PRECISE AUTO SERVICE

NO. 1 KAKI BUKIT AVE 6 # 02-33/34/36 AUTOBAY SINGAPORE 417883

TEL: 6745 7367 FAX: 6841 3390

CO. REG. NO.: 35766600C

GST REG. NO.: 35766600C

08-05-2020

Your Insured Veh No: YN 1247D Our Ref No: SFB 3339Y/T/19 WITHOUT PREJUDICE SAVE AS TO COSTS

M/s LONPAC Insurance BHD 100 Beach Road #19-00 Shaw Tower Singapore 189702

ATTN: Ms. Asher (LKK Motor Claim Department)

Dear Sir

RE: ACCIDENT INVOVLING VEHICLE NO. SFB 3339Y AND YN 1247D ON 18-10-2019
@ 10:05 HRS ALONG CHOA CHU KANG WAY TOWARDS BT. BATOK ROAD.

We are the repairer for vehicle no. SFB 3339Y and instructed by the owner,

Joyride Car Rental Pte Ltd, on his behalf to submit the claims against your
insured's vehicle no. YN 1247D that was involved in the above mentioned accident.

The accident was clearly caused by your insured's negligence. In order to save the legal cost, we will process the claim to you directly as follows:

	 260 #160 GT 4 GT 5 GA	_
	\$ 3,896.00	
3. LTA Search	\$ 8.00	_
2. Car Rental (11 days X \$120.00)	\$ 1,320.00	
1. Cost of Repair (Survey By SJE - Adrian)	\$ 2,568.00	(Including GST)

Please let us have your payment in our favour of "Precise Auto Service". Your prompt reply of the above claims will be much appreciated.

Yours faithfully

Yan Hong

TO: PRECISE AUTO SERVICE
NO. 1 KAKI BUKIT AVENUE 6
#02-34/36
SINGAPORE 417883

LETTER OF AUTHORITY & INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SFB 3339Y AND YN 1247 D

owner of vehicle no. SFB 3339 , hereby authorise M/S PRECISE AUTO SERVICE to commence repairs to my motor vehicle and to forward the claim for damages sustained in the above accident to the third party driver and/or his employer and/or the vehicle owner and/or the insurer concerned. I/We agree that in consideration of you giving up your repairer's lien I agree to assign the whole proceeds of my/our third party claim to you and if applicable, our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and our solicitors to see the claim to a successful conclusion. In the event the proceeds of claim for damages, interest, costs and expenses including legal costs are paid to me directly by the third party insurer, I undertake to indemnify and/or reimburse the said proceeds of claim to you.

If the third party driver and/or his employer and/or the vehicle owner and/or the insurer reject liability, I will be fully responsible for the repair costs.

I/We also authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurers' claim.

I/We undertake to inform you and/or the solicitors appointed by you on my/our behalf in the event the third party's insurance company communicates with me/us directly by telephone or in writing and I/we further undertake not to enter into any compromise Settlement Agreement with the third party insurance without your consent as I understand that this may jeopardise a fair recovery of the third party claim.

My vehicle is repaired by the repairer on my own free will without any inducement, threat and/or promise.

In the event of any breach of my undertaking and the repairer is compelled to enforce this undertaking, I agree that I shall pay for the legal costs incurred by the repairer on a solicitor and client's full indemnity basis.

Owner Signature

(Company Stamp, if Applicable)



CLAIM NO : 19/19/19/VC05/022537

DATE : 17 JULY 2020

DISCHARGE VOUCHER

I/We, JOYRIDE CAR RENTAL PRE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner YN 1427D the sum of Singapore Dollars THREE THOUSAND FOUR HUNDRED AND SEVENTY SIX ONLY. (\$3,476.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SFB 3339Y on 18/10/2019 along/at CHOA CHU KANG WAY TOWARDS BT BATOK ROAD.

I /We hereby agree to indemnify and keep indemnify (LHT HOLDINGS LIMITED /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s PRECISE AUTO SERVICE.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner Date

Joyride Car Rental Pte Ltd Name of vehicle owner/Date 17/07/20. VEHICLE DAMAGE DISCHARGE ONLY

This Discharge Voucher applies only to the claimant's claim for property damage and will not affect the personal injuries claim and/or uninsured losses claim on a later date.

Further, the settlement terms herein shall not be used as evidence to prejudice the claimant's personal injuries claim and/or other uninsured losses claim arising out of the subject matter in this action.

PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-33/34/36 AUTOBAY SINGAPORE 417883

TEL: 6745 7367 FAX: 6841 3390

CO. REG. NO.: 35766600C GST REG. NO.: 35766600C

Accident Date: 18-10-19

OUR REF: SFB 3339Y/T/19(SJE)

TAX INVOICE

Joyride Car Rental Pte Ltd

No.1 Kaki Bukit Ave 6

#02-34

Singapore 417883

Invoice No.: **TP2001-014**

DATE: 30-01-2020

FINAL BILL ON VEH. NO.: SFB 3339Y
VEHICLE MODEL: TOYOTA ALTIS

LUMP SUM REPAIR

INCLUDING SUPPLY OF PARTS & LABOUR

PANEL BEATING & SPRAY PAINTING

2,400.00

SUB-TOTAL

ADD GST 7%

2,400.00 168.00

TOTAL AMOUNT SGD

2,568.00

This is a computer generated document and requires no signature.

JOYRIDE CAR RENTAL PTE LTD INVOICE

1 Kaki Bukit Avenue 6 #02-36 Autobay@KakiBukit

Singapore 417883

Phone 67457367 Fax 68413390

DATE:

November 18, 2019

INVOICE#

JCR/RI/2019/11/018

RA# FOR: R-0103

Accident Car

Replacement

Vehicle # **Payment Method:**

SJV 8054 H

Bill To:

PRECISE AUTO SERVICE CO: SALMI BINTE AMAT

BLK 297D CHOA CHU KANG AVENUE 2 #03-98

SINGAPORE 684297

DESCRIPTION	NUMBER OF DAYS	RATE	AMOUNT
RENTAL (18/10/19 - 29/10/19)	11	\$ 120.00	\$ 1,320.00
YOUR REF: SFB 3339 Y			
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	(T-V)	= =	
			40 00 40 00 40 00
		TOTAL	\$ 1,320.00

Make all cheques payable to Joyride Gar Rental Pte Ltd

Signature

JOYRIDE CAR RENTAL PTE. LTD.

1 Kaki Bukit Avenue 6 #02-33 Autobay @ Kakibukit S(417883) RA No.: R-0 | 0.3

Tel: 6745 7367 Fax: 6841 3390

			VEHICLE	HIRING	G AGRE	EME	NT	TP CLAI	W)	Workshop:	PRECISE	
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IMPORTANT 1. The Hirer an	d the authorized dr	iver must be over 23	years of age and und	er 65	legal c	osts on	a full ind	emnity basis	, whatsoeve	er and howsoe	er brough	t against,
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29/10/2019	12:36pm				~	*			Н	irer's/Driver Sign	nature	A

Enquire Vehicle & Owner Information (Vehicle No. YN1247D As At 18 Oct 2019 / 10:05:00)

Law Firm Search Details

Search Reason:

Insurance claim in relation to traffic accident

Law Firm Case No.:

PRECISEAUTO-SFB3339Y

Current Owner Details

Owner ID Type:

Company

Owner ID:

198003094E

Owner Name:

LHT HOLDINGS LIMITED

Registered Address Type:

Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 27

Registered Street Name:

SUNGEI KADUT STREET 1

Registered Unit No.:

Registered Building Name: -

729335

Registered Postal Code:

Current Vehicle Details

Vehicle No.:

YN1247D

Make Description/Model: MITSUBISHI / FE84BE6SRDEA

Insurance Company Name: LONPAC INSURANCE BHD

RE: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1247D. [External Confidential]

GERALD POH WEE BIN < geraldpoh@lonpac.com>

Mon 7/13/2020 1:20 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com> Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - Confidential

Dear Asher,

Kindly proceed as proposed.

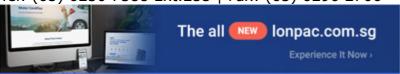
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Friday, 26 June 2020 11:18 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1247D. [External Confidential]

Dear Sirs.

We refer to the above matter.

We have highlighted to your good office on 21/10/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured hit third party stationary vehicle while turning.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer PRECISE AUTO SERVICE is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,658.21	\$ 2,568.00
2. Loss of Rental (11days x \$120)	\$ 1,320.00	\$ 900.00 (9days x \$100)
3. LTA/GIA Search Fee	\$ 8.00	\$ 8.00
	Total	<u>\$ 3,476.00</u>

^{**5} days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 *Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, March 18, 2020 11:25 AM

To: GERALD POH WEE BIN

Cc: MT Claim SG

Subject: RE: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1247D. [External Confidential]

HI Gerald.

We refer to the email below.

We are not able to submit for any mandate request as third party have yet to submit the LOD.

Shall revert to you on the request once we have received the document.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN

Sent: Wednesday, 18 March 2020 11:01 AM

To: Asher Sng (LKKAuto)

Cc: MT Claim SG

Subject: RE: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1247D. [External

Confidential]

Lonpac External - Confidential

Dear Asher,

Kindly let us have your mandate on 100%.

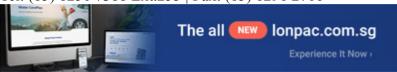
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Friday, 1 November 2019 11:40 am

To: Shu Pei (LKKAuto) < shupei@lkkauto.com >; GERALD POH WEE BIN

<geraldpoh@lonpac.com>

Cc: MT Claim SG < mt claim@lonpac.com >

Subject: RE: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1247D. [External

General]

Hi Gerald,

We refer to the above matter.

We have offer third party 50% liability, however third party disagreed.

Enclosed the third party video for your easy reference, video show insured move closed to third party when making a right turn and grazed against third party stationary vehicle.

We are of the opinion that the liability is not in our insured favour.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) < shupei@lkkauto.com>

Sent: Monday, 21 October 2019 3:37 PM

To: geraldpoh@lonpac.com

Cc: mt_claim@lonpac.com; Asher Sng (LKKAuto) < AsherSng@lkkauto.com >

Subject: RE: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1247D. [External

Generall

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Monday, 21 October 2019 9:53 AM

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com'>; assignments

<assignments@lkkauto.com>

Cc: 'MT Claim SG' <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1247D. [External

General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 21 October 2019 8:57 AM

To: assignments@lkkauto.com

Cc: MT Claim SG < mt claim@lonpac.com >

Subject: FW: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1247D. [External

General]

Lonpac External - General

Our Ref: 19/19/19/VC05/022537

Dear Nivitha,

Kindly proceed as requested

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Precise Auto Service [mailto:Support@preciseauto.sg]

Sent: Friday, 18 October, 2019 5:32 PM

To: GERALD POH WEE BIN

Subject: Re: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1247D. [External

General]

Dear Mr. Gerald,

We refer to your email on dated 18-10-2019. Please be informed that we would like to select Mr.

Adrian Ling from LKK Auto Consultancy as our SJE.

Thank You. Best Regards

Arine

On Fri, 18 Oct 2019 at 16:02, GERALD POH WEE BIN < geraldpoh@lonpac.com > wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: To be advised

Dear Arine.

Please see our list of Motor surveyors below and let us

hear from you within the next 2 working days.

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal
4	Aw Po Huat (Andrew)
5	Nicholas Tey
6	Mohd Taufik
7	Kenneth
8	Marcus Chua
9	Mohd Rasul
10	Adrian Ling

Please note that our insured vehicle is YN1247D

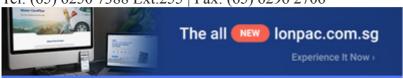
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Precise Auto Service [mailto: <u>Support@preciseauto.sg</u>]

Sent: Friday, 18 October, 2019 3:03 PM

To: MT Claim SG

Subject: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1427D.

Dear Sir,

We refer to the above mentioned matter, herewith enclosed a 2 days notice for your attention.

Please arrange to do pre-repair inspection for SFB 3339Y in our workshop ASAP.

Thank You! Best Regards Arine

T: 6745 7367 | F: 6841 3390 E: <u>support@preciseauto.sg</u>

W: www.preciseauto.sg

A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

Follow us on social media:

https://www.instagram.com/preciseautosvs/

https://twitter.com/preciseautosvs

https://www.facebook.com/PreciseAutoService/

T: 6745 7367 | F: 6841 3390 E: <u>support@preciseauto.sg</u>

W: www.preciseauto.sg

A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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https://www.facebook.com/PreciseAutoService/

AVG logo

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