SG

To: lynn.khong@axa.com.sg; LKK\_HQ

Sent On: 07/10/2019 08:33 AM Subject: Re: C0402442

Hi Mei Kwan,

Repropose mandate

COR & LTA to proceed with mandate request. LOU S\$20/day (approx. RM\$60) for 9 days = S\$180 TOTAL S\$3480.90

Thanks

Regards

Lynn

<-- Original Message --> From: LKK\_HQ To: lynn.khong@axa.com.sg CC: AXA\_SG

Sent On: 04/10/2019 03:56 PM

Subject: Re: C0402442

We refer to the above matter.

It was reported that Insured has been charged by Msia traffic police. OI making a left turn. TP travel straight.

Summary to offer to repairer Autoexcel Engineering Pte Ltd is as follows:

TP CLAIMED (RM) REVISED - TO OFFER ( 10,000.00 (MV) Cost of Repair 12.000:00 2,250.00 (\$250 x 9 days) 2,250.00 Loss of Use (\$60 x 4 days) GIA search 14,250.00 12,250.00 Subtotal Relevant supporting claim documents are uploaded in merimen for your perusal.

We seek your mandate at \$3,840.90. Kindly refer to our adjuster report in Merimen for your perusal.

For your approval and/or further instruction please.

Thank you. Meikwan

<-- Original Message -->

Page 2 of 2

Merimen e-Claims

From: LKK\_HQ

To: sashe.goms@axa.com.sg CC: AXA\_5G; admin-a@lkkauto.com Sent On: 26/09/2019 02:06 PM Subject: C0402442

Dear Sashe,

We refer to the above matter.

It was reported that Insured has been charged by Msia traffic police. OI making a left turn. TP travel straight.

Summary to offer to repairer Autoexcel Engineering Pte Ltd is as follows:

	TP CLAIMED (RM)	REVISED - TO OFFER (
Cost of Repair	12,000.00	10,000.00 (MV)
Loss of Use (\$60 x 4 days)	(\$250 x 9 days) 2,250.00	2,250.00
GIA search		
Subtotal Relevant supporting claim documents are uploaded in merimen for your perusal.	14,250.00	12,250.00
We seek your mandate at \$3,840.90. Kindly refer to our adjuster report in Merimen for	your perusal.	
For your paper of antior further instruction please		

For your approval and/or further instruction please.

Thank you. Meikwan

#### **DOCUMENTS SUMMARY**

There are no documents.

### HENG LAI HUAT MOTOR WORKSHOE (JM0676600-M) No. 3, Jalan Austin Heights 1/15, Taman Mount Austin, --81100 Johor Bahru, Johor,

ATTHE AVA INGLICATION	andread a	Contract Contract	
ATTN: AXA INSURANCE	Singapore P	e Hol	
			5929
		_	
Dear Sir/ Mdm,			
	ur ibiaa		
	NH 4497	& your insure v	vehicle SEM 7344K
Date of Accident 28 09 2016	. Along / At	Malaysi	a
3.5		Usi	A 1 2 3 1 1 1 1 1
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
			r insured and as a result the
1 FINAL REPAIR BILL INCLUDE GST 2 SURVEYOR REPORT FEE 3 RENTAL BILL LO.U	: 6WOTELYAS	-8; S\$ S\$ 2m 250 = \$\$	AMOUNT  S Rm 13,000 /2  LKK
1 FINAL REPAIR BILL INCLUDE GST 2 SURVEYOR REPORT FEE 3 RENTAL BILL LO:U 4 T:P INSURANCE SEARCH		-8; S\$ S\$ 2m 250 = \$\$	AMOUNT  S Rm 12,000 /2  LKK
2 SURVEYOR REPORT FEE 3 RENTAL BILL LO:U	: 6WOTELYAS	-8; S\$ S\$ 2m 250 = \$\$	AMOUNT  S Rm 12,000   2  Lkk  -  Rm 2250   2  + 2   2
1 FINAL REPAIR BILL INCLUDE GST 2 SURVEYOR REPORT FEE 3 RENTAL BILL LO:U 4 T:P INSURANCE SEARCH	: 6WOTELYAS	-8: S: S: S: S: S: S: S: S: S: S: S: S: S:	AMOUNT  S Rm 12,000   2  Lkk  Rm 2250   2  \$ 2   2
1 FINAL REPAIR BILL INCLUDE GST 2 SURVEYOR REPORT FEE 3 RENTAL BILL LO:U 4 T:P INSURANCE SEARCH	: Sworelyg XI : Insurance :	\$5 \$5 \$5 \$5 \$5 \$5 \$5 \$5 \$5 \$5 \$5 \$5 \$5	AMOUNT  S Rm 12,000   2  Lkk  -  Rm 2250   2  + 2   2
1 FINAL REPAIR BILL INCLUDE GST 2 SURVEYOR REPORT FEE 3 RENTAL BILL LO.U 4 T.P INSURANCE SEARCH 5 OTHER DOCUMENT  Passe kindly let us have your confirmation to	: Sworelyg XI : Insurance :	\$5 \$5 \$5 \$5 \$5 \$5 \$5 \$5 \$5 \$5 \$5 \$5 \$5	AMOUNT  S Rm 12,000   2  Lkk  -  Rm 2250   2  \$ 2   2  \$ 14,250   2

160, Sin Ming Drive Sin Ming Auto City #06-01 Singapore 575/22 Teir 44535654, 64591630 Fax: 64591698

HP: 93825367

E Mailing Address.

PRO - FORMA

# HENG LAI HUAT MOTOR WORKSHOP

(JM0676600-M)

No. 3, Jalan Austin Heights 1/15, Taman Mount Austin, 81100 Johor Bahru, Johor. Tel / Fax : 07-361 0318

02/12/2016

DATE:

INVOICE NO: TP 1080

TO:

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY

#27-01, AXA TOWER SINGAPORE 068811

VEH NO :

WNH 4497

VEH NO

PROTON

MODEL :

ALAW

		MODEL	
	* DESCRIPTION		AMOUNT RM
	Accident Date: 28/09/2016		
	Lump Sum Repair, Supply Parts Labour , Spray Painting , etc		RM 12,000.00
		Sub - Total	RM 12,000.00
OTE : All	cheques must be crossed and make vable to Heng Lai Huat Motor Workshop	TOTAL	RM 12,000.00

for HENG LAI HUAT MOTOR WORKSHOP





51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

10 August 2017

BEK KOK SWEE BLK 539 Ang Mo Kio Ave 10 #18-2571 Singapore 560539

Dear Sir/ Mdm

OUR REF

: CC4/AXA16018755/Kwb3

YOUR REF

: SGM 7344K

# ACCIDENT INVOLVING SGM 7344K & WNH 4497 ALONG PERMAS 7 Johor Bahru ON 28/09/2016

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Autoexcel Engineering Pte Ltd acting on behalf of the owner of WNH 4497 against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. You intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com\_within 7 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau Case Handler

DID: 6841 8625 FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd (Motor Claims Dept)

## LETTER OF AUTHORITY & INDEMNITY

Heng Lai Huat Motor Workshop No. 3, Jalan Austin Heights 1/15, Taman Mount Austin, 81100 Johor Bahru, Johor

Vehicle") ON 28 09 3016 ("the

It is hereby declared and agreed that:

