

ASS. REC. BY:

REF: CS/MSG 19018443/

f3

Special Instruction:

Survivor

ASSIGNMENT (Office)

From (Person): Jocelyn Ng Sze Bun

of

MS29

Date/Time: 19.10.19 16.55pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGW 1811R

Insured:

at Workshop in/s Tan cheng motor

Tel:

67038916

of 911 Bukit Timah Road

Policy No: 29110033

Claim No: 595080

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

21.10.2019

D.O.A. 29.5.2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 18.10.19

Person Contacted:

Zuhri

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SGW 1811R-X

21/10/19

Receive email from Jocelyn (MIA) to cancel this assignment.
Reset through email. They already cancel case in manimen.
No survey was Done. (cancel) 21/10/19.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 May 2019		18 Oct 2019 16:35 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHAN YEW WAI, ID: S1415256C, Tel: +6591728938								
Vehicle Reg. No.:	SGW1811R	Date of Loss:	29/05/2019 07:00 - :59 [29 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 595080	Policy/Cover Note No.:	29110033 (Comprehensive) Coverage: 17/12/2018 - 16/12/2019						
		Excess:	S\$0.00						
Repairer:	Tan Chong Motor Sales Pte Ltd (HQ) 911 BUKIT TIMAH ROAD, 589623 Bukit Timah - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 19/10/2019]								
Driver/Custodian:	TEO GUAT KHIM (56 / Female), NRIC: S1558093C, Tel: +6590692298 Email: teo_colleen@yahoo.com.sg								
Adj Asg. Remarks:	Survey appt 21/10/19, owner waiting between 9am to 10am. Survey & revert. Please contact us ASAP if you cannot attend this assignment. As per Jason Instruction, outsource case to LKK or Fomteam. Please arrange to survey the vehicle at 9 - 10am and revert, thank you.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 21 October 2019 9:07 AM
To: 'Jocelyn Ng'; assignments
Subject: RE: MSIG REF: 595080; Veh No: SGW1811R; DOA: 29/05/2019

Dear Jocelyn,

Noted with thanks.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jocelyn Ng [mailto:jocelyn_ng@sg.msig-asia.com]
Sent: Friday, 18 October 2019 6:16 PM
To: assignments <assignments@lkkauto.com>
Subject: MSIG REF: 595080; Veh No: SGW1811R; DOA: 29/05/2019

Dear LKK,

Please cancel the assignment for SGW1811R on Monday morning 9 – 10am at Tan Chong Motor Bukit Timah.

I will cancel the assignment at merimen.

Sorry for the inconvenient caused.

Thank you
Have a great week ahead!

Jocelyn Ng
Executive, Claims Services
D: +65 6594 2539 | F: +65 6225 7402 | jocelyn_ng@sg.msig-asia.com



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