

ASSIGNED BY

Tay Min

REF:

AIG CCS/AIG 19018483/T19f302

ASSIGNMENT

Excess:

Date:

12/10/2019

Veh No:

SJE 2682M

Vt Reg:

2017 out

Estimated Cost:

Type: M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD: P WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No:

8JZ 2682M

Make:

Indi H4

C.C:

1325

at Workshop m/s

premium

Colour:

Grey

A/C:

Insured / Std / NI / NA

of

281 Alexandra Road

Sp. Reading

22428

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

170069810-01

C/No:

WMY 277F 48. HNS 71938

Claims No.

835643697556

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

784 700

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

3.30pm

Modi: Nil AS/Rim / STD A/Rim or

Tyre Size:

F: 205/60R16

R:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Bal. or Market Value:

4112K

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

6

mm

R/Bal.

6

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

6

mm

L/Bal.

6

mm

Est. Repairs:

3 days

Res: Yes or No

D.O.A.

D.O.I.

18/10/19

Lum Sum:

%

3 Val: Yes or No

Survey held at

Premium Alexandre

CA (REV) / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SJE 2682M - CCS/AIG 161645/ A4162 2017 26/09/2018
21/10/19 @ 11.17am	Victor to Victor via Merimen.
23/10/19 @ 10.06am	Victor informed c/a via Merimen.
23/10/19 @ 10.57am	Informed Tony c/a b ex: \$300 by email.
01/11/20	Final fig to 3554.40 (Red \$6167.28, 63%), confirmed with Jia Yee.

RECEIVED 13 JAN 2020

RECEIVED 03 MAR 2020

Date/Time, File Pass to?

☐

Prel. Report

Days Of Repair:

3

09/13 tymin

☐

Final Report

Resurvey No. of Trip:

1

Date/Time, File Return to?

Survey Fee:

200

Transportation:

S+RS 31

Fines:

Other:

11

TOTAL:

211

Report Format:

MER-00

Lump Sum / I.E.I: (\$)

3554.40

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Week end (\$)



From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 15 October 2019 5:17 PM
To: 'SUR'; 'assignments'
Cc: claims@premiumauto.com.sg
Subject: OD CLAIMS FOR SJZ 2682 M
Attachments: SJZ 2682 M 14102019.PDF

Dear all,

Please register Own policy claims for the above mentioned vehicle.

Attached is the GIA report for your reference.

Kindly arrange for survey on Friday @ 330pm.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271 W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 19 February 2020 5:33 PM
To: jiajee.yap@premiumauto.com.sg; SUR
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SJZ2682M - OD AIG - SURVEYED 18 OCT 19

Dear Jia Yee,

WITHOUT PREJUDICE

Confirm final fig \$3,554.40 before excess \$300.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Thursday, 26 December 2019 6:12 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SJZ2682M - OD AIG - SURVEYED 18 OCT 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of 3554.40 @ 3 days.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	15 Oct 2019 16:56	Cim Veh Model Changed			[] Merimen Administrator
2	15 Oct 2019 16:56	Cim Created	Reg No: SJZ2682M, Policy No: 1700069810-01. Acct Date: 2019/10/14, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA11913 6897		[I] Merimen Administrator
3	21 Oct 2019 10:10	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.		[] LEE SU THING
4	21 Oct 2019 10:10	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)		[] LEE SU THING
5	21 Oct 2019 10:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] LEE SU THING
6	21 Oct 2019 10:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/31		[A] LEE SU THING
7	21 Oct 2019 10:10	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.		[A] LEE SU THING
8	21 Oct 2019 10:10	Cim Registration Modified	Rep:1137->200611.		[A] LEE SU THING
9	21 Oct 2019 10:10	Cim Veh Model Changed	(204567) AUDI A4 1.4 T (A).		[A] LEE SU THING
10	21 Oct 2019 10:11	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID		[A] LEE SU THING
11	21 Oct 2019 11:13	Adj Rpt Initiated			[A] SHIAU CHAN
12	21 Oct 2019 11:13	Cim Dtl Modified	JPJ Reg. Date: -> 2017/10/26.		[A] SHIAU CHAN
13	21 Oct 2019 11:13	Cim Details Notified			[A] SHIAU CHAN
14	21 Oct 2019 11:16	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/10/31		[A] SHIAU CHAN
15	21 Oct 2019 11:17	Adj Mandate Request	Cur.Req:4689.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.		[A] SHIAU CHAN
16	22 Oct 2019 09:28	Cim Registration Modified	Init.Est.:>5,000 - 6,000, Excess: -> 300.00, Excess Waived: -> 300.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.		[I] Mithoo Singh, Aashweenjeet Kaur
17	22 Oct 2019 09:28	Label Added	(20226):Coverage Confirmed.		[A] Merimen Administrator
18	23 Oct 2019 10:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/31. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.		[I] Koh, Victor-CK
19	23 Oct 2019 10:06	Adj Mandate Set	Approved:2873.00:Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.		[I] Koh, Victor-CK
20	13 Jan 2020 19:30	Adj Mandate Request	Cur.Req:3554.40:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.		[A] SHIAU CHAN
21	19 Feb 2020 13:44	Adj Mandate Set	Approved:3554.40.		[I] Koh, Victor-CK

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2319112	21 Oct 2019 11:13:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJZ2682M		11.77

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 23 October 2019 10:57 AM
To: Claims Dept; SUR
Subject: RE: OD CLAIMS FOR SJZ 2682 M

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SJZ 2682M (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 21 October 2019 6:00 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SJZ 2682 M

Dear Tony,

Please be informed that we are pending for insurance's approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 21 October 2019 5:54 PM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SJZ 2682 M

Dear all,

Kindly assist follow up on repair approval.

Thank you.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Oct 2019 16:56	Cim Veh Model Changed		[I] Merimen Administrator
2	15 Oct 2019 16:56	Cim Created	Reg No: SJZ2682M, Policy No: 1700069810-01, Acct Date: 2019/10/14, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119136897	[I] Merimen Administrator
3	21 Oct 2019 10:10	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[I] LEE SU THING
4	21 Oct 2019 10:10	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[I] LEE SU THING
5	21 Oct 2019 10:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	21 Oct 2019 10:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/31	[A] LEE SU THING
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9	21 Oct 2019 10:10	Cim Veh Model Changed	(204567) AUDI A4 1.4 T (A).	[A] LEE SU THING
10	21 Oct 2019 10:11	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] LEE SU THING
11	21 Oct 2019 11:13	Adj Rpt Initiated		[A] SHIAU CHAN
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13	21 Oct 2019 11:13	Cim Details Notified		[A] SHIAU CHAN
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16	22 Oct 2019 09:28	Cim Registration Modified	Init.Est.->5,000 - 6,000, Excess: -> 300.00, Excess Waived: -> 300.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Mithoo Singh, Aashweenjeet Kaur
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19	23 Oct 2019 10:06	Adj Mandate Set	Approved:2873.00;Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2319112	21 Oct 2019 11:13:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJZ2682M		11.77

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 21 Oct 2019

Preliminary Advice

Vehicle No	: SJZ2682M	Accident Date	: 14/10/2019
Make	: AUDI A4	Policy No.	: 1700069810-01
Assignment Date	: 21/10/2019	Excess	: S\$0.00
Date of Inspection	: 18/10/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,680.00
Revised Amount	:S\$	2,873.00
Check Items (Estimated)	:S\$	1,816.00
Total	:S\$	4,689.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	112,000.00
COE / PARF Rebate	:S\$	60,253.00
Salvage Value	:S\$	
Margin for Repair	:S\$	51,747.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	783J
Vehicle Details	
Vehicle No.:	SJZ2682M
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CVN040545
Chassis No.:	WAUZZZF48HN071938
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,098.00
Original Registration Date:	26 Oct 2017
First Registration Date:	26 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$26,938.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Oct 2027
PARF Rebate Amount:	\$20,203.00
Intended COE Rebate Details	
COE Expiry Date:	25 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,996.00
COE Rebate Amount:	\$40,050.00
Total Rebate Amount:	\$60,253.00

The information contained herein is correct as at 21 Oct 2019

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Tear Mostly Replaced.
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AUDI A4 1.4

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	AUDI A4 1.4		Any	Any	2017	Any	Any	Any	Available
	Audi A4 1.4A TFSI S-tronic		\$112,999	\$12,270 /yr	17-Nov-2017	1,395 cc	47,000 km	Luxury	Available
Newly Arrival! Hot Deal! Low Mileage, Warranty Till Nov 2022 Certified Premium Pre-Owned Multi Points Check For Peace Of Mind Drive Away! One Owner With Agent Service! This Fuel Efficiency With A Dynamic Driving Experience German Engineered Spacious Sedan. Low... Premium Automobiles Posted: 20-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									
	Audi A4 1.4A TFSI S-tronic		\$113,300	\$13,020 /yr	14-Jun-2017	1,395 cc	30,000 km	Luxury	Available
High Spec Unit With More Than \$5K Of Upgrades. Fully Serviced By Agent (Last Done In June 2019) With 1 More Free Servicing. Nice Number "X778". 5 Years Warranty By Agent. Accident-Free. Selling To Upgrade To SUV. No Dealers Please. SMS/Whatsapp Only. Viewin... Posted: 20-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									
	Audi A4 1.4A TFSI S-tronic		\$99,800	\$11,480 /yr	27-Apr-2017	1,395 cc	60,000 km	Luxury	Available
1 Owner. Fully Agent Maintained And Serviced With 5 Year Warranty Direct With Audi Singapore. Fully Stock. Great Fuel Economy With Low Maintenance Luxury Sedan. Posted: 19-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									
	Audi A4 1.4A TFSI S-tronic		\$114,999	\$12,530 /yr	14-Nov-2017	1,395 cc	47,000 km	Luxury	Available
Sporty Grey Exterior! Audi Agent Warranty Until 13 Nov 2022 (Unlimited Mileage)! Good Condition! Audi Certified Multipoint Agent Inspection Process! Fully Serviced By Agent Since Day One! High Loan And Trade In Available! Bank Interest Rate 2.28%! Please Contac... Premium Automobiles Posted: 18-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									
	Godspeed AutoTechnik - Specialist for Audi Car repair, servicing & maintenance Godspeed AutoTechnik was established in 2014 to cater to the needs of their growing client base. More info about this shop								
	Audi A4 1.4A TFSI S-tronic		\$99,800	\$11,300 /yr	29-May-2017	1,395 cc	50,000 km	Luxury	Available
Cheapest In The Market! Highest Spec Model! 1 Owner! Agent Unit With Factory Virtual Cockpit And Built-in Navigation! Excellent Condition. Fully Service And Maintain By Agent With Records! Comes With Unlimited Mileage Warranty By Agent Till 2022! Flexible Loan... Posted: 17-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									
	Audi A4 1.4A TFSI S-tronic		\$99,800	\$11,630 /yr	21-Mar-2017	1,395 cc	44,000 km	Luxury	Available
1 Owner. Fully Agent Maintained And Serviced With 5 Year Warranty Direct With Audi Singapore. Fully Stock. Great Fuel Economy With Low Maintenance Luxury Sedan. Posted: 16-Oct-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									
	Audi A4 1.4A TFSI S-tronic		\$108,588	\$12,040 /yr	13-Sep-2017	1,395 cc	17,800 km	Luxury	Available
Viewing By Appointment Only. Flexible Loan Available From \$1,490 Monthly! Impeccable Stock Condition! 1 Owner Unit With Genuine Low Mileage! Fully Agent Maintained, Valid Warranty Till 2022 (Unlimited Mileage). Last Serviced Sep'19. Owner's 2nd Car, Under-Utilized! 10... Posted: 20-Sep-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi									

Compare

**Audi A4 1.4A TFSI S-tronic****\$181,000**

\$11,640 /yr

28-Apr-2017

1,395 cc

76,000 km

Luxury

Available

1 Owner, Audi Agent Warranty 5 Years Unlimited Mileages. Elegant Silver With Brown Leather Interior, "SMM" Series Plate Number, Spacious And Luxurious Interior, Comfortable Ride With Lots Of High Tech Features.

TTS Eurocars

Posted: 15-Sep-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi

**Audi A4 1.4A TFSI S-tronic****\$98,800**

\$11,710 /yr

31-Jan-2017

1,395 cc

67,000 km

Luxury

Available

Agent Unit With Full Agent Serviced Records, Recently Serviced! Supreme Condition! Elegance Yet Sporty! 100% Accident Free! In House Financing And High Trade In Given! Call Now To Enquire!

Hui Hua Credit Pte Ltd

Posted: 27-Aug-2019 Tags: 2017 Audi A4, 2017 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi

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Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/10/2019 16:14
Date Of Accident	14/10/2019 10:40
Exact Location Of Accident	SCIENCE PARK DRIVE
Country/State Of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJZ2682M
Insured/Policyholder	
Name Of Registered Owner	DUAN XIAO JIE
NRIC No	S7387783J
Email Address	XIAO.JIE.DUAN@DNVGL.COM
Mobile Phone No	(LOCAL) +65-95536160
Alternative Phone No	OFFICE-95536160

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700069810-01
Cover Note Number	

Driver

Name of Driver	DUAN XIAO JIE
NRIC No	S7387783J
Date Of Birth	24/06/1973
Occupation	INDOOR
Date Of Driving Pass	29/01/2009
Driving Experience	10 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-95536160
Fax Number	
Contact Number	OFFICE-95536160
Email Address	XIAO.JIE.DUAN@DNVGL.COM

Address	29 A WEST COAST PARK # 02-15
Postcode	127723
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG SCIENCE PARK DRIVE AND I ACCIDENTALLY HIT THE CAR IN FRONT OF ME. PLEASE REFER TO THE UPLOADED VIDEO FOOTAGE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKL1726P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name: *Leahy Anna*
NRIC/IN No: *G1457145*

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along science park Drive and I accidentally hit the car in front of me. Please refer to the uploaded video footage.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name: *Wendy Elliott Smith*
NRIC/ID No: *60487428*

Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : DUAN XIAO JIE
 Period of Insurance : 26 Oct 2018 To 25 Oct 2019
 Engine No. : CVN040545
 Chassis No. : WAUZZZF48HN071938

Vehicle No. : SJZ2662M
 Policy No. : 1700069810-01
 Endorsement No. :
 Issued Date : 11 Oct 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
 Engine Capacity/Tonnage : 1,395.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PARF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$1,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if you are or your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

DUAN XIAO JIE

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 35 Ubi Road 1 Singapore 408689 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8300. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1989 (Malaysia).

0504125220

PREMIUM LEASING - MH
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. P. N. S.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

SP002

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 16137

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1259/2019/NS
Date	:	17-Oct-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Duan Xiao Jie
Address	:	29A West Coast Park #02-15 Singapore 127723
Telephone	:	(HP) +65 95536160
Type of Claim	:	Own Damage Claims
Policy No.	:	1700069810-01
Vehicle No	:	SJZ 2682 M
Model Code	:	Audi A4 SEDAN 1.4 TFSI
Model / Year	:	26/10/2017
Engine No	:	CVN 040545
Chassis No	:	WAUZZZF48HN071938
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	14-Oct-19
Place of Accident	:	Science Park Drive

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SJZ 2682 M

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	
2	To dismantle and renew front bumper. To repair bonnet. Re-organise crash management components. Reinstall all parts removed.	\$ 1,400.00 500 ✓	
3	To respray front bumper and bonnet.	\$ 2,000.00 550 ✓	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
SUB LABOUR CHARGES		: \$ 3,952.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJZ 2682 M

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remarks
1	FRONT BUMPER		\$ 1,946.00	R✓
2	FRONT BUMPER FIXING PARTS		\$ 258.00	X nn
3	FRONT BUMPER GRILLE - CENTRE		\$ 178.00	Cm✓ 142.40
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE		\$ 191.00	X nn
5	RADIATOR GRILLE		\$ 1,053.00	Cm✓ 842.40
6	FRONT BUMPER AIR GUIDE GRILLE - LH / RH	2	\$ 246.00	X nn
7	FRONT BUMPER CARRIER		\$ 733.00	7bt✓ 556✓
8	FRONT BUMPER COVER		\$ 116.00	7de✓ 92.40✓
9	FRONT BUMPER FOAM FILLER PIECE		\$ 113.00	7de✓ 90.40✓
10	CAUTION SIGN STICKER	NEC	\$ 13.00	X? X nn
11	AIRCON STICKER	NEC	\$ 7.00	X? X nn
12	LOCK CARRIER BRACKET		\$ 125.00	?cm✓ 100✓
13	LOCK CARRIER BRACKET SUPPORT - LH / RH	2	\$ 52.00	? X
14	HORN - LH HIGH TONE		\$ 37.00	? X
15	HORN - RH LOW TONE		\$ 262.00	? X
16	SPRING SHACKLE - LH / RH	2	\$ 52.00	? X
17	RADIATOR AIR GUIDE - LH / RH OUTER	2	\$ 50.00	? X
18	RADIATOR AIR GUIDE - LH / RH INNER	2	\$ 22.00	? X
19	RADIATOR AIR GUIDE - UPPER		\$ 15.00	? X
20	RADIATOR AIR GUIDE - LOWER		\$ 19.00	? X
21	FRONT NO PLATE	S/N	\$ 40.00	bt✓
22	SUNDRIES		\$ 200.00	? 17.12✓
TOTAL SPARE PARTS			\$ 5,728.00	
TOTAL LABOUR CHARGES			\$ 3,952.00	
GRAND TOTAL			\$ 9,680.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

9771.68

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183


2/10/19

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Tan Hin 9749 5249
18/10/19 @ 3:40pm
03 days
Resurvey before paint.
see @ 11km auto.com
Not authorise
Ex: to be advise.

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 16137

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1259/2019/NS
Date : 17-Oct-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Taufikh,

3 days - ok - Jy - 26 Dec 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Duan Xiao Jie
Address : 29A West Coast Park
#02-15
Singapore 127723
Telephone : (HP) +65 95536160
Type of Claim : Own Damage Claims
Policy No. : 1700069810-01
Vehicle No : **SJZ 2682 M**
Model Code : Audi A4 SEDAN 1.4 TFSI
Model / Year : 26/10/2017
Engine No : CVN 040545
Chassis No : WAUZZZF48HN071938
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 14-Oct-19
Place of Accident : Science Park Drive

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SJZ 2682 M

S/n	Nature of Jobs	Estimated Charges	Surveyor's Reccomendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper. To repair bonnet. Re-organise crash management components. Reinstall all parts removed.	\$ 1,400.00	\$ 500.00
3	To respray front bumper and bonnet.	\$ 2,000.00	\$ 550.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
SUB LABOUR CHARGES		: \$ 3,952.00	\$ 1,602.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJZ 2682 M

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remarks
1	FRONT BUMPER		\$ 1,946.00	
2	FRONT BUMPER FIXING PARTS		\$ 258.00	
3	FRONT BUMPER GRILLE - CENTRE		\$ 178.00	\$ 142.40
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE		\$ 191.00	
5	RADIATOR GRILLE		\$ 1,053.00	\$ 842.40
6	FRONT BUMPER AIR GUIDE GRILLE - LH / RH	2	\$ 246.00	
7	FRONT BUMPER CARRIER		\$ 733.00	\$ 586.00
8	FRONT BUMPER COVER		\$ 116.00	\$ 92.40
9	FRONT BUMPER FOAM FILLER PIECE		\$ 113.00	\$ 90.40
10	CAUTION SIGN STICKER	NEC	\$ 13.00	
11	AIRCON STICKER	NEC	\$ 7.00	
12	LOCK CARRIER BRACKET		\$ 125.00	\$ 100.00
13	LOCK CARRIER BRACKET SUPPORT - LH / RH	2	\$ 52.00	
14	HORN - LH HIGH TONE		\$ 37.00	
15	HORN - RH LOW TONE		\$ 262.00	
16	SPRING SHACKLE - LH / RH	2	\$ 52.00	
17	RADIATOR AIR GUIDE - LH / RH OUTER	2	\$ 50.00	
18	RADIATOR AIR GUIDE - LH / RH INNER	2	\$ 22.00	
19	RADIATOR AIR GUIDE - UPPER		\$ 15.00	
20	RADIATOR AIR GUIDE - LOWER		\$ 19.00	
21	FRONT NO PLATE	S/N	\$ 40.00	\$ 40.00
	SUPPLEMENTARY			\$ 41.68
22	SUNDRIES		\$ 200.00	\$ 17.12
	TOTAL SPARE PARTS	:	\$ 5,728.00	\$ 1,952.40
	TOTAL LABOUR CHARGES		\$ 3,952.00	\$ 1,602.00
	GRAND TOTAL		\$ 9,680.00	\$ 3,554.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1259/2019/NS 5-Nov-19 Glory Tan 1 of 1 SJZ 2682 M Audi A4 SEDAN 1.4 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u> 1	Bonnet bowden cable	\$ 53.00	\$ 41.68
TOTAL		\$ 53.00	\$41.68

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJZ 2682 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1259/2019/NH

4th March 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SJZ 2682 M, Audi A4 SEDAN 1.4 TFSI S-TRONIC.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SJZ 2682 M**, claimant, **Mr. Duan Xiao Jie**, please find the related document per attached.

1. A copy of the Original invoice no. 85014932 – S\$ 3,482.21.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SJZ 2682 M

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6886 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:11

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014932 Date : 03/03/2020 Order : 6JZ2682M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: 6JZ2682M (V 34449)	Regn Date: 26/10/2017	Mileage: 23000	WIP No.: 16137
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF48HN071938	Engine: CVN 040545	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	40.00	1.00	40.00
Q	EXC	M: 6886 Insurance Excess/Liability	-300.00	1.00	-300.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. TO REPAIR BONNET.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABW0807683 9B9	GRILLE Less 020%	1.00	178.00	142.40
X	ABW0853651 3F2	GRILLE Less 020%	1.00	1053.00	842.40
X	ABW0807113	BRACKET AP Less 020%	1.00	732.50	586.00
X	ABW0807081	COVER(SHARE) AP Less 020%	1.00	115.50	92.40
X	ABW0807550A	FOAM INSER(LAST) AP Less 020%	1.00	113.00	90.40
X	ABK0010520A	STICKER AP Less 020%	1.00	12.20	9.76
X	ABW0010515A	STICKER AP Less 020%	1.00	6.40	5.12
X	ABW0807771	BRACKET(SHARE) AP Less 020%	1.00	125.00	100.00
X	AN 91093901	POP-RIVET AP Less 020%	4.00	0.70	2.24
X	ABW0823529E	BOWD CABLE (LAST) AP Less 020%	1.00	52.10	41.68

Parts 1,912.40
Labour 0.00
Sublet 1,642.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,254.40

7% GST 227.81

Grand Total 3,482.21



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJZ2682M

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1259/2019/TF
7 Nov 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF48HN071938
Vehicle Regn No. : SJZ2682M
Vehicle Mileage : 23000KM
Vehicle Owner : Mr. Duan Xiao Jie
Certificate No : 1700069810-01
Own Damage Excess : S\$ 321.00 (Inclusive 7% GST)
Accident Date : 14/10/2019
Place : Science Park Drive
Repair Cost : \$ 3482.21
WIP No. : 16137
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



7/11

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Oct 2019		21 Oct 2019 10:10 Edit Adj Rpt	S\$3,554.40 Edit Estimates	S\$3,554.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	DUAN XIAO JIE, ID: S73877833, Tel: +6595536160, Email: XIAO.JIE.DUAN@DNVGL.COM								
Vehicle Reg. No.:	SJZ2682M		Date of Loss:	14/10/2019 10:00 - :59 [23 Months and 18 Days From LTA Reg Date (Man Yr)]					
Claim Type:	OD / 8356436975SG		Policy/Cover Note No.:	1700069810-01 (Comprehensive)					
			Excess:	S\$300.00					
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mithoo Singh, Aashweenjeet Kaur] Aashweenjeetkaur.Mithoosingh@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 31/10/2019]								
Driver/Custodian:	DUAN XIAO JIE (46 / Male) , NRIC: S73877833, Tel: +6595536160 Email: XIAO.JIE.DUAN@DNVGL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (19/02/2020): Alert - Adj Mandate Approved (S\$3554.40) - SJZ2682M - Claim Handler: Mithoo Sing... - AIG_SG (23/10/2019): Alert - Adj Mandate Approved (S\$2873.00) - SJZ2682M - Claim Handler: Mithoo Sing...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJZ2682M (8356436975SG)
OD
Oct 14 2019 10:40AM
[DUAN XIAO JIE]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video														1 per page		☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail		Print			
1	15/10/19 16:40	Video - Accident [Linked Accident Report Documents]											Load MP4				
Assessment Reports														1 per page		☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	21/10/19 11:16	Adjuster Immediate Advice											Load HTM				
Photos/Images														3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	21/10/19 11:09	Odometer Reading											Load JPG	☒			
2	21/10/19 11:09	General View											Load JPG	☒			
3	21/10/19 11:09	General View											Load JPG	☒			
4	21/10/19 11:09	General View											Load JPG	☒			
5	21/10/19 11:09	General View											Load JPG	☒			
6	21/10/19 11:09	General View											Load JPG	☒			
7	21/10/19 11:09	General View											Load JPG	☒			
8	21/10/19 11:09	General View											Load JPG	☒			
9	21/10/19 11:09	General View											Load JPG	☒			
10	21/10/19 11:09	General View											Load JPG	☒			
11	21/10/19 11:09	General View											Load JPG	☒			
12	21/10/19 11:09	General View											Load JPG	☒			
13	21/10/19 11:09	General View											Load JPG	☒			
14	21/10/19 11:09	General View											Load JPG	☒			
15	21/10/19 11:09	General View											Load JPG	☒			
16	21/10/19 11:09	General View											Load JPG	☒			
17	21/10/19 11:09	General View											Load JPG	☒			
18	21/10/19 11:09	General View											Load JPG	☒			
19	21/10/19 11:09	General View											Load JPG	☒			
20	21/10/19 11:09	General View											Load JPG	☒			
21	21/10/19 11:09	General View											Load JPG	☒			
22	21/10/19 11:09	General View											Load JPG	☒			
23	21/10/19 11:09	General View											Load JPG	☒			
24	21/10/19 11:09	General View											Load JPG	☒			
25	09/01/20 17:13	Reinspection Photo											Load JPG	☒			
26	09/01/20 17:13	Reinspection Photo											Load JPG	☒			
27	09/01/20 17:13	Reinspection Photo											Load JPG	☒			
28	09/01/20 17:13	Reinspection Photo											Load JPG	☒			
29	09/01/20 17:13	Reinspection Photo											Load JPG	☒			
30	09/01/20 17:13	Reinspection Photo											Load JPG	☒			
31	09/01/20 17:13	Reinspection Photo											Load JPG	☒			

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
32	09/01/20 17:13	Reinspection Photo	 Load JPG	☒
33	09/01/20 17:13	Reinspection Photo	 Load JPG	☒
34	09/01/20 17:13	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/10/19 11:09	Singapore Accident Statement	 Load PDF	
2	21/10/19 11:09	Certificate of Insurance	 Load PDF	
3	21/10/19 11:09	Driver's Driving License	 Load PDF	
4	21/10/19 11:09	ESTIMATE	 Load PDF	
5	13/01/20 19:29	SUPPLEMENTARY LIST	 Load PDF	
6	13/01/20 19:29	REVISED ESTIMATE	 Load PDF	
7	09/03/20 15:32	Workshop Invoice	 Load PDF	
8	09/03/20 15:32	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/10/19 16:40	Video - Accident	 Load MP4	
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 18:57	Accident Statement	 Load HTM	
2	06/12/19 18:58	Accident Statement	 Load HTM	
3	06/12/19 18:58	Accident Statement	 Load HTM	
4	06/12/19 19:01	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/10/19 16:44	Accident Photo	 Load JPG	☒
2	15/10/19 16:44	Accident Photo	 Load JPG	☒
3	15/10/19 16:44	Accident Photo	 Load JPG	☒
4	15/10/19 16:44	Accident Photo	 Load JPG	☒
5	15/10/19 16:44	Accident Photo	 Load JPG	☒
6	15/10/19 16:44	Accident Photo	 Load JPG	☒
7	15/10/19 16:44	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/10/19 16:37	Sketch Plan	 Load JPG	☒
2	15/10/19 16:37	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19018488/T1QF3E2

Date: 09/03/2020

REFERENCE

Insured/Claimant: DUAN XIAO JIE Policy No: 1700069810-01
Date of Loss: 14/10/2019 Nature of Claim: OD Claim No: 8356436975SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJZ2682M**
Make & Model: AUDI A4, 1.4 T (A) Engine No: CVN040545
Reg. Date: 26/10/2017 (Man. Year: 2017) Chassis No: WAUZZZF48HN071938
Colour: Grey Odometer: 22428 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$112,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,769.68	1,952.40	3,817.28	66.16
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,952.00	1,602.00	2,350.00	59.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,721.68	3,554.40	6,167.28	63.44
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	9,421.68	3,254.40	6,167.28	65.46
+ GST 7.00/7.00% (S\$)	659.52	227.81	431.71	65.46
Nett Amount (S\$)	10,081.20	3,482.21	6,598.99	65.46

INSPECTION

Date of Assignment: 21/10/2019
Date Inspected: 18/10/2019 Inspected At: 281 Alexandra Road
Repairer : Premium Automobiles Pte Ltd (UBI)
Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,946.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE - CENTRE	Cracked	178.00 FS	*142.40 FS
4	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	191.00 FS	*- FS
5	1		*RADIATOR GRILLE	Cracked	1,053.00 FS	*842.40 FS
6	2		*FRONT BUMPER AIR GUIDE GRILLE - LH / RH	Not Necessary	246.00 FS	*- FS
7	1		*FRONT BUMPER CARRIER	Bent	733.00 FS	*586.00 FS
8	1		*FRONT BUMPER COVER	Deformed	116.00 FS	*92.40 FS
9	1		*FRONT BUMPER FOAM FILLER PIECE	Deformed	113.00 FS	*90.40 FS
10	1		*CAUTION SIGN STICKER	Not Necessary	13.00 FS	*- FS
11	1		*AIRCON STICKER	Not Necessary	7.00 FS	*- FS
12	1		*LOCK CARRIER BRACKET	Cracked	125.00 FS	*100.00 FS
13	2		*LOCK CARRIER BRACKET SUPPORT - LH / RH	Not Necessary	52.00 FS	*- FS
14	1		*HORN - LH HIGH TONE	Not Necessary	37.00 FS	*- FS
15	1		*HORN - RH LOW TONE	Not Necessary	262.00 FS	*- FS
16	2		*SPRING SHACKLE - LH / RH	Not Necessary	52.00 FS	*- FS
17	2		*RADIATOR AIR GUIDE - LH / RH OUTER	Not Necessary	50.00 FS	*- FS
18	2		*RADIATOR AIR GUIDE - LH / RH INNER	Not Necessary	22.00 FS	*- FS
19	1		*RADIATOR AIR GUIDE - UPPER	Not Necessary	15.00 FS	*- FS
20	1		*RADIATOR AIR GUIDE - LOWER	Not Necessary	19.00 FS	*- FS
21	1		*FRONT NO PLATE	Bent	40.00 FS	*40.00 FS
22	1		*SUNDRIES	Necessary	200.00 FS	*17.12 FS
23	1		*BONNET BOWDEN CABLE	Deformed	41.68 FS	*41.68 FS
Total Parts (S\$)					5,769.68	1,952.40

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER. TO REPAIR BONNET. RE-ORGANISE CRASH MANAGMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	1,400.00	500.00
3	TO RESPRAY FRONT BUMPER AND BONNET	New	2,000.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			3,952.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >