

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn: Motor Claims Department

Dear Sir / Madam,

**ACCIDENT INVOLVING VEHICLE NO SME 9471 J & SJY 8121 G ALONG BUKIT  
BATOK WEST AVE 5 TOWARDS BT BATOK WEST AVE 7 on 17/10/2019**

We understand that you are the insurer of SJY 8121 G vehicle.

I/We wish to inform you that my/our vehicle SME 9471 J have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follow:

1.	Cost of Repairs	S\$ 7,434.16
2.	Rental (S\$140.00 x 08days)	S\$ 1,120.00
3.	LTA Search Fee	S\$ 7.49
<b>TOTAL</b>		<b><u>S\$ 8,561.65</u></b>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully,





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/CTI19018556/Khb3**

14 NOVEMBER 2019

**MANISH UNNITHAN S/O MADHAVAN UNNITHAN BY POST & BY EMAIL  
BLOCK 389 BUKIT BATOK WEST AVENUE 5  
#23-394  
SINGAPORE 650389**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJY 8121G AND SME 9471J ON 17/10/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

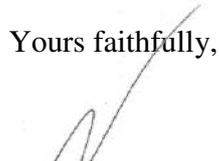
We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SME 9471J against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*  
[Manish\\_unni@yahoo.com.sg](mailto:Manish_unni@yahoo.com.sg)  
*(Email)*

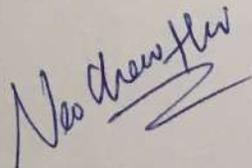
In the matter of an accident involving motor vehicles  
SME 947H and SJY 8121G along Bukit Batok West AVE 5 towards BT.  
BATOK WEST AVE 7 on 17/10/2019.

## 1. WARRANT TO ACT

I / We, NEO CHEW HUI, (NRIC No.) S8010572Z  
of BLK 684A Woodlands Drive 73 #10-2015 Singapore 731684  
hereby authorise M/s GUAN MOTOR WORKS to act on my/our  
behalf in respect of the above matter.

## 2. AUTHORITY

- a) I/We hereby authorise you to commence legal proceedings in my/our name(s) and to take instructions from my car-repairers who I/we have appointed as my/our agent(s) in respect of my/our claim.
- b) I/We hereby authorise you to pay to yourselves all Party and Party costs you may at any time receive in connection with the above matter and confirm that there will be no need to pay the same into the Client(s)'s Account with your Bankers
- c) I/We hereby further authorise you to release all proceeds of settlement monies received by you (after deducting of your legal costs) to my repairers M/s GUAN MOTOR WORKS in settlement of my outstanding bill/account with them.
- d) I/We only wish to be informed of my/our case when it is necessary on your part. I/We hereby direct you to keep my car-repairers informed of all matters relating to my claim, as and when it is necessary to do so.
- e) I/We hereby authorise you to deposit in your Firms' client's account any cheques received by you and made in my/our firm's name.
- f) I/We have read and understood the above



17/10/2019

(Signature)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3046901901

Claim No : SNM19D204944

Claimant : NEO CHEW HUI

Amount : **S\$8,200.00**

Singapore Dollars EIGHT THOUSAND TWO HUNDRED Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SME 9471J

Insured Vehicle No. : SJY 8121G

Date of Loss : 17/10/2019

Place of Accident : BT BATOK WEST AVE 5

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MANISH UNNITHAN S/O MADHAVAN UNNITHAN

Driver Name : MANISH UNNITHAN S/O MADHAVAN UNNITHAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum(all in)	S\$	8,200.00
		=====
TOTAL . . . . .	S\$	8,200.00
		=====

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Claimant Name : Neo CHEW HUI NRIC No : S8010572Z

Signature : *Neo Chew Hui* Date : 19/5/2020

源摩哆廠

# GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: NEO CHEW HUI

**Invoice No: 5084**

Date: 02-03-2020

HYUNDAI ACCENT - 1.4 (A) - SME 9471 J

Part by part repair cost inclusive spare parts and labour charges.

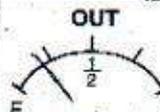
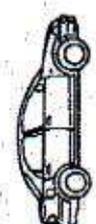
\$ 7,434.16

Dollars Seven thousand Four hundred Thirty-four  
And Cents Sixteen only.



**E.&O.E.**

**VEHICLE RENTAL AGREEMENT NO. 10744**

<b>HIRER'S PARTICULAR</b> Name: (as in IC) <u>NEO CHEW HUI</u> NRIC/PASSPORT No.: <u>S 8010572-Z</u> Address (Res): <u>684A Woodlands Dr #10-215</u> <u>Singapore 731684</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: <u>12 years</u> D/L No: _____ D/L Type: Local/International Pass Date: _____ Date of Birth: <u>28/3/1980</u> Tel: (O) _____ (R) _____ HP: <u>96806685</u> Email: <u>100263p@singnet.com.sg</u> <b>ADDITIONAL DRIVER'S PARTICULARS</b> Name: (as in IC) <u>LEE KOK SEN S</u> NRIC/PASSPORT No.: <u>S 7146782-A</u> D/L No: _____ D/L Type: Local/International Pass Date: <u>19/12/2002</u> Date of Birth: <u>30/12/1971</u> Occupation: <u>Financial Adviser</u> Driving Exp: <u>17 years</u>	Veh No <u>SML7166S</u> Replace Veh No: _____ Mileage Out: _____ Mileage In: _____ Make & Model <u>Hyundai</u> Make & Model Auto / Manual Auto / Manual OUT: Date <u>17-10-19</u> OUT: Date OUT: Time <u>12.25 PM</u> OUT: Time <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="3">CHARGES</th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td>8 @ \$140</td> <td>1120 00</td> </tr> <tr> <td>Weekly</td> <td>@ \$</td> <td></td> </tr> <tr> <td>Monthly</td> <td>@ \$</td> <td></td> </tr> <tr> <td>Hours</td> <td>@ \$</td> <td></td> </tr> <tr> <td>Others</td> <td>@ \$</td> <td></td> </tr> <tr> <td>CDW</td> <td>@ \$</td> <td></td> </tr> <tr> <td>PAI</td> <td>@ \$</td> <td></td> </tr> <tr> <td>Delivery Service</td> <td></td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;"><b>SUB-TOTAL \$</b></td> <td><b>1120 00</b></td> </tr> </tbody> </table> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>OUT</p>  </div> <div style="text-align: center;"> <p>IN</p>  </div> </div> EXTENSION Collection Service Misc. <b>ESTIMATED TOTAL RENTAL \$ 1120 00</b> Rented out by: _____ Hirer is responsible for the first \$ _____ excess for collision / damage to first party. (i.e.) RENT & DRIVE PTE. LTD. Vehicle (including windscreen) and also first \$ _____ excess for collision / damage to third party's vehicle for each and every accident / damage. <b>NO SMOKING, NO ILLEGAL ACTIVITIES</b> Hirer's Signature <u>Neo Chew Hui</u> Addition Driver's Signature <u>Lee Kok Sen S</u>	CHARGES			Daily	8 @ \$140	1120 00	Weekly	@ \$		Monthly	@ \$		Hours	@ \$		Others	@ \$		CDW	@ \$		PAI	@ \$		Delivery Service			<b>SUB-TOTAL \$</b>		<b>1120 00</b>
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Refundable Deposit: _____ Cash/Nets/Cheque/VISA/MC Cards No: _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>FRONT</p>  </div> <div style="text-align: center;"> <p>LEFT</p>  </div> <div style="text-align: center;"> <p>RIGHT</p>  </div> <div style="text-align: center;"> <p>REAR</p>  </div> </div> <b>ACCESSORIES CHECK</b> <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM																															

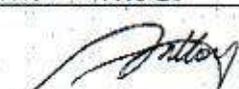
I/We agreed to the terms and conditions above, overleaf and that all information given in true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

**IMPORTANT**

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RENT & DRIVE PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER:
  - shall report all accidents involving the said vehicle to the Owner immediately.
  - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner).
  - shall report to the police within 24 hours from the occurrence, the following types of accidents:
    - injury case;
    - non-injury case involving a Government vehicle or damage to Government property;
    - non-injury case involving a foreign vehicle (to obtain their motor insurance policy, Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
    - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RENT & DRIVE PTE. LTD. AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT - REFUND
25-10-2019	5.00 PM				

  
 SIGNATURE OF HIRER/DRIVER



Blk 15 Sin Ming Industrial Estate Sector A #01-108  
Singapore 575670 Tel: 6451-4450 Fax: 6451-4402  
(Co. Reg. No. 201535359D)

**OFFICIAL RECEIPT**

No. 10364

Date: 25/10/2019

Received from NEO CHEW HUI

the sum of Dollars One thousand one hundred & twenty only

Being payment for No: 10744 SML 71665 17/10/19 to 25/10/19

\$ 1120  $\frac{XY}{XX}$

- Cash  Nets
- Cheque / Visa / Master

for RENT & DRIVE PTE LTD

RENT & DRIVE PTE LTD  
160, Sin Ming Drive  
Sin Ming Autocity #05-10  
Singapore 575722

**Enquire Vehicle & Owner Information ( Vehicle No. SJY8121G As At 17 Oct 2019 / 07:46:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident  
Law Firm Case No.: TCKWITLTA.2019 GM

**Current Owner Details**

Owner ID Type: Singapore NRIC  
Owner ID: S832781J  
Owner Name: MANISH UNNITHAN S/O MADHAVAN UNNITHAN  
Registered Address Type: HDB / HUDC  
Registered Block/House No.: 389  
Registered Street Name: BUKIT BATOK WEST AVENUE 5  
Registered Unit No.: # 23 - 394  
Registered Building Name:-  
Registered Postal Code: 650389

**Current Vehicle Details**

Vehicle No.: SJY8121G  
Make Description/Model: TOYOTA / VIOS E AUTO  
Insurance Company Name: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

## Vic (LKKAuto)

---

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 23 April, 2020 11:38 AM  
**To:** Vic (LKKAuto); Jasper Chua (LKK Auto); Admin A  
**Cc:** Ben Tang; Claims Dept of CTI; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)  
**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF - CC6/CTI19018556/Khb3) on 17.10.2019

**LKK REF - CC6/CTI19018556/Khb3**  
**CTPIS REF – SNM19D204944C02/1(cml/ben)**

Dear Sirs

We refer to your emails pertaining to the above matter.

You may proceed to resolve the property damage claim at \$8,241.65.

We await your payment advice to enable our Ben to act accordingly.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**DID: 65 6389 6183**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Sent:** Wednesday, April 22, 2020 12:28 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Tuesday, 24 March, 2020 9:37 AM

**To:** Vic (LKKAuto); Ben Tang; Admin A

**Subject:** FW: <SEEK MANDATE> RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

Dear All,

Please note that officer in charge – Ben Tang

Thank you,  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Tuesday, March 24, 2020 9:11 AM

**To:** Tang Hock Lye <[hocklye.tang@sg.cntaiping.com](mailto:hocklye.tang@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jeffrey Tay <[Jeffrey.Tay@sg.cntaiping.com](mailto:Jeffrey.Tay@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** <SEEK MANDATE> RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

**CTI REF – SNM19D204944-SJY8121G-CML**  
**LKK REF – CC6/CTI19018556/Khb3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJY 8121G (OI) AND SME 9471J (TP) ON 17/10/2019

We refer to the above matter.

It was reported that Insured vehicle was turning from minor road when collided to the TP vehicle. A letter and email were sent out to the Insured to notify TP claim and no feedback till date.

In view of the above, we are of the view that BOLA 9 applies and liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer GUAN MOTOR WORKS is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 10,163.36	\$ 7,434.16
Loss of Rental (\$140 x 8 days)	\$ 1,120.00	\$ 800.00 (\$100 x 8 days)
LTA Search Fee	\$ 7.49	\$ 7.49
<b>TOTAL</b>	<b>\$ 11,290.85</b>	<b>\$ 8,241.65</b>

Breakdown of days is as follows:

Recommended Days	6 days
Weekends/ Downtime	2 days
<b>TOTAL</b>	<b>8 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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