- 1 I/We hereby instruct and authorize you to commence repairs to the Vehicle.
- 2 You are further authorised to appoint a firm of solicitors on my/our behalf ("the Lawyers") and give the Lawyers full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party(ies).
- 3 I/we shall render all cooperation as requested by you or the Lawyers (which shall include, attending at the Lawyers' office and/or in Court personally and/or with the driver for signing of documents, providing statements, perusing and signing Affidavits, and giving evidence, executing any Discharge Vouchers/Settlement Agreement/Release or such other document as required b the third party/ third party insurers before you or the Lawyers upon settlement of my/our claim with the third party/third party insurers). I/We understand that should I/we fail or neglect to render all co-operation to the Lawyers and as a result of which legal costs is ordered against me/us by the Court, I/we shall be personally liable to bear the said costs.
- 4 You have my/our full authority to instruct my/our Lawyers to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my/our claim, I/we hereby irrevocably authorize you to sign any Discharge Voucher or any document to confirm my/our acceptance of the settlement as full and final discharge of my claim, on my/our behalf.
- 5 Upon resolving my/our claim, you are authorised to agree with my/our Lawyers on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly.
- I/We duly authorise you to receive payment of the compensation/settlement monies on my behalf. I/We further confirm that if I/we receive the compensation/settlement monies in respect of my/our claim from the third party/third party insurers, I/we will inform you of the same and I/we will attend at my Lawyers' office or at your workshop to make payment of the costs of repairs, rental, survey fees, legal costs and disbursements within 7 days of receipt of the compensation/settlement monies. I/we understand that in the event that I/we fail to do so, you have the right to commence legal proceedings against us for the full sum of the costs of repair, rental, survey fees and legal costs and disbursements as a liquidated sum debt and to further claim interests from the date of the accident to the date of full payment at the rate of 6% per annum and costs on an indemnity basis (whether before or after Judgment, award or order) for taking any action to recover the amount owing to you/ the Lawyers.
- 7 I/We agree to pay you and the Lawyers the costs of repair, rental, survey fees and legal costs within 7 days of you giving me/us written notice of the same in the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with for any of the following reasons:
  - (a) I/we or my/our driver fail, neglect and/or refuse to provide any cooperation required by you or the Lawyers.

- (b) I/we or my/our driver fail, neglect and/or refuse to attend any Court hearings or mediations as required by the Court or other relevant authorities.
- (c) the driver of the Vehicle is given a warning by the relevant authorities or is fined or jailed or has committed a traffic offence or driving related offence with respect to the above referenced accident.
- (d) The driver of the Vehicle is not my/our authorized driver, servant or agent.
- (e) The third party driver or owner is uninsured or fails to report the accident to his/her insurers or fails to co-operate with his/her insurers or commits a breach of policy conditions resulting in his/her insurers refusing to entertain my/our claim.
- (f) I/we or the driver of the Vehicle makes a false report about the accident.
- (g) the Court finds me/us/ the driver of the Vehicle liable for more than 50% of the claim,

but otherwise, we confirm that you will waive any further claims against me/us for any costs incurred by you in this matter.

Dated

5

day of

10

201

Owner

Heng Lai Huat Motor Workshop

M Mr

Name: KUAN MING HAT

NRIC No: 661129 - 10 - 6649



#### AXA THIRD PARTY DIRECT SETTLEMENT

Vehide No:	SGM 7344K	(lesd veh)		
	WNH 4497	(TP web)	Model	PROTON WAJA 1.6 (M)
Date of Accident/ Time:	28/09/2016			

Benarks	*Assessed Liabilit	ly to be filled only for cham-	collisions and for cases where BOLA	dices not apple.		
BOGA EMDRITY:						
B)	For GIA Registere	ed Workshop:	BOTA Applicable: Yes/No	BOLA Scenario No		
A)	First Non GIA Regi	stered Workshop:	Agreed Liability 100	_1564		
Is Third F	ame : Party Werkshop GIA Reg		FRANK STATES OF STATES OF STATES			
	tlement Sum	15	3,480.90			
		15:	One Control of the Co			
Others	est II have a served	.5				
	Search Fee	5.	2.00			
Bental (il		:5:		days at 5 per day		
Loss of U		19	180.00	9 days at 520,00per day		
Final Rep	air Cost	15	3,298.90			
Repair 63	timate	1.5	31,746-67			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

W-0099150WI

Signature of Witness / Workshop stamp (if applicable)

We confirmed that we have the authority of our client to act for and on their helialf in this accident.

Signature of workshop representation Name of Representative

Date:

Depresentative Signature of A

Date

Name of AXA's presentative.



#### RECORDS MANAGEMENT CENTRE

# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-16-115025

Date of Request:

29/09/2016

Your Ref No.

Online Purchase

Autoexcel Engineering Pte Ltd Bik 19 Sector A #01-05 Sin Ming Industrial Estate Singapore 575677

Dear Sir/Madam,

**Enquiry Date** 

29/09/2016

Enquiry By

AUTOEXCEL

TP Vehicle No.

SGM7344K

Accident Date

28/09/2016

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGM7344K	AXA Insurance Singapore Pte Ltd	27/04/2015-26/10/2016	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



#### RECORDS MANAGEMENT CENTRE

# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

## TAX INVOICE

Our Ref No:

GR-16-115025

Date of Request:

29/09/2016

Your Ref No:

Online Purchase

Autoexcel Engineering Pte Ltd Blk 19 Sector A #01-05 Sin Ming Industrial Estate Singapore 575677

Dear Sir/Madam.

**Enquiry Date** 

29/09/2016

Enquiry By

AUTOEXCEL

TP Vehicle No.

SGM7344K

Accident Date

28/09/2016

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST inclusive)	2.00

Thank You

This is a computer generated document and requires no signature

For GIARMC Official use:

Date

[X] GIRO [] Cash [] Cheque

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Fraceed Direct Settlement

AIM SUBF			100000000000000000000000000000000000000	Terra	Exact		Tana a material	Tes	atus	
	iotified	Est Submitted	04 Oct 2016	Adj Rpt \$\$3,298.90		Submitted ,298.90	Ins Auth'ed	Pe	nding for	Survey
Main	4 Oct 2016		15:37 Edit Adj Rpt	Edit Estimati		ew Rpt		100	cancel Case	1
м	lain		Reference	Claim	Details		Docume	nts	٦.	Show All
CLAIM SUB	FOLDER DI	TAILS				[Created	by insurer]			
insured:	BEK KOK	SWEE, ID: S6	967860B							
Main Claimant:	KUAN MI	NG HAI, ID:	661129106649							
Vehicle Reg. No.:	WNH44	97		Dat	e of Loss:		6 00:00 - :59 hs and 6 Days	From LTA	Reg Date (	Man Yr)]
Claim Type:	TP / C04	102442			icy/Cover te No.:	GA030267	(Comprehensiv	re)		
Vehicle Reg. No. (Insured):	SGM7344	K			icy No. aimant):					
					ess:	S\$0.00				
Repairer:	Heng Lai	Huat Motor W	arkshop (HQ) NO 3	JALAN AUSTIN H	EIGHTS 1/	15, TAMAN	MOUNT AUSTIN	81100	lohor Bahru	- Tel:
Handling Insurer:	AXA Insu	rance Pte Ltd	(HQ) - Tel: 6338 728	8 [Handled by	Lynn Kh	ong - 6880				
Adjuster:	LKK Auto	Consultants P	te Ltd (HQ) - Tel: 6	256-3561 [Ha	ndled by K	ENNETH K	ONG] [Fina	I Rpt di	ie 24/10/	2019]
ASSOCIATI	ED MAIL RE	CEIVED						View All	Composi	e Case Ma
<ul> <li>AXA_SG (</li> <li>AXA_SG (</li> <li>AXA_SG (</li> </ul>	10/04/2019 11/02/2019 20/06/2018 04/08/2017	Re: TP settle Re: TP settle Re: TP settle TP settle	andate> C0402442/ ment - C0402442/ ment - C0402442/ ment - C0402442/ nt - C0402442/GA0 P Assignment - C04	GA030267 - ST. GA030267 - ST. GA030267 - ST. 30267	ATUS					
ALL ASSO	CIATED TAS	iks⊟				View All	Search Tasks	Create	New Task	Complet
Due Date	Priority	Type Ta	sk Group Subje	ct Handler	Assign	ned By	Completed C	n (	Created On	Done

#### Claim Documents

\*WNH4497 (C0402442) [SGM7344K] TP KUAN MING HAI Sep 28 2016 12:00AM [BEK KOK SWEE] Heng Lai Huat Motor Workshop

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3	04/10/16 15:39	CI	0	Load PDF	
4	04/10/16 15:39	POLICY	0	Load PDF	
5	29/12/16 08:58	INSRD GIA REPORT	0	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	100	Thumbnail	Print
1	06/10/16 14:05	TP ESTIMATE- MARKED	0	Load PDF	
2	06/10/16 14:05	TP POLICE REPORT	0	Load PDF	
3	06/10/16 14:05	Malaysia Vehicle Registration Card	0	Load PDF	
4	29/09/17 10:16	Singapore Dollar to Malaysian Ringgit Exchange Rate History on 28 September 2016 (28_09_2016)	0	Load PDF	
5	10/10/17 14:41	GIA SEARCH	0	Load PDF	
6	10/10/17 14:41	LETTER TO OI	- 6	Load PDF	
7	25/09/19 16:16	WORKSHOP INVOICE	0	Load PDF	_
8	26/09/19 13:38	LKK RESURVEY PHOTO	0	Load PDF	
9	26/09/19 13:38	AFTER REPAIR	0	Load PDF	
10	26/09/19 13:43	LOG CARD + CI	6	Load PDF	
11.	26/09/19 13:51	PIR	8	Load PDF	
12	21/10/19 18:22	HENG LAI HUAT BANK ACCOUNT	6	Load PDF	
13	24/10/19 16:12	TP LOD	0	Load PDF	
14	01/11/19 15:06	AUTHORISATION TO ACT FORM	0	Load PDF	
15	01/11/19 15:06	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM	0	Load PDF	
16	01/11/19 15:06	GIA SEARCH	6	Load PDF	

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			0
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:198607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AXA16018755/KA3B3Q2-1

Date:

01/11/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

GA030267

Claimant Vehicle No :

WNH4497

Insured Vehicle No:

SGM7344K

Date of Loss:

28/09/2016

Nature of Claim:

TP

Claim No: C0402442

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

WNH4497

Make & Model:

PROTON WAJA, 1.6

Engine No:

4G18PMH8641

Reg. Date:

22/09/2005 (Man. Year: 2005)

Chassis No:

PL1CF1SNR5F237714

Colour: Engine Capacity: Metallic Gold

Odometer

96558 km

Market Value/New Car

1584 cc

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Front Tyre Size:

195/55 R15

Rear Tyre Size:

195/55 R15

Front Left Side:

Falken 4 mm

Rear Left Side:

Falken 6 mm

Front Right Side:

Falken 4 mm

Rear Right Side:

Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	25,600.69	17,920.25	7,680.44	30.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,140.00	2,350.00	3,790.00	61.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	31,740.69	20,270.25	11,470.44	36.14
Approved Total (Overridden) (S\$)	3,298.9			
Nett Amount (S\$)	31,740.69	3,298.90	28,441.79	89.61
+ Loss of Use (9.0 x S\$2	+ Loss of Use (9.0 x S\$20.00/day) (S\$)			
+ Doc/Se	+ Doc/Search Fee (S\$)			
Net	Nett Liability (S\$)			

INSPECTION

Date of Assignment:

04/10/2016

Date Inspected:

05/10/2016 Inspected At:

Autoexcel Engineering Pte Ltd (HQ)

160 Sin Ming Drive #06-01,, Sin Ming

AutoCity

Singapore 575722

Estimated Period of Repair:

7.0 days

Adjuster: KENNETH KONG Manager: HOW MEI KWAN

Adjuster Report Page 2 of 6

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

LUMP SUM:RM 10,000.00

Adjuster Report Page 4 of 6

## REPAIR DETAILS

Referen	ce		
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 01 Nov 2019)	
Parts:	143	PROTON WAJA 1.6 (Catalogue:Merimen Singapore 1.0)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for WNH4497)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running panumbers with the END OF ESTIMATES marker on the last estimate page		
Further Info	Items/values n	ot in reference catalogue are prefixed with an asterisk *.	

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET (CONSISTENT)	Bent	1,850.00 FL	*1,850.00 FL
2	1		*BONNET LOCK (CONSISTENT)	Repair	352.60 FL	*-FL
3	2		*BONNET HINGES (CONSISTENT)	Repair	440,00 FL	
4	1		*FRONT LH DOOR (CONSISTENT) (NPA)	Repair	0.00 FL	*-FL
5	1		*FRONT LH WHEELHOUSING (CONSISTENT)	Repair	1,685.00 FL	*-FL
6	1		*FRONT LH FENDER (CONSISTENT)	Bent	987.00 FL	*987.00 FL
7	1		*FRONT LH FENDER UNDERSHIELD (CONSISTENT)	Cracked	242.60 FL	*242.60 FL
8	10		*FRONT LH FENDER UNDERSHIELD CLIPS (CONSISTENT)	Necessary	120.00 FL	*120.00 FL
9	1		*FRONT LH FENDER LAMP (CONSISTENT)	Serviceable	225.00 FL	*-FL
10	1		*FRONT LH MUDFLAP (CONSISTENT)	Serviceable	131.00 FL	*-FL
11	1		*FRONT LH WHEEL HUB (CONSISTENT)	Bent	788.45 FL	*788.45 FL
12	1		*FRONT LH WHEEL BEARING (CONSISTENT)	Necessary	485.60 FL	*485.60 FL
13	1		*FRONT LH SUSPENSION (CONSISTENT)	Bent	980.00 FL	*980.00 FL
14	1		*FRONT LH LOWER ARM (CONSISTENT)	Bent	895,60 FL	*895.60 FL
15	1		*FRONT LH KNUCKLE ARM (CONSISTENT)	Bent	884.50 FL	*884.50 FL
16	1		*FRONT LH STABILIZER BAR (CONSISTENT)	Serviceable	475.60 FL	*- FL
17	1		*FRONT LH BALL JOINT (CONSISTENT)	Serviceable	322.45 FL	*-FL
18	2		*HEADLAMPS (CONSISTENT)	O/S Cracked / N/S Broken	1,980.60 FL	*1,980.60 FL
19	1		*FRONT SUPPORT PANEL ASSY (CONSISTENT)	Bent	1,145.60 FL	*1,145.60 FL
20	1		*FRONT GRILLE ASSY (CONSISTENT)	Broken	784.50 FL	*784,50 FL
21	1		*FRONT GRILLE LOGO (CONSISTENT)	Missing	180.00 FL	*180.00 FL
22	1		*A/C CONDENSER (CONSISTENT)	Bent	2,088.50 FL	*2,088.50 FL
23	1		*RADIATOR (CONSISTENT)	Broken	3,244.20 FL	*3,244.20 FL
24	2		*RADIATOR TOP MOUNTINGS (CONSISTENT)	Serviceable	448.00 FL	*-FL
25	1		*FRONT CENTRE ENGINE MOUNTING (CONSISTENT)	Serviceable	980.50 FL	•-FL
26	1		*FRONT LH ENGINE MOUNTING (CONSISTENT)	Serviceable	965.00 FL	*-FL
27	1		*FRONT BUMPER (CONSISTENT)	Buckled / Cracked	1,245.60 FL	*1,245.60 FL
28	1		*FRONT BUMPER SIDE RETAINER LH (CONSISTENT)	Distorted	141.00 FL	*141.00 FL
29	1		*FRONT BUMPER BEAM (CONSISTENT)	Bent	322.60 FL	*322.60 FL
30	1		*FRONT BUMPER CLIPS (CONSISTENT)	Necessary	120.00 FL	*120.00 FL
31	1		*FOG LAMP LH (CONSISTENT)	Mtg Cracked	980.60 FL	*980.60 FL
32	1		*ENGINE LOWER COVER (CONSISTENT)	Serviceable	642.00 FL	*-FL
33	1		*FRONT LH RIM (CONSISTENT)	Dented	680.00 FS	*400.00 FS
34	1		*FRONT LH TYRE (CONSISTENT)	Serviceable	1,400.00 FS	*-F8

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) 28,214.10 19,866.95 - List Item Discount on L Items 10.00/10.00% (S\$) 2,613.41 1,946.70

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Total Parts (S\$)	25,600.69	17,920.25
			Re	eport was unsubmitted during this print-out.		

Adjuster Report Page 6 of 6

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

<u>Items</u>			
ABOUR CHARGES TO EPLACE ,REPAIR ,CUTTING ,WELDING ,ALIGN ADJUST N REAR ACCIDENT DAMAGE	New	2,200.00	800.00
DO SPRAY PAINTING ON ACCIDENT DAMAGE AREA	New	1,800.00	1,000.00
OWING CHARGES	New	120.00	120.00
ABOUR TO REPLACE DAMAGE UNDERCARRIAGE	New	500.00	200.00
ABOUR TO REPLACE RADIATOR ,TOP UP DOLANT ,CHECK COOLING SYSTEM	New	200.00	50.00
ABOUR TO REPLACE A/C CONDENSER ,VACUUM REFIL	New	200.00	100.00
FORCUS HEADLAMP, CHECK WIRING SYSTEM	New	200.00	20.00
D DO COMPUTER WHEEL ALIGNMENT	New	120.00	60.00
D DO FRONT BODY ALIGNMENT	New	800.00	0.00
Gross Labour	Cost (S\$)	6,140.00	2,350.00
	ABOUR CHARGES TO EPLACE ,REPAIR ,CUTTING ,WELDING ,ALIGN ADJUST N REAR ACCIDENT DAMAGE D DO SPRAY PAINTING ON ACCIDENT DAMAGE AREA DWING CHARGES ABOUR TO REPLACE DAMAGE UNDERCARRIAGE ABOUR TO REPLACE RADIATOR ,TOP UP DOLANT ,CHECK COOLING SYSTEM ABOUR TO REPLACE A/C CONDENSER ,VACUUM REFIL RCON GAS D FORCUS HEADLAMP ,CHECK WIRING SYSTEM D DO COMPUTER WHEEL ALIGNMENT D DO FRONT BODY ALIGNMENT	ABOUR CHARGES TO EPLACE ,REPAIR ,CUTTING ,WELDING ,ALIGN ADJUST N REAR ACCIDENT DAMAGE D DO SPRAY PAINTING ON ACCIDENT DAMAGE AREA New ABOUR TO REPLACE DAMAGE UNDERCARRIAGE New ABOUR TO REPLACE RADIATOR ,TOP UP DOLANT ,CHECK COOLING SYSTEM ABOUR TO REPLACE A/C CONDENSER ,VACUUM REFIL RCON GAS D FORCUS HEADLAMP ,CHECK WIRING SYSTEM New D DO COMPUTER WHEEL ALIGNMENT New	ABOUR CHARGES TO EPLACE ,REPAIR ,CUTTING ,WELDING ,ALIGN ADJUST N REAR ACCIDENT DAMAGE DO SPRAY PAINTING ON ACCIDENT DAMAGE AREA New 1,800.00 New 120.00 New 120.00 New 500.00 New 500.00 New 500.00 New 200.00

< END OF ESTIMATES >