Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 13 November 2019 10:30 AM

To: Precise Auto Service

Subject: RE: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no : YN 1247D. [External

General]

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Asher Sng (LKKAuto)

Sent: Thursday, 31 October 2019 3:31 PM

To: Precise Auto Service <Support@preciseauto.sg>

Subject: RE: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1247D. [External General]

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir/Madam,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Precise Auto Service [mailto:Support@preciseauto.sg]

Sent: Friday, 18 October, 2019 5:32 PM

To: GERALD POH WEE BIN

Subject: Re: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1247D. [External General]

Dear Mr. Gerald,

We refer to your email on dated 18-10-2019. Please be informed that we would like to select *Mr. Adrian Ling* from **LKK Auto Consultancy** as our SJE.

Thank You.

Best Regards

Arine

On Fri, 18 Oct 2019 at 16:02, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : To be advised

Dear Arine,

Please see our list of Motor surveyors below and let us hear from you within the next 2 working days.

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal
4	Aw Po Huat (Andrew)
5	Nicholas Tey
6	Mohd Taufik
7	Kenneth
8	Marcus Chua
9	Mohd Rasul
10	Adrian Ling

Please note that our insured vehicle is YN1247D

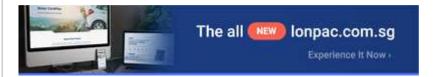
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Precise Auto Service [mailto: <u>Support@preciseauto.sg</u>] Sent: Friday, 18 October, 2019 3:03 PM To: MT_Claim_SG
Subject: Pre-repair Inspection for SFB 3339Y. Your Insured Vehicle no: YN 1427D.
Dear Sir,
We refer to the above mentioned matter, herewith enclosed a 2 days notice for your attention.
Please arrange to do pre-repair inspection for <i>SFB 3339Y</i> in our workshop ASAP.
Thank You!
Best Regards
Arine
T : 6745 7367 F : 6841 3390
E: support@preciseauto.sg
W: www.preciseauto.sg
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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T: 6745 7367 | **F**: 6841 3390 **E**: <u>support@preciseauto.sq</u>

W: www.preciseauto.sq

A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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