From (Pe	Taufith Tour Tan Gt	Ing of MS19	
Estimate			Date/Time: 19.10.2019
OD (FP	WS TP RES / OD RE	ES / EVA / INV / MV / CS	
+or rape	A vehicle No. SE	L 652+U	insured: SEQ 76024
nt Worksh	hop m/s Eng Hup	Sing	Tet: 9622 103 0
Dall at	1 NO 2 Parda		
	80424427AVW	Caim N	0: 602241
Sun Insure Man c of Ve (Client's Rees CA / REV Date/Time		Excess	
	/ch:		D.O.A. 6.8.2019
			Lai
	Action/Instruction	(X) ESTINATE	Vehicle_IN_OUT
	Action/Instruction	(X) Estimate - « - ABD / MSG (SCHELAL) Y	Vehicle IN OUT)

RECEIVED 3 | OCT 2019

inventor

Nivitha (LKK Auto)

From:

Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent:

Monday, 21 October 2019 7:44 AM

To:

Irene Tan; Shiau Chan (LKKAuto); Denise Tay (LKKAuto); Celine Fong (LKKAuto);

assignments

Cc:

Admin-D (LKKAuto); Olivia Lau (LKKAuto); Shirley Hiew (LKK Auto)

Subject:

RE: Please prepare paper survey report on SKL3327U; Our claim no.: 602241/IT

Dear Irene.

Thank you for the email.

Dear Assignment Team,

FYNA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tan <irene_tan@sg.msig-asia.com>

Sent: Saturday, 19 October 2019 6:43 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Denise Tay

(LKKAuto) <denisetay@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Shirley Hiew (LKK

Auto) <ShirleyHiew@lkkauto.com>

Subject: Please prepare paper survey report on SKL3327U; Our claim no.: 602241/IT

Importance: High

Good evening Veron,

We refer to your PRI report dated 23.9.19.

Please upload your paper survey report asap.

Irene Tan

Senior Executive, Motor Claims Services

D: +65 6594 2541 |F: +65 6225 7402 | Irene_tan@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of MISEVAT INSURANCE GROUP

Nivitha (LKK Auto)

From:

Accounts (LKKAuto) <account@lkkauto.com>

Sent:

Monday, 21 October 2019 1:53 PM

To:

Admin-D (LKKAuto)

Cc:

Accounts (LKKAuto)

Subject:

RE: Report Send Back Alerts - SKL3327U (TP)

Dear Nivitha,

FYNA Please...

Pending for Survey Report-CS3/MSG19014091/T1CF3E2

28 19 Oct 2019 18:44 Ins Send Back Adj Rpt Please prepare paper survey report.

[I] Irene Tan Gek Ing

29 19 Oct 2019 18:44 Adj Next Rpt Changed Next Rpt:Final Rpt.Due Date:2019/10/22

[I] Merimen Administrator

30 19 Oct 2019 18:44 Adj Mandate Set

Maintained.

[I] Merimen Administrator

Best Regards,



SuthaShelia (Shelia) | Accounts Dept.

LKK Auto Consultants Pte Ltd

Phone: 6841 1891 | email: account@lkkauto.com | fax: 6844-8805 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Do-Not-Reply <do-not-reply@merimen.com>

Sent: Saturday, 19 October 2019 7:00 PM

To: account@lkkauto.com

Subject: Report Send Back Alerts - SKL3327U (TP)

Dear Sir / Madam,

Please login to Merimen Online at www.merimen.com.sg for more information.

Thanks,

The Merimen Team



This email has been checked for viruses by AVG antivirus software. www.avg.com

1 0 OCT 2019

M

K. K. CHENG & CO

Advocates & Solicitors 101 Upper Cross Street #05-21 People's Park Centre Singapore 058357

Tel: 6227 1272 Fax: 6227 5563

Our Ref:

CKK/ck/ACC/10567/19

Your Ref:

SKQ 7602Y

(Please quote our reference number when replying)

- B DCT 2019

MSIG INSURANCE (SINGAPORE) PTE LTD Singapore PDX Intercompany Exchange Pte Ltd

010808799429

FROM K K CHENG & CO.
PDX Box No. 8921

BY PDX: 8173

Attention:

Motor Claims Department

Dear Sirs

TAN HOCK TIAM BLK 63 CHESTNUT AVENUE #20-13 SE (679523)

We are instructed by the above named to claim damages against your insured driver in connection with a road traffic accident on 06.08.2019 at about 5.15pm along Bukti Timah Road involving our client's vehicle registration number SKL 3327U and vehicle SKQ 7602Y owned by your insured at the material time.

We are instructed that the accident was caused by your insured driver's negligent driving and/or management of your insured's vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

(1)	costs of repairs	\$3	,815.04
(2)	loss of use for 5days @ \$150 per day	\$	750.00
(3)	further loss of use for 2 days of PRI	S	300.00
(4)	survey fees	\$	620.00
(5)	GIA report	S	29.00
(6)	LTA search	S	8.50
(7)	coloured photographs	S	6.00
(8)	photocopying, postages, transport and other incidentals	S	50.00
(9)	costs	S	900.00
		\$6	,478.54
		-	

K. K. CHENG & CO PAGE 2

A copy each of the following supporting documents is enclosed:

(1) Plaintiff's GIA report

(2) GIA report of SKQ 7602Y

(3) Repair Bill

(4) Surveyor's report attached with 23 coloured photographs of our client's damaged vehicle

(5) Vehicle Owner Particulars and Vehicle & Owner Information

(6) LTA search

Please note that you or your insured should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against your insured without further notice to you or your insured.

Please also note that if your insured has a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

Yours faithfully

CHENG KIM KUAN

Encs

c.c. SCOTTS LEE COOPER

c.c. client

(Ref: SKL 3327U)

K. K. CHENG & CO

Advocates & Solicitors 101 Upper Cross Street #05-21 People's Park Centre Singapore 058357

Tel: 6227 1272 Fax: 6227 5563

Our Ref:

CKK/ck/ACC/10567/19

Your Ref:

SKQ 7602Y

(Please quote our reference number when replying)

-B DCT 2019

BY CERTIFICATE OF POSTING

SCOTT LEE COOPER

Block 135 Sunset Way #10-03 Singapore 597158

Dear Sirs

TAN HOCK TIAM BLK 63 CHESTNUT AVENUE #20-13 SE (679523)

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 06.08.2019 at about 5.15pm along Bukit Timah Road involving our client's vehicle registration number SKL 3327U and vehicle SKQ 7602Y owned and driven by you at the material time.

We are instructed that the accident was caused by your negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

(1)	costs of repairs	\$3	3,815.04
(2)	loss of use for 5days @ \$150 per day	5	750.00
(3)	further loss of use for 2 days of PRI	S	300.00
(4)	survey fees	S	620.00
(5)	GIA report	\$	29.00
(6)	LTA search	S	8.50
(7)	coloured photographs	\$	6.00
(8)	photocopying, postages, transport and other incidentals	S	50.00
(9)	costs	\$	900.00
		\$6	,478.54
		-	

永 合 成 嚀 哆 ENG HUP SENG MOTOR

Block 1, No. 2, Pandan Loop, Pandan Light Industries Park, Singapore 128219 Tel: 777 2755 Fax: 778 5243

Your ref:

Our ref:

Date:

30 August 2019

TAN HOCK TIAM C/O Block 1, No.2 Pandan Loop, Pandan Light Industries Park, Singapore 128219

FINAL REPAIR BILL FOR VEHICLE NO. SKL 3327 U

Part - By - Part Repair \$3,815.04

 Enquire Vehicle & Owner Information (Vehicle No. SKQ7602Y As At 06 Aug 2019 / 00:00:00)

Law Firm Search Details

Search Reason:

Insurance claim in relation to traffic accident

Law Firm Case No.:

EHS/SKL3327U

Current Owner Details

Owner ID Type:

Singapore NRIC

Owner ID:

S2706876F

Owner Name:

SCOTT LEE COOPER

Registered Address Type:

Private Residential (Condo Apt or House) / Shopping / Office

Complexes

Registered Block/House

135

No.:

Registered Street Name: SUNSET WAY

Registered Unit No.:

#10-03

Registered Building

Name:

Registered Postal Code: 597158

Current Vehicle Details

Vehicle No.:

SKQ7602Y

Make Description/Model: VOLKSWAGEN / JETTA 1.4 TSI A/T ABS D/AIRBAG 2WD

Insurance Company Name:

MSIG INSURANCE (SINGAPORE) PTE LTD

Print

OK

PRECISION APPRAISAL SERVICES



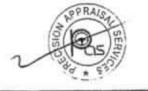
Insurance Loss Assessors/Adjusters Cargo Surveyors & Licensed Appraisers
227 Simei St 4 #06-42 Singapore 520227 Fax: 6444 4886 Company Registration No. 53139926E

To:

TAN HOCK TIAM C/O Block 1, No.2 Pandan Loop, Pandan Light Industries Park, Singapore 128219 Invoice No.: 190813

DATE: 30 August 2019

(DESCRIPTION	AMOUNT
Vehicle Registration No.	: SKL 3327 U	
Type of Claims	: Third Party Claims	
Our Reference No.	: PAS/EHS/190813/TP	
Your Reference No.	: -	
Inspection Report Fees	: (including transportation charges & photographs)	\$620.00
Reinspection Report Fees	: +	
Transportation Charges	: -	
ditional Photographs	i =	
Others (Specify)	3 -	
DOLLARS SIX	HUNDRED AND TWENTY ONLY TOTAL:	\$620.00



PRECISION APPRAISAL SERVICES

PRECISION APPRAISAL SERVICES

Insurance Loss Assessors/Adjusters Cargo Surveyors & Licensed Appraisers 327 Simei St 4 #06-42 Singapore 520227 Fax: 64444886 Company Registration No. 53139926E



AUTOMOBILE INSPECTION REPORT

To:

TAN HOCK TIAM C/O Block 1, No.2 Pandan Loop, Pandan Light Industries Park, Singapore 128219

INSURANCE DETAILS

Insured

Policy No. / Claim No. : -

Sum Insured

Excess Clause

Windscreen Coverage : -

Type of Claims

: Third Party Claims

Third Party Insurer

Third Party Policy No. : -

REFERENCE

As Above

Assigned By Accident Date

06 AUGUST 2019

Assignment Date

14 AUGUST 2019

Inspection Date

14 AUGUST 2019

PAS/EHS/190813/TP Our Reference No.

Inspection Report Date: 30 August 2019

Workshop Name:

ENG HUP SENG MOTOR

Inspection Address:

Block 1, No.2 Pandan Loop, Pandan Light

Industries Park, Singapore 128219

PARTICULARS OF VEHICLE

Registration No.

: 5KL 3327 U

Mileage

: 84187

Km/h

Make/Model

: HONDA VEZEL 1.5Z HYBRID CVT ABS D/AIRBAG 2WD Radio/Casette

: Fitted

: 2015/2016 Yr of Manuf/Regn

CD Disc Player Air Conditioner : Fitted : Fitted

Chassis No.

Carrying Capacity: 4Seater : RU31125307

Clock

Market Value

Wreck Value (Parf) : -

: Fitted

Engine No.

: LEB5075325

Seat Belt

: Fitted

Colour

: Metallic Blue

Accessories

Wing Mirror Other : Fitted

: Fitted

Class

: Passenger (Private)

PRE-ACCIDENT CONDITION (Static Check Only) VEHICLE VALUE

Body Work

: Good

Paint Work Handbrake

: Good

Serviceable

Footbrake

Serviceable

Steering

Serviceable

Any Apparent

None

Eng Modifications

TYRE SIZE & CONDITION

Front N/s Size : 215/55R17

80 %

80 %

Front O/s Size : 215/55R17

80 %

Make

CONTINENTAL

80 %

Rear N/s size

215/55R17

Make Rear O/s Size CONTINENTAL

Make

Make

: CONTINENTAL

CONTINENTAL

Make

215/55R17 CONTINENTAL

Spare Size

215/55R17

80 %

Spare Size

Make

Insurance Loss Assessors / Adjusters Cargo Surveyors & Licensed Appraisers

VEHICLE REGISTRATION NO. : SKL 3327 U

APPENDIX A

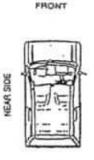


(Otagram O)

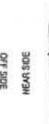
POINT OF IMPACT

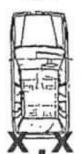
Direction of impact/damage marked (→) (X)

The vehicle sustained impact On its Rear Portion. (see Diagram B)



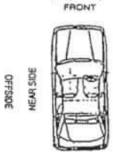
(Diagram A)





(Dispram 8)

FRONT



(Diagram C)

MEAN SIDE

REAR

GENERAL DESCRIPTION OF DAMAGES

Parts damaged were:

The bootlid, rear bumper and panel were dented.

ADJUSTMENTS & RECOMMENDATIONS

A static inspection was carried out on 14/08/2019 & our report is here with enclosed for your perusal. The Repairs Estimate submitted by M/s Eng Hup Seng Motor as per attached Appraisement Schedule have been revised and scrutinised thoroughly by us & in our opinion, we consider it to be fair and reasonable. The repairer has agreed to effect repairs to the owners satisfaction & to roadworthy condition on an agreed Part - By - Part Repair Basis of \$ 3,815.04 after deducting the Policy Excess Clause of \$NA.

As instructed, we have not authorised any of the repairs on your behalf.

Our	Ou	Repairer's			
d Amount	Revised	Amount	imate	Est	
5 04	1785	00	2408	:	gr as Parts
X	Х	X	Х	:	Towing Charges
00	680	00	800	:	
00	550	00	830	:	-
00	800	00	980		Paintwork
5 04	\$ 3815	00	5018	: \$	Total
	550	00	830 980	:	PB Labour Charges Others Misc Charges Paintwork

Under normal circumstances, the duration of repairs should not exceed Four (04) days excluding Pre - Repair Inspection (PRI) / Pre - Repair Survey (PRS) waiting time frame & Public Holidays

Attached photographs taken during inspection Twenty - Three (23) Photographs.

SPECIAL REMARKS

- 1. The inspection was conducted on a 'without prejudice' basis
- 2. On 15/08/2019, we examined the extent of damages
- On 16/08/2019, we examined the new replacement parts.
- On 19/08/2019, we examined the repaired vehicle.

Yours Faithfully,

Ce 2



TFNG PHILIPFOO

SKL 3327 U

VEHICLE REGN NO :

OUR REFERENCE :

PAS/EHS/190813/TP

NSPECTION REPORT DATE: 30-Aug-19

APPRAISEMENT SCHEDULE

1

ISPECTION REPORT DATE: 30-Aug-19				Repairer's	Recommendation /	
S/No	Qty	Parts / Labour Descriptions	Remarks / Condition	Estimate Amount	Revised Amount	
×		PARTS SUPPLY - LIST ITEMS		\$ cts	\$ cts	
1	1pc	Rear bumper	Badly dented	463.70	463.70/	
2	8pcs	Rear bumper clips@\$3.9	Necessary	31.20	31.20	
3	1pc	Bootlid	Badly dented	983.30	983.30	
4	1pc	Bootlid centre logo	Necessary	33.40	33.40	
5	1pc	Bootlid 'Vezel' emblem	Necessary	58.50	58.50/	
6	1pc	Bootlid upper lock	Serviceable	151.70	* .	
7	1set	Rear windscreen mldg	Necessary	198.00	198.00	
8	10pcs	Rear bumper under cover clip@\$	3.5 Necessary	35.00	35.00	
9	1pc	Bootlid 'Hybrid' emblem	Necessary	53.20	53.20/(
				2008.00	1856.30	
		Less: 20% discount		-	<u>371.26</u>	
				2008.00	1485.04	
		SPECIAL NETT ITEMS			200	
1	1set	Rear bumper sensor	Dented/Cracked	350.00	250.00	
2	1set	Rear windscreen sealant	Necessary	50.00	50.00	
	unca-cour		==	2408.00	1785.04	
		LABOUR & MISC. CHARGES				
1		Remove the necessary affected	parts,			
-5		straighten rear panel and replac		800.00	680.00	
2		Putty and spraypaint on all affe		980.00	800.00	
3		Rewire rear portion		50.00	30.00	
4		Remove and refit rear bumper s	ensors	100.00	60.00 3	
5		Check electrical		80.00	50.00×1	
6		Tuff Kote		50.00	30.00	
7		Remove and refit bootlid compo	nents	100.00	80.00	
8		Remove and refit rear reverse c		100.00	60.00	
9		Rewire reverse camera	ADDRESS ST	50.00	30.00	
10		Remove and refit rear windscre	en	150.00	120.00 /	
11		Remove and refit rear cctv-in-co		100.00	60.00	
12		Rewire rear cctv-in-car camera	11.00	50.00	30.00	
12			SUB / GRAND TOTAL	5018.00	3815.04	

PRECISION APPRAISAL SERVICES

\$3205.04

.> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Owner ID:

Vehicle Details

Vehicle No.:

Vehicle to be Exported:

Intended Deregistration Date:

Vehicle Make:

Vehicle Model:

Primary Colour:

Manufacturing Year:

Engine No.:

Chassis No.:

Maximum Power Output:

Open Market Value:

Original Registration Date:

First Registration Date:

Transfer Count:

Actual ARF Paid:

Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date:

PARF Rebate Amount:

Intended COE Rebate Details

COE Explry Date:

COE Category:

COE Period(Years):

QP Paid:

COE Rebate Amount:

Total Rebate Amount:

The information contained herein is correct as at 14 Aug 2019

Singapore NRIC

471A

SKL3327U

Yes

14 Aug 2019

HONDA

VEZEL 1.5Z HYBRID CVT ABS D/AIRBAG 2WD

Blue

2015

LEB5075325

RU31125307

112.0 kW (150 bhp)

\$25,973.00

05 Apr 2016

05 Apr 2016

0

\$18,363.00

Yes

04 Apr 2026

\$13,772.00

04 Apr 2026

B - Car above 1600cc or 97kW (130bhp)

10

\$38,610.00

\$25,637.00

\$39,409.00

5		

MVA119103434 / VAC - Built Batok ENTRY DATE & TIME: 07/08/2018 08:37 SUBMITTED BY: LYNDA NG AH HIANG

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The Issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

aforesaid.	
	ACCIDENT STATEMENT
Date Of Report	07/08/2019 08:37
Date Of Accident	06/08/2019 17:15
Exact Location Of Accident	BT TIMAH RD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKL3327U
Insured/Policyholder	
Name Of Registered Owner	TAN HOCK TIAM
NRIC No	S1647471A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98771153
Alternative Phone No	OFFICE-98771153
Vehicle Particulars	
Manufacturer	HONDA
Model	VEZEL
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A29075734 QMY
Cover Note Number	
Driver	
Name of Driver	TAN CHUN HAN, CALVERK
NRIC No	S8843792F
Date Of Birth	03/11/1088

 NRIC No
 \$8843792F

 Date Of Birth
 02/11/1988

 Occupation
 INDOOR

 Date Of Driving Pass
 31/03/2008

Driving Experience 11 YEARS AND 4 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-98771153

Fax Number Contact Number Address

BLK 550B SEGAR RD #15-632

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

CHILDREN

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER ATTACHED ACCIDENT REPORT FROM THE DRIVER.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKQ7602Y

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Demane

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for Investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

DAC BUKIT BATOK (VAC)

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

Name: NRIC/FIN No.:

Reporting Centre Personnel's Signature

Sketch Plan #2 Pg. 1

SKETCH PLAN		sixth avenue
SKETCH PLAN		/ /
		1 1
		Troffie
3	KQ7602Y SKL3	3270 light
		7
		bullet timak road
1.01 1.01	1.11	
DESCRIBE CIRCUMSTANCES OF T	HE ACCIDENT	
at traffic lig	H junction dong	bulit final road
waiting for	light to turn gree	
vehide SKQ	0	dained that
1 1		, / / /
	on the wrong per	
and hit the	back of my ver	ide SKL3327U
instead of brale	ing to stop. on	Tuesday 6th August 2019
at 1715W3.	<u> </u>	
DECLARATION	N. S.	-
I/We declare the foregoing particulars		
	Calvule	IDAC BUKIT RATOK (VAC)
Pallin halidada Slavas	1/	
Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyholder) Date & Time:	Reporting Centre Personnel's Signature Name: NRIC/FIN No.:









Accident Photo





SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Date Of Birth

Occupation

Gender

Date Of Driving Pass

Driving Experience

Mobile Number

Contact Number

Fax Number

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
 aforesaid.

aforesaid.	
	ACCIDENT STATEMENT
Date Of Report	21/08/2019 16:53
Date Of Accident	07/08/2019 17:00
Exact Location Of Accident	ALONG BUKIT TIMAH ROAD
Country/State of Loss	SINGAPORE
The second secon	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKQ7602Y
Insured/Policyholder	
Name Of Registered Owner	SCOTT LEE COOPER
NRIC No	S2706876F
Email Address	SCOOPER711@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98251688
Alternative Phone No	OFFICE-98251688
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	JETTA
Exact Purpose for which vehicle was being used at time of accident	PERSONAL USE.
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A80424427AVW
Cover Note Number	
Driver	
Name of Driver	SCOTT LEE COOPER
NRIC No	S2706876F

30/09/1959

02/07/2001

18 YEARS AND 1 MONTH

(LOCAL) +65-98251688

(LOCAL) +65-98251688

OFFICE 09251699

INDOOR

MALE

Address

APT BLK 135 SUNSET WAY #10-03 SINGAPORE

Postcode

597158

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKL3327U

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1 Please report correctly the details of the accident to speed up the claims process.
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver
- information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6 The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer [collectively the "Personal Information"] and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law forms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims.
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (Iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agenta(including their lawyers/law firms), which may be sized outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (P) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Tigre:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Namer

NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN

-KO76027 [=KL33270] LUKIT TIMAH

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

STOPPED	AT	TRAFFIR	SIGNAL	. FOOT	
SITPLED	SFF	TRAFFIR	PEDAL,	ROLLE	BURA

Also declare the foregoing particulars are true in every respect.

Policyhalder's Sgnature/

Driver's Signature

(If driver is not the policyholder) Date & Time:

Restring Centre Personnel's Signature Name:

NRIGIFIN No.











Accident Photo





Accident Photo







Merimen e-Claims

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitte	d Ins Auth'ed	Status
Main	08 Aug 2019		13 Aug 2019 17:48 Edit Adj Rpt	S\$3,205.04 Edit Estimates	\$\$3,205.04 View Rpt		Pending for Survey Report Cancel Case
	Main	R	eference	Claim De	tails	Documents	Show All
CLAIM SL	BFOLDER DE	TAILS		***	[Create	ed by insurer]	
Insured:	SCOTT LE	E COOPER, ID:	52706876F		1155		
Main Claimant:	TAN HOC	KTIAM, ID: S1	647471A				
Vehicle Res	SKL332	7U		Date of		019 00:00 - :59 iths and 1 Days From L'	TA Reg Date (Man Yr)]
Claim Type	pe: TP / 602241					27AVW (Comprehensive e: 20/01/2019 - 19/01/	
Vehicle Res No. (Insured):	5KQ7602	Y		Policy (Claims			
21111111111				Excess			
Repairer:	Eng Hup	Seng Motor (HQ)	Blk 1, No. 2 Panda	n Loop, Pandan Ligt	it Industries Par	k, 128219 Clementi - Te	H: 6777 2755
Handling Insurer:	MSIG Ins	urance (Singapo	re) Pte. Ltd. (HQ)	- Tel: +65 6827 78	88 [Handled	by Irene Tan Gek Ing	- 6594 2541]
Adjuster:	22/10/20		Ltd (HQ) - Tel: 62	56-3561 [Handle	d by MOHD TA	UFIKH BIN HAMID]	[Final Rpt due
Adj Asg. Remarks:	on WP. OI	:Grab, Liab: Dispu	te(NR). Disagree on	SJE. Assign: LKK A	uto Consultants	Pte Ltd. Contact: My Ly	e @ 9622 1030.
ASSOCIA	TED MAIL RE	CEIVED				View A	III Compose Case Mail
 MSIG_S 	G (19/10/2019): Report Send I	Back Alerts - SKL3	327U (TP)			
ALL ASSO	CIATED TAS	ks⊟			View All	Search Tasks Crea	ste New Task Complete
Due Dat	e Priority	Type Task	Group Subjec	t Handler	Assigned By	Completed On	Created On Done

Claim Documents

*SKL3327U (602241) [SKQ7602Y]
TP
TAN HOCK TIAM
Aug 6 2019 12:00AM
[SCOTT LEE COOPER] **Eng Hup Seng Motor**

Upload Documents Upload Photos Compose New Letter View View					
Phot	hotos/Images 3 per page			M	
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	-
t	20/08/19 14:41	General View	0	Load JPG	8
2	20/08/19 14:41	General View	6	Load JPG	V
3	20/08/19 14:41	General View	0	Load JPG	V
	20/08/19 14:41	General View	0	Load JPG	2
5	20/08/19 14:41	General View	0	Load JPG	V
6	20/08/19 14:41	General View	0	Load JPG	V
7	20/08/19 14:41	General View	0	Load JPG	V
3	20/08/19 14:41	General View	0	Load JPG	Ø
			0	Load JPG	12
9	20/08/19 14:41	General View	0		12
10	20/08/19 14:41	General View		Load JPG	
11	20/08/19 14:41	General View	0	Load JPG	Ø
12	20/08/19 14:41	General View	0	Load JPG	V
13	20/08/19 14:41	General View	0	Load JPG	Z
14	20/08/19 14:41	General View	0	Load JPG	V
15	20/08/19 14:41	General View	0	Load JPG	V
16	20/08/19 14:41	General View	0	Load JPG	V
17	20/08/19 14:41	General View	0	Load JPG	V
18	20/08/19 14:41	General View	0	Load JPG	Ø
19	20/08/19 14:41	General View	0	Load JPG	V
20	20/08/19 14:41	General View	0	Load JPG	12
21	20/08/19 14:41	General View	0	Load JPG	Ø
	- John Mary and are	Port and the Communication	0	Load JPG	V
22	20/08/19 14:45	Reinspection Photo	0	Load JPG	Z
23	20/08/19 14:45	Reinspection Photo			_
24	20/08/19 14:45	Reinspection Photo	0	Load JPG	82
25	20/08/19 14:45	Reinspection Photo	0	Load JPG	N
26	04/09/19 16:00	Photo After Spray	0	Load JPG	V
27	04/09/19 16:00	Photo After Spray	0	Load JPG	M
28	04/09/19 16:00	Photo After Spray	0	Load JPG	V
29	04/09/19 16:00	Photo After Spray	8	Load JPG	2
30	04/09/19 16:00	Photo After Spray	0	Load IPG	2
Doc	umentation		1 per	page [V]	12
No.	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	- Continue	Thumbnail	
1	16/08/19 20:18	TP report	0	Load PDF	
2	24/08/19 10:50	OI GIA	0	Load PDF	
3	19/10/19 18:37	LOD	0	Load PDF	
4	19/10/19 18:37	Survey report & pictures	0	Load PDF	
5	19/10/19 18:44	instruction to LKK to prepare paper survey report	0	Load PDF	
Nσ	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Prin
2	01/11/19 08:55	Colour Photo PRS Invoice	0	Load PDF	-

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/MSG19014091/T1YF3E2-1

Date:

01/11/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

80424427AVW

Claimant Vehicle No:

SKL3327U

Insured Vehicle No:

SKQ7602Y

Date of Loss:

06/08/2019

Nature of Claim:

TP

Claim No: 602241

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKL3327U

Make & Model:

HONDA VEZEL HYBRID, 1.5 Z (A) 05/04/2016 (Man. Year: 2015)

Engine No: Chassis No:

Odometer:

LEB5075325 RU31125307

84187 km

Reg. Date: Colour:

Engine Capacity: Market Value/New Car Price: N/A

1496 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

215/55 R17

Rear Tyre Size:

215/55 R17

Front Left Side:

Continental 6 mm

Rear Left Side:

Continental 6 mm

Front Right Side:

Continental 6 mm

Rear Right Side:

Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		2,408.00	1,735.04	672.96	27.95
Miscellaneous Items		0.00	0.00	0.00	
Labour		2.610.00	1,470.00	1,140.00	43.68
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
10.E.17771	Nett Amount (S\$)	5,018.00	3,205.04	1,812.96	36.13

INSPECTION

Date of Assignment:

13/08/2019

Date Inspected:

15/08/2019 Inspected At:

Eng Hup Seng Motor (HQ)

Blk 1, No. 2 Pandan Loop, Pandan

Light Industries Park Singapore 128219

Estimated Period of Repair:

4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

YVONNE WONG YIN CHENG Manager:

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce			
Part Source	: MRM-SG	Version: 1.0 (Last Synchronised: 01 Nov 2019)		
Parts:	M1-SUV	HONDA VEZEL HYBRID 1.5 Z (A) (Catalogue:Merimen Singapore 1.0)		
Labour:	Repairer's	(Price-denominated Standard List)		
Print Code:	(Unsubmitted, no print-code for SKL3327U)			
Validity: These esti numbers v		ites are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page		
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Badly Dented	463.70 F	*463.70 FL
2	8		*REAR BUMPER CLIPS	Necessary	31.20 F	*31.20 FL
3	1		*BOOTLID	Badly Dented	983.30 F	*983.30 FL
4	1		*BOOTLID CENTRE LOGO	Necessary	33.40 F	*33.40 FL
5	1		*BOOTLID VEZEL EMBLEM	Necessary	58.50 F	*58.50 FL
6	1		*BOOTLID UPPER LOCK	Serviceable	151.70 F	*-FL
7	1		*SET REAR WINDSCREEN MLDG	Necessary	198.00 F	*198.00 FL
В	10		*REAR BUMPER UNDER COVER CLIP	Necessary	35.00 F	*35.00 FL
9	1		*BOOTLID HYBRID EMBLEM	Necessary	53.20 F	*53.20 FL
10	1		*SET REAR BUMPER SENSOR	Cracked / Dented	350.00 FS	*200.00 FS
11	1		*SET REAR WINDSCREEN SEALANT	Necessary	50.00 FS	*50.00 FS
F=Fn	anchise	part. S=Spcl	Nett. L=ListItemDisc.	Sub Total (S\$)	2,408.00	2,106.30
			- List Item Discount on L Items 0.00/20.00% (S\$)			371.26
				Total Parts (S\$)	2,408.00	1,735.04

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	REMOVE THE NECESSARY AFFECTED PARTS, STRAIGHTEN REAR PANEL AND REPLACE PARTS	New	800.00	500.00
2	PUTTY AND SPRAYPAINT ON ALL AFFECTED PARTS	New	980.00	600.00
3	REWIRE REAR PORTION	New	50.00	30.00
4	REMOVE AND REFIT REAR BUMPER SENSORS	New	100.00	30.00
5	CHECK ELECTRICAL	New	80.00	0.00
6	TUFF KOTE	New	50.00	30.00
7	REMOVE AND REFIT REAR REVERSE CAMERA)	New	100.00	50.00
8	REWIRE REVERSE CAMERA }	New	50.00	0.00
9	REMOVE AND REFIT REAR WINDSCREEN	New	150.00	120.00
10	REMOVE AND REFIT REAR CCTV-IN-CAR CAMERA }	New	100.00	50.00
11	REWIRE REAR CCTV-IN-CAR CAMERA }	New	50.00	0.00
12	REMOVE AND REFIT BOOTLID COMPONENTS	New	100.00	60.00
Gross Labour		our Cost (S\$)	2,610.00	1,470.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.