

ASS. REC. BY:

REF: CS/CTI 19018523/ R19f3<sup>52</sup>

Special Instruction:

Surveyor

R19f3

ASSIGNMENT (Office)

From (Person): Susan TEO

of CTI

Date/Time: 21.10.19 14.36p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SDY 116X

Insured:

SLC 9509H

at Workshop m/s

Performance Motor

Tel:

6319 0172

of 303 Alexandra Road

Policy No:

DMP CS 1V30394919000

Claim No:

SVM 190204986102

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 16.10.2019

CA / REV / REP. / REV 24 HRS

rmp

18/2/2020 10am Owner Waiting

H.O.D. Endorsement:

Date/Time:

21.10.19 2.50p.m

Person Contacted:

Caroline

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SDY 116X - X
	SLC 9509H - X
13/03/20 @ 2.50pm	Sharon informed they did not carry out repair at their end.
13/3/20	Submit Prelim. report. - The vehicle has not send in for repair.



## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Oct 2019		21 Oct 2019 14:36 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All
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## CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	K NANDA KUMARI, ID: S1177625F		
Vehicle Reg. No.:	SDY116X	Date of Loss:	16/10/2019 22:00 - :59
Claim Type:	TP / SNM19D204986C02	Policy/Cover Note No.:	DMPCSN30394919000
Vehicle Reg. No. (Insured):	SLC9509H	Policy No. (Claimant):	5112823878
		Excess:	S\$500.00
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Susan Teo - 6389 6178]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 31/10/2019]		

## ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



## ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 21 October 2019 2:32 PM  
**To:** PBSP; assignments  
**Subject:** RE: OUR REF: SNM19D204986-SLC9509H-TKL- REQUEST FOR DIRECT SETTLEMENT - SDY116X & SLC9509H ON 16/10/2019

### WITHOUT PREJUDICE

Dear Caroline,

We refer to your email dated 21.10.2019.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** PBSP [mailto:pml-pbsp@simedarby.com.sg]  
**Sent:** Monday, October 21, 2019 2:20 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM19D204986-SLC9509H-TKL- REQUEST FOR DIRECT SETTLEMENT - SDY116X & SLC9509H ON 16/10/2019

Dear Sirs

We are agreeable to use a common surveyor below as the SJE.

5. XING QUO QIANG

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Monday, 21 October 2019 2:12 PM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Subject:** RE: OUR REF: SNM19D204986-SLC9509H-TKL- REQUEST FOR DIRECT SETTLEMENT - SDY116X & SLC9509H ON 16/10/2019

Without Prejudice  
Dear Caroline,  
Please see attached and let us know if you agree with SJE.  
Thank you

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Claims Dept of CTI  
**Sent:** Monday, October 21, 2019 11:07 AM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [pml-psbp@simedarby.com.sg](mailto:pml-psbp@simedarby.com.sg)  
**Subject:** OUR REF: SNM19D204986-SLC9509H-TKL- REQUEST FOR DIRECT SETTLEMENT - SDY116X & SLC9509H ON 16/10/2019

Dear Kah Leong,

Please conduct PRS for SDY116X.

Note : officer in charge – Kah Leong 63896193.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** PBSP [mailto:pml-pbsp@sime-darby.com.sg]  
**Sent:** Saturday, 19 October, 2019 9:49 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** REQUEST FOR DIRECT SETTLEMENT - SDY116X & SLC9509H ON 16/10/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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## Nivitha (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 17 February 2020 3:17 PM  
**To:** 'assignments'  
**Cc:** yaguel.renan.joseph@simedarby.com.sg; PBSP  
**Subject:** Re: OUR REF: SNM19D204986-SLC9509H-TKL- REQUEST FOR DIRECT SETTLEMENT - SDY116X & SLC9509H ON 16/10/2019

### Without Prejudice

Dear LKK,

Please refer to workshop email below to arrange for survey.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, February 17, 2020 2:41 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** PBSP <pml-pbsp@simedarby.com.sg>; yaguel.renan.joseph@simedarby.com.sg  
<yaguel.renan.joseph@simedarby.com.sg>  
**Subject:** FW: OUR REF: SNM19D204986-SLC9509H-TKL- REQUEST FOR DIRECT SETTLEMENT - SDY116X & SLC9509H ON 16/10/2019

Dear Kah Leong,

Fya

Thanks,  
Shumin

---

**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Monday, February 17, 2020 2:40 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>

**Subject:** Fw: OUR REF: SNM19D204986-SLC9509H-TKL- REQUEST FOR DIRECT SETTLEMENT - SDY116X & SLC9509H ON 16/10/2019

Dear Sirs,

Please arrange survey on 18 February 2020 at 10am.

\*\*\*Owner waiting.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Tuesday, 10 December 2019 5:17 PM  
**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Subject:** RE: OUR REF: SNM19D204986-SLC9509H-TKL- REQUEST FOR DIRECT SETTLEMENT - SDY116X & SLC9509H ON 16/10/2019

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.  
**Without Prejudice**

Dear Caroline,

We refer to your email below.

Liability is clear.

We propose to do Direct Settlement on this matter, quantum subject to our surveyor's recommendation and damages consistency.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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## Shiau Chan (LKKAUTO)

---

**From:** Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>  
**Sent:** Friday, 13 March 2020 2:50 PM  
**To:** Shiau Chan (LKKAUTO)  
**Subject:** RE: KINDLY ADVISE THE STATUS OF VEHICLE SDY 116X (DOA: 16/10/2019)

Dear Shiau Chan

Our system shows did not carry out repair at our end.

Sharon Heng  
Admin Executive  
Bodyshop

BMW  
Performance Motors

DDI: +65 6319 0123  
FAX: +65 6474 3229  
Address : 303 Alexandra Road, Singapore 159941  
Email: sharon.heng.leekun@simedarby.com.sg

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**  
**A member of the Sime Darby Group**



**From:** Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]  
**Sent:** Friday, 13 March, 2020 1:48 PM  
**To:** Sharon Heng L K  
**Subject:** KINDLY ADVISE THE STATUS OF VEHICLE SDY 116X (DOA: 16/10/2019)

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.  
Dear Sir/Madam,

Kindly advise the status of vehicle SDY 116X.

If done of repair, kindly send us the final bill for finalise.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	17/10/2019 11:49
Date Of Accident	16/10/2019 22:10
Exact Location Of Accident	JALAN TRUS JOHOR BAHRU MALAYSIA
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDY116X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	K NANDA KUMARI
NRIC No	S1177625F
Email Address	CONVENTIONAL.WISDOM@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-86060466
Alternative Phone No	OTHERS-86060466

### Vehicle Particulars

Manufacturer	BMW
Model	318I
Exact Purpose for which vehicle was being used at time of accident	PERSONAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5112823878
Cover Note Number	

### Driver

Name of Driver	HARNITHA D/O RASU
NRIC No	S8304717H
Date Of Birth	27/01/1983
Occupation	INDOOR
Date Of Driving Pass	16/08/2008
Driving Experience	11 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-86060466
Fax Number	
Contact Number	
Email Address	CONVENTIONAL.WISDOM@HOTMAIL.COM

Address	68 WOODLANDS DRIVE 16 #11-40 LA CASA
Postcode	737892
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	ADVISED TO EMAIL TO MOTORVIDEO@INCOME.COM.SG
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLC9509H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ANBA
NRIC/Passport Number	
Contact Number	91945047
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

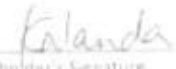
### SKETCH PLAN


#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time: 1/10/2015 2:11

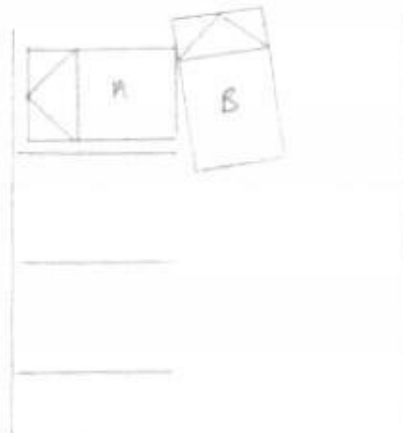
  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 1/10/2015 2:11

  
Reporting Centre Personnel's Signature  
Name: H. H. H. H.  
NRIC/IN No: 924217210

## Sketch Plan #2

### SKETCH PLAN

JALAN TRUS, JOHOR BARU, MALAYSIA



A - SDY116X  
B - SLC9509H

### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 16/10/2019 at around 2210hrs, while my vehicle was parked along Jalan Trus, SLC9509H grazed the rear right side of my vehicle. I noticed that he was driving quite fast and therefore could have misjudged the turn thus leading to the accident. No injuries were sustained in the accident.

### DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature  
Date & Time: 17/10/2019 10:00

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 17/10/2019 10:00

Reporting Centre Personnel's Signature  
Name: NICKY 2 INCHI  
NRIC/FIN No: 202228118

## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X  
Toll-Free Number (1800-2255269)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

19 OCT 2019

## ESTIMATE

Estimate No. : b1 53143  
Date Estimated : 19/10/2019  
Prepared By : Joseph Yaguel

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -  
K NANDA KUMARI  
68 WOODLANDS DRIVE 16  
#11-40 LA CASA  
  
SINGAPORE 737892

- ACCOUNT - 135  
China Taiping Insurance (S) Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDY116X	WBA8E32090A548699	28/09/2018	318i	0

## DESCRIPTION

Replacing rear bumper panel and attachment

Spray rear bumper

To check electrical wiring systems and lightings at the rear section for proper function.

Sundries

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Total Labour 1:

	VALUE
850	1,275.00
934	1,038.00
150	177.00
?	80.00

2,570.00

## DESCRIPTION

REAR BUMPER BLACK TRIM STRIP <sup>#</sup>  
REAR BUMPER PANEL PRIMED (LINES) <sup>sur</sup>  
DECOUPLING RING PDC TORQUE CONVERTE ?

QTY	PRIC	VALUE
1	83.00	83.00
1	1,178.85	1,178.85
4	5.05	20.20
Total Parts :		1,282.05

Claims OD (3rd Party) Uninsured losses / Direct Settlement

Regn No. \_\_\_\_\_ Claim No. \_\_\_\_\_

Date &amp; Time 18/02/2020 @ 1500 Excess S\$ \_\_\_\_\_

Surveyor's Name Rabel Sign \_\_\_\_\_

Surveyor's Tel 90010068 Authorised Yes / No \_\_\_\_\_

Authorised Date \_\_\_\_\_ Time \_\_\_\_\_

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No

Surveyor's E-mail \_\_\_\_\_

No. of Working Days Recommend 3 days



Labour 1	:	2,570.00
Parts	:	1,282.05
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	269.64
Grand Total	:	4,121.69

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY \*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Oct 2019		21 Oct 2019 14:36 <a href="#">Edit Adj Rpt</a>	<b>S\$3,112.85</b> <a href="#">Edit Estimates</a>	<b>S\$3,112.85</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: -, Co. Reg. No.: -									
Main Claimant: <b>K NANDA KUMARI</b> , ID: S1177625F									
Vehicle Reg. No.: <b>SDY116X</b>		Date of Loss: 16/10/2019 22:00 - :59 <span style="font-size: small;">[12 Months and 18 Days From LTA Reg Date (Man Yr)]</span>							
Claim Type: <b>TP / SNM19D204986C02</b>		Policy/Cover Note No.: DMPCSN30394919000							
Vehicle Reg. No. (Insured): <b>SLC9509H</b>		Policy No. (Claimant): S112823878							
		Excess: S\$500.00							
Repairer: <b>Performance Motors Limited (Alexandra)</b> 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174									
Handling Insurer: <b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Susan Teo</b> - 6389 6178]									
Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... <b>[Final Rpt due 31/10/2019]</b>									
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a> <a href="#">Compose Case Mail</a>					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





## Claim Documents

\*SDY116X (SNM19D204986C02)  
[SLC9509H]  
TP  
K NANDA KUMARI  
Oct 16 2019 10:00PM  
[-]  
Performance Motors Limited

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/03/20 15:19	General View	Load JPG	<input checked="" type="checkbox"/>
2	13/03/20 15:19	General View	Load JPG	<input checked="" type="checkbox"/>
3	13/03/20 15:19	General View	Load JPG	<input checked="" type="checkbox"/>
4	13/03/20 15:19	General View	Load JPG	<input checked="" type="checkbox"/>
5	13/03/20 15:19	General View	Load JPG	<input checked="" type="checkbox"/>
6	13/03/20 15:19	General View	Load JPG	<input checked="" type="checkbox"/>
7	13/03/20 15:19	General View	Load JPG	<input checked="" type="checkbox"/>
8	13/03/20 15:20	General View	Load JPG	<input checked="" type="checkbox"/>
9	13/03/20 15:20	General View	Load JPG	<input checked="" type="checkbox"/>
10	13/03/20 15:20	General View	Load JPG	<input checked="" type="checkbox"/>
11	13/03/20 15:20	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
12	13/03/20 15:20	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
13	13/03/20 15:20	General View	Load JPG	<input checked="" type="checkbox"/>
14	13/03/20 15:20	General View	Load JPG	<input checked="" type="checkbox"/>
15	13/03/20 15:20	General View	Load JPG	<input checked="" type="checkbox"/>

## Linked Accident Report Documents

			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	06/12/19 19:04	Accident Statement	Load HTM	
2	06/12/19 19:05	Accident Statement	Load HTM	
3	06/12/19 19:06	Accident Statement	Load HTM	
4	06/12/19 19:07	Accident Statement	Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	17/10/19 12:19	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	17/10/19 12:19	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	17/10/19 12:19	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	17/10/19 12:19	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	17/10/19 12:19	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	17/10/19 12:19	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	17/10/19 12:19	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page ▼	✓
No	Finalized On		Thumbnail	Print
NTUC Income Insurance Co-operative Ltd (HQ)			1 per page ▼	✓
Documentation			Thumbnail	Print
No	Finalized On			
NTUC Income Insurance Co-operative Ltd (HQ)				
1	17/10/19 12:14	Sketch Plan	1 Load JPG	✓
2	17/10/19 12:14	Sketch Plan #2	1 Load JPG	✓

## Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer  
 Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19018523/R1QF3S2  
Date: 16/03/2020

## REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSN30394919000  
Claimant Vehicle No: SDY116X Insured Vehicle No: SLC9509H  
Date of Loss: 16/10/2019 Nature of Claim: TP Claim No: SNM19D204986C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SDY116X  
Make & Model: BMW 318i, 1.5 SEDAN LED NAV (A) Engine No: 32945396B38B15A  
Reg. Date: 28/09/2018 (Man. Year: 2018) Chassis No: WBA8E32090A548699  
Colour: Red Odometer: 23291 km  
Engine Capacity: 1499 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/45 R18 Rear Tyre Size: 225/45 R18  
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,362.05	1,178.85	183.20	13.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,490.00	1,934.00	556.00	22.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,852.05</b>	<b>3,112.85</b>	<b>739.20</b>	<b>19.19</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>269.64</b>	<b>217.90</b>	<b>51.74</b>	<b>19.19</b>
<b>Nett Amount (S\$)</b>	<b>4,121.69</b>	<b>3,330.75</b>	<b>790.94</b>	<b>19.19</b>

## INSPECTION

Date of Assignment: 21/10/2019  
Date Inspected: 18/02/2020 Inspected At: Performance Motors Limited (Alexandra)  
303 Alexandra Road, Sime Darby Performance Centre  
Singapore 159941  
Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



3/16/2020

Adjuster Report

THE VEHICLE HAS NOT SEND IN FOR REPAIR.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$183.20 NETT)

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 16 Mar 2020)

**Parts:** 143      BMW 318I 1.5 SEDAN LED NAV (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SDY116X)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER BLACK TRIM STRIP	*Check	83.00 FS	*- FS
2	1		*REAR BUMPER PANEL PRIMED (LINES)	Scratched	1,178.85 FS	*1,178.85 FS
3	4		*DECOUPLING RING PDC TORQUE CONVERTE	*Check	20.20 FS	*- FS
4	1		*SUNDRIES	*Check	80.00 FS	*- FS
F=Franchise part. S=SpcNett.						
<b>Total Parts (S\$)</b>					<b>1,362.05</b>	<b>1,178.85</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	REPLACING REAR BUMPER PANEL AND ATTACHMENT.	New	1,275.00	850.00
2	SPRAY REAR BUMPER.	New	1,038.00	934.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTING AT THE REAR SECTION FOR PROPER FUNCTION.	New	177.00	150.00
Gross Labour Cost (\$\$)			2,490.00	1,934.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >