

Jia Le (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 22 January 2020 11:50 AM
To: Jia Le (LKK Auto); Admin A
Cc: Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAuto); Claims Dept of CTI
Subject: RE: OUR REF; SNM19D204998-GBG5699R-CBS - Accident Involving GBG5699R AND SGY800T (TP : LKK REF - CC6/CTI19018576/Uda3) on 18/10/2019

LKK REF - CC6/CTI19018576/Uda3
CTPIS REF - SNM19D204998C02/9(cbs)

Dear Jia Le

Please proceed to resolve the property damage claim at \$,9162.00.

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, January 22, 2020 10:00 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF; SNM19D204998-GBG5699R-CBS - Accident Involving GBG5699R AND SGY800T (TP : LKK REF - CC6/CTI19018576/Uda3) on 18/10/2019

Your ref : **SNM19D204998**

Our ref : CC6/CTI19018576/Uda3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBG 5699R(OI) & SGY 800T(TP) ON 18/10/2019

We refer to the above matter.

Insured driver collided onto third party vehicle while turning into minor road. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$9,162.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$23,878.12	\$ 8,560.00
2. Loss of Rental (6days x \$150.00)	\$ 900.00	\$ 600.00 (6days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$24,780.12	<u>\$ 9,162.00</u>

**06 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, 23 October 2019 10:37 AM

To: Chong Boon Sen; Chee So Chow; Mei Kwan (LKKAuto); Jia Le (LKK Auto)

Subject: OUR REF; SNM19D204998-GBG5699R-CBS - Accident Involving GBG5699R (OI : CTI - TBA) AND SGY800T (TP : LKK REF - CC6/CTI19018576/Uda3) on 18/10/2019

Dear Boon Sen,

Please revert LKK.

Note : officer in charge – Boon Sen

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 23 October, 2019 9:36 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG5699R (OI : CTI - TBA) AND SGY800T (TP : LKK REF - CC6/CTI19018576/Uda3) on 18/10/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGY 800T at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 26.11.2019

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SGY 800T / GBG 5699R ON 18.10.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SGY 800T**, which was involved in the captioned accident with your insured vehicle no: **GBG 5699R**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 8,560.00
2) Loss of Rental	\$ 900.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 9,462.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 19 November 2019 3:34 PM
To: guanleeveg@gmail.com
Subject: ACCIDENT INVOLVING GBG 5699R AND SGY 800T ON 18/10/2019

Our Ref: CC6/CTI19018576/Uda3

GUAN LEE VEGETABLES & FRUITS PTE LTD
BLK 11 PASIR PANJANG
WHOLESALE CENTER #01-581
SINGAPORE 110010

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 5699R AND SGY 800T ON 18/10/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DATE : 19.10.2019

TO : China Taiping Insurance (Singapore) Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SGY 800T / 6B6 5699R

ALONG Kaki Bukit Ave 3 Towards Kaki Bukit Rd 3.

ON 18.10.2019

I/We, Eng Soon Auto Pte Ltd
of (NRIC No./ROC No.) 1997051986
of 13A Kaki Bukit Road 3 Eastpoint Terrace Singapore 417834
owner of vehicle no. SGY 800T in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SGY 800T at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.



Signature of Owner : _____

Name of Owner : ENG SOON AUTO PTE LTD

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence in prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3075531902 Claim No : SNM19D204998C02/9

Claimant : ENG SOON AUTO PTE LTD

Amount : S\$9,162.00
DOLLARS NINE THOUSAND ONE HUNDRED AND SIXTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGY 800T
Insured Vehicle No. : GBG 5699R

Date of Loss : 18/10/2019
Place of Accident : KAKI BUKIT AVE 3 TWDS KAKI BUKIT RD 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GUAN LEE VEGETABLES & FRUITS PTE LTD
Driver Name : ROKIMIN BIN UDA DIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Expense	S\$	8,560.00
(3) Loss of Use/Rental/Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 9,162.00

Claimant Name :  NRIC No : _____

Signature : _____ X Date : 12/02/20

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 21449

Date : 29.11.2019
Vehicle No : SGY 800T
Make/Model : HONDA SHUTTLE 1.5
Chassis/Eng# :
Accident Date : 18.10.2019
Claim No :
Reference : 1019 -21449
Policy No :

	Amount
To proceed on lump sum repair	S\$ 8000.00

E. & O. E.	Total : S\$	8000.00
	GST @ 7% : S\$	560.00
	Amount Due : S\$	8560.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: ENG SOON AUTO PTE LTD

Invoice : DCR-2019-10-28

Date : 25.10.2019

Agreement No : 21036

Payment Term : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SMM 3427K</u> (1019-21449)	\$ 900.00
Rental Period from <u>19.10.2019</u> to <u>25.10.2019</u>	
<hr/>	
E. & O. E.	Total \$ <u>900.00</u>

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21036

Name Eng Soon Auto Pte Ltd (199705198G)			REG. No. SMM3571K		MAKE MODEL:	
ADDRESS			DIESEL		PETROL	E 1/4 1/2 3/4 F
			KM IN		DATE & TIME IN 25.10.2019 @ 10am	
			KM OUT		DATE & TIME OUT 19.10.2019 @ 10.25am	
			KM DRIVEN		TIME USED	
NAMED DRIVER Pang Kim Lee						
DRIVING LICENCE NO S7035126 G	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@S\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	6 DAYS		@S\$ 150.00 900.00	
ADD NAMED DRIVER			WEEKS		@S\$	
			MONTHS		@S\$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE				
IMPORTANT NOTES:					TOTAL RENTAL 900.00	
This vehicle is licensed to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section 1 & 2 in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.					DELIVERY FEE	
Vehicle return during office hour only. Not Service on Public Holiday and Sunday.					COLLECTION FEE	
EXCESS: *Sec I - Used in Singapore Only :SGD0000 *Sec II - Used in Singapore Only :SGD0000 *Sec I - Used Outside Singapore Only :SGD4000 *Sec II - Used Outside Singapore Only :SGD4800 Whichever Excess in Singapore :SGD100 Whichever Excess Outside Singapore :SGD000			X PER DAY \$ PER WEEK \$ PER MONTH \$			
ADDITIONAL CONDITIONS: 1. Geographical areas: Singapore & West Malaysia. 2. Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. 3. Additional Own Damage Excess of S\$1,000 is applicable for any named/unnamed drivers who: a) age 22 to 25 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. 4. Additional All Claims excess of S\$2,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. 5. Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from the replacement vehicle. We'll not be responsible for any reporting of such losses. 6. Hirer is liable to pay first \$4000 under section 1 & 2 in any accident plus loss of earnings while damage vehicle is under repair.			X PER DAY \$ PER WEEK \$ PER MONTH \$			
Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.			PREPAYMENT		TOTAL CHARGE	
			CHECK		DEPOSIT	
			CASH			
			RECEIPT NO.		NETT CHARGE	
			AMOUNT DUE / REFUND			

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-172511
Date of Request: 19/10/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 19/10/2019
Enquiry By: Tang Kok Wee, Allan
Vehicle No.: GBG5699R
Accident Date: 18/10/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBG5699R	China Taiping Insurance (Singapore) Pte. Ltd.	25/09/2019-24/09/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-172511
Date of Request: 19/10/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 19/10/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. GBG5699R
Accident Date 18/10/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque