

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 22 April, 2020 12:28 PM
To: Claims Dept of CTI; Ben Tang
Cc: Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto); Alfred Toh
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF - CC6/CTI19018556/Khb3) on 17.10.2019
Attachments: LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; LKK AFTER REPAIR PHOTOS.PDF; Email to OI dd 141119.pdf; LETTER TO OI.PDF; TP LOD.PDF

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Tuesday, 24 March, 2020 9:37 AM
To: Vic (LKKAuto); Ben Tang; Admin A
Subject: FW: <SEEK MANDATE> RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

Dear All,

Please note that officer in charge – Ben Tang

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Tuesday, March 24, 2020 9:11 AM

To: Tang Hock Lye <hocklye.tang@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

CTI REF – SNM19D204944-SJY8121G-CML

LKK REF – CC6/CTI19018556/Khb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJY 8121G (OI) AND SME 9471J (TP) ON 17/10/2019

We refer to the above matter.

It was reported that Insured vehicle was turning from minor road when collided to the TP vehicle. A letter and email were sent out to the Insured to notify TP claim and no feedback till date.

In view of the above, we are of the view that BOLA 9 applies and liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **GUAN MOTOR WORKS** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 10,163.36	\$ 7,434.16
Loss of Rental (\$140 x 8 days)	\$ 1,120.00	\$ 800.00 (\$100 x 8 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 11,290.85	\$ 8,241.65

Breakdown of days is as follows:

Recommended Days	6 days
Weekends/ Downtime	2 days
TOTAL	8 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Tang Hock Lye [<mailto:hocklye.tang@sg.cntaiping.com>]

Sent: Monday, 11 November, 2019 3:21 PM

To: Claims Dept of CTI; Jeffrey Tay; Shu Pei (LKKAuto); Vic (LKKAuto)

Cc: Alfred Toh

Subject: RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

Dear Shu Pei

Please refer to attached insured SAS report for your reference.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Wednesday, November 6, 2019 11:07 AM

To: Tang Hock Lye <hocklye.tang@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

Dear Ben,

Please revert LKK.

Note : officer in charge –Ben Tang.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 5 November, 2019 5:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SME 9471J at M/s Guan Motor Works on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>
