

INSURANCE

INS. CASE OWNER:

CC 6/III1901 8512, April 9

LKK:

IDAC:

Surveyor:

Addman

DOI:

ASSIGNMENT

18/10/19

Date / Time:

18/10/19

Registered in Merimen:

21/10/19

Pre-assign / CCU / FTE

SHA 3081X



Insured Vehicle No.:

Claim No.:

Name of Insured:

LTP

Policy No.:

M1000065

Insured Tel No.:

HP:

Make / Model:

HYUNDAI

Excess Sec II :S\$

D.O.A.:

18/10/19

Place of Accident:

UPP STREAMWOOD VIEW

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: UM BH KUMAR

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SMN 97677

INSRS:
WSP:
Tel:
Liability:
RMKS:Green
ForestINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SMN 97677 - X

SHA 3081X - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

31/10/19

OI & TP view ✓

Reject claim

Hiroo Tong
Vn
21-11-19

28/1/2020

File -> MK to close

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ans. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

1351.01

COPY SENT
30/11/2019

GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

CARRO LEASING PTE LTD
8 KAKI BUKIT AVE 4
05-25 PREMIER @ KB
Singapore 415875

TP111
Xiao Tony
NH? 1707155511

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey and provide the usual to confirmation
- Third party survey is on a "Without Prejudice" basis and is not to be followed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

21st Oct 2019

Acknowledged by Repairer

Signature:

Date:

Accident date: 17th OCT 2019

Estimated repair cost for vehicle no: SGMN9767J TOYOTA SIENTA 1.5A 2019

S/n	Qty	Items	U/price	Amount
1	1	Front head lamp -RH <i>ut</i>		\$1,325.60
2	1	Front head lamp lower bracket-RH <i>new</i>		\$155.20
3	1	bonnet lock <i>Not new</i>		\$225.30
4	1	Front grille centre granish		\$285.30
5	1	Front grille <i>new</i>		\$385.00
6	1	Front Grille clips		\$50.00
7	1	Front grille emble logo		\$65.00
8	1	Front bumper <i>Deland</i>		\$1,377.00
9	2	Front bumper side bracket <i>RH New</i>	\$194.34	\$388.68
10	8	Front bumper clips <i>new</i>	\$12.90	\$103.20
11	1	front Bumper inner sponge <i>crushed</i>		\$297.67
12	1	Front bumper reinforcement <i>3 part</i>		\$534.90
13	1	Front bumper number plate		\$50.00
14	1	Front bumper lower center garnish <i>Not new</i>		\$385.10
15	1	Front Bumper mud flap <i>3 part</i>		\$65.30
16	1	Front bumper fog lamp chome-RH		\$85.20
17	1	front fender-RH <i>Deland</i>		\$820.00
18	1	Front fender lower logo <i>new</i>		\$35.00
19	1	front fender cowl-RH <i>Deland</i>		\$221.30
20	8	Front R/H fender cowl clips <i>new</i>	\$12.90	\$103.20
21	1	Front water tank <i>reformed</i>		\$285.30
22	1	front shock absorber-RH <i>Deland</i>		\$425.30
23	1	front lower arm-RH <i>Deland</i>		\$385.20
24	1	front knuckle arm-RH <i>Deland</i>		\$368.20
25	1	front bearing-RH <i>new</i>		\$182.50
26	1	Front sport Rim -RH <i>ut</i>		\$500.00
27	1	front tyre -RH <i>new</i>		\$300.00

Subtotal :- \$9,404.35

Labour charges

To remove & re-fix fender side glass

Gum

To Remove & refix front undercarriage

To check wheel alignment computer

Tuff kote

Towing charges

Panel beating

Spray painting

\$120.00

\$50.00

\$280.00

\$120.00

\$120.00

\$100.00

\$800.00

\$800.00

subtotal:-

Total:-

\$2,390.00

\$11,794.35

5301

3975.75

1200

total: 5175.75

4/5: 4112

05 days

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	832G

Vehicle Details

Vehicle No.:	SMN9767J
Vehicle to be Exported:	Yes
Intended Deregistration Date:	21 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA HYBRID 1.5X CVT
Primary Colour:	Blue
Manufacturing Year:	2019
Engine No.:	1NZR748814
Chassis No.:	NHP1707159511
Maximum Power Output:	73.0 kW (97 bhp)
Open Market Value:	\$23,996.00
Original Registration Date:	04 Sep 2019
First Registration Date:	04 Sep 2019
Transfer Count:	0
Actual ARF Paid:	\$15,595.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Sep 2029
PARF Rebate Amount:	\$11,696.00

Intended COE Rebate Details

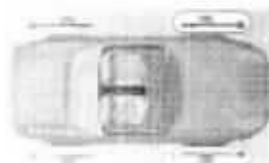
COE Expiry Date:	03 Sep 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$26,309.00
COE Rebate Amount:	\$21,047.00
Total Rebate Amount:	\$32,743.00

The information contained herein is correct as at 21 Oct 2019

OK



PEOPLES AUTO TRADING
BLK 3007 UBI ROAD 1 #01-400
TEL 6741 4646



COMPUTERIZED ALIGNMENT SPECIALISTS

CUSTOMER CASH DATE Oct 18, 2019 10:37:37 AM
LICENSE NO. SMN 9767 J
MILEAGE 12476
REFERENCE CUSTOM MODEL TOYOTA SIENTA (NHP170)

Front Wheel SPECS DIAGNOSIS ADJUSTMEN

	min	prv	max	Δ	L	total	R	Δ	L	total	R	Δ
TOTAL TOE	-1.00	0.00	1.00			6.90				6.90		
PARTIAL TOE	-0.50	0.00	0.50		2.90		3.90		0.00		6.90	
SLT BACK	---	---	---			-0°02'				-0°02'		
CAMBER	-1°12'	-0°12'	0°46'		-0°28'		-1°40' 1°10'		-0°28'		-1°40' 1°12'	
CASTER	3°30'	4°30'	5°30'		4°44'		4°30' 0°12'		4°44'		4°30' 0°12'	
KING-PIN	---	---	---		12°02'		11°14' 0°48'		12°02'		11°14' 0°48'	
FRONT ANGLE	---	---	---		11°32'		9°34'		11°34'		9°32'	
Load on turns	---	---	---		---		---		---		---	
SLIDING IN	---	---	---		---		---		---		---	
STEERING OUT	---	---	---		---		---		---		---	

Rear Wheel SPECS DIAGNOSIS ADJUSTMEN

	min	prv	max	Δ	L	total	R	Δ	L	total	R	Δ
TOTAL TOE	---	---	---			4.00				4.00		
PARTIAL TOE	---	---	---		2.50		1.50		2.50		1.50	
SLT BACK	---	---	---			-0°04'				-0°04'		
CAMBER	---	---	---		-1°06'		-1°46' 0°38'		-1°06'		-1°46' 0°38'	
FRONT ANGLE	-0°08'	0.00	0°08'			0°04'				0°04'		

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	22 Oct 2019 14:21	Clim Dtl Modified	Claimant's Name: -> CARRO LEASING PTE. LTD., Claimant's ID: -> 201825832G.	[A] Lau Shu Pei
2	22 Oct 2019 14:21	Clim Veh Model Changed	(205470) TOYOTA SIENTA HYBRID 1.5 X CVT (A).	[A] Lau Shu Pei
3	22 Oct 2019 14:21	Clim Created	Reg No: SMN9767J, Acct Date: 2019/10/17, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Green Forest Automobile Pte Ltd (Kaki Bukit)	[A] Lau Shu Pei
4	22 Oct 2019 14:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	22 Oct 2019 14:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/01	[A] Lau Shu Pei
6	22 Oct 2019 14:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	22 Oct 2019 14:21	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	22 Oct 2019 14:21	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	24 Oct 2019 09:48	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	26 Oct 2019 09:36	Adj Mandate Request	Cur,Req:0.00:PODS Liability: TBA Remark: Conflicting version. Pls upload insured video. Meantime, we have requested video from third party.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items								

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 26 October 2019 9:28 AM
To: 'chris_chanbebe@hotmail.com'
Subject: Your Ref: SMN9767J *Our Ref: CC6/III19018512/Apb3 [ACCIDENT INVOLVING SHA 3081X(III) AND SMN 9767J ON 17/10/2019]
Attachments: POLICE REPORT_SHA3081X.pdf

Your Ref: **SMN9767J** Without Prejudice
Our Ref: CC6/III19018512/Apb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA 3081X(III) AND SMN 9767J ON 17/10/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per III instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 31 October 2019 9:01 AM
To: aida@iii.com.sg
Subject: Your Ref: MCT19100408 *Our Ref: CC6/III19018512/Apb3 [ACCIDENT INVOLVING SHA 3081X(III) AND SMN 9767J ON 17/10/2019]
Attachments: SMN 9767J vs SHA 3081X - TP VIDEO.mp4; IMG-20191029-WA0005.jpg; IMG-20191029-WA0006.jpg; IMG-20191029-WA0007 (1).jpg

Hi Aida,

Attached here is a copy of third party video and accident location photos for your perusal.

Based on our insured video, third party intended to make a U-turn and collided onto our taxi who was driving straight. We are of the view that our insured driver is not liable for the accident.

We propose to reject third party claim.

Kindly let us have your instruction thru Merimen.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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2	22 Oct 2019 14:21	Clim Veh Model Changed	(205470) TOYOTA SIENTA HYBRID 1.5 X CVT (A).	[A] Lau Shu Pei
3	22 Oct 2019 14:21	Clim Created	Reg No: SMN9767J. Acct Date: 2019/10/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Green Forest Automobile Pte Ltd (Kaki Bukit)	[A] Lau Shu Pei
4	22 Oct 2019 14:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	22 Oct 2019 14:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/01	[A] Lau Shu Pei
6	22 Oct 2019 14:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
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9	24 Oct 2019 09:48	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	26 Oct 2019 09:36	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remark: Conflicting version. Pls upload insured video. Meantime, we have requested video from third party.	[A] CHEW HSIAO TONG
11	29 Oct 2019 09:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/01. Mandate Remarks: OID video footage uploaded.	[I] Zuhaidah Bte Samsuri
12	29 Oct 2019 09:32	Adj Mandate Set	Maintained:OID video footage uploaded.	[I] Zuhaidah Bte Samsuri
13	29 Oct 2019 09:36	Video Downloaded	Downloaded Video - Accident (OID)	[A] CHEW HSIAO TONG
14	31 Oct 2019 09:00	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 0% Remark: Based on our insured video, third party intended to make a U-turn and collided onto our taxi who was driving straight. We are of the view that our insured driver is not liable for the accident. We propose	[A] CHEW HSIAO TONG
15	31 Oct 2019 09:24	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/11/01. Mandate Remarks: Please proceed to reject as TP was making an illegal U-turn.	[I] Zuhaidah Bte Samsuri
16	31 Oct 2019 09:24	Adj Mandate Set	Approved:0.00:Please proceed to reject as TP was making an illegal U-turn.	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2326222	29 Oct 2019 09:32:02	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMN9767J	Zuhaidah Bte Samsuri	xx.xx
2329478	31 Oct 2019 09:25:40	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMN9767J	Zuhaidah Bte Samsuri	xx.xx

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 8 November 2019 3:40 PM
To: 'chris_chanbebe@hotmail.com'
Subject: RE: Your Ref: SMN9767J *Our Ref: CC6/III19018512/Apb3 [ACCIDENT INVOLVING SHA 3081X(III) AND SMN 9767J ON 17/10/2019]
Attachments: SMN 9767J vs SHA 3081X - OI VIDEO.MP4; POLICE REPORT_SHA3081X.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident report and video footage for your easy reference. From the video, it shows that your client intended to make an illegal U-turn and collided onto our taxi who was driving straight. We are of the view that our insured driver is not liable for the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 26 October 2019 9:28 AM
To: 'chris_chanbebe@hotmail.com' <chris_chanbebe@hotmail.com>
Subject: Your Ref: SMN9767J *Our Ref: CC6/III19018512/Apb3 [ACCIDENT INVOLVING SHA 3081X(III) AND SMN 9767J ON 17/10/2019]

Your Ref: **SMN9767J**
Our Ref: CC6/III19018512/Apb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA 3081X(III) AND SMN 9767J ON 17/10/2019

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Oct 2019 Edit Reg		18 Oct 2019 00:00 Edit Adj Rpt	S\$4,100.00 Edit Estimates	S\$4,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	CARRO LEASING PTE. LTD., Co. Reg. No.: 201825832G								
Vehicle Reg. No.:	SMN9767J	Date of Loss:	17/10/2019 14:00 - :59 [1 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19100408	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA3081X	Policy No. (Claimant):	5111909119-000166						
		Excess:							
Repairer:	Green Forest Automobile Pte Ltd (Kaki Bukit) 8 Kaki Bukit Avenue 4, #05-25,, Premier@Kaki Bukit, 415875 Kaki Bukit - Tel: 63846383								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 01/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (31/10/2019): Alert - Adj Mandate Approved (S\$0.00) - SMN9767J - Claim Handler: Zuhaidah Bte S... - III_SG (29/10/2019): Alert - Adj Mandate Maintained - SMN9767J - Claim Handler: Zuhaidah Bte Samsuri									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMN9767J (MCT19100408)
 [SHA3081X]
 TP
 CARRO LEASING PTE. LTD.
 Oct 17 2019 2:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 Green Forest Automobile Pte Ltd

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)
View [View in Browser](#)

Video					1 per page	☒
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print	
1	29/10/19 09:32	Video - Accident (OID)		Load MP4		
2	31/10/19 09:25	Video - Accident (TP)		Load MP4		
Photos/Images					3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	26/10/19 09:19	General View		Load JPG	☒	
2	26/10/19 09:19	General View		Load JPG	☒	
3	26/10/19 09:19	Chassis Number		Load JPG	☒	
4	26/10/19 09:19	General View		Load JPG	☒	
5	26/10/19 09:19	General View		Load JPG	☒	
6	26/10/19 09:19	General View		Load JPG	☒	
7	26/10/19 09:19	General View		Load JPG	☒	
8	26/10/19 09:19	General View		Load JPG	☒	
9	26/10/19 09:19	General View		Load JPG	☒	
10	26/10/19 09:19	General View		Load JPG	☒	
11	26/10/19 09:19	General View		Load JPG	☒	
12	26/10/19 09:19	General View		Load JPG	☒	
13	26/10/19 09:19	General View		Load JPG	☒	
14	26/10/19 09:19	General View		Load JPG	☒	
15	26/10/19 09:19	General View		Load JPG	☒	
16	26/10/19 09:19	General View		Load JPG	☒	
17	26/10/19 09:19	General View		Load JPG	☒	
18	26/10/19 09:19	General View		Load JPG	☒	
19	26/10/19 09:19	General View		Load JPG	☒	
20	26/10/19 09:19	General View		Load JPG	☒	
21	26/10/19 09:19	General View		Load JPG	☒	
22	26/10/19 09:19	General View		Load JPG	☒	
23	26/10/19 09:19	General View		Load JPG	☒	
24	26/10/19 09:19	General View		Load JPG	☒	
25	26/10/19 09:19	General View		Load JPG	☒	
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27	26/10/19 09:19	General View		Load JPG	☒	
28	26/10/19 09:19	General View		Load JPG	☒	
29	14/01/20 17:05	Reinspection Photo		Load JPG	☒	
30	14/01/20 17:05	Reinspection Photo		Load JPG	☒	
31	14/01/20 17:05	Reinspection Photo		Load JPG	☒	
32	14/01/20 17:05	Reinspection Photo		Load JPG	☒	
33	14/01/20 17:05	Reinspection Photo		Load JPG	☒	
34	14/01/20 17:05	Reinspection Photo		Load JPG	☒	
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36	14/01/20 17:05	Reinspection Photo		Load JPG	☒	
37	14/01/20 17:05	Reinspection Photo		Load JPG	☒	
38	14/01/20 17:05	Reinspection Photo		Load JPG	☒	
39	14/01/20 17:05	Reinspection Photo		Load JPG	☒	

Video			1 per page	☒
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
40	14/01/20 17:05	Reinspection Photo		☒
41	14/01/20 17:05	Reinspection Photo		☒
42	14/01/20 17:05	Reinspection Photo		☒
43	14/01/20 17:05	Reinspection Photo		☒
44	14/01/20 17:05	Reinspection Photo		☒
45	14/01/20 17:05	Reinspection Photo		☒
46	14/01/20 17:05	Reinspection Photo		☒
47	14/01/20 17:05	Reinspection Photo		☒
48	14/01/20 17:05	Reinspection Photo		☒
49	14/01/20 17:05	Reinspection Photo		☒
50	14/01/20 17:05	Reinspection Photo		☒
51	14/01/20 17:05	Reinspection Photo		☒
52	14/01/20 17:05	Reinspection Photo		☒
53	14/01/20 17:05	Reinspection Photo		☒
54	14/01/20 17:05	Reinspection Photo		☒
55	14/01/20 17:05	Reinspection Photo		☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/10/19 14:22	TP GIA REPORT		☒
2	08/11/19 15:41	Email to TP_reject dd 081119		☒
3	28/01/20 10:30	TP ESTIMATE_MARKED		☒
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	23/10/19 08:57	Singapore Accident Statement		☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III19018512/APS3Q2

Date: 04/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant: SMN9767J Insured Vehicle No: SHA3081X
 Vehicle No: SMN9767J
 Date of Loss: 17/10/2019 Nature of Claim: TP Claim No: MCT19100408

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMN9767J
 Make & Model: TOYOTA SIENTA HYBRID, 1.5 X CVT (A) Engine No: 1NZR748814
 Reg. Date: 04/09/2019 (Man, Year: 2019) Chassis No: NHP1707159511
 Colour: Blue Odometer: 12479 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,404.35	3,975.75	5,428.60	57.72
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,390.00	1,200.00	1,190.00	49.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,794.35	5,175.75	6,618.60	56.12
Approved Total (Overridden) (S\$)		4,100.00		
(S\$)	11,794.35	4,100.00	7,694.35	65.24
+ GST 7.00/7.00% (S\$)	825.60	287.00	538.60	65.24
Nett Amount (S\$)	12,619.95	4,387.00	8,232.95	65.24
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 18/10/2019
 Date Inspected: 18/10/2019 Inspected At: Green Forest Automobile Pte Ltd (Kaki Bukit)
 8 Kaki Bukit Avenue 4, #05-25,,
 Premier@Kaki Bukit
 Singapore 415875
 Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 03 Feb 2020)
Parts:	M1-MPV	TOYOTA SIENTA HYBRID 1.5 X CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMN9767J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT HEAD LAMP -RH	Cut	1,325.60 F	*1,325.60 FL
2	1		*FRONT HEAD LAMP LOWER BRACKET -RH	Not Necessary	155.20 F	*- FL
3	1		*BONNET LOCK	Not Necessary	225.30 F	*- FL
4	1		*FRONT GRILLE CENTRE GARNISH	Not Necessary	285.30 F	*- FL
5	1		*FRONT GRILLE	Not Necessary	385.00 F	*- FL
6	1		*FRONT GRILLE CLIPS	Not Necessary	50.00 F	*- FL
7	1		*FRONT GRILLE EMBLEM LOGO	Not Necessary	65.00 F	*- FL
8	1		*FRONT BUMPER	Deformed	1,377.00 F	*679.00 FL
9	1		*FRONT BUMPER SIDE BRACKET	O/S Necessary	388.68 F	*48.00 FL
10	8		*FRONT BUMPER CLIPS	Necessary	103.20 F	*30.00 FL
11	1		*FRONT BUMPER INNER SPONGE	Cracked	297.57 F	*97.60 FL
12	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	534.90 F	*- FL
13	1		*FRONT BUMPER NUMBER PLATE	Not Necessary	50.00 F	*- FL
14	1		*FRONT BUMPER LOWER CENTER GARNISH	Not Necessary	385.10 F	*- FL
15	1		*FRONT BUMPER MUD FLAP	Not Necessary	65.30 F	*- FL
16	1		*FRONT BUMPER FOG LAMP CHROME -RH	Not Necessary	85.20 F	*- FL
17	1		*FRONT FENDER -RH	Buckled	820.00 F	*690.00 FL
18	1		*FRONT FENDER LOWER LOGO	Necessary	35.00 F	*35.00 FL
19	1		*FRONT FENDER COWLING -RH	Deformed	221.30 F	*221.30 FL
20	8		*FRONT R/H FENDER COWLING CLIPS	Necessary	103.20 F	*30.00 FL
21	1		*FRONT WATER TANK	Deformed	285.30 F	*285.30 FL
22	1		*FRONT SHOCK ABSORBER -RH	Bent	425.30 F	*425.30 FL
23	1		*FRONT LOWER ARM -RH	Bent	385.20 F	*385.20 FL
24	1		*FRONT KNUCKLE ARM -RH	Damaged	368.20 F	*368.20 FL
25	1		*FRONT BEARING -RH	Necessary	182.50 F	*182.50 FL
26	1		*FRONT SPORT RIM -RH	Cut	500.00 F	*500.00 FL
27	1		*FRONT TYRE -RH	Not Necessary	300.00 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	9,404.35	5,301.00
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	1,325.25
Total Parts (\$\$)	9,404.35	3,975.75

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIX FENDER SIDE GLASS	New	120.00	0.00
2	GUM	New	50.00	0.00
3	TO REMOVE & REFIX FRONT UNDERCARRIAGE	New	280.00	220.00
4	TO CHECK WHEEL ALIGNMENT COMPUTER	New	120.00	80.00
5	TUFF KOTE	New	120.00	0.00
6	TOWING CHARGES	New	100.00	0.00
7	PANEL BEATING	New	800.00	500.00
8	SPRAY PAINTING	New	800.00	400.00
Gross Labour Cost (S\$)			2,390.00	1,200.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >