

ASS. REC. BY:

REF: CS/MSG No 18443/T1+f36 Special Instruction:

Surveyor TaufikASSIGNMENT (Office)From (Person): Jocelyn Ng Shu Bun of MSG Date/Time: 19.10.19 16.56pm

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SGW 1811R Insured: _____at Workshop m/s Tan Chang Motor Tel: 67038916of 911 Bukit Timah RoadPolicy No: 29110033 Claim No: 595080

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 29.5.2019
(Client's Record)CA / REV / REP. / REV 24 HRS 21.10.2019Date/Time: 18.10.19 Person Contacted: zuhri H.O.D. Endorsement: _____Vehicle IN / OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/>) Estimate
	<u>SGW 1811R - X</u>
<u>21/10/19</u>	<u>Receive email from Jocelyn (MSG) to cancel this assignment.</u>
	<u>Revert through email. They already cancel case in manner.</u>
	<u>No survey was Done. (initial) 21/10/19</u>
<u>21/10/19 @ 3:56pm</u>	<u>MSG Jocelyn Reassign this case.</u>

Taylor

MS16

REP:

ACR REC BY:

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop m/s _____
of _____
Insured: _____
Policy No _____
Claims No _____
Sum Insured: _____ Excess: 10M
(Client's Record)
Make of Veh: _____

N/S	O/S

(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.
Bal. or Market Value: Q80K
IDAC Accident Report: _____ Consistent?: Yes or No
GIA / PR Seen: _____ Consistent?: Yes or No
Est. Repairs: 5 days Res.: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No
CA / ☒ REV / REP. / 24 HRS
Date: _____ Person Contacted: Zuhli Vehicle: IN / OUT

Veh No: SGW1811R yr Regn: 2016, Dec
Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or _____
Make: Nissan - Questar c.c. 1997
Colour: Maroon A/C: Insured / Std / NI / NA
Sp. Reading: 47418 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: SSNFAJ31141.77 9787
Gen. Cond: ☒ Good / Fair / Poor / Burnt
Steering: ☒ Inorder / Jammed / Leaked / Burnt or
Brake: ☒ Inorder / Jammed / Leaked / Burnt or
Modl: Nil / ☒ S/Rim / STD A/Rim or
Tyre Size: F: 235/45R14
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Continental
Front: _____ Rear: _____
R/Bal: 6 mm R/Bal: 6 mm
L/Bal: 6 mm L/Bal: 6 mm
D.O.A. _____ D.O.I. 22/10/19
Survey held at Tan Ching Blot town
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S fit
The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
22/10@15:31	mandate request
22/10@16:12	mandate approval by Jocelyn Ng
22/10@4:21pm	sent email proceed repair excess \$0
Part by Part \$3288.80. (Red: 2279.74, 40%)	

Date/Time, File Pass 1/2: 6/12 Typist ☐ Preli. Report ☒ Final Report
Date/Time, File Return 1/2: _____
Days Of Repair: 5
Resurvey No. of Trip: 1
Add Fee: ☐ Site Insp (\$) ☐ Interview (\$) ☐ Tech. Insp (\$) ☐ Weekend (\$)
Survey Fee: 150
Transportation: 5 + RS 54
Photos: 11
Other: 161
WTS: 161
Pop. Form: OD
Lump Sum / TB: 3288.80

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 May 2019		18 Oct 2019 16:35 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHAN YEW WAI, ID: S1415256C, Tel: +6591728938								
Vehicle Reg. No.:	SGW1811R	Date of Loss:	29/05/2019 07:00 - :59 [29 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 595080	Policy/Cover Note No.:	29110033 (Comprehensive) Coverage: 17/12/2018 - 16/12/2019						
		Excess:	\$50.00						
Repairer:	Tan Chong Motor Sales Pte Ltd (HQ) 911 BUKIT TIMAH ROAD, 589623 Bukit Timah - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 19/10/2019]								
Driver/Custodian:	TEO GUAT KHIM (56 / Female) , NRIC: S1558093C, Tel: +6590692298 Email: teo_colleen@yahoo.com.sg								
Adj Asg. Remarks:	Survey appt 21/10/19, owner waiting between 9am to 10am. Survey & revert. Please contact us ASAP if you cannot attend this assignment. As per Jason Instruction, outsource case to LKK or Formteam. Please arrange to survey the vehicle at 9 - 10am and revert, thank you.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>
Sent: Monday, 21 October 2019 3:56 PM
To: Admin-D (LKKAuto); assignments
Subject: RE: MSIG REF: 595080; Veh No: SGW1811R; DOA: 29/05/2019

Dear Nivitha,

Please assist to arrange surveyor to survey vehicle SGW1811R at Tan Chong Motors Bukit Timah tomorrow around 11am (Owner waiting).

We will assign the case in mereimen shortly.

Thank you
Have a great week ahead!

Jocelyn Ng
Executive, Claims Services
D: +65 6594 2539 | F: +65 6225 7402 | jocelyn_ng@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 21 October, 2019 9:07 AM
To: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>; assignments <assignments@lkkauto.com>
Subject: RE: MSIG REF: 595080; Veh No: SGW1811R; DOA: 29/05/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Jocelyn,

Noted with thanks.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 21 October 2019 9:07 AM
To: 'Jocelyn Ng'; assignments
Subject: RE: MSIG REF: 595080; Veh No: SGW1811R; DOA: 29/05/2019

Dear Jocelyn,

Noted with thanks.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jocelyn Ng [mailto:jocelyn_ng@sg.msig-asia.com]
Sent: Friday, 18 October 2019 6:16 PM
To: assignments <assignments@lkkauto.com>
Subject: MSIG REF: 595080; Veh No: SGW1811R; DOA: 29/05/2019

Dear LKK,

Please cancel the assignment for SGW1811R on Monday morning 9 – 10am at Tan Chong Motor Bukit Timah.

I will cancel the assignment at merimen.

Sorry for the inconvenient caused.

Thank you
Have a great week ahead!

Jocelyn Ng
Executive, Claims Services
D: +65 6594 2539 | F: +65 6225 7402 | jocelyn_ng@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

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This email has been checked for viruses by AVG antivirus software.

www.avg.com

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 22 October 2019 4:29 PM
To: 'Muhammad Zuhri'
Cc: 'norsipah@tanchong.com'; SUR
Subject: SGW 1811R / MSIG / OD / DOA: 29/05/2019

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SGW 1811R (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SGW1811R (595080)**

OD

May 29 2019 7:00AM

[CHAN YEOW WAI]

Tan Chong Motor Sales Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 22/10/2019 16:12 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3032.30) - SGW1811R - Claim Handler: Jocelyn Ng Shin Bun

Approved:3032.30:a if c

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jocelyn Ng Shin Bun

Date: 22 Oct 2019

Preliminary Advice

Vehicle No	: SGW1811R	Accident Date	: 29/05/2019
Make	: NISSAN QASHQAI	Policy No.	: 29110033
Assignment Date	: 21/10/2019	Excess	: S\$0.00
Date of Inspection	: 22/10/2019	Est. Duration of Repair	: 5.00
Inspection At	: TAN CHONG MOTOR SALES PTE LTD (HQ) 911 BUKIT TIMAH ROAD SINGAPORE 589623		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,668.54
Revised Amount	:S\$	3,032.30
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,032.30
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	80,000.00
COE / PARF Rebate	:S\$	47,786.00
Salvage Value	:S\$	
Margin for Repair	:S\$	32,214.00

Remarks

(x) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	256C

Vehicle Details

Vehicle No.:	SGW1811R
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Oct 2019
Vehicle Make:	NISSAN
Vehicle Model:	QASHQAI 2.0 CVT ABS D/AIRBAG 2WD 5DR S/R
Primary Colour:	Purple
Manufacturing Year:	2016
Engine No.:	MR20431478W
Chassis No.:	SJNFBAJ11U1779787
Maximum Power Output:	106.0 kW (142 bhp)
Open Market Value:	\$19,653.00
Original Registration Date:	17 Dec 2016
First Registration Date:	17 Dec 2016
Transfer Count:	0
Actual ARF Paid:	\$19,653.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Dec 2026
PARF Rebate Amount:	\$14,739.00

Intended COE Rebate Details

COE Expiry Date:	16 Dec 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,229.00
COE Rebate Amount:	\$33,047.00
Total Rebate Amount:	\$47,786.00

The information contained herein is correct as at 22 Oct 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/05/2019 12:59
Date Of Accident	29/05/2019 07:50
Exact Location Of Accident	HILLVIEW RD TOWARDS HILLVIEW ROUNDABOUT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGW1811R
Insured/Policyholder	
Name Of Registered Owner	CHAN YEW WAI
NRIC No	S1415256C
Email Address	TEO_COLLEEN@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-90692298
Alternative Phone No	OTHERS-90692298

Vehicle Particulars

Manufacturer	NISSAN
Model	QASHQAI-2.0 CVT ABS D/AIRBAG 2WD 5DR S/R (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO YES
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	B29110033QMY
Cover Note Number	

Driver

Name of Driver	TEO GUAT KHIM
NRIC No	S1558093C
Date Of Birth	18/11/1962
Occupation	INDOOR
Date Of Driving Pass	01/03/1980
Driving Experience	39 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-90692298
Fax Number	
Contact Number	
Email Address	TEO_COLLEEN@YAHOO.COM.SG

Address	33 HUME AVENUE #06-11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER THE ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKZ1037X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

Vehicle No: SGW 1811 R.

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Chan Yew Wai

Policyholder's Signature
Date & Time:

Colleen

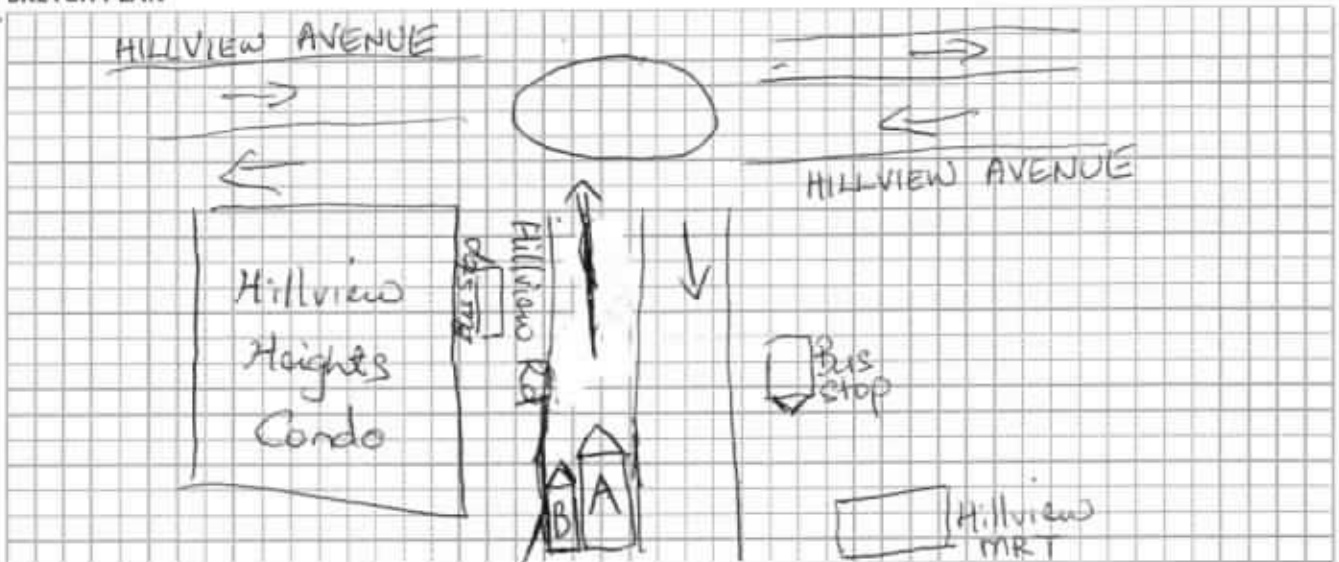
Driver's Signature
(If driver is not the policyholder)
Date & Time: 29/5/19

12:15pm

[Signature]

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My Vehicle No (A): SGW 1811R

Accident Location: Hillview Rd towards Hillview Roundabout

Accident Date: 29th May 2019 Time: 7.50 am / ~~pm~~

- Brief Details Of Accident -

I was driving (Car A) along Hillview Rd this morning. (Car B) was very close to the left side of my car. When I start to move my car I realised that (Car B) at the left side of my car hit my car so I came down to take a look and realised (Car B) hit the left side of my car. The horn from other cars started honking very badly that I told (Car B) driver who lower his window to move forward and park by the side of the road to settle. When I started to drive forward my car I saw the (Car B) drove off without having the intention to settle the case so he is hit and run.

- Other Vehicle Involve Details -

(B) Veh No: SKZ 103TX Hp: Pax: Driver Name: Unknown

(C) Veh No: Hp: Pax: Driver Name:

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 29/5/19 12:15pm

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



SINGAPORE POLICE FORCE



T/20190529/2100

1 of 4

Report No. T/20190529/2100

Police Station Of Origin:
Bukit Timah N.P.C
1 Duke's Road SINGAPORE 268914
Tel No: 1800-4629999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 29/05/2019 15:02	Vide Report No.:	Station Diary No.: 66
--	------------------	--------------------------

Informant's Particulars

Name of Informant: TEO GUAT KHIM			Address: 33 HUME AVENUE #06-11 SINGAPORE 598734		
ID Type / ID No.: NRIC NO / S1558093C			Contact No.: Home/Office: Mobile: 90692298		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Female	Age: 56	Date of Birth: 18/11/1962	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: Housewife			Driving Licence Information: Class: 3 Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 29/05/2019 07:50	Type of Location: Merging Road
Location: Along Road 1 Traveling Toward Road 2 HILLVIEW ROAD HILLVIEW AVENUE				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SGW1811R	Car	NISSAN	QASHQAI 2.0 CVT ABS D/AIRBAG 2WD 5DR S/R	Purple	Seriously Damaged	0
SKZ1037X	Car	TOYOTA	TOYOTA COROLLA ALTIS 1.6L CVT	Silver		0



**SINGAPORE
POLICE FORCE**



T/20190529/2100

Police Station Of Origin:
Bukit Timah N.P.C
1 Duke's Road SINGAPORE 268914
Tel No: 1800-4629999

2 of 4

Report No. T/20190529/2100

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No	Insurance Company	Insurance No	Effective	Expiry Date
SGW1811R	MSIG INSURANCE (SINGAPORE) PTE. LTD.	B29110033QMY		

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	TEO GUAT KHIM		ID No. S1558093C
Related Vehicle	SGW1811R (Car)		Contact No. 90692298
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: 3 Date of Expiry: NIL
Date Treatment	NIL		Date Discharge NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

I am the driver of car SGW1811R. My husband is the owner of the said car.

On the 29/05/2019 at about 0750hrs, I was driving along Hillview Road towards Hillview Avenue (roundabout) on the 1st lane of a two lane road. I was heading to the roundabout and the road ahead indicates a merger arrow. As such from two lanes it became one lane. The traffic at that point of time was very heavy and as such I drove slowly to merge into the single lane. It was a "stop and move traffic".

As I was slowly moving and stopping, a car which was on the 2nd lane tried to squeeze forward beside me on the single lane after the merger. Due to that, the car right side hit onto the left side of my car. I went out of my car to make a check and told the driver to drive forward so that we can resolve the matter and not caused a traffic jam as other drivers behind us started to honk.

I went back to my car to drive forward and stop at the side of the road ahead. After I stopped, the said car did not stop at the side and continue driving. I did not manage to take down the registration plate number.

My car has dent and graze marks on the left side. The front left rim is also grazed due to the accident.

I have a camera installed inside my car. I sent my car to the workshop and they managed to retrieve the footage of the accident. In the footage, they manage to retrieve the other party registration plate number (SKZ1037X).

I am lodging this report as informed by my insurance company to do so.



**SINGAPORE
POLICE FORCE**



T/20190529/2100

3 of 4

Police Station Of Origin:
Bukit Timah N.P.C
1 Duke's Road SINGAPORE 268914
Tel No: 1800-4629999

Report No. T/20190529/2100

CONTINUATION OF REPORT



**SINGAPORE
POLICE FORCE**



T/20190529/2100

Police Station Of Origin:
Bukit Timah N.P.C
1 Duke's Road SINGAPORE 268914
Tel No: 1800-4629999

4 of 4

Report No. T/20190529/2100

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

E /

Sgt 3 MUHAMMAD ZAKI BIN ZAINAL

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

29/05/2019 15:02

Officer In Charge Of Case:

TP / HRT /

* Sr Staff Sgt ESTHER CHONG
Contact No.: 65476368

Classification Of Case:

SN 170

Authentication Stamp

NP168



SINGAPORE
POLICE FORCE

SIGNATURE

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Your alternative contact:

**Sime Darby Insurance
 Brokers (Singapore) Pte Ltd**
 Tel: 6222 2244
 Mon to Fri (excluding PH)
 (8.30 am - 5.45 pm)

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
 Individual Ownership

MOTOR MAX PLUS
 Comprehensive

Certificate No. B 29110033 QMY

Excess : SGD700

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
 SGW1811R

2. Name of Policyholder
 Chan Yew Wai

3. Effective Date of the Commencement of Insurance for the purposes of the Act
 17/12/2018

4. Date of Expiry of Insurance
 16/12/2019

5. Persons or Classes of Persons entitled to drive*
 Chan Yew Wai

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
 The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers

for Chief Executive Officer



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/36065/2019
Date : 30 August 2019

Teo Guat Khim
Blk 33 Hume Avenue
#06-11
Singapore 598734

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING SGW1811R AND SKZ1037X ALONG HILLVIEW
ROAD ON 29/05/2019 AT ABOUT 0750 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of SKZ1037X had committed the following offence:
- (i) Failing to exchange particulars after an accident under Section 84(1) of the Road Traffic Act Chapter 276.

Action has been initiated against the driver for the said offence.

3. If you have any clarification, you may contact the Investigation Officer, SSS Esther Chong at office number: 6547 6368.

4. Thank you.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

LKK Taufik

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BOOT REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4894091
REFERENCE : INS/IC/XHR/0401/2019
DATE : 07-AUG-2019

MEIG INSURANCE (SINGAPORE) PTE LTD
16 RAFFLES QUAY
#24-01 HONG LEONG BUILDING
S(048581)
TEL : 68277660
FAX : 62257402
ATTN: MOTOR CLAIM MANAGER

OWNER'S NAME : CHAN YEN WAI
ADDRESS : 33 BUKE AVE
#06-11
S(598734)
TELEPHONE NO : 90692298

TYPE OF CLAIM : OD OR OD RECOVERY CLAIM
POLICY NO : #29110033QMT
VEHICLE NO : SQW1811R
MODEL CODE : FDRABEJ11EKAFJZ-
MODEL/YEAR : NISSAN CASHQAT 2.0
ENGINE NO : HR20431478W
CHASSIS NO : SJYFBAJ1101779787
MILEAGE : 1 KM
DATE IN : 07/08/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD SUBRI
ACCIDENT DATE : 29/05/2019

OD claim


22/10/19
Taufik 97495749
Not A-Phone
Ex: to be advise
22/10/19 @ 1130.
*Resurvey new parts
suu e lkkauto.com
4-5 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TAN CHONG MOTOR SALES PTE. LTD.
 SUKUT TIMAH W/SHOP
 SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SGW1811R

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	✓
2	SEAL1	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY EX AREA PANEL	200.00	X
3	II/001	TRANSFER MECHANISM PART FOR FRT DOOR LH SIDE	80.00	X
4	II/002	REPAIR SILLY OUTER LH & HOOD RENEW FRT HOOD & FRT DOOR LH SIDE	250 750.00	500
5	II/003	S/PAINT FRT FENDER LH, FRT DOOR LH, SILLY OUTER LH HOOD	200 800.00	600

TOTAL LABOUR CHARGES

~~1050.00~~ 2058.00

6. Conduct Wheel Balancing & Renew SIF in Frt LH \$15.00 ✓

7. Alignment \$93.00 ✓

TAN CHONG MOTOR SALES PTE. LTD.
SUKIT TIMAR W/SHOP
SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO 86W1811R

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
		NETT	LIST	S/NETT	
1 SUNDRIES	HPH				40.00
2 MOULDING SASH	80283-4EA1A	106.60 X			
3 TAPE-FR DOOR, LH	80813-4EADA	32.40 X			
4 DOOR-FRONT LH	H0101-4EAMA	1166.20 R X			
5 FENDER-ARC, FR LH	63811-4EADA	540.50 cut ✓			
6 MOULDING DOOR PAD FRT LH	80871-4EADA	342.60 X			
7 FENDER-FRONT LH	F3101-4EAMB	685.00 R X			
8. wheel ALUMINUM					1681.50 1231.90 cut ✓
SUB TOTAL		2873.30	0.00		40.00 1271.90
LESS DISCOUNT (NETT-20.00%, LIST-20.00%, S/NETT-100%)		574.66	0.00		0.00
GRAND TOTAL		2298.64	0.00		40.00
OVERALL TOTAL		2298.64			3610.54

LEGEND: REMARKS(OK) = APPROVED, REMARKS(R) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO. BGV1811R

TOTAL LABOUR CHARGES ~~2058.00~~ 2058.00

TOTAL SPARE PARTS CHARGES ~~3528.54~~ 3610.54

GRAND TOTAL ~~5586.54~~ 5668.54

* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORISED DATE	:	
EXCESS CHARGE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLEASE NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/EHR/0401/2019
DATE : 07-AUG-2019

MSIG INSURANCE (SINGAPORE) PTE LTD
16 RAFFLES QUAY
#24-01 HONG LEONG BUILDING
S(049581)
TEL : 68277560
FAX : 62257402
ATTN: MOTOR CLAIM MANAGER

OD a'm

OWNER'S NAME : CHAN TEW NAI
ADDRESS : 33 HUME AVE
#06-11
S(598734)
TELEPHONE NO : 90692299

TYPE OF CLAIM : OD OR OD RECOVERY CLAIM
POLICY NO : B291100330MY
VEHICLE NO : SQW1811R
MODEL CODE : F0HAKB2J1IEWAFJ3-
MODEL/YEAR : NISSAN QASHQAI 2.0
ENGINE NO : MR20431478W
CHASSIS NO : SJNFBRAJ11U1779787
MILEAGE : 1 KM
DATE IN : 07/08/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUMRI
ACCIDENT DATE : 29/05/2019

Tanfah 974157419
Not A-Phone
Ex: to be advise
22/10/19 @ 1130.
* Recovery new parts
sur @ 11kanto.com
4-5 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SGN1811P

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00 ✓	✓
2 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY 2X AREA PANEL	200.00 X nh	
3 ZZ/001	TRANSFER MACHANISM PART FOR FRT DOOR LH SIDE	80.00 X nh.	
4 ZZ/002	REPAIR SILLY OUTER LH & HOOD RENEW FRT HOOD & FRT DOOR LH SIDE	250 750.00 500 ✓	
5 ZZ/003	S/PAINT FRT FENDER LH, FRT DOOR LH, SILLY OUTER LH HOOD	200 800.00 600 ✓	
TOTAL LABOUR CHARGES		1950.00 2058.00	

6. Conduct wheel balancing & Renew S/F in ftr LH \$15.00 ✓
7. Alignment \$93.00 ✓

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SQM1911R

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
		NETT	LIST	S/NETT REMARKS
1 SUNDRIES	HPN			40.00 20/4 ✓
2 MOULDING SASH	80283-4EA1A	106.60 X X nn		
3 TAPE-FR DOOR, LH	80813-4EA0A	32.40 X X nn		
4 DOOR-FRONT LH	80101-4EANA	1166.20 R X X nn		
5 FENDER-ARC, FR LH	63811-4EA0A	540.50 cut ✓		
6 MOULDING DOOR PAD FRT LH	80871-4EA0A	342.60 X X nn		
7 FENDER-FRONT LH	F3101-4EAMB	685.00 R X R		1681.50 1231.90 at ✓
8. wheel Aluminum				1271.90
SUB TOTAL		2873.30	0.00	40.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		574.66	0.00	0.00
GRAND TOTAL		2298.64	0.00	40.00
OVERALL TOTAL		2298.64		3610.54

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SGW1811R

TOTAL LABOUR CHARGES	1050.00 2058.00
TOTAL SPARE PARTS CHARGES	2132.54 3610.54
GRAND TOTAL	4282.54 5668.54

* All charges do2 not include GST.

6072.14

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 29/05/2019 12:59
Date Of Accident 29/05/2019 07:50
Exact Location Of Accident HILLVIEW RD TOWARDS HILLVIEW ROUNDABOUT
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SGW1811R
Insured/Policyholder
Name Of Registered Owner CHAN YEW WAI
NRIC No S1415256C
Email Address TEO_COLLEEN@YAHOO.COM.SG
Mobile Phone No (LOCAL) +65-90692298
Alternative Phone No OTHERS-90692298

Vehicle Particulars

Manufacturer NISSAN
Model QASHQAI-2.0 CVT ABS D/AIRBAG 2WD 5DR S/R (A)
Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? ~~NO~~ YES

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number B29110033QMY
Cover Note Number

Driver

Name of Driver TEO GUAT KHIM
NRIC No S1558093C
Date Of Birth 18/11/1962
Occupation INDOOR
Date Of Driving Pass 01/03/1980
Driving Experience 39 YEARS AND 2 MONTHS
Gender FEMALE
Mobile Number (LOCAL) +65-90692298
Fax Number
Contact Number
Email Address TEO_COLLEEN@YAHOO.COM.SG

26-Nov-2019

INS/IC/ZHR/0401/2019

MSIG INSURANCE (SINGAPORE) PTE LTD
16 RAFFLES QUAY
#24-01 HONG LEONG BUILDING
Singapore 048581

Attn : Motor Claim Manager
Claim Dept

Dear Sir

SUPPLEMENTARY CLAIM
REGN. NO. : SGW1811R
POLICY NO. : -

Further to our claim we are submitting a supplementary claim for the below mentioned items which were found damaged during the course of repairs.

	<u>Part</u>	
1	WHEEL	\$1,681.50 S/NETT <i>cut</i>
	<u>Labour</u>	
1	Alignmet Vehicle	\$93.00 <i>net</i>
2	Conduct Wheel Balancing & Renew S/Rim	\$15.00 <i>net</i>
TOTAL \$		1,789.50

We trust the above supplementary claim will meet with your kind approval and we will forward to you the final repair bill together with the satisfaction note on completion repairs.

Yours faithfully
TAN CHONG MOTOR SALES PTE LTD


M. Zuhri
Insurance Claim Dept

Cc: Surveyor LKK - Taufik

TAN CHONG MOTOR SALES PTE. LTD.
111, BUKIT TINAH ROAD
SINGAPORE 589623

FINALISED : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TINAH
CONTACT NO : 4694091
REFERENCE : INS/IC/ZHR/0401/2019
DATE : 07-AUG-2019

MSIG INSURANCE (SINGAPORE) PTE LTD
16 RAFFLES QUAY
#24-01 HONG LEONG BUILDING
S(048591)
TEL : 68277660
FAX : 62257602
ATTN: MOTOR CLAIM MANAGER

CO => Taufik

OWNER'S NAME : CHAN YEW HAI
ADDRESS : 33 HUME AVE.
#06-11
S(598734)
TELEPHONE NO : 96692298

ZHR

TYPE OF CLAIM : OD OR OD RECOVERY CLAIM
POLICY NO : B29110633QMT
VEHICLE NO : BGV1811R
MODEL CODE : F09ARMSJ11ENAPAJJ-
MODEL/YEAR : NISSAN QASHQAI 2.0
ENGINE NO : KR20431478W
CHASIS NO : SJHY8AJ1101775787
MILEAGE : 1 KM
DATE IN : 07/08/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUKRI
ACCIDENT DATE : 29/05/2019

Recommend Repair

4 Days.

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SGW1811R

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	120.00
2 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY EX AREA PANEL	200.00	.00
3 WAPT	ELECTRONIC & WHEEL ALIGNMENT & ADJUST KING ANGLES TO STANDARD SPECIFICATION- PASSENGER -SUPPLEMENTARY	93.00	93.00
4 EX/001	TRANSFER MECHANISM PART FOR FRT DOOR LH SIDE	80.00	.00
5 EX/002	REPAIR SILLY OUTER LH & HOOD RENEW FRT HOOD & FRT DOOR LH SIDE	750.00	500.00
6 EX/003	S/PAINT FRT FENDER LH, FRT DOOR LH , SILLY OUTER LH HOOD	800.00	600.00
7 EX/004	CONDUCT WHEEL BALANCING & RENEW FRT LH S/RIM - SUPPLEMENTARY	15.00	15.00
TOTAL LABOUR CHARGES		2058.00	1328.00
ADDITIONAL DISCOUNT(5.00%)			66.40
FINAL LABOUR CHARGES			1261.60

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SGW1811R

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	WHEEL-ROAD A-SUPPLEMENTARY	D0300-4ES3A			1681.50 OK
2	SUNDRIES	HPH			20.00 OK
3	MOULDING BASH	80283-4EA1A	106.60		X
4	TACH-TR DOOR, LH	80813-4EAGA	32.40		X
5	DOOR-FRONT LH	H0101-4EAMA	1166.20		X
6	FENDER-ARC, FR LH	63811-4EAGA	540.50		OK
7	MOULDING DOOR PAD FR LH	80871-4EAGA	342.50		X
8	FENDER-FRONT LH	F3101-4EAMB	685.00		X
SUB TOTAL			540.50	0.00	1701.50
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			108.10	0.00	0.00
GRAND TOTAL			432.40	0.00	1701.50
ADDITIONAL DISCOUNT (NETT-5.00%, LIST-5.00%, S/NETT-5.00%)			21.62	0.00	85.08
OVERALL TOTAL			2027.20		

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.
511, SUKUT TIMAN ROAD
SINGAPORE 599623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGM NO SGW1811R

NETT ITEM	540.50
LESS 20.00%	-108.10
NETT AMOUNT	432.40
ADDITIONAL DISCOUNT(5.00%)	-21.62
FINAL AMOUNT	410.78

LIST ITEM	0.00
LESS 30.00%	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	1701.50
LESS .00%	0.00
SPECIAL NETT AMOUNT	1701.50
ADDITIONAL DISCOUNT(5.00%)	-85.08
FINAL AMOUNT	1616.42

TOTAL LABOUR CHARGES	1261.60
TOTAL SPARE PARTS CHARGES	2027.20

TOTAL CHARGES	3288.80
ADD 7 % GST	230.22

GRAND TOTAL	3519.02
-------------	---------

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 May 2019		21 Oct 2019 16:09 Edit Adj Rