

## Mei Kwan (LKKAuto)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 22 October, 2019 10:51 AM  
**To:** lionel.tan@fwd.com; Admin A; assignments; Cecilia Chong (LKK Auto)  
**Cc:** motorclaims.sg@fwd.com; venessa.chan@fwd.com  
**Subject:** RE: Accident involving veh no: SHC 8550R & SJY 1156C on 17.10.19

**Categories:** HMK

Dear Sir/Mdm,

Thank you for the email.

Dear Cecilia,

Kindly assist

**FYNA Our Ref : CC4/FWD19018572/Dga3**

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** lionel.tan@fwd.com [mailto:lionel.tan@fwd.com]  
**Sent:** Tuesday, 22 October 2019 10:44 AM  
**To:** admin-d@lkkauto.com; admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com; venessa.chan@fwd.com  
**Subject:** RE: Accident involving veh no: SHC 8550R & SJY 1156C on 17.10.19

Hi Nivitha,

Please be informed vehicle SJY1156C is not insured with us.

Kindly withdraw survey.

Best Regards,

Lionel Tan  
Senior Executive, Claims



FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986  
T (65) 6914 6824  
E [lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)  
W [www.fwd.com.sg](http://www.fwd.com.sg)

---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Friday, October 18, 2019 5:10 PM  
**To:** Venessa Chan - SGUser; Admin A; assignments  
**Cc:** Lionel Tan Tian Pei - SGUser; Motor Claims SG - SG Common  
**Subject:** RE: Accident involving veh no: SHC 8550R & SJY 1156C on 17.10.19

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed survey on 21/10/2019.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com) [<mailto:venessa.chan@fwd.com>]  
**Sent:** Friday, 18 October 2019 4:50 PM  
**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** [lionel.tan@fwd.com](mailto:lionel.tan@fwd.com); [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)  
**Subject:** Accident involving veh no: SHC 8550R & SJY 1156C on 17.10.19

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

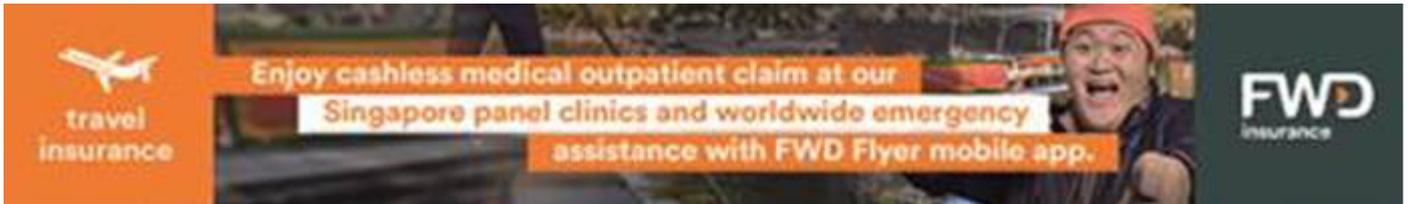


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



---

**From:** Venessa Chan - SGUser

**Sent:** Friday, October 18, 2019 4:47 PM

**To:** 'Chunni Motor'

**Cc:** Lionel Tan Tian Pei - SGUser; Motor Claims SG - SG Common

**Subject:** RE: Accident involving veh no: SHC 8550R & SJY 1156C on 17.10.19

Hi Sir/Madam,

Thank you for your selection of LKK Auto Consultants Pte Ltd.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

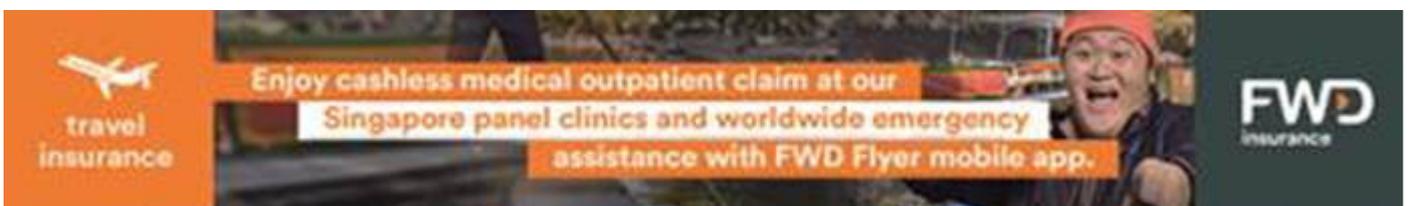


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Chunni Motor [<mailto:chunnimotor@gmail.com>]  
**Sent:** Friday, October 18, 2019 4:44 PM  
**To:** Venessa Chan - SGUser  
**Cc:** Lionel Tan Tian Pei - SGUser; Motor Claims SG - SG Common  
**Subject:** Re: Accident involving veh no: SHC 8550R & SJY 1156C on 17.10.19

Dear Sir,

We appoint LKK Auto Consultants P/L

Thank you

Regards,  
Chunni Motor Work P/L

On Fri, Oct 18, 2019 at 4:28 PM <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email dated on 18.10.2019 of the PRI Notice of your client's vehicle SHC8550R.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

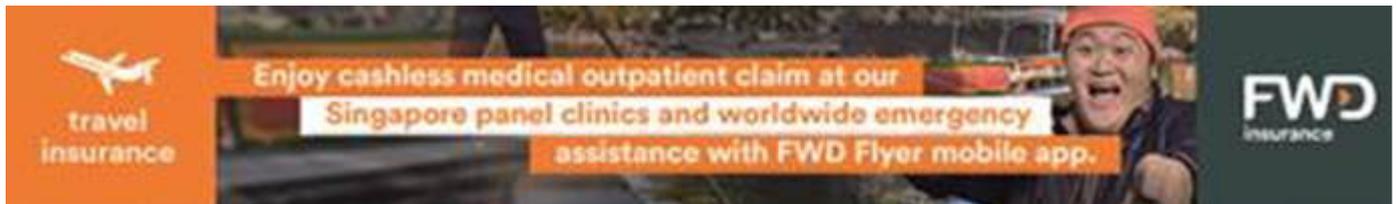


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Chunni Motor [mailto:[chunnimotor@gmail.com](mailto:chunnimotor@gmail.com)]

**Sent:** Friday, October 18, 2019 3:45 PM

**To:** Motor Claims SG - SG Common

**Subject:** Accident involving veh no: SHC 8550R & SJY 1156C on 17.10.19

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

**Kindly survey at AMK Autopoint, Soon Hock Motor,#01-05/06.**

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

Thank you for your kind assistance.

**ATTENTION:**

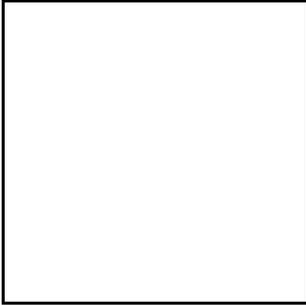
The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.