

Pls check with one more time this case where he keep the dismantle pic.
 Because according to workshop they have record showing memos took the dismantle picture as his folder don't have but as per workshop record he took on 02/05/2018 and he got sign the acknowledgement form. Anything regarding this case not sure who Simon. he knows.

22/07/2011

ASS. REC. BY:

REF: CS2/MSG19007020/ EVD3-1. Special Instruction:

Surveyor: Steve ASSIGNMENT (Office)

From (Person): Christina Wong of MSG Date/Time: 19/10/2019

Estimated Cost: _____ Bill to: _____

OD (TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: GBG 4279B Insured: GBG 5697X

at Workshop m/s Procede Auto Service Tel: _____

of NOI Kati Bukit Aya 6, #102-34/36

Policy No: 2909K465MCC Claim No: 591078

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 17.4.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS "w" H.O.D. Endorsement: _____

Date/Time: 22.4.19 10.34 a.m Person Contacted: Aline Vehicle- IN OUT

Date/Time	Action/Instruction (X) Estimate
	GBG 4279B - VA / CTI 120221781 + 3 D.O.A - 06/12/2019
	GBG 5697X - CS/MSG 19007019/TIC13 D.O.A - 17/03/2019
30/10/19	Submit LS \$5000 (Red 5700, 35%), 7 days

Do Not Finalise

Steve,

RECEIVED 30 OCT 2019

Pls state damaged condition & see my remarks.

[Signature]
29/10/2019

Birraur

Steve

REF: M81G

ASSIGNMENT

From: Date: 20/4/19

Veh No: G8G4279B Yr Regn: 7/8/17

Estimated Cost:

Type: M/Car / M/Cycle / Bus / Van (Lorry) Taxi / Prime Mover /

OD: TP WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: G8G4279B

Make: Nissan Cabstar c.c. 2953

at Workshop in/s: Precise Auto

Colour: White A/C: Insured / Std / NI / NA

of: 1 kuki Bkt Ave 6 # 02-34

Sp. Reading: 63566 T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No: JN1SC2F 24Z 0859824

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: Excess:

Steering: (None) / Jammed / Leaked / Burnt or

(Client's Record)

Brake: (None) / Jammed / Leaked / Burnt or

Make of Veh:

Mod: Nil / S/Rim (STD A/Rim)

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Tyre Size: F: 195/80R15

R: 155R13C

Bal. or Market Value:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

IDAC Accident Rpt: Consistent? : Yes or No

TOYO (YOKO) or

GIA / PR Seen: Consistent? : Yes or No

Front Rear

Est. Repairs: days Res: Yes or No

R/Bal. 6 mm R/Bal. 6 mm

Lump Sum: % 3 Val: Yes or No

L/Bal. 6 mm L/Bal. 6 mm

CA / REV / REP. / 24 HRS ^{1up}

D.O.A. 17/4/19 D.O.I. 29/4/19

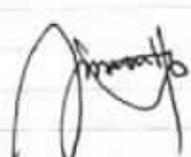
Date: Person Contacted:

Survey held at: Precise Auto

Vehicle: IN / OUT

Des. of Damages: (Frt) Rear / O/S / N/S / UIC / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	Repair Range 4-SK, 6 days
	
	30/4/2019

RECEIVED 8 8 MAY 2019

Date/Time, File Pass to? : Prel. Report : Final Report

Days Of Repair: 6

Date/Time, File Return to?

Resurvey No. of Trip: -

Report Format: PRG

Add Fee: Site Insp (\$) Interview (\$) Tech. Invs (\$) Weekend (\$)

Survey Fee:	120
Transportation	
% + PRG	
Fees:	
Others	10
TOTAL	130

Lump Sum / I.B.I: (\$)

Nivitha (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 21 October 2019 7:46 AM
To: Christina Wong; assignments
Subject: RE: Our refLM591078 Your ref:GBG4270B -paper survey

Dear Christina,

Thank you for the email.

Dear Assignment Team,

FYNA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Wong <Christina_Wong@sg.msig-asia.com>
Sent: Saturday, 19 October 2019 6:32 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Our refLM591078 Your ref:GBG4270B -paper survey

Hi Veron

Please do paper survey.

Thanks

Best Regards

Christina Wong
Senior Executive, Claims Services (Motor)
Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on    

A member of  INSURANCE GROUP

Nivitha (LKK Auto)

From: Accounts (LKKAuto) <account@lkkauto.com>
Sent: Monday, 21 October 2019 2:14 PM
To: Admin-D (LKKAuto)
Cc: Accounts (LKKAuto)
Subject: RE: Report Send Back Alerts - GBG4279B (TP)

Dear Nivitha,

FYNA Please...

Pending for Survey Report-CS3/MSG19007020/ECD3E2

20 19 Oct 2019 18:28	Ins Send Back Adj Rpt	Please do paper survey asap thanks	[1] Christina Wong
21 19 Oct 2019 18:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/22	[1] Merimen Administrator
22 19 Oct 2019 18:28	Adj Mandate Set	Maintained.	[1] Merimen Administrator

Thank You

Best Regards,

SuthaShelia (Shelia) | Accounts Dept.



LKK Auto Consultants Pte Ltd

Phone: 6841 1891 | email: account@lkkauto.com | fax: 6844-8805

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Saturday, 19 October 2019 6:40 PM
To: account@lkkauto.com
Subject: Report Send Back Alerts - GBG4279B (TP)

Dear Sir / Madam,

Please login to Merimen Online at www.merimen.com.sg for more information.

Thanks,
The Merimen Team



This email has been checked for viruses by AVG antivirus software.
www.avg.com

CHARTERED AUTO ASSESSORS

17 Joo Seng Road #08-129 Joo Seng Heights Singapore 360017 Reg No. 26910200X
Tel: +65 9631 7008 Fax: +65 6281 9969 Email: charteredauto@gmail.com

CS Engineering & Fire
13 Kaki Bukit Road 4
#03-11 Bartley Biz Centre
Singapore 417807

Your Ref : GBG 4279 B
Our Ref : 201904056/CA
Date : 07 July, 2019
Survey : Third Party

SURVEY REPORT

PARTICULARS OF VEHICLE

Vehicle No.	: GBG 4279 B	Propellant	: Diesel, Manual
Make	: Nissan	Capacity	: 3000 cc
Type of Body	: Lorry, Metal	Mileage	: 63566
Year & Model	: 2017, Cabstar	Engine No	: ZD30024412N
Colour	: White	Chassis No	: JN1SC2F24Z0859824
Passenger-cap	: 1	Road Tax	: August, 2019

TYRES CONDITIONS

Front Left	: Dunlop	Worn	: 30%	Size	: 195/80 R15
Front Right	: Yokohama	Worn	: 30%	Size	: 195/80 R15
Rear Left	: Compasal	Worn	: 10%	Size	: 155 R13
Rear Right	: Vanmax	Worn	: 10%	Size	: 155 R13

PRE-ACCIDENT CONDITION (Static Test Only)

Handbrake	: Serviceable	Steering	: Serviceable
Footbrake	: Serviceable	Paintwork	: Good

QUANTUM

Repair Estimate : \$ 10,468.00
Revised Amount : \$ 7,700.00 (Lump-sum Without Prejudice)

Under normal circumstances, the repair period would be: thirteen (13) days
We have not authorised repairs.

Survey Done At : Precise Auto Service
1 Kaki Bukit Avenue 6, #02-34/36
Autobay @ Kaki Bukit
Singapore, 417883

Assignment Date : 29 April, 2019
Survey Date : 29 April, 2019
Accident Date : 17 April, 2019
Assignment Given By : CS Engineering & Fire

Our Ref: 201904056/CA

Vehicle No. GBG 4279 B

Description	Qty	Repair Estimate	Revised Amount	Remarks
Front panel	Nett 1	1,412.70	1,412.70	Badly Dented /
Front panel CABSTAR emblem	Nett 1	30.00	30.00	To replace / MC b
Front wiper panel	Nett 1	494.60	494.60	Badly Dented /
Front wiper motor	Nett 1	860.80	860.80	Malfunctioned x SVC
Front wiper linkage	Nett 1 set	280.60	280.50	Bent x SVC
Headlamp o/s & n/s 115-117	Nett 2 1-05	946.80	946.80	Holder Broken Δ 4230
Front grille	Nett 1	578.60	578.60	Cracked 438 /
Front grille clip	Nett 8	51.20	51.20	To replace / b MC
Front grille emblem	Nett 1	55.10	55.10	To replace / b MC
Front aircond condensing coil assy	Nett 1	1,310.60	1,310.60	Cracked ✓ Δ CRE
Front aircond blower unit	Nett 1	610.80	610.80	Broken x SVC
Front windscreen glass moulding - lower	Nett 1	34.70	34.70	To replace / b MC
Front windscreen glass moulding - upper	Nett 1	93.50	93.50	To replace / b MC
Front windscreen glass inner seal	Nett 1	21.00	21.00	To replace / b MC
Front windscreen glass clip	Nett 14	77.00	77.00	To replace / b MC
		4491.80		
		-10%		
		4042.62		
		6,858.00	6,857.90	
		-	685.79	Less 10%
		6,858.00	6,172.11	

SPECIAL NETT

Front panel advertisement artwork sticker	1 set	280.00	280.00	To replace 250 ✓ b MC
Front windscreen sealant	1	60.00	60.00	To replace 40 ✓ b MC
Total Materials Cost :		7,198.00	6,512.11	290

Our Ref: 201904056/CA

Vehicle No. GBG 4279 B

Description	Qty	Repair Estimate	Revised Amount	Remarks
Balance brought forward		7,198.00	6,512.11	
<u>Labour & Miscellaneous Charges</u>				
To remove/refit wire harness, all related connectors. Check proper function. Focus headlights.		150.00	120.00	30/
To remove/refit dashboard with all necessary components and attachments.		320.00	280.00	200/
To remove/refit air-con condensing unit, blower unit and all necessary pipes and hoses. Vacuum and replenish cooling agent. Check for proper function.		280.00	250.00	100/
To remove and refit front carpets and interior garnishes to facilitate the repairs.		180.00	150.00	50/
To spray paint replaced/repaired body parts inner & outer inclusive of preparatory works and painting materials.		900.00	800.00	400/ + 200 Δ = 600/
To remove all damaged parts with all necessary components/attachments. To apply hot-works where necessary, straighten chassis members, repair/reshape dented body panels, in accordance with factory specifications. Replace damaged parts, refit and align into position. Refit all necessary components/attachments.		1,100.00	1,000.00	700/ - 100 Δ = 800/
To apply underseal and rust-proofing on the affected areas.		160.00	150.00	30/
To remove/refit front windscreen glass.		180.00	160.00	120/
Grand Total:		10,468.00	9,422.11	1930

Summary

Total Material	7,198.00	6,512.11
Total Labour/Painting	3,270.00	2,910.00
Grand Total	10,468.00	9,422.11
Lump-sum Amount		<u>7,700.00</u>

P- 4042.62
 NI- 299
 L- 1930
 6262.62
 L/S- 5019.09
 = 5000

7 repair days

Our Ref: 201904058/CA

Vehicle No. GBG 4279 B

CAUSE OF DAMAGE

The vehicle sustained impact to the front.

REMARKS

Having checked the scope of repair works we were satisfied that it was in accordance with the damage sustained. We also checked each item and have indicated its nature of damage. It was our opinion that these items were found damaged beyond repair and require replacement.

We checked the damage carefully and were of the opinion that the vehicle could be repaired. We would therefore recommend repairs to be carried out at: **\$ 7,700.00** on a lump-sum basis.

The survey was conducted on a without prejudice basis and we submit this report for your consideration.

CHARTERED AUTO ASSESSORS



Tan Chin Suan (Licensed Appraiser)
A.M.A.N.G., T.E.M. (C.E.) A.I.I.M. (U.K.)

PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-33/34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

=====

Accident Date : 17-04-19

OUR REF : GBG 4279B/T/19

CS Engineering & Fire
13 Kaki Bukit Road 4
#03-11 Bartley Biz Centre
Singapore 417807

TAX INVOICE

Invoice No. : TP1907-014

DATE : 31-07-19

FINAL BILL ON VEH. NO. : GBG 4279B
VEHICLE MODEL : NISSAN CABSTAR

LUMP SUM REPAIR

INCLUDING SUPPLY OF PARTS & LABOUR

PANEL BEATING & SPRAY PAINTING

7,700.00

SUB-TOTAL	:	<u>7,700.00</u>
ADD GST 7%	:	<u>539.00</u>
TOTAL AMOUNT SGD	:	<u><u>8,239.00</u></u>

This is a computer generated document and requires no signature.

MSME18050781 / SAE Motor Pte Ltd - Kaid Bukit
 ENTRY DATE & TIME: 18/04/2019 15:41
 SUBMITTED BY: Chia Pui Ying

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/04/2019 15:41
Date Of Accident	17/04/2019 15:30
Exact Location Of Accident	OXLEY BIZ HUB (LEVEL 1 IN FRT OF SHOP NAME: CCM)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBG4279B
Insured/Policyholder	
Name Of Registered Owner	CS ENGINEERING & FIRE
Co Reg No	53271395L
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-62826989
Vehicle Particulars	
Manufacturer	NISSAN
Model	CABSTAR
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D16MCV0001135
Cover Note Number	
Driver	
Name of Driver	TANGAMANI SUBRAMANIAM
NRIC No	G8016257Q
Date Of Birth	04/03/1984
Occupation	OUTDOOR
Date Of Driving Pass	19/05/2009
Driving Experience	9 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-87325662
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address -
 Postcode -
 Was driver an employee of the Insured's Company YES
 If No, Relationship of the Driver with the Insured -
 Vehicle Registration Number of Driver's Own Vehicle -
 Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station -
 Was notice of intended Prosecution given? NO
 If Yes, against whom? -

Circumstances of Accident

ON 17/04/2019 AT ABOUT 1530HRS, I PARKED MY LORRY ALONG OXLEY BIZ HUB (LEVEL 1) IN FRONT OF MY COMPANY CLIENT SHOP NAME: CCM. A LORRY PASS BY FROM RIGHT SIDE TILL IN FRONT OF MY LORRY AND THEN WANT TO MAKE A REVERSING WITHOUT CHECKING BEHIND. SO, I IMMEDIATELY PRESS MY HORN TO WARN THE LORRY DRIVER. HOWEVER, THE LORRY DRIVER KEPT REVERSING AND THEN COLLIDED ONTO FRONT PORTION OF MY LORRY. SO, I WENT OUT TO DISCUSS WITH THE LORRY DRIVER. THE OTHER DRIVER MOVED HIS LORRY TO CAR PARK LOT AFTER THE COLLISION. I DID ASK THE LORRY'S DRIVER DETAILS BUT THE LORRY DRIVER SAID HE DIDN'T BRING HIS MOBILE PHONE AND JUST PROVIDE ME HIS CONTACT NUMBER. HENCE, I HERE TO LODGE THIS REPORT TO CLAIM AGAINST VEHICLE B (GBG5697X)'S INSURANCE FOR MY ACCIDENT DAMAGES.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBG5697X
 Vehicle Make/Model/Colour -
 Details Of Properties VEHICLE B
 Vehicle Category COMMERCIAL VEHICLE
 Name of Driver TING TIONG SOON
 NRIC/Passport Number S13266002
 Contact Number 96656738
 Address -
 Postcode -
 Insurance Company Name -

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder
 Date & Time:

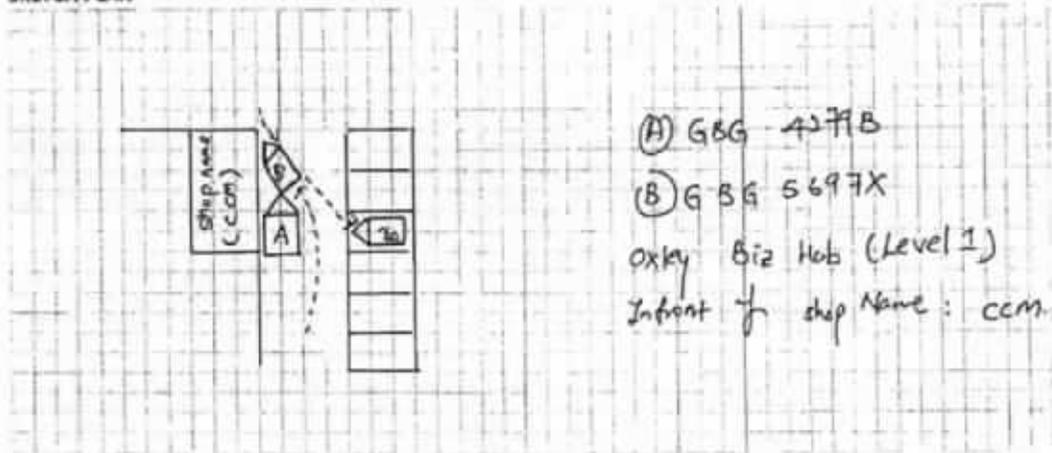

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 11.40am

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

PRECISE

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 17-04-2019 @ about 15:30 hrs, I was parked my lorry along Oxley Biz Hub (Level 1) Infront of my company client shop Name: ccm. A lorry pass by from right side till infront my lorry and then want to make a reversing without checking behind so i immediately press my horn to warning the lorry driver however the lorry driver keep reversing and then collided into front portion of my lorry so i went out to discuss with the lorry driver, the other lorry driver move his lorry to car park after the collision. I did ask the lorry driver for his contact detail but the lorry driver said he didn't bring his mobile phone and just provide me his contact number. Hence I here to lodge this report to claim against lorry B (GBG 5697X) for insurance for my accident damages.



I/We declare that the particulars are true in every respect.

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name:
NRIC/ID No:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/04/2019 17:06
Date Of Accident	17/04/2019 15:40
Exact Location Of Accident	OXLEY BIZHUB CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBG5697X
Insured/Policyholder	
Name Of Registered Owner	HONG SEAFOOD PTE LTD
Co Reg No	199203129W
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96656738
Alternative Phone No	Office-96656738

Vehicle Particulars

Manufacturer	TOYOTA
Model	DYNA
Exact Purpose for which vehicle was being used at time of accident	WORK USE

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken REPORTING ONLY

Vehicle Category COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A29091445MKC
Cover Note Number	

Driver

Name of Driver	TING TIONG SOON
NRIC No	S1326600Z
Date Of Birth	01/02/1958
Occupation	OUTDOOR
Date Of Driving Pass	12/01/1980
Driving Experience	39 YEARS AND 3 MONTHS

Fax Number	
Contact Number	
E-Mail Address	NOEMAIL
Address	APT BLK 104 POTONG PASIR AVENUE 1 #12-394
Postcode	350104
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBG4279B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be truthful and accurate as possible. Any actual misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue with acceptance of this form by insurance companies is not an admission of policy liability on the part of the individual concerned.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

2011

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I did a reverse Did not notice vehicle B was so close to me and slightly hit onto vehicle B front portion

[Handwritten Signature]

DECLARATION

I/We declare the foregoing particulars are true in every respect


 Policyholder's Signature
 Date & Time

[Handwritten Signature]
 Driver's Signature
 (If driver is not the policyholder)
 Date & Time

[Handwritten Signature]
 Reporting Centre Personnel's Signature
 Name:
 NPIC/PA No

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	18 Apr 2019 13:55		22 Apr 2019 10:19 Edit Adj Rpt	S\$5,000.00 Edit Estimates	S\$5,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	Hong Seafood Pte Ltd , Co. Reg. No.: 199203129W								
Main Claimant:	CS ENGINEERING & FIRE , Co. Reg. No.: 53271395L								
Vehicle Reg. No.:	GBG4279B	Date of Loss:	17/04/2019 15:00 - :59 [20 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 591078	Policy/Cover Note No.:	29091445 (Comprehensive) Coverage: 29/09/2018 - 28/09/2019						
Vehicle Reg. No. (Insured):	GBG5697X	Policy No. (Claimant):							
		Excess:							
Repairer:	Precise Auto Service (HQ) No 1 Kaki Bukit Ave 6, #02-34/36, 417883 Kaki Bukit - Tel: 67457367								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 22/10/2019]								
Driver/Custodian (Insured):	TING TIONG SOON (), NRIC: S1326600Z Email:								
Adj Asp. Remarks:	SURVEY DISAGREE ON SJE - ASSIGN LKK. LIABILITY: 100% CONTACT: ARINE 6745 7367								
ASSOCIATED MAIL RECEIVED				View All	Compose Case Mail				
<ul style="list-style-type: none"> MSIG_SG (19/10/2019): Report Send Back Alerts - GBG4279B (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBG4279B (591078)
[GBG5697X]
TP
CS ENGINEERING & FIRE
Apr 17 2019 3:00PM
[Hong Seafood Pte Ltd]
Precise Auto Service

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser
Photos/Images									1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
2	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
3	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
4	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
5	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
6	29/04/19 18:07	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>					
7	29/04/19 18:07	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>					
8	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
9	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
10	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
11	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
12	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
13	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
14	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
15	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
16	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
17	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
18	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
19	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
20	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
21	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
22	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
23	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
24	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
25	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
26	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
27	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
28	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
29	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
30	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
31	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
32	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
33	29/04/19 18:07	General View	1	Load JPG	<input checked="" type="checkbox"/>					
Documentation									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print					
1	18/04/19 14:00	GBG5697X E-FILE REPORT	1	Load PDF						
2	18/04/19 14:04	TP PRI NOTICE	1	Load PDF						
3	18/04/19 15:33	SURVEY DISAGREE ON SJE - ASSIGN LKK	1	Load PDF						
4	19/10/19 18:25	Survey report TP	1	Load PDF						
5	19/10/19 18:25	TP photos -1	1	Load PDF						
6	19/10/19 18:25	TP photos -2	1	Load PDF						
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	30/10/19 14:15	Colour Photo	1	Load PDF						
2	30/10/19 14:15	PRS Invoice	1	Load PDF						

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19007020/EVD3E2-1

Date: 31/10/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29091445
Claimant	Insured Vehicle No :	GBG5697X
Vehicle No : GBG4279B	Nature of Claim:	TP
Date of Loss: 17/04/2019	Claim No:	591078

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBG4279B	
Make & Model:	NISSAN CABSTAR, 3.0 5M/T ABS 2DR 2WD EURO 5 (A)	Engine No: ZD30024412N
Reg. Date:	07/08/2017 (Man. Year: 2016)	Chassis No: JN1SC2F24Z0859824
Colour:	White	Odometer: 63566 km
Engine Capacity:	2953 cc	
Market Value/New Car Price:	N/A	
Sum Insured (S\$):	Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/80 R15	Rear Tyre Size:	155 R13C
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,198.00	4,332.62	2,865.38	39.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,270.00	1,930.00	1,340.00	40.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,468.00	6,262.62	4,205.38	40.17
Approved Total (Overridden) (S\$)		5,000.00		
(S\$)	10,468.00	5,000.00	5,468.00	52.24
+ GST 7.00/7.00% (S\$)	732.76	350.00	382.76	52.24
Nett Amount (S\$)	11,200.76	5,350.00	5,850.76	52.24

INSPECTION

Date of Assignment:	22/04/2019	
Date Inspected:	29/04/2019	Inspected At: Precise Auto Service (HQ) No 1 Kaki Bukit Ave 6, #02-34/36 Singapore 417883
Estimated Period of Repair:	7.0 days	

Adjuster: CHEN TSUE YEE

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 31 Oct 2019)	
Parts:	N/A	NISSAN CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBG4279B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*FRONT PANEL	Badly Dented	1,412.70 F	*1,412.70 FL	
2	1		*FRONT PANEL CABSTAR EMBLEM	Necessary	30.00 F	*30.00 FL	
3	1		*FRONT WIPER PANEL	Badly Dented	494.60 F	*494.60 FL	
4	1		*FRONT WIPER MOTOR	Serviceable	860.80 F	*- FL	
5	1		*SET FRONT WIPER LINKAGE	Serviceable	280.60 F	*- FL	
6	1		*HEADLAMP O/S & N/S	O/SHolder Broken/N/SNo Damaged	946.80 F	*473.40 FL	
7	1		*FRONT GRILLE	Cracked	578.60 F	*438.00 FL	
8	8		*FRONT GRILLE CLIP	Necessary	51.20 F	*51.20 FL	
9	1		*FRONT GRILLE EMBLEM	Necessary	55.10 F	*55.10 FL	
10	1		*FRONT AIRCOND CONDENSING COIL ASSY	Cracked	1,310.60 F	*1,310.60 FL	
11	1		*FRONT AIRCOND BLOWER UNIT	Serviceable	610.80 F	*- FL	
12	1		*FRONT WINDSCREEN GLASS MOULDING - LOWER	Necessary	34.70 F	*34.70 FL	
13	1		*FRONT WINDSCREEN GLASS MOULDING - UPPER	Necessary	93.50 F	*93.50 FL	
14	1		*FRONT WINDSCREEN GLASS INNER SEAL	Necessary	21.00 F	*21.00 FL	
15	14		*FRONT WINDSCREEN GLASS CLIP	Necessary	77.00 F	*77.00 FL	
16	1		*SET FRONT PANEL ADVERTISEMENT ARTWORK STICKER	Necessary	280.00 FS	*250.00 FS	
17	1		*FRONT WINDSCREEN SEALANT	Necessary	60.00 FS	*40.00 FS	
					Sub Total (S\$)	7,198.00	4,781.80
					- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	449.18
					Total Parts (S\$)	7,198.00	4,332.62

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE / REFIT WIRE HARNESS, ALL RELATED CONNECTORS. CHECK PROPER FUNCTION. FOCUS HEADLIGHTS	New	150.00	30.00
2	TO REMOVE / REFIT DASHBOARD WITH ALL NECESSARY COMPONENTS AND ATTACHMENTS	New	320.00	200.00
3	TO REMOVE / REFIT AIR-CON CONDENSING UNIT, BLOWER UNIT AND ALL NECESSARY PIPES AND HOSES. VACUUM AND REPLENISH COOLING AGENT. CHECK FOR PROPER FUNCTION	New	280.00	100.00
4	TO REMOVE AND REFIT FRONT CARPETS AND INTERIOR GARNISHES TO FACILITATE THE REPAIRS	New	180.00	50.00
5	TO SPRAY PAINT REPLACED / REPAIRED BODY PARTS INNER & OUTER INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS	New	900.00	600.00
6	TO REMOVE ALL DAMAGED PARTS WITH ALL NECESSARY COMPONENTS/ ATTACHMENTS. TO APPLY HOT-WORKS WHERE NECESSARY, STRAIGHTEN CHASSIS MEMBERS, REPAIR / RESHAPE DENTED BODY PANELS, IN ACCORDANCE WITH FACTORY SPECIFICATIONS. REPLACE DAMAGED PARTS, REFIT AND ALIGN INTO POSITION. REFIT ALL NECESSARY COMPONENTS / ATTACHMENTS	New	1,100.00	800.00
7	TO APPLY UNDERSEAL AND RUST-PROOFING ON THE AFFECTED AREAS	New	160.00	30.00
8	TO REMOVE / REFIT FRONT WINDSCREEN GLASS	New	180.00	120.00
Gross Labour Cost (S\$)			3,270.00	1,930.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >