

Surveyor:

TAUFIKH

DOI: 21/10/2019

Date / Time: 18/10/2019

Registered in Merimen: 21/10/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SMM 180R

Claim No. : 6511170851SG

Name of Insured : JIANG DISHEN, DICKSON

Policy No. : 1900101408

Insured Tel No. : HP: +65-94361858

Make / Model : MERCEDES-BENZ CLA180

Excess Sec II :SS D.O.A : 18/10/2019 08:10

Place of Accident : ALONG PASIR RIS DRIVE 3

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : WONG JUN MEI

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : +65-91558069 (V/L: YES / NO)

Insured Liability : Final ? Yes / No

SLF 5330R

INSRS:
WSP: TEAMWORK
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time		STAGE	DATE / PIC
	SLF5330R - CS/FCI19001095/Dtd3n2; DOA: 12/1/19	Non-Reporting ltr (1st):	
	- NA/AIG19000859/z4; DOA: 12/1/19	Non-Reporting ltr (2nd):	
	- NA/INC17019383/r3; DOA: 10/10/17	Non-Reporting ltr (Final):	
	SMM 180R - X	Notification ltr (if non-pickup):	
31-10-19	EMER RESP LIABILITY CLAIM.	Call OI: 3-10-19	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup):	☐
		After call ltr to OI:	☒
		Authorisation To Act:	☒
		Release Voucher:	☒
		Final Repair Bill:	☒
		Car Rental Invoice:	☒
		Towing Invoice:	☐
		LTA / GIA :	☒
		Medical Bill:	☐
		PIR:	☐
		Mandate/Reject Instruction:	☒
		LOD:	☒
		Payment Breakdown Form:	☐
		Post-Repair Photos:	☐
		Others:	☐

PRELIMINARY ADVICE	Date/Time:	Sent By:
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FINALIZATION	Date/Time:	Confirm with:	Confirm by: MTR
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Repair Cost:	45 SS 3900	(5 days) Reduction:	65 %	Email ☒ Call ☐
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FINAL SETTLEMENT	Date/Time: 29-11-19	Confirm with: LTA	Email ☒ Call ☐
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Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. : 5	If NO or B 28, Ass. Lia :
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Repair Cost:	WJLWJ SS 4,173.00	OID MAKE A REPAIR TURN	E CONTROL JUNCTION.
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Loss of Rental (LOR):	SS 700.00	(7 days) x 4100	
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Loss of Use (LOU):	SS -	(5 x days)	
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Loss of Income (LOI):	SS -	(5 x days)	
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LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]			
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GIA/LTA Search	SS 36.45		
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Medical:	SS -		1) Claim status: Normal/Reject/Private Settle
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Disbursement:	SS -	(e.g. Tow/ Independent)	2) Report Format: TP
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Legal Cost:	SS -		3) Survey fee: 300
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Total:	SS 4,909.45	Global Sum SS:	
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FINAL PAYMENT	Date/Time: 29-11-19	Confirm with: LTA	Email ☒ Call ☐
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Payee 1:	SS 4,909.45	Name 1: TEAMWORK GADGET PTE LTD	
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Payee 2: (Strike if N.A.)	SS	Name 2:	
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Payee 3: (Strike if N.A.)	SS	Name 3:	
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COPY SENT
11/12/19

ASSIGN BY: Taylin

REF: 11863/Tie

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No _____

Claims No _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

☒	☐
N/S	O/S
☐	☐

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLF5350R

yr Regn: 2016, Aug

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Nissan Sylphy

c.c 1598

Colour: Grey

A/C: Insured / Std / NI / NA

Sp. Reading: 3890978

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MNT BBA51720027 434

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 7 7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A. _____

D.O.I. 24/10/19

Survey held at Teamwork - George

Des. of Damages: Frnt / Rear / O/S / N/S / U/C / Roof top or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>42547, SLF5350R, SGC 90185</u>
	<u>45: 43,900 (RED: 47,220.78 65%)</u>

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee: _____

2)

Transportation: _____

Add Fee:

☐

Site Insp (\$ _____)

S + RS. \$ _____

☐

Interview (\$ _____)

Photos: _____

☐

Tech. Invs (\$ _____)

Other: _____

☐

Weekend (\$ _____)

Report Format: _____

Lump Sum / H.R. : _____

TOTAL

AIG INSURNACE

Vehicle number	SLF5330R
Make / Model	NISSAN SYLPHY
Chassis number	MNTBBAB17Z0027434
Accident date	18/10/2019
Reference	1910-24

Qty Particulars Unit Price - SGD \$

<u>PARTS REPLACEMENT - LIST ITEMS</u>		
1	BONNET	769.93 bl ✓
2	BONNET HINGE	96.60 RP ✓
1	BONNET LOCK	180.30 X RP ✓
1	BONNET LOCK STRIKER	91.30 X RP ✓
1	FRONT BUMPER	464.50 646.30 de ✓
1	FRONT BUMPER LOWER GRILLE	241.50 341.50 de ✓
2	FRONT BUMPER SIDE RETAINER	150.60 RP ✓
1	FRONT BUMPER REINFORCEMENT	646.19 X RP ✓
2	FRONT BUMPER REINFORCEMENT BRACKET	210.92 X RP ✓
1	FRONT BUMPER TOW COVER	88.30 de ✓
1	FRONT BUMPER SPONGE	134.78 RP ✓
2	FRONT BUMPER SIDE COVER	RH X RP 220.90 X LH - int ✓ 110.45
1	FRONT GRILLE	485.07 RP ✓
1	FRONT GRILLE EMBLEM	101.00 RP ✓
1	FRONT GRILLE CHROME MOULDING	260.10 RP ✓
1	FRONT HEADLAMP	609.73 int ✓
1	FRONT HEADLAMP BRACKET	47.10 X RP ✓
1	FRONT LH FENDER	416.60 X RP ✓
1	FRONT LH FENDER INNER SHIELD	98.40 X RP ✓
1	FRONT SUPPORT PANEL	454.93 RP ✓
1	FRONT SUPPORT PANEL TOP GARNISH	211.50 de ✓
1	AIRCON CONDENSER	864.00 X } int ✓
1	RADIATOR	782.58 X }
1	RADIATOR FAN COWLING	358.90 X }
		8267.53 3627.38
	Less 10%	826.75 3264.64
	Subtotal	7440.78
	Balance C/F	7440.78

<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>		
	Balance B/F	7440.78
1	FRONT NUMBER PLATE	80.00 45 bl
1 SET	FRONT BUMPER CLIP	50.00 30 net
1 SET	FRONT GRILLE CLIP	60.00 20 net
1 SET	FRONT SUPPORT PANEL TOP GARNISH CLIP	60.00 X
1 SET	FRONT FENDER INNER SHIELD CLIP	60.00 X
1	BRAKE FULID	150.00 X 95
	Subtotal	460.00
	Balance C/F	7900.78
<u>LABOUR AND MISCELLANEOUS CHARGES</u>		
	Balance B/F	7900.78
1	CHECK FRONT WIRING AND LIGHTING SYSTEM	120.00 30.
2	REMOVE AND REFIT GARNISH ,LINING AND TRIM FOR REPAIR	200.00 40
7	REMOVE, RENEW CONDENSER AND TOP UP GAS	150.00 X 114
8	REMOVE, RENEW RADIATOR AND TOP UP COOLANT	150.00 X 114
9	PANEL BEATING ON AFFECTED AREAS	1200.00 700
10	SPRAY PAINTING ON AFFECTED AREAS	1200.00 700
11	APPLY ANTI-RUST ON AFFECTED AREAS	200.00 30.
	Subtotal	3220.00 1500
	Grand total	11120.78

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Tanpik 97495714
up

21/10/14 R440

Imp sum

Resurvey after repair
sure (LKK Auto Consultants)
5 days

3264.64

95

1500

4859.64

4/5/3900*

5 days*

PRE-REPAIR INSPECTION REQUEST – SLF5330R vs SMM180R (OI) on D.O.A.: 18/10/2019

From: Hor, Yinnul
To: 'assignments@ikauto.com', Admin A (admin-a@ikauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Sent: 10/10/2019 4:18:35 PM
Attachments: [logos.jpg](#) [lock.gif](#) [GIA REPORT.PDF](#) [GIA REPORT.PDF](#)

Hi,
Please refer to the enclosed request from Teamwork Garage Pte Ltd.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours
If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinnul.Hor@aig.com | www.aig.sg

P. Darren
T: 4.30pm
V. Out
G. ✓

From: Darren [<mailto:claims@teamworkgarage.com>]
Sent: Friday, October 18, 2019 4:11 PM
To: Hor, Yinnul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM180R ANDSLF5330R ON 18/10/2019

This message is from an external sender; be cautious with links and attachments.

Hi Yinnul,

Please appoint LKK

Darren
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: Hor, Yinnul
Sent: Friday, 18 October 2019 4:08 PM
To: claims@teamworkgarage.com
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM180R ANDSLF5330R ON 18/10/2019

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开后附件。

นี่คือการรักษาความปลอดภัยกับข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-10-25 16:08 +08 to read your message.
After that, open the attachment.

[More Info](#)

Disclaimer: This email and its contents are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

* Secured by Proofpoint Encryption, Copyright © 2009-2017 Proofpoint, Inc. All rights reserved.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Yinru.Hor@aig.com
To: claims@teamworkgarage.com
Cc: Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, NoorMariessa.AbuKassim@aig.com, Syazairdina.Azlan@aig.com, yokeshi.chan@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, Theerthan.Parthiban@aig.com, Divyashree.Subramaniam@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM180R AND SLF5330R ON 18/10/2019
Date: Fri, 18 Oct 2019 08:08:40 +0000
Without Prejudice

Your Reference : 1910-24
Our Reference : SMM180R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd.
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin RuI (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001208558 | Ext: 1002208
Yinru.Hor@aig.com | yru@aig.sg

From: TEAMWORK [mailto:claims@teamworkgarage.com]
Sent: Friday, October 18, 2019 3:34 PM
To: Hor, Yinru; Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariessa; Azlan, Syazairdina; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi
Cc: TEAMWORK
Subject: [EXTERNAL] OUR REF : 1910-24 // YOUR REF : SMM180R ACCIDENT INVOLVING SMM180R AND SLF5330R

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

OUR REF : 1910-24
YOUR REF : SMM180R

Dear Sir / Madam,
PRE-REPAIR INSPECTION FOR SLF5330R

ACCIDENT INVOLVING SMM180R AND SLF5330R ON 18.10.2019.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction-Amendment No. 1 of 2016 of 2016 of Pre-repair inspection for your attention.

Thank you and have a nice day.

Regards,

Shu Shau

Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24
Paya Ubi Industrial Park
Singapore 408934
Tel: 6844 2475
Fax: 6844 2474

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 31 October 2019 4:24 PM
To: CLAIMS TEAMWORK
Subject: ACCIDENT INVOLVING SLF 5330R & SMM 180R ON 18/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

ACCIDENT INVOLVING SLF 5330R & SMM 180R ON 18/10/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051.

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
Attn : Loh, Chee-Heng

Your Ref : 6511170851SG
Our Ref : CC4/AIG19018563/T1EA3
Date : 27 Nov 2019

"WITHOUT PREJUDICE"**ACCIDENT INVOLVING SMM180R & SLF5330R ON 18/10/2019**

Refer to the above accident.

The accident occurred when insured make a right turn @ control junction. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SMM180R) and third party claimant (vehicle no. SLF5330R).

Summary of offer made to workshop Teamwork Garage Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 11,899.23	\$ 4,173.00
Loss of Rental (7days x \$120)	\$ 840.00	\$ 700.00 (7days x \$100)
LTA / GIA Search Fee	\$ 36.45	\$ 36.45

Amount of claim at **Liability 100%** \$ 4,909.45

Our surveyor recommended 5days repair.

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,
Asher Sng Rong Yi
LKK Auto Consultants Pte Ltd

Print Received Message

This mail is associated with :

*SLF5330R (6511170851SG)
[SMM180R]
TP
CONNECT4CAR PTE LTD
Oct 18 2019 8:00AM
[DICKSON JIANG DISHEN]
Teamwork Garage Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 28/11/2019 08:32 AM
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4909.45) - SLF5330R - Claim Handler: Loh, Chee-Heng

Approved:4909.45.

1910 - 24

SATISFACTION OF REPAIRED VEHICLE

I/We, _____, owner/driver of vehicle No. SLF5330R declare that the repairs of my/our vehicle has been completed and to my/our satisfaction.

I/We agree that I/we hereby irrevocable absolutely accept the settlement amount and the liability from the third party on the repair costs and/or rental and/or loss of use which are final and that the sum of amount are to be released and payment to the workshop for such repairs in respect of the damages caused in the accident.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured losses claim arising of the subject matter in the action.

Dated this 24 day of 10 (month) 20 19 (year)

@ 17 hrs 00 mins



Name and Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Oct 2019 Edit Reg		18 Oct 2019 00:00 Edit Adj Rpt	S\$3,900.00 Edit Estimates	S\$3,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	DICKSON JIANG DISHEN , ID: S8321775H								
Main Claimant:	CONNECT4CAR PTE LTD , Co. Reg. No.: 201411459M								
Vehicle Reg. No.:	SLF5330R	Date of Loss:	18/10/2019 08:00 - :59 [37 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6511170851SG	Policy/Cover Note No.:	1900101408 (Comprehensive) Coverage: 27/05/2019 - 26/05/2020						
Vehicle Reg. No. (Insured):	SMM180R	Policy No. (Claimant):	999994343						
		Excess:							
Repairer:	Teamwork Garage Pte Ltd (HQ) 53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park, 408934 Ubi - Tel: 6844 2475								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 31/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (28/11/2019): Alert - Adj Mandate Approved (S\$4909.45) - SLF5330R - Claim Handler: Loh, Chee-H...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLF5330R (6511170851SG)
[SMM180R]
TP
CONNECT4CAR PTE LTD
Oct 18 2019 8:00AM
[DICKSON JIANG DISHEN]
Teamwork Garage Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser			
Letters/Correspondences															1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit			
Assessment Reports															1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	27/11/19 17:25	Adjuster Immediate Advice													Load HTM			
Photos/Images															3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	27/11/19 17:16	Odometer Reading													Load JPG			
2	27/11/19 17:16	General View													Load JPG			
3	27/11/19 17:16	General View													Load JPG			
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28	27/11/19 17:16	General View													Load JPG			
29	27/11/19 17:16	General View													Load JPG			
30	27/11/19 17:17	Reinspection Photo													Load JPG			
31	27/11/19 17:17	Reinspection Photo													Load JPG			
32	27/11/19 17:17	Reinspection Photo													Load JPG			
33	27/11/19 17:17	Reinspection Photo													Load JPG			
34	27/11/19 17:17	Reinspection Photo													Load JPG			
35	27/11/19 17:17	Reinspection Photo													Load JPG			
36	27/11/19 17:17	Reinspection Photo													Load JPG			

Letters/Correspondences				1 per page	☒
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37	27/11/19 17:17	Reinspection Photo		Load JPG	☒
38	27/11/19 17:17	Reinspection Photo		Load JPG	☒
39	27/11/19 17:17	Reinspection Photo		Load JPG	☒
40	27/11/19 17:17	Reinspection Photo		Load JPG	☒
41	27/11/19 17:17	Reinspection Photo		Load JPG	☒
42	27/11/19 17:17	Reinspection Photo		Load JPG	☒
43	27/11/19 17:17	Reinspection Photo		Load JPG	☒
44	27/11/19 17:17	Reinspection Photo		Load JPG	☒
45	27/11/19 17:17	Reinspection Photo		Load JPG	☒
46	27/11/19 17:17	Reinspection Photo		Load JPG	☒
47	27/11/19 17:17	Reinspection Photo		Load JPG	☒
48	27/11/19 17:17	Reinspection Photo		Load JPG	☒
49	27/11/19 17:18	Photo After Spray		Load JPG	☒
50	27/11/19 17:18	Photo After Spray		Load JPG	☒
51	27/11/19 17:18	Photo After Spray		Load JPG	☒
52	27/11/19 17:18	Photo After Spray		Load JPG	☒
53	27/11/19 17:18	Photo After Spray		Load JPG	☒
54	27/11/19 17:18	Photo After Spray		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/10/19 16:51	ACKNOWLEDGEMENT EMAIL TO AIG DD 18.10.19		Load PDF	
2	21/10/19 16:51	EMAIL FROM AIG DD 18.10.19		Load PDF	
3	21/10/19 16:51	TP GIA REPORT		Load PDF	
4	31/10/19 12:54	LETTER TO OI		Load PDF	
5	27/11/19 17:13	TP LOD		Load PDF	
6	27/11/19 17:21	TP ESTIMATE - MARKED		Load PDF	
7	10/12/19 10:17	WORKSHOP INVOICE		Load PDF	
8	10/12/19 10:17	AUTHORISATION TO ACT FORM		Load PDF	
9	10/12/19 10:17	Release Voucher		Load PDF	
10	10/12/19 10:17	RENTAL RECEIPT		Load PDF	
11	10/12/19 10:17	LTA SEARCH		Load PDF	
12	10/12/19 10:17	LOD		Load PDF	
13	10/12/19 10:17	GIA SEARCH		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	23/10/19 11:04	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMM180R (Insd veh)	Model:	NISSAN SYLPHY 1.6 CVT
	SLF5330R (TP veh)		ABS D/AIRBAG 2WD 4DR
Date of Accident:	18/10/2019		(A)

Global Sum Settlement	: ☐ Yes	: ☒ No	
Repair Estimate	: \$		11,899.23
Final Repair Cost	: \$		4,173.00
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$		700.00 7 days
LTA / GIA Search Fee	: \$		36.45
Others:	: \$		0.00
	: \$		
Final Settlement Sum	: \$		4,909.45

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Teamwork Garage Pte Ltd	: \$	4,909.45
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

10 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19018563/T1EA3Q2

Date: 10/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1900101408
 Claimant Vehicle No : SLF5330R Insured Vehicle No : SMM180R
 Date of Loss: 18/10/2019 Nature of Claim: TP Claim No: 6511170851SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLF5330R**
 Make & Model: NISSAN SYLPHY, 1.6 CVT ABS D/AIRBAG 2WD 4DR (A) Engine No: HR16990180B
 Reg. Date: 30/08/2016 (Man. Year: 2016) Chassis No: MNTBBAB17Z0027434
 Colour: Bronze Odometer: 390978 km
 Engine Capacity: 1598 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,900.78	3,359.71	4,541.07	57.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,220.00	1,500.00	1,720.00	53.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,120.78	4,859.71	6,261.07	56.30
Approved Total (Overridden) (S\$)		3,900.00		
(S\$)	11,120.78	3,900.00	7,220.78	64.93
+ GST 7.00/7.00% (S\$)	778.45	273.00	505.45	64.93
Nett Amount (S\$)	11,899.23	4,173.00	7,726.23	64.93
+ Car Rental (7.0 x S\$100.00/day) (S\$)		700.00		
+ Doc/Search Fee (S\$)		36.45		
Nett Liability (S\$)		4,909.45		

INSPECTION

Date of Assignment: 18/10/2019
 Date Inspected: 21/10/2019 Inspected At: Teamwork Garage Pte Ltd (HQ)
 53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park
 Singapore 408934
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Bent	769.93 FL	*769.93 FL
2	1		*BONNET HINGE	Repair	96.60 FL	*- FL
3	1		*BONNET LOCK	Not Necessary	180.30 FL	*- FL
4	1		*BONNET LOCK STRIKER	Not Necessary	91.30 FL	*- FL
5	1		*FRONT BUMPER	Deformed	646.30 FL	*464.50 FL
6	1		*FRONT BUMPER LOWER GRILLE	Deformed	341.50 FL	*241.50 FL
7	2		*FRONT BUMPER SIDE RETAINER	Necessary	150.60 FL	*150.60 FL
8	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	646.19 FL	*- FL
9	2		*FRONT BUMPER REINFORCEMENT BRACKET	Not Necessary	210.92 FL	*- FL
10	1		*FRONT BUMPER TOW COVER	Deformed	88.30 FL	*88.30 FL
11	1		*FRONT BUMPER SPONGE	Cracked	134.78 FL	*134.78 FL
12	1		*FRONT BUMPER SIDE COVER	O/S Not Necessary / N/S Cut	220.90 FL	*110.45 FL
13	1		*FRONT GRILLE	Cracked	485.07 FL	*485.07 FL
14	1		*FRONT GRILLE EMBLEM	Necessary	101.00 FL	*101.00 FL
15	1		*FRONT GRILLE CHROME MOULDING	Cracked	260.10 FL	*260.10 FL
16	1		*FRONT HEADLAMP	Cut	609.73 FL	*609.73 FL
17	1		*FRONT HEADLAMP BRACKET	Not Necessary	47.10 FL	*- FL
18	1		*FRONT LH FENDER	Repair	416.60 FL	*- FL
19	1		*FRONT LH FENDER INNER SHIELD	Not Necessary	98.40 FL	*- FL
20	1		*FRONT SUPPORT PANEL	Repair	454.93 FL	*- FL
21	1		*FRONT SUPPORT PANEL TOP GARNISH	Deformed	211.50 FL	*211.50 FL
22	1		*AIRCON CONDENSER	Not Necessary	864.00 FL	*- FL
23	1		*RADIATOR	Not Necessary	782.58 FL	*- FL
24	1		*RADIATOR FAN COWLING	Not Necessary	358.90 FL	*- FL
25	1		*FRONT NUMBER PLATE	Bent	80.00 FS	*45.00 FS
26	1		*SET FRONT BUMPER CLIP	Necessary	50.00 FS	*30.00 FS
27	1		*SET FRONT GRILLE CLIP	Necessary	60.00 FS	*20.00 FS
28	1		*SET FRONT SUPPORT PANEL TOP GARNISH CLIP	Not Necessary	60.00 FS	*- FS
29	1		*SET FRONT FENDER INNER SHIELD CLIP	Not Necessary	60.00 FS	*- FS
30	1		*BRAKE FULID	Not Necessary	150.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **8,727.53** **3,722.46**
 - List Item Discount on L Items 10.00/10.00% (S\$) **826.75** **362.75**

Total Parts (S\$) **7,900.78** **3,359.71**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHECK FRONT WIRING AND LIGHTING SYSTEM	New	120.00	30.00
2	REMOVE AND REFIT GARNISH ,LINING AND TRIM FOR REPAIR	New	200.00	40.00
3	REMOVE,RENEW CONDENSERAND TOP UP GAS	New	150.00	0.00
4	REMOVE,RENEW RADIATOR AND TOP UP COOLANT	New	150.00	0.00
5	PANEL BEATING ON AFFECTED AREAS	New	1,200.00	700.00
6	SPRAY PAINTING ON AFFECTED AREAS	New	1,200.00	700.00
7	APPLY ANTI-RUST ON AFFECTED AREAS	New	200.00	30.00
Gross Labour Cost (S\$)			3,220.00	1,500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >