

Surveyor:

TAUFIKH

DOI: 21/10/19

Date/Time: 18/10/2019

Registered in Merimen: 21/10/2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SBV 686G

Claim No.: 2333759510SG

Name of Insured: TOK SOO HWA (ZHUO SUHUA)

Policy No.: 1800073308

Insured Tel No.: HP: +65-82886003

Make / Model: SUBARU IMPREZA 4D-2.0 I-S EYESIGHT (A)

Excess Sec II :SS D.O.A: 18/10/2019 07:45

Place of Accident: JUNC TELOK BLANGAH RD & KAMPONG BAHRU RD

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age: MATTHEW NG SWEE LAM

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: +65-98360656 (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SLZ 34Z



INSRS:
WSP: TEAMWORK
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
SLZ 34Z SBV686G	Non-Reporting ltr (1st):	
NA/FWD19018407/z4; DOA: 18/10/19	Non-Reporting ltr (2nd):	
PENDING FOR OI VIDEO IN MERIMEN.	Non-Reporting ltr (Final):	
RECD OI VIDEO SAVE IN (V: AFTER DOA) VIDEO SHOW DID MAKE	Notification ltr (if non-pickup):	
A RIGHT TURN FROM 2ND LANE & ENTERED INTO 1ST LANE	Call OI: AFTER 31.10.19	
COLLIDED INTO TP.	After call ltr to OI:	
31.10.19	Documentation Check List:	Handler Typist
ENGL WSP LIABILITY CLEAR.	Notification ltr (if non-pickup):	☐
	After call ltr to OI:	☒
	Authorisation To Act:	☒
	Release Voucher:	☒
	Final Repair Bill:	☒
	Car Rental Invoice:	☒
	Towing Invoice:	☐
	LTA / GIA:	☒
	Medical Bill:	☐
	PIR:	☐
	Mandate/Reject Instruction:	☒
	LOD:	☒
	Payment Breakdown Form:	☐
	Post-Repair Photos:	☐
	Others:	☐

PRELIMINARY ADVICE	Date/Time:	Sent By:
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FINALIZATION	Date/Time:	Confirm with:	Confirm by: MTH
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Repair Cost:	46 SS6200	(4 days) Reduction:	61 %	Email ☒ Call ☐
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FINAL SETTLEMENT	Date/Time: 02.03.20	Confirm with: TAUFIKH	Email ☒ Call ☐
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Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	NIL	If NO or B 28, Ass. Lia:
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Repair Cost:	6149 SS6,634.00	DID MAKE A SHARP RIGHT TURN INTO TP.		
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Loss of Rental (LOR):	SS 960.00	(6 days) x \$160		
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Loss of Use (LOU):	SS -	(\$ x days)		
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Loss of Income (LOI):	SS -	(\$ x days)		
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LOR only ☒ LOU only ☐	LOR + LOU ☐	LOR + LOI ☐	[Tick only one]	
--	------------------------------------	------------------------------------	-----------------	--

GIA/LTA Search	SS36.99			
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Medical:	SS -			1) Claim status: Normal/Reject/Private Settle
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Disbursement:	SS -	(e.g. Tow/ Independent)		2) Report Format: TP
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Legal Cost:	SS -			3) Survey fee: \$300
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Total:	SS7,630.99	Global Sum SS: 7,630		
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FINAL PAYMENT	Date/Time: 02.03.20	Confirm with: 02.03.20	Email ☒ Call ☐
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Payee 1:	SS7,630.00	Name 1: TEAMWORK GARAGE PTE LTD		
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Payee 2: (Strike if N.A.)	SS	Name 2:		
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Payee 3: (Strike if N.A.)	SS	Name 3:		
---------------------------	----	---------	--	--

COPY SENT
4/3/2020

ASS. REC. BY:

Tanglin

REF:

ALG

12569/71e

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

441K.

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.:

Yes or No

Lum Sum:

20 %

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLZ 342

Yr Regn:

2011, Jan

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 523i

C.C

2497

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

126701

T/Radio: Insured / Std / NI / NA

Eng/No:

WBA FP32090547607

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/55 R17

R:

2 1

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A

D.O.I.

21/10/19

Survey held at

Teamwork

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Frt N/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

44: 6.200 (RED: +9.59% D1 6.12/1)

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Pop. Format:

Lump Sum / H.R.:

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Week end (\$

Survey Fee:

Transportation:

S + RS. \$

Punka:

Other:

TOTAL



Pte Ltd

AIG Singapore
78 Shenton Way
Singapore 079120

Tanfer 7744544
wf 21/10/19 e418

3 days
Resurvey after repair
sure@thelibrary.com

TeamWork Garage Pte Ltd
53 Ubi Avenue 1 #01-23/24 Spore 408934
Paya Ubi Industrial Park
Tel : 6844 2475
E-mail : claims@teamworkgarage.com
ROC number : 201015366H

PP25 : 7,108.15
- 574
6,153.31
5/11 30.00
LPOUR : 41,140.00
7,923.31
#15 : 6,200.

3RD PARTY CLAIM ESTIMATION

Vehicle number	SLZ34Z
Make / Model	BMW/523i
Chassis number	WBAFP32090C547607
Accident date	18 October 2019
Reference	1910-23

Qty Particulars Unit Price - SGD \$

PARTS REPLACEMENT - LIST ITEMS

- 1 FRONT BUMPER
- 2 FRONT BUMPER RETAINER
- 2 FRONT BUMPER BRACKET
- 1 FRONT BUMPER REINFORCEMENT
- 1 FRONT IMPACT ABSORBER TOP
- 1 FRONT MOUNT BUMPER LOWER
- 1 NOZZLE LH
- 1 NOZZLE MOTOR LH
- 1 LOWER CENTRE GRILLE
- 1 FRONT LH SIDE GRILLE
- 1 FRONT LH FINISHER ROD
- 1 FRONT LH HEADLAMP
- 1 FRONT LH HEADLAMP BALLAST
- 1 FRONT LH HEADLAMP MODULE
- 1 FRONT LH FOG LAMP
- 1 PDC SENSOR
- 4 SENSOR HOLDER
- 1 INTAKE AIR DUCT CENTRE
- 1 AIR DUCT LH
- 1 FRONT LH FENDER

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

1468.55	de	1277.55
205.00	? LH de	102.50
215.00	? LH de	107.50
787.75	XNW	
55.20	? or	
181.70	X	
62.00	X	
207.00	X	
78.20	X	
82.80	? de	
40.24	X un.	
3024.50	one	2927
1801.90	X un	
1801.90	? or	750
299.00	? or	
1085.60	? or	200
147.20	un	
259.90	X un	
59.80	X un.	
2500.98	bl	1160

Less 5 %

Subtotal

Balance C/F

PARTS REPLACEMENT - SPECIAL NETT ITEMS

- 1 SET FRONT BUMPER CLIP

Subtotal

Balance C/F

LABOUR AND MISCELLANEOUS CHARGES

Balance B/F

- 1 CHECK WIRING AND LIGHTNING SYSTEM
- 2 DIAGNOIS CHECK CLEAR FAULT CODE
- 3 PANEL BEATING ON AFFECTED AREAS
- 4 SPRAY PAINTING ON AFFECTED AREAS
- 5 APPLY ANTI RUST ON AFFECTED AREAS

Subtotal

Grand total

60.00	30
300.00	180
800.00	400
800.00	500
150.00	30

7923.55
4/5 \$6200

1140
740185
4/5 \$900
247

Confirm with insurer 4 days

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 269G

Vehicle Details

Vehicle No.: SLZ34Z

Vehicle to be Exported: No

Intended Deregistration
Date: 21 Oct 2019

Vehicle Make: B.M.W.

Vehicle Model: 523i 2.5 AT ABS D/AB
2WD 4DR GAS/D

Primary Colour: Brown

Manufacturing Year: 2010

Engine No.: 05327640N52B25AF

Chassis No.: WBAFP32090C547607

Maximum Power
Output: 150.0 kW (201 bhp)

Open Market Value: \$39,046.00

Original Registration
Date: 20 Jan 2011

First Registration Date: 20 Jan 2011

Transfer Count: 2

Actual ARF Paid: \$39,046.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 19 Jan 2021

PARF Rebate Amount: \$21,475.00

Intended COE Rebate Details

COE Expiry Date: 19 Jan 2021

COE Category: B - Car (1601cc &
above)

COE Period(Years): 10

QP Paid: \$44,600.00

COE Rebate Amount: \$5,551.00

Total Rebate Amount: \$27,026.00

The information contained herein is correct as at 21 Oct 2019

OK



AIG Singapore
78 Shenton Way
Singapore 079120

Pte Ltd
Tanjong 7744549
wf 21/10/19 e438
3 days
Resurvey after repair
sure@thantam.com

TeamWork Garage Pte Ltd
53 Ubi Avenue 1 #01-23/24 Spore 408934
Paya Ubi Industrial Park
Tel : 6844 2475
E-mail : claims@teamworkgarage.com
ROC number : 201015366H

3RD PARTY CLAIM ESTIMATION

Vehicle number	SLZ34Z
Make / Model	BMW/523i
Chassis number	WBAFP32090C547607
Accident date	18 October 2019
Reference	1910-23

Qty	Particulars	Unit Price - SGD \$
<u>PARTS REPLACEMENT - LIST ITEMS</u>		
1	FRONT BUMPER	1468.55 de ✓
2	FRONT BUMPER RETAINER	205.00 ?
2	FRONT BUMPER BRACKET	215.00 ?
1	FRONT BUMPER REINFORCEMENT	787.75 X
1	FRONT IMPACT ABSORBER TOP	55.20 ?
1	FRONT MOUNT BUMPER LOWER	181.70 X
1	NOZZLE LH	62.00 X
1	NOZZLE MOTOR LH	207.00 X
1	LOWER CENTRE GRILLE	78.20 X
1	FRONT LH SIDE GRILLE	82.80 ?
1	FRONT LH FINISHER ROD	40.24 ?
1	FRONT LH HEADLAMP	3024.50 ms ✓
1	FRONT LH HEADLAMP BALLAST	1801.90 ?
1	FRONT LH HEADLAMP MODULE	1801.90 ?
1	FRONT LH FOG LAMP	299.00 ?
1	PDC SENSOR	1085.60 ?
4	SENSOR HOLDER	147.20 ms ✓
1	INTAKE AIR DUCT CENTRE	259.90 X
1	AIR DUCT LH	59.80 ?
1	FRONT LH FENDER	2500.98 bt ✓
		14364.22
	Less 5 %	718.21
	Subtotal	13646.01
	Balance C/F	13646.01
<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>		
1 SET	FRONT BUMPER CLIP	40.00 30 net ✓
	Subtotal	40.00
	Balance C/F	13686.01
<u>LABOUR AND MISCELLANEOUS CHARGES</u>		
	Balance B/F	13686.01
1	CHECK WIRING AND LIGHTNING SYSTEM	60.00 30
2	DIAGNOIS CHECK CLEAR FAULT CODE	300.00 180
3	PANEL BEATING ON AFFECTED AREAS	800.00 400
4	SPRAY PAINTING ON AFFECTED AREAS	800.00 500
5	APPLY ANTI RUST ON AFFECTED AREAS	150.00 30
	Subtotal	2110.00
	Grand total	15796.01

LKK Auto Consultants hence notify the Repairer of the following:

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- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

PRE-REPAIR INSPECTION REQUEST – SLZ34Z vs SBV686G (OI) on D.O.A.: 18/10/2019

From: Hor, Yinnui
 To: 'assignments@kkauto.com'; Admin A (admin-a@kkauto.com)
 Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
 Sent: Friday, 18 October 2019 4:24:05 PM
 Attachments: link.png; locked; GIA REPORT PDF; GIA REPORT PDF

Hi,

Please refer to the enclosed request from Teamwork Garage Pte Ltd.
 Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rui (Viviane)
 AIG
 FNOL Adjuster I
 Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002109
 Email: HorYinRui@aig.com | myy@aig.com

P. Darren

T: 430p.m

V: 1h

E✓

From: Darren [mailto:claims@teamworkgarage.com]
 Sent: Friday, October 18, 2019 4:17 PM
 To: Hor, Yinnui
 Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
 Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBV686G AND SLZ34Z ON 18/10/2019

This message is from an external sender; be cautious with links and attachments.

Hi Yinnui,

Please appoint LKK

Darren
 Teamwork Garage Pte Ltd
 53 Ubi Avenue 1
 #01-24 Paya Ubi Industrial Park
 Singapore 408934
 Tel: 68442475
 Fax: 68442474

From: Hor, Yinnui
 Sent: Friday, 18 October 2019 4:10 PM
 To: claims@teamworkgarage.com
 Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
 Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBV686G AND SLZ34Z ON 18/10/2019

30

30

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

这是安全加密信息。如要阅读此信息，请开启附件。

이것은안전하고암호화된메시지입니다. 그것을읽으려면첨부와
 열람합니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka
 attachment.

[Click here](#) by 2019-10-25 16:10 +08 to read your message.
 After that, open the attachment.

[More info](#)

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defect that might affect any computer system into which it is received and opened. It is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Yinnul Hor@aig.com
 To: claims@teamworkgarage.com
 Cc: Andy-SY.Fong@aig.com; Lee-Ying Chin@aig.com; NoorMarissa.AbuKassim@aig.com; Syazairdina.Azlan@aig.com; yokeeshi.chan@aig.com; ShengYang.Lim@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Theerthan.Parthib
 Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SBV686G AND SLZ34Z ON 18/10/2019
 Date: Fri, 18 Oct 2019 08:10:34 +0000
Without Prejudice

Your Reference : 1910-23
 Our Reference : SBV686G

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client's/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In-House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Kaen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kulvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Raul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hui Yin Rui (Viviane)
 AIG
 PNO, Adjuster I
 Singapore PNO, Clients Operations – Auto
 Tel: 8001206556 / Ext: 1000008
 Yinnul.Hor@aig.com / www.aig.sg

From: TEAMWORK [mailto:claims@teamworkgarage.com]
 Sent: Friday, October 18, 2019 3:35 PM
 To: Hor, Yinnul; Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Marissa; Azlan, Syazairdina; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi
 Cc: TEAMWORK
 Subject: [EXTERNAL] OUR REF : 1910-23 // YOUR REF : SBV686G ACCIDENT INVOLVING SBV686G AND SLZ34Z

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

OUR REF : 1910-23
 YOUR REF : SBV686G

Dear Sir / Madam,
 PRE-REPAIR INSPECTION FOR SLZ34Z
 ACCIDENT INVOLVING SBV686G AND SLZ34Z ON 18.10.2019.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction-Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention.

Thank you and have a nice day.

Regards,

Shu Shan
 Teamwork Garage Pte Ltd
 Blk 53 Ubi Avenue 1
 #01-24
 Paya Ubi Industrial Park
 Singapore 408914
 Tel: 6844 2475

Fax: 8844 2474

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 31 October 2019 4:10 PM
To: CLAIMS TEAMWORK
Subject: ACCIDENT INVOLVING SLZ 34Z & SBV 686G ON 18/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 34Z & SBV 686G ON 18/10/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
Attn : MdNoor, Norsiah

Your Ref : 2333759510SG
Our Ref : CC4/AIG19018569/T1EA3
Date : 19 Feb 2020

"WITHOUT PREJUDICE"

ACCIDENT INVOLVING SBV686G & SLZ34Z ON 18/10/2019

Refer to the above accident.

The accident occurred when insured make a sharp right turn and hit third party vehicle (refer oi video). We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SBV686G) and third party claimant (vehicle no. SLZ34Z).

Summary of offer made to workshop Teamwork Garage Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 16,901.73	\$ 6,634.00
Loss of Use/ Rental (7days)		\$ 700.00 ~ 1,120.00 (7days x \$100~\$160)*
LTA Search Fee		\$ 2.00 ~ 36.49
Amount of claim at Liability 100%		\$ 7,336 ~ <u>7,790.49</u>

Enclose herewith the relevant supporting documents for your perusal.

Our surveyor recommended 4days repair + 2day PRI + 1Sun (TP request PRI on 18/10/2019)

For your approval please.

Regards,
Asher Sng Rong Yi
LKK Auto Consultants Pte Ltd

Print Received Message

This mail is associated with :

***SLZ34Z (2333759510SG)**
[SBV686G]

TP
LAU TZE YANG
Oct 18 2019 7:00AM
[Tok Soo Hwa (Zhuo Suhua)]
Teamwork Garage Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 24/02/2020 10:24 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7790.49) - SLZ34Z - Claim Handler: MdNoor, Norsiah

Approved: 7790.49.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	269G
Vehicle Details	
Vehicle No.:	5LZ34Z
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Oct 2019
Vehicle Make:	B.M.W.
Vehicle Model:	523i 2.5 AT ABS D/AB 2WD 4DR GAS/D
Primary Colour:	Brown
Manufacturing Year:	2010
Engine No.:	05327640N52B25AF
Chassis No.:	WBAFP32090C547607
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	\$39,046.00
Original Registration Date:	20 Jan 2011
First Registration Date:	20 Jan 2011
Transfer Count:	2
Actual ARF Paid:	\$39,046.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jan 2021
PARF Rebate Amount:	\$21,475.00
Intended COE Rebate Details	
COE Expiry Date:	19 Jan 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$44,600.00
COE Rebate Amount:	\$5,586.00
Total Rebate Amount:	\$27,061.00

The information contained herein is correct as at 18 Oct 2019

OK

REPUBLIC OF SINGAPORE DRIVING LICENCE

Card No. S7708269G

Name LAU TZE YANG (LIU ZIYANG)

Date of Birth 29 Mar 1977

Issue Date 17 Jan 2009

000134162D

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7708269G

Name LAU TZE YANG (LIU ZIYANG)

劉子楊

Race CHINESE

Date of Birth 29-03-1977

Sex M

Country of Birth SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 3500 kilograms

PASS DATE 19 Jan 1999

NP 428A

Licence No. S7708269G

4443889

S7708269G

Date of Issue 07-08-2009

Address APT BLK 142 RIVERVALE CRESCENT #10-14 SINGAPORE 540142



CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

POLICY NUMBER: PNPV2019-00012107 (Comprehensive - Classic Plan)

Car plate number: SLZ342

Your name (As the policyholder): Lau Tze Yang

Coverage start date: 20/07/2019

Coverage end date: 19/07/2020

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

Finance company:cosmo

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 15/07/2019

Abhishek Bhatia
Chief Executive Officer
FWD Singapore Pte Ltd

Please immediately inform us at +65-6820-8888
or email us at contact.sg@fwd.com if any details
in this Certificate of Insurance need to be changed.

SATISFACTION OF REPAIRED VEHICLE

I/We, Lau Tze Yang, owner/driver of vehicle No. SL2342 declare that the repairs of my/our vehicle has been completed and to my/our satisfaction.

I/We agree that I/we hereby irrevocable absolutely accept the settlement amount and the liability from the third party on the repair costs and/or rental and/or loss of use which are final and that the sum of amount are to be released and payment to the workshop for such repairs in respect of the damages caused in the accident.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured losses claim arising of the subject matter in the action.

Dated this 24 day of 10 (month) 20 19 (year)

@ 15 hrs 30 mins



Name and Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Oct 2019 Edit Reg		18 Oct 2019 00:00 Edit Adj Rpt	S\$6,200.00 Edit Estimates	S\$6,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Tok Soo Hwa (Zhao Suhua) , ID: S7233152D									
Main Claimant: LAU TZE YANG , ID: S7708269G									
Vehicle Reg. No.:	SLZ34Z	Date of Loss:	18/10/2019 07:00 - :59 [104 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2333759510SG	Policy/Cover Note No.:	1800073308 (Comprehensive)						
Vehicle Reg. No. (Insured):	SBV686G	Policy No. (Claimant):	PNPV2019-00012107						
		Excess:							
Repairer: Teamwork Garage Pte Ltd (HQ) 53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park, 408934 Ubi - Tel: 6844 2475									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com									
Claimant's Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 31/10/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (24/02/2020): Alert - Adj Mandate Approved (S\$7790.49) - SLZ34Z - Claim Handler: MdNoor, Nors...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLZ34Z (2333759510SG)
[SBV686G]
TP
LAU TZE YANG
Oct 18 2019 7:00AM
[Tok Soo Hwa (Zhuo Suhua)]
Teamwork Garage Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video														1 per page			
No	Finalized On	ATG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	31/10/19 10:48	Video - Accident										1	Load MP4				
Letters/Correspondences														1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown										1	Edit				
Assessment Reports														1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	19/02/20 12:34	Adjuster Immediate Advice										1	Load HTM				
Photos/Images														3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	03/02/20 13:04	Chassis Number										1	Load JPG				
2	03/02/20 13:04	General View										1	Load JPG				
3	03/02/20 13:04	General View										1	Load JPG				
4	03/02/20 13:04	General View										1	Load JPG				
5	03/02/20 13:04	General View										1	Load JPG				
6	03/02/20 13:04	General View										1	Load JPG				
7	03/02/20 13:04	General View										1	Load JPG				
8	03/02/20 13:04	General View										1	Load JPG				
9	03/02/20 13:04	General View										1	Load JPG				
10	03/02/20 13:04	General View										1	Load JPG				
11	03/02/20 13:04	General View										1	Load JPG				
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13	03/02/20 13:04	General View										1	Load JPG				
14	03/02/20 13:04	General View										1	Load JPG				
15	03/02/20 13:04	General View										1	Load JPG				
16	03/02/20 13:04	General View										1	Load JPG				
17	03/02/20 13:04	General View										1	Load JPG				
18	03/02/20 13:04	General View										1	Load JPG				
19	03/02/20 13:04	General View										1	Load JPG				
20	03/02/20 13:05	Reinspection Photo										1	Load JPG				
21	03/02/20 13:05	Reinspection Photo										1	Load JPG				
22	03/02/20 13:05	Reinspection Photo										1	Load JPG				
23	03/02/20 13:05	Reinspection Photo										1	Load JPG				
24	03/02/20 13:05	Reinspection Photo										1	Load JPG				
25	03/02/20 13:05	Reinspection Photo										1	Load JPG				
26	03/02/20 13:05	Reinspection Photo										1	Load JPG				
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30	03/02/20 13:05	Reinspection Photo										1	Load JPG				
31	03/02/20 13:05	Reinspection Photo										1	Load JPG				
32	03/02/20 13:05	Reinspection Photo										1	Load JPG				
33	03/02/20 13:05	Reinspection Photo										1	Load JPG				

Video				1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
34	03/02/20 13:05	Reinspection Photo	1	Load JPG	☒
35	03/02/20 13:06	After Repair Photo	1	Load JPG	☒
36	03/02/20 13:06	After Repair Photo	1	Load JPG	☒
37	03/02/20 13:06	After Repair Photo	1	Load JPG	☒
38	03/02/20 13:06	After Repair Photo	1	Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/10/19 17:05	EMAIL FROM AIG DD 18.10.19	1	Load PDF	
2	21/10/19 17:05	TP GIA REPORT	1	Load PDF	
3	21/10/19 17:05	ACKNOWLEDGEMENT EMAIL TO AIG DD 18.10.19	1	Load PDF	
4	25/10/19 16:42	TP ESTIMATE - MARKED	1	Load PDF	
5	31/10/19 13:56	LETTER TO OI	1	Load PDF	
6	19/02/20 12:26	TP ESTIMATE - MARKED (FINAL)	1	Load PDF	
7	06/03/20 09:14	WORKSHOP INVOICE	1	Load PDF	
8	06/03/20 09:14	AUTHORISATION TO ACT FORM	1	Load PDF	
9	06/03/20 09:14	Release Voucher	1	Load PDF	
10	06/03/20 09:14	RENTAL RECEIPT	1	Load PDF	
11	06/03/20 09:14	GIA SEARCH	1	Load PDF	
12	06/03/20 09:14	LTA SEARCH	1	Load PDF	
13	06/03/20 09:14	LOD	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	23/10/19 11:07	OI GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SBV686G (Insd veh)	Model:	BMW 523i 2.5 (A)
	SLZ34Z (TP veh)		
Date of Accident:	18/10/2019		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	16,901.73
Final Repair Cost	:	\$	7,630.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	6 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	7,630.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Teamwork Garage Pte Ltd	:	\$ 7,630.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

06 Mar
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19018569/T1EA3Q2

Date: 06/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800073308
 Claimant SLZ34Z Insured Vehicle No: SBV686G
 Vehicle No: SLZ34Z
 Date of Loss: 18/10/2019 Nature of Claim: TP Claim No: 2333759510SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLZ34Z
 Make & Model: BMW 523i, 2.5 (A) Engine No: 05327640N52B25AF
 Reg. Date: 20/01/2011 (Man. Year: 2010) Chassis No: WBAFP32090C547607
 Colour: Grey Odometer: 126701 km
 Engine Capacity: 2497 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,686.01	6,783.31	6,902.70	50.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,110.00	1,140.00	970.00	45.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,796.01	7,923.31	7,872.70	49.84
Approved Total (Overridden) (S\$)		6,200.00		
(S\$)	15,796.01	6,200.00	9,596.01	60.75
+ GST 7.00/7.00% (S\$)	1,105.72	434.00	671.72	60.75
Nett Amount (S\$)	16,901.73	6,634.00	10,267.73	60.75
+ Car Rental (6.0 x S\$160.00/day) (S\$)		960.00		
+ Doc/Search Fee (S\$)		36.49		
Nett Liability (S\$)		7,630.49		
Global Sum Settlement (S\$)		7,630.00		

INSPECTION

Date of Assignment: 18/10/2019
 Date Inspected: 21/10/2019 Inspected At: Teamwork Garage Pte Ltd (HQ)
 53 Ubi Ave 1 #01-24, Paya Ubi
 Industrial Park
 Singapore 408934

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,468.55 FL	*1,277.55 FL
2	1		*FRONT BUMPER RETAINER	N/S Deformed	205.00 FL	*102.50 FL
3	1		*FRONT BUMPER BRACKET	N/S Deformed	215.00 FL	*107.50 FL
4	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	787.75 FL	*- FL
5	1		*FRONT IMPACT ABSORBER TOP	Cracked	55.20 FL	*55.20 FL
6	1		*FRONT MOUNT BUMPER LOWER	Not Necessary	181.70 FL	*- FL
7	1		*NOZZLE LH	Not Necessary	62.00 FL	*- FL
8	1		*NOZZLE MOTOR LH	Not Necessary	207.00 FL	*- FL
9	1		*LOWER CENTRE GRILLE	Not Necessary	78.20 FL	*- FL
10	1		*FRONT LH SIDE GRILLE	Deformed	82.80 FL	*82.80 FL
11	1		*FRONT LH FINISHER ROD	Not Necessary	40.24 FL	*- FL
12	1		*FRONT LH HEADLAMP	Cracked	3,024.50 FL	*2,927.00 FL
13	1		*FRONT LH HEADLAMP BALLAST	Not Necessary	1,801.90 FL	*- FL
14	1		*FRONT LH HEADLAMP MODULE	Cracked	1,801.90 FL	*750.00 FL
15	1		*FRONT LH FOG LAMP	Cracked	299.00 FL	*299.00 FL
16	4		*PDC SENSOR	Cut (1 PCS ONLY)	1,085.60 FL	*200.00 FL
17	4		*SENSOR HOLDER	Necessary	147.20 FL	*147.20 FL
18	1		*INTAKE AIR DUCT CENTRE	Not Necessary	259.90 FL	*- FL
19	1		*AIR DUCT LH	Not Necessary	59.80 FL	*- FL
20	1		*FRONT LH FENDER	Bent	2,500.98 FL	*1,160.00 FL
21	1		*SET FRONT BUMPER CLIP	Necessary	40.00 FS	*30.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	14,404.22	7,138.75
- List Item Discount on L Items 5.00/5.00% (\$\$)	718.21	355.44
Total Parts (\$\$)	13,686.01	6,783.31

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHECK WIRING AND LIGHTING SYSTEM	New	60.00	30.00
2	DIAGNOIS CHECK CLEAR FAULT CODE	New	300.00	180.00
3	PANEL BEATING ON AFFECTED AREAS	New	800.00	400.00
4	SPRAY PAINTING ON AFFECTED AREAS	New	800.00	500.00
5	APPLY ANTI RUST ON AFFECTED AREAS	New	150.00	30.00
Gross Labour Cost (S\$)			2,110.00	1,140.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >