15/5/2010	Cynthia	CC 4 AXA1901	8524,	P p 6 5 52   LKK: IDAC:	
INS. CASE OWNER:	Rani	DOI: 22		Date / Time :	
Surveyor: Pre-assign / CCU /	PTP			Registered in Merimen:  Sq M073 J [ 143180	
Insured Vehicle No. Name of Insured	SHO 24 TEMS - ING	(FRUITS DI	Claim No. Policy No. Make / Mode	: PENINT	
Insured Tel No.  Excess Sec II :S\$  Is driver the owner.	( YES / NO )	D.O.A: 12 LO CQ.	Place of Acci	dent: UF This mue	_
If NO, Driver Nan Driver Tel	No. :	(V/L: YES/NO)	OI GIA REPO Insured Liabi	ORT: YES / NO ; TP GIA REPORT: YES / NO lity: % Final? Yes / No	
INSRS: WSP: Tel: Liability Mal	INSR WSP. Tel: Liabi RMK	ity:	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:	
Date/ Time	SIR 98495-	K Gliovie	44-1	STAGE DATE / PIC Non-Reporting ltr (1st):	
				Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup):	
241419 -	himn	taus.		Call OI:  After call lir to OI:  Documentation Check List: Handler Typist	W
alibuse -	DV (PDXBI)	sera-1		Notification ltr (if non-pickup)  After call ltr to Ol:	
20/1/2000 -	1	11c to elace		Authorisation To Act:  Release Vouche: PD AB1)  Final Repair Bill:  Car Rental Invoice:	
				Towing Invoice  LTA / GIA :  Medical Bill:	
				Mandae/Reject Instruction:  LOD  Payment Breakdown Form:	1
PRELIMINARY ADVIC	E Date/Time:	Sent By:		Post-Repair Photos: Others:	3
FINALIZATION Repair Cost:	Date/Time:	Confirm with: days) Reduction:	%	Confirm by:  Email Call Call	
FINAL SETTLEMENT Final Liability: Repair Cost:	% (Agreens 1) (Agreens 1)	Wegnfirm with Shirtyn ed (Assessed) BOLA S/N No.:	4	If NO or B 28, Ass. Lia:	
Loss of Rental (LOR) Loss of Use (LOU): Loss of Income (LOI):	ss — (s	x days) x days) LOR + LO Tick on		J. 1/1/2000	
LOR only LOU or GIA/LTA search Medical: Disbursement:	ss 7.45 ss 43.w	(e.g. Tow/ Indepo		1) Claim status: Normal/Reject/Private Settle 2) Report Format: 3) Survey fee:  750 00	
Legal Cost Total:	ss - ss9287.18	Global Sum S\$: Confirm with:		Ement Call	
FINAL PAYMENT Payee 1: Payee 2: (Strike if N.A.)	SS 9287.18 SS	Name 1: Vital Name 2:	Auto work	s pt/ctd	
Payce 3: (Strike if N.A.)	S\$	Name 3:			



#### VITAL AUTOWORKS PTE LTD

#05-101 ENTERPRISE HUB, 48 TOH GUAN RD EAST SINGAPORE 608586

TEL: 67626969 FAX: 65692969 EMAIL: jcwcauto@singnet.com.sg

#### QUOTATION

## JOHN HOLLAND ELECTRICAL SERVICE PTE LTD

DATE CARPLATE NO.

QTY UNIT

15.00

14/10/2019 SLR3847S

67.50

AMOUNT

(S\$)

REMARK:	ESTIMATIO	N FOR VEHICLE NUMBER: SLR3847S
NO.	ITEM CODE / REF	DESCRIPTION
1		RIVET CLIP /
2		REVERSE SENSOR 5/10 Shuktred.
3		TAIL GATE 4/
4		REAR BUMPER de-
5		REAR LOWER BUMPER de -
		REAR BUMPER SPONGE
6		SPARE TYRE PANEL bue
7		REAR FENDER INNER TRIM Z SV
8		END PANEL TOP GARNISH Z
9		END PANEL TOP GARNISH V.
10		END PANEL ST
11		SPRAY PAINT
12		PANEL BEATING
13		REAR RETAINER CRA
14		BOOTLOCK XSVL
15		SPARE TYRE BROAD CENTRE X CVC
16		SPARE TYRE BOARD LH X 500
17		REAR FLOOR MAT SUPPORT de/

2.00	365.00 (SK)	220 338.00
1.00	1530.00	1530.00
1.00	1790.00	1790.00
1.00	369.00	369.00
1.00	136.00	×136.00
1.00	987.00	987.00
1.00	858.00	× 858.00
1.00	375.00	375.00
1.00	854.00	854.00
1.00	2500.00	2500.00
1.00	2800.00	2800:00
1.00	108.00	108.00 /
1.00	588.00	× 588.00
1.00	855.00	× 855.00
1.00	186.00	× 186.00
1.00	484.00	484.00

U/PRICE

4.50

LKK Auto Consultants hence notify

- To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date



Authorised Signature

49 900 10068

9 days + 1 = 10 days

P/P

22/10/19 @ 16 40

SUB TOTAL

GST 7%

15,217.50
1,065.23

Rosy Sefore paint parts dire 25%.

TOTAL SS

15478.50

16,282.73

Received By



#### VITAL AUTOWORKS PTE LTD

#05-101 ENTERPRISE HUB, 48 TOH GUAN RD EAST SINGAPORE 608586 TEL: 67626969 FAX: 65692969 EMAIL: jcwcauto@singnet.com.sg

REAR SIDE MOULDING

#### QUOTATION

SUPP

#### JOHN HOLLAND ELECTRICAL SERVICE PTE LTD

DATE CARPLATE NO.

2.00

13/11/2019 SLR3847S

REMARK:	ESTIMATIO	ESTIMATION FOR VEHICLE NUMBER: SLR3847S				
NO.	ITEM CODE / REF	DESCRIPTION				
1		WINDSCREEN MOULDING AM	1			

U/PRICE AMOUNT
(SS) (SS)

1.00 105.00

78.00

156.00

195.75

SUB TOTAL

261.00

TOTAL SS

261.00



Authorised Signature

(2438.W

Received By



# VITAL AUTOWORKS PTE LTD #05-101 ENTERPRISE HUB, 48 TOH GUAN RD EAST

#05-101 ENTERPRISE HUB, 48 TOH GUAN RD EAST SINGAPORE 608586 TEL: 67626969 FAX: 65692969 EMAIL: jcwcauto@singnet.com.sg

#### QUOTATION

#### JOHN HOLLAND ELECTRICAL SERVICE PTE LTD

DATE CARPLATE NO. 18/11/2019 SLR3847S

			8711779784	U/PRICE	AMOUNT
O.	ITEM CODE / REF	DESCRIPTION	QTY UNIT	(SS)	(SS)
I.		RIVET CLIP	15.00	4.50	25% 67.50 - 5006
2		REVERSE SENSOR	2.00	110.00	220.00 S/N
3		TAIL GATE	1.00	1530.00	( 1530.00 -
4		REAR BUMPER	1.00	1790.00	1790.00 590
5		REAR LOWER BUMPER	1.00	369.00	369.00
7		SPARE TYRE PANEL	1.00	987.00	25h ) 987.00 V
9		END PANEL TOP GARNISH	1.00	375.00	375.00
0		END PANEL	1.00	854.00	854.00
1		SPRAY PAINT	1.00	1000.00	1000.00-L
2		PANEL BEATING	1.00	1100.00	7100/1100:00-5
3		REAR RETAINER	1.00	108.00	( 108.00 7 25
4		REAR FLOOR MAT SUPPORT	1.00	484.00	25] 484.00 25
5		WINDSCREEN MOULDING	1.00	105.00	105.00 /29
6		REAR SIDE MOULDING	2.00	78.00	156.00 /63 [

220100

2100100

7439.12

PIP

SUB TOTAL

9,145.50

TOTAL SS

9,145.50



#### Toh Guan Family Clinic

Blk 267A Toh Guan Rd #01-02 Singapore 601267

Tel: 65666966

1.

#### **Medical Certificate**

Date

: 14 Oct 2019

MC No.

: 0000135131

This is to certify that:

: PNG CHIN RONG, BENJAMIN (FANG JINRONG)

NRIC : S9230950I

is Unfit for work for 2 days

from 14/10/2019 to 15/10/2019 inclusive.

DR PAUL LAW HANGCHI

\*This certificate is not valid for absence from court or other judicial proceedings unless specifically stated.

Toh Guan Family Clinic Elik 267A Toh Guan Road #61-02 Singapore 501267 Tel: 6566 6966

#### **Toh Guan Family Clinic**

Blk 267A Toh Guan Rd #01-02 Singapore 601267

Tel: 65666966

#### INVOICE

...

PNG CHIN RONG, BENJAMIN (FANG JINRONG)

320 CLEMENTI AVENUE 4

#05-15

S(120320)

Patient: PNG CHIN RONG, BENJAMIN (FANG JINRONG)

(S9230950I)

DESCRIPTION	QTY	FEE (SS)
ANAREX TABLETS	10.00 tabs	2.00
ARCOXIA 120MG TABLETS	5.00 tabs	15.00
PROCHLORPERAZINE TABLETS	10.00 tabs	2.00
CONSULTATION		28.50
DISCOUNT	1.00	-4.50
	Total Amount Payable	43.00
Receipt No. 275890 - CA	SH Payment Received	43.00
	Outstanding Balance	0.00

Invoice No.

Date

Our Reference : 31960

191414

: 14 Oct 2019

For Toh Guan Family Clinic

E. & O.E

Toh Guan Family Clinic Bik 267A Toh Guan Road #01-02 Singapore 501267 Tel: 6566 6966

JCWC AUTO			JOB CARD		TRANSACT	ION NO:	
ehide Model:	7/ Ha	rrior		Date In:		1	1
hicle No:	SLR 39	8475		Mileage:	1 1		- 2
asis No:	25460-00784	126		Machanic:			
wner's Name:				Contact No:			
dress:		1		Contact No:			
neral Oil	Fully Synthetic	Santan Oil	Add Ut	res of oil	Pre inspection	Outdoor	Towing
	parties .	Engine Oil	\$	x L	Service	Service	Service
	5		3		5	5	S
		27					925 - 83
SINE	14			9 .	Bulb		5. ×
	OilFilter			10	Wiper Blade	5	
	AirFilter			11	Absorber Strut, Fr	ant	
	Spark Plugs			12	Absorber Strut , Re	tar	
100401-04-00	Engine Flush	7		13	V - Belt		
	Engine Treatment	t		14	Timing Belt	590 98	
	Fuel Treatment	THE SECOND SECOND		15	Timing Bearing		
	Renew Coolant	77		16	Timing Belt Tension	ner >	
	Fuel Filter	13		17	Water Pump		1
*	NO. 10 10 10 10 10 10 10 10 10 10 10 10 10	24			dia.		Art .
NSMISSION		***		3	Clutch Cover		
	Renew Auto. Trans. Fluid		9 +1	4	Clutch Disc		
70.9	Renew Gearbox Oil	4.4		5	Clutch Bearing	340	
			inco.	With	4. 4.		2 1
E				3	Brake Disc, Front		
1	Renew Brake Fluid		1.04		Brake Pad / Shoe, R	ear	
	Brake Pad , Front	10 10 11		5	Brake Disc / Drum,	Rear	
-	Tr.						Vi-
N		1		4	A/C - Campressor		
-	A/C Cabin Filter			5	A/C - Expansion Val	ve	
-	VC Refrigerant Gas	-	).	5	A/C - Evaporator Co	II	
	A/C Compressor Oil / O-Ring		7		A/C - Receiver Drier		201
	K T B		-	1	7/1		-
/ Battery		T			Battery		
	Vheel Rotation and Balance				Wheel Allgnment	ro vyo	
		.50	5		Repair Puncture Tyr	e	
	abour & Clip - #1						
		7.521					
	REVIEW SUBSON 194	365×2	C 71750		Con-11	ver unt	12500
	21/10 - 100						
ks	Tail Barte. 15 150				The second second		
ks	Peer humper. #17	89.10			The second second	reating \$	
rks	Peer bumper. #17 Rer bumper Lowers -	89.10 \$3.69.10			etam CLH	) # ((	7.00
rks	Peer bumper. #17 Re-bumper-Lowers- Rea-bumper spong.	89.10 \$3.69.10 \$\$135.8		bo	etamo (LH	) # 10 # 58	97.00 87.30
rks	Peer bumper. #17 Rer bumper Lowers - Rea-bumper spong. Spare type Barel -	89.10 \$3.69.10 \$\$135.81 986.50	Ò	50 53	etamo (LH	) # 10 # 58	97.00 87.30
rks	Peer bumper. #17 Re-bumper-Lowers- Rea-bumper spong.	89.10 \$3.69.10 \$\$135.81 986.50	Ò	50 53	etanem (LH not lock— paretyra do	# 58 and Cen	7.00

P: Shirlyu

T: 1.33P.m

V: OUL

Menu



# Service Request Details

Claim

S9M023JI

Reference

None 🔊

Loss Date

October 12, 2019

Report Date

Oct 14, 2019 12:00:00 AM

Request Date

October 21, 2019

Due Date

October 29, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement



#### Vehicle Information

Incident Vehicle Registration #

SLR38475

LKK AUTO CONSULTANTS PTE LTD (TP) -

Menu

Model

TOYOTA

Service Address

. . .

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

LOH Cynthia 6568804843 cynthia.loh@axa.com.sg

Additional Instructions

Invoices History

Documents

3

Assessment

Metrics

Notes

New Message

Messages

#### Summer Lee (LKK Auto)

From:

Shirlyn <shirlyn@jcwc.com.sg>

Sent:

Monday, 21 October, 2019 11:23 AM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Cc:

eugene@jcwc.com.sg

Subject:

[EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y

Attachments:

SLR3847S\_Reciept\_for\_Insurance\_Purchase.pdf; SLR3847S\_SAS.pdf

Categories:

Shailendra

Hi all,

Please refer to the attached for the third party claim.

Thank you

Best Regards,

Shirlyn Ng



#### JCWC 汽车私人有限公司 JCWC Automobile Pte. Ltd.

Showroom: 21 Toh Guan Road East #01-21/22 Toh Guan Centre Singapore 608609 Workshop: 48 Toh Guan Road East #05-101 Enterprise Hub Singapore 608586

(P): +65 9863 9395 | (F): +65 6569 2969

Mail: shirlyn@jcwc.com.sg | Web: www.jcwc.com.sg

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JCWC AUTOMOBILE PTE LTD, No. 21 Toh Guan Road East Toh Guan Centre #01-21/22 , Singapore 608609, www.jcwc.com.sg

From: ANG Yvonne <yvonne.ang@axa.com.sg>

Sent: Tuesday, 15 October 2019 9:05 AM

To: Shirlyn <shirlyn@jcwc.com.sg>
Cc: eugene@jcwc.com.sg; ONG Zhong Da Samuel <samuel.ongzd@axa.com.sg>

Subject: RE: [EXTERNAL] SLR3847S\_Claims\_Third\_Party SHD244Y

Hi Shirlyn

Please sent in your third party claim request to motor.survey@axa.com.sg to arrange for survey. Thanks

Regards

Yvonne Ang | Assistant Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: yvonne.ang@axa.com.sg Customer Care No. 1800 8804888





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From: Shirlyn <shirlyn@jcwc.com.sg> Sent: Monday, October 14, 2019 6:03 PM

To: ONG Zhong Da Samuel < samuel.ongzd@axa.com.sg >; ANG Yvonne < yvonne.ang@axa.com.sg >

Cc: eugene@jcwc.com.sg

Subject: [EXTERNAL] SLR3847S\_Claims\_Third\_Party

Hi all,

Please refer to the following third party claim for SLR3847S.

Thank you

Regards Shirlyn

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#### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 22 October 2019 12:06 PM

To:

shirlyn@jcwc.com.sg; eugene@jcwc.com.sg

Cc:

assignments; Admin A

Subject:

RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF:

CC4/ASM19018524/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly arrange for survey.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent: Monday, 21 October 2019 3:07 PM

To: shirlyn@jcwc.com.sg; eugene@jcwc.com.sg

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: FW: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y

Dear Sir / Madam,

We have received assignment from AXA for this case.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

#### Please arrange appointment for survey.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirlyn <shirlyn@jcwc.com.sg> Sent: Monday, 21 October 2019 11:23 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: eugene@jcwc.com.sg

Subject: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y

Hi all,

Please refer to the attached for the third party claim.

Thank you

Best Regards,

Shirlyn Ng



#### JCWC 汽车私人有限公司 JCWC Automobile Pte. Ltd.

Showroom: 21 Toh Guan Road East #01-21/22 Toh Guan Centre Singapore 608609

Workshop: 48 Toh Guan Road East #05-101 Enterprise Hub Singapore 608586

(P): +65 9863 9395 | (F): +65 6569 2969

Mail: shirlyn@jcwc.com.sg | Web: www.jcwc.com.sg

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JCWC AUTOMOBILE PTE LTD, No. 21 Toh Guan Road East Toh Guan Centre #01-21/22 , Singapore 608609, www.jcwc.com.sg

From: ANG Yvonne < yvonne.ang@axa.com.sg> Sent: Tuesday, 15 October 2019 9:05 AM

To: Shirlyn <shirlyn@jcwc.com.sg>

Cc: eugene@jcwc.com.sg; ONG Zhong Da Samuel < samuel.ongzd@axa.com.sg>

Subject: RE: [EXTERNAL] SLR3847S\_Claims\_Third\_Party SHD244Y

Hi Shirlyn

Please sent in your third party claim request to <a href="mailto:motor.survey@axa.com.sg">motor.survey@axa.com.sg</a> to arrange for survey. Thanks

#### Regards

Yvonne Ang | Assistant Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: <a href="mailto:yvonne.ang@axa.com.sg">yvonne.ang@axa.com.sg</a>
Customer Care No. 1800 8804888





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From: Shirlyn < shirlyn@jcwc.com.sg> Sent: Monday, October 14, 2019 6:03 PM

To: ONG Zhong Da Samuel <samuel.ongzd@axa.com.sg>; ANG Yvonne <yvonne.ang@axa.com.sg>

Cc: eugene@jcwc.com.sg

Subject: [EXTERNAL] SLR3847S\_Claims\_Third\_Party

Hi all,

Please refer to the following third party claim for SLR3847S.

Thank you

Regards Shirlyn

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Menu



# <TP - Mandate IA> - S9M023JI [ACCIDENT INVOLVING SHD 244Y(OI) & SLR 3847S(TP) ON 12/10/2019]

Type

Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$9,267.32(if claim LOU) -\$10,053.82(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 27-Nov-19

Reply



51 UBI AVE 1, #02-25 PAYA UBUINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

## **Immediate Advice**

To: AXA Insurance Pte Ltd

Date: 27/11/2019

#### **Survey Details:**

Date of loss	12-Oct-19
Date of appointment	21-Oct-19
Date of survey	22-Oct-19
Location of survey	VITAL AUTOWORKS PTE LTD

#### Vehicle Details:

Claim Type:	Third party
Vehicle number	SLR 3847S
Make and Model	TOYOTA HARRIER 2.0
Date of registration	14/8/2017
Excess	
Market Value	\$105,000
Parf Rebate	\$65,386
Nett Loss	\$39,614

#### Repair details:

Initial Estimate	S	15,217.50
milital Estimate	T	

# Proposed/Revised repair cost:

Parts	\$ 5,143.38
Check items (estimate)	NIL
Labour	\$ 2,100.00
Supplementary	\$ 195.75
Total	\$ 7,439.13
Lump Sum(if applicable)	\$ *
Number of days for repair	10



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

#### Remarks:

OID rear-ended third party.	
10 repair days + 2Sunday + 1PH = 13days	
See 120 Control Contro	

#### Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 7,959.87	\$ 7,959.87
Loss of use (13days x \$100.00)	\$ 1,300.00	 NIL
Loss of rental (13days x \$150.00)(w/GST)	NIL	\$ 2,086.50
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 9,267.32	\$ 10,053.82

7439.13 - 1540.20 (12x 120) ed Gh

#### Hsiao Tong (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Wednesday, 27 November 2019 4:47 PM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: New message for service request 143180, vehicle number SLR3847S

11/27/19 3:26 PM \*\*\* Approve -

LOH Cynthia

----Original Message----

From: cynthia.loh@axa.com.sg <cynthia.loh@axa.com.sg>

Sent: Wednesday, 27 November, 2019 3:27 PM

To: admin-d@lkkauto.com

Subject: New message for service request 143180, vehicle number SLR3847S

AXA Insurance has sent you a message for claim number S9M023JI.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal. This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

#### Hsiao Tong (LKKAuto)

From:

Shirlyn <shirlyn@jcwc.com.sg>

Sent:

Friday, 20 December 2019 10:38 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A; eugene@jcwc.com.sg

Subject:

RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF:

CC4/ASM19018524/R1pb3

Attachments:

MC.pdf

Hi all,

Please refer to the medical certification invoice.

Thank you

Best Regards,

Shirlyn Ng



#### JCWC 汽车私人有限公司 JCWC Automobile Pte. Ltd.

Showroom: 21 Toh Guan Road East #01-21/22 Toh Guan Centre Singapore 608609

Workshop: 48 Toh Guan Road East #05-101 Enterprise Hub Singapore 608586

(P): +65 9863 9395 | (F): +65 6569 2969

Mail: shirlyn@jcwc.com.sg | Web: www.jcwc.com.sg

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JCWC AUTOMOBILE PTE LTD, No. 21 Toh Guan Road East Toh Guan Centre #01-21/22 , Singapore 608609, www.jcwc.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 20 December 2019 7:47 AM

To: Shirlyn <shirlyn@jcwc.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; eugene@jcwc.com.sg

Subject: RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF: CC4/ASM19018524/R1pb3

#### Without Prejudice

Hi Shirlyn,

We refer to the above matter and our tele-conversation yesterday.

We are prepared to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 7,439.13	
2. Loss of Rental (12days x \$140.00)(w/GST)	\$ 1,797.60	
3. LTA/GIA Search Fee	\$ 7.45	



# RE: Re:<TP - Mandate IA> - S9M023JI [ACCIDENT INVOLVING SHD 244Y(OI) & SLR 3847S(TP) ON 12/10/2019]

Type

**Q** Question

Message

Hi, third party had submitted medical fee of \$43.00. We re-seek your mandate to revise our offer at \$9,576.08(all-in). 1)Cost of Repair:\$7,439.13 + 2.)Loss of Rental(w/GST)(13days x \$150.00): \$2,086.50 + 3). LTA/GIA Search Fee: \$7.45 + 4) Medical Fee:\$ 43.00 = TOTAL: \$9,576.08. For your approval/ instruction please. Hsiao Tong - 24 Dec 2019

Reply

Menu



# Re:RE: Re:<TP - Mandate IA> - S9M023JI [ACCIDENT INVOLVING SHD 244Y(OI) & SLR 3847S(TP) ON 12/10/2019]

Type

**Q** Question

Message

Mandate approve. Please be reminded to let TP sign DV for PD & BI separately. Thanks

Reply

## Hsiao Tong (LKKAuto)

From:

Shirlyn <shirlyn@jcwc.com.sg>

Sent:

Monday, 6 January 2020 10:33 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A; eugene@jcwc.com.sg

Subject:

RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF:

CC4/ASM19018524/R1pb3

Hi all,

Thank you. We accept the following offer.

Please let us know if you require an updated tax invoice.

Thank you

Best Regards,

Shirlyn Ng



#### JCWC 汽车私人有限公司 JCWC Automobile Pte. Ltd.

Showroom: 21 Toh Guan Road East #01-21/22 Toh Guan Centre Singapore 608609

Workshop: 48 Toh Guan Road East #05-101 Enterprise Hub Singapore 608586

(P): +65 9863 9395 | (F): +65 6569 2969

Mail: shirlyn@icwc.com.sg | Web: www.jcwc.com.sg

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JCWC AUTOMOBILE PTE LTD, No. 21 Toh Guan Road East Toh Guan Centre #01-21/22, Singapore 608609, www.jcwc.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 6 January 2020 10:21 AM To: Shirlyn <shirlyn@jcwc.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; eugene@jcwc.com.sg

Subject: RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF: CC4/ASM19018524/R1pb3

#### Without Prejudice

Hi Shirlyn,

We refer to your below email.

We are prepared to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 7,439.13
1. Cost of Repair (W/GST)	\$ 1,797.60
2. Loss of Rental (12days x \$140.00)(w/GST)	\$ 1,737.00

Total
1 Medical Fee
3. LTA/GIA Search Fee

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Wishing you a Happiness and Prosperity New Year"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirlyn <shirlyn@jcwc.com.sg>

Sent: Tuesday, 24 December 2019 12:57 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; eugene@jcwc.com.sg

Subject: RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF: CC4/ASM19018524/R1pb3

Hi all,

Any update on the following claim?

Thank you

Best Regards,

Shirlyn Ng



#### JCWC 汽车私人有限公司 JCWC Automobile Pte. Ltd.

Showroom: 21 Toh Guan Road East #01-21/22 Toh Guan Centre Singapore 608609

Workshop: 48 Toh Guan Road East #05-101 Enterprise Hub Singapore 608586

(P): +65 9863 9395 | (F): +65 6569 2969

Mail: shirlyn@icwc.com.sg | Web: www.jcwc.com.sg

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JCWC AUTOMOBILE PTE LTD, No. 21 Toh Guan Road East Toh Guan Centre #01-21/22 , Singapore 608609, www.jcwc.com.sg

From: Shirlyn <shirlyn@jcwc.com.sg> Sent: Friday, 20 December 2019 10:38 AM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; eugene@jcwc.com.sg

Subject: RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF: CC4/ASM19018524/R1pb3

Hi all,

Please refer to the medical certification invoice.

Thank you

Best Regards,

Shirlyn Ng



#### JCWC 汽车私人有限公司 JCWC Automobile Pte. Ltd.

Showroom: 21 Toh Guan Road East #01-21/22 Toh Guan Centre Singapore 608609

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JCWC AUTOMOBILE PTE LTD, No. 21 Toh Guan Road East Toh Guan Centre #01-21/22 , Singapore 608609, www.jcwc.com.sg

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Friday, 20 December 2019 7:47 AM

To: Shirlyn <shirlyn@jcwc.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; eugene@jcwc.com.sg

Subject: RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF: CC4/ASM19018524/R1pb3

#### Without Prejudice

Hi Shirlyn,

We refer to the above matter and our tele-conversation yesterday.

We are prepared to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 7,4	139.13
2. Loss of Rental (12days x \$140.00)(w/GST)	\$ 1,7	797.60
3. LTA/GIA Search Fee	\$	7.45
4. Medical Fee	No Receipt	
Total	\$ 9,	244.18

Please confirm acceptance.

<sup>&</sup>quot;Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirlyn <shirlyn@jcwc.com.sg> Sent: Friday, 13 December 2019 10:59 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:com">chewht@lkkauto.com</a>

Cc: Admin A <admin-a@lkkauto.com>; eugene@jcwc.com.sg

Subject: RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF: CC4/ASM19018524/R1pb3

Hi all,

Please let us know if there are any updates.

Thank you

Best Regards,

Shirlyn Ng



#### JCWC 汽车私人有限公司 JCWC Automobile Pte. Ltd.

Showroom: 21 Toh Guan Road East #01-21/22 Toh Guan Centre Singapore 608609

Workshop: 48 Toh Guan Road East #05-101 Enterprise Hub Singapore 608586

(P): +65 9863 9395 | (F): +65 6569 2969

Mail: shirlyn@jcwc.com.sg | Web: www.jcwc.com.sg

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JCWC AUTOMOBILE PTE LTD, No. 21 Toh Guan Road East Toh Guan Centre #01-21/22 , Singapore 608609, www.jcwc.com.sg

From: Shirlyn <shirlyn@jcwc.com.sg>

Sent: Monday, 9 December 2019 11:41 AM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com'>; eugene@jcwc.com.sg Subject: RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF: CC4/ASM19018524/R1pb3

Hi all,

Why is the amount \$8900.00?

His rental vehicle is stated as per invoice.

Thank you

Best Regards,

Shirlyn Ng



#### JCWC 汽车私人有限公司 JCWC Automobile Pte. Ltd.

Showroom: 21 Toh Guan Road East #01-21/22 Toh Guan Centre Singapore 608609

Workshop: 48 Toh Guan Road East #05-101 Enterprise Hub Singapore 608586

(P): +65 9863 9395 | (F): +65 6569 2969

Mail: shirlyn@jcwc.com.sg | Web: www.jcwc.com.sg

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JCWC AUTOMOBILE PTE LTD, No. 21 Toh Guan Road East Toh Guan Centre #01-21/22 , Singapore 608609, www.jcwc.com.sg

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Monday, 9 December 2019 11:18 AM

To: Shirlyn <shirlyn@jcwc.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; eugene@jcwc.com.sg

Subject: RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF: CC4/ASM19018524/R1pb3

#### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$8,980.00(all-in).

Please confirm acceptance.

\*Kindly provide rental agreement.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirlyn <shirlyn@jcwc.com.sg>

Sent: Tuesday, 3 December 2019 5:54 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; eugene@jcwc.com.sg

Subject: RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF: CC4/ASM19018524/R1pb3

Hi Hsiao Tong,

Please refer to the attached for the documents

Please make the cheque payable to Vital Autoworks Pte Ltd.

Thank you.

Best Regards,

Shirlyn Ng



#### JCWC 汽车私人有限公司 JCWC Automobile Pte. Ltd.

Showroom: 21 Toh Guan Road East #01-21/22 Toh Guan Centre Singapore 608609

Workshop: 48 Toh Guan Road East MOS-101 Enterprise Hub Singapore 608586

(P): +65 9863 9395 | (F): +65 6569 2969

Mail: shirlyn@jcwc.com.sg | Web: www.jcwc.com.sg

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JCWC AUTOMOBILE PTE LTD, No. 21 Toh Guan Road East Toh Guan Centre #01-21/22 , Singapore 608609, www.jcwc.com.sg

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Saturday, 30 November 2019 12:50 PM

To: Shirlyn <shirlyn@jcwc.com.sg>; eugene@jcwc.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF: CC4/ASM19018524/R1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at P/P \$7,439.13(before GST) with 10 repair days.

\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirlyn < shirlyn@jcwc.com.sg> Sent: Tuesday, 22 October 2019 1:21 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>; <a href="mailto:eugene@jcwc.com.sg">eugene@jcwc.com.sg</a>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF: CC4/ASM19018524/pb3

Hi all,

The surveyor is arranged to come today at 1630.

Please confirmed.

Thank you.

Best Regards,

Shirlyn Ng



#### JCWC 汽车私人有限公司 JCWC Automobile Pte. Ltd.

Showroom: 21 Toh Guan Road East #01-21/22 Toh Guan Centre Singapore 608609

Workshop: 48 Toh Guan Road East #05-101 Enterprise Hub Singapore 608586

(P): +65 9863 9395 | (F): +65 6569 2969

Mail: shirlyn@icwc.com.sg | Web: www.jcwc.com.sg

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JCWC AUTOMOBILE PTE LTD, No. 21 Toh Guan Road East Toh Guan Centre #01-21/22 , Singapore 608609, www.jcwc.com.sg

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Tuesday, 22 October 2019 12:06 PM

To: shirlyn@jcwc.com.sg; eugene@jcwc.com.sg

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y //LKK REF: CC4/ASM19018524/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly arrange for survey.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) < shupei@lkkauto.com>

Sent: Monday, 21 October 2019 3:07 PM

To: shirlyn@jcwc.com.sg; eugene@jcwc.com.sg

Cc: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>; assignments < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>>

Subject: FW: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y

Dear Sir / Madam,

We have received assignment from AXA for this case.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Please arrange appointment for survey.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirlyn <shirlyn@jcwc.com.sg> Sent: Monday, 21 October 2019 11:23 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey < motor.survey@axa.com.sg>

Cc: eugene@jcwc.com.sg

Subject: [EXTERNAL] FW: SLR3847S\_Claims\_Third\_Party SHD244Y

Hi all,

Please refer to the attached for the third party claim.

Thank you

Best Regards,

Shirlyn Ng



#### JCWC 汽车私人有限公司 JCWC Automobile Pte. Ltd.

21 Toh Guan Road East 48 Toh Guan Road East #01-21/22 Toh Guan Centre Singapore 608609

Workshop: #05-101 Enterprise Hub Singapore 608586

(P): +65 9863 9395 | (F): +65 6569 2969

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JCWC AUTOMOBILE PTE LTD, No. 21 Toh Guan Road East Toh Guan Centre #01-21/22 , Singapore 608609, www.jcwc.com.sg

From: ANG Yvonne < yvonne.ang@axa.com.sg> Sent: Tuesday, 15 October 2019 9:05 AM

To: Shirlyn <shirlyn@jcwc.com.sg>

Cc: eugene@jcwc.com.sg; ONG Zhong Da Samuel <samuel.ongzd@axa.com.sg>

Subject: RE: [EXTERNAL] SLR3847S\_Claims\_Third\_Party SHD244Y

Hi Shirlyn

Please sent in your third party claim request to <a href="mailto:motor.survey@axa.com.sg">motor.survey@axa.com.sg</a> to arrange for survey. Thanks

Regards

Yvonne Ang | Assistant Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: <a href="mailto:yvonne.ang@axa.com.sg">yvonne.ang@axa.com.sg</a> Customer Care No. 1800 8804888





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From: Shirlyn <shirlyn@jcwc.com.sg> Sent: Monday, October 14, 2019 6:03 PM

To: ONG Zhong Da Samuel <samuel.ongzd@axa.com.sg>; ANG Yvonne <yvonne.ang@axa.com.sg>

Cc: eugene@jcwc.com.sg

Subject: [EXTERNAL] SLR3847S\_Claims\_Third\_Party

Hi all,

Please refer to the following third party claim for SLR3847S.

Thank you

Regards Shirlyn

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# THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD 244Y (Insd vel	1)	Model:	TOYO	TA HARRIER 2.0 A
T	SLR 3847S (TP veh) 12/10/2019				
Date of Accident:					
Global Sum Settlen	nent : [ ] Yes		[X] No		
Repair Estimate		: \$	15,478.50		
Final Repair Cost		: \$	7,439.13		
Loss of Use		: \$		da	ays at \$0.00 per day
Rental (if any)		: \$	1,797.60	12 da	iys
LTA / GIA Search F	ee	: \$	7.45		
Medical Fee:		: S	43.00		
		: \$			
Final Settlement Su	m	: \$	9,287.18		
Is Third Party World below)	kshop GIA Registere	d?	[ ] YES [	X ] NO	(Kindly indicate
A) For Non GIA R	egistered Workshop:		Agreed Liability	100	(%)
B) For GIA Regist	ered Workshop:		BOLA Applicable	e: Yes/ No	BOLA Scenario No:
BOLA Liability:	(%)		Assessed Liabili	ty (*):	(%)
* Assessed Liab	bility to be filled only fo	r chain		0.000 0.000 0.000	
Remarks					
44					
	n: Payee's Breakdow	'n			
1) VITAL AUTOW	ORKS PTE LTD		: \$		9,287.18
	AH BTE ABDOL AHAB		28/01/2020		
			Date		

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	nationale Des Experts En Auton	nobile
XA INSURANCE	And the Control of th	Ref : CC4/ASM1901	8524/R1pa3s2
SHENTON WAY XA TOWERSING	#24-01 SAPORE 068811	Date: 28-01-2020 Code: ASM	
TIN. CTIVITIA	Policy Particu	lars :- THIRD PARTY CLA	JM
Insured Vel		Veh. Inspected	SLR 3847S
Policy No.	VFX/P1680520	Coverage (\$)	0.00
Claim No.	S9M023JI	Excess (\$)	0.00
Assign Fro		Assign Date	21/10/2019
Sec. 2012		Particulars & Condition	
2.		c.c	1986
Make & Mo		Year of Reg.	2017
Engine No.	·	Colour	GREEN
Odometer	53277	Steering	IN ORDER
The state of the s	IN ORDER	Modification	SPORTS RIM
Brakes	FAIR	M State of the sta	
General		onditions of Tyres	
3.	Size	Make	Balance
Dat Front		BRIDGESTONE	6 mm
R/H Front	17.0	BRIDGESTONE	6 mm
L/H Front	1310	BRIDGESTONE	6 mm
L/H Rear	Tyle	BRIDGESTONE	6 mm
		cription of Damages	
4.	LE SUSTAINED DAMAGES AT TH		
The state of the s			
- Control of the Cont	SEE DETAILS.	eneral Information	
5. Accident	THE PERSON NAMED IN COLUMN TWO IS NOT THE	Inspection Date	22/10/2019
Survey he	Date		
Survey ne	48 TOH GUAN ROAD EA #05-101 ENTERPRISE H SINGAPORE 608586	AST	
5a.		Remarks	
The state of the s	PECTION WAS CONDUCTED ON DRDANCE TO YOUR INSTRUCTION	ONS, WE HAVE NOT AGTHO	ASIS. RISED REPAIRS.
5b.	Es	timate Days of Repair	
ESTIMATE	D NORMAL PERIOD FOR REPAI	R: 10 Working	Days



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Page No.:1 of 2

# ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 3847S

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
15	RIVET CLIP @ \$4.50 (CONSISTENT)	NECESSARY	67.50	67.50
-1.05421	TAIL GATE (CONSISTENT)	BENT	1,530.00	1,530.00
	REAR BUMPER (CONSISTENT)	DEFORMED	1,790.00	1,790.00
	REAR LOWER BUMPER (CONSISTENT)	DEFORMED	369.00	369.00
4	REAR BUMPER SPONGE (CONSISTENT)	SERVICEABLE	136.00	2-
	SPARE TYRE PANEL (CONSISTENT)	BUCKLED	987.00	987.00
	REAR FENDER INNER TRIM (CONSISTENT)	SERVICEABLE	858.00	1 SE
	END PANEL TOP GARNISH (CONSISTENT)	DEFORMED	375.00	375.00
	END PANEL (CONSISTENT)	DEFORMED	854.00	854.00
	REAR RETAINER (CONSISTENT)	CRACKED	108.00	108.00
	BOOT LOCK (CONSISTENT)	SERVICEABLE	588.00	-
	SPARE TYRE BOARD CENTRE (CONSISTENT)	SERVICEABLE	855.00	-
	SPARE TYRE BOARD LH (CONSISTENT)	SERVICEABLE	186.00	-
	REAR FLOOR MAT SUPPORT (CONSISTENT)	DEFORMED	484.00	484.00
1	WINDSCREEN MOULDING (CONSISTENT) (ADDITIONAL)	NECESSARY	105.00	105.00
2	REAR SIDE MOULDING @ \$78.00 (CONSISTENT)	NECESSARY	156.00	156.00
	(ADDITIONAL) LESS 25% DISCOUNT			-1,706.37
	LESS 25% DISCOUNT		9,448.50	5,119.13
	SPECIAL NETT ITEMS	MANUSAN ARDIVENSI		222.00
2	REVERSE SENSOR @ \$365.00 (SN) (CONSISTENT)	SHORTED	730.0	SALES SALES
			730.0	220.00
	LABOUR			
	SPRAY PAINT.		2,500.0	
	PANEL BEATING.		2,800.0	0 1,100.00
	12			
				-
			5,300.0	
	GRAND TOTAL		15,478.5	7,439.1

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RECOMMENDED COST OF REPAIRS 7,439.13

Report Ref No. CC4/ASM19018524/R1pa3s2

MRB

MOHAMMED RASUL BIN MOHD YUNUS

**Automotive Assessor** 

/mont

HO LEONG CHUAN

**Automotive Assessor** 

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