

Vic (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 23 April, 2020 11:38 AM
To: Vic (LKKAuto); Jasper Chua (LKK Auto); Admin A
Cc: Ben Tang; Claims Dept of CTI; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF - CC6/CTI19018556/Khb3) on 17.10.2019

LKK REF - CC6/CTI19018556/Khb3
CTPIS REF – SNM19D204944C02/1(cml/ben)

Dear Sirs

We refer to your emails pertaining to the above matter.

You may proceed to resolve the property damage claim at \$8,241.65.

We await your payment advice to enable our Ben to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, April 22, 2020 12:28 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 24 March, 2020 9:37 AM

To: Vic (LKKAuto); Ben Tang; Admin A

Subject: FW: <SEEK MANDATE> RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

Dear All,

Please note that officer in charge – Ben Tang

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Tuesday, March 24, 2020 9:11 AM

To: Tang Hock Lye <hocklye.tang@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

CTI REF – SNM19D204944-SJY8121G-CML
LKK REF – CC6/CTI19018556/Khb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJY 8121G (OI) AND SME 9471J (TP) ON 17/10/2019

We refer to the above matter.

It was reported that Insured vehicle was turning from minor road when collided to the TP vehicle. A letter and email were sent out to the Insured to notify TP claim and no feedback till date.

In view of the above, we are of the view that BOLA 9 applies and liability is not to our Insured’s favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **GUAN MOTOR WORKS** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 10,163.36	\$ 7,434.16
Loss of Rental (\$140 x 8 days)	\$ 1,120.00	\$ 800.00 (\$100 x 8 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 11,290.85	\$ 8,241.65

Breakdown of days is as follows:

Recommended Days	6 days
Weekends/ Downtime	2 days
TOTAL	8 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Tang Hock Lye [<mailto:hocklye.tang@sg.cntaiping.com>]
Sent: Monday, 11 November, 2019 3:21 PM
To: Claims Dept of CTI; Jeffrey Tay; Shu Pei (LKKAuto); Vic (LKKAuto)
Cc: Alfred Toh
Subject: RE: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

Dear Shu Pei

Please refer to attached insured SAS report for your reference.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI
Sent: Wednesday, November 6, 2019 11:07 AM
To: Tang Hock Lye <hocklye.tang@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: OUR REF: SNM19D204944-SJY8121G-CML- Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

Dear Ben,

Please revert LKK.

Note : officer in charge –Ben Tang.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 5 November, 2019 5:21 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJY8121G (OI : CTI - TBA) and SME9471J (TP : LKK REF -CC6/CTI19018556/Khb3) on 17.10.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SME 9471J at M/s Guan Motor Works on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

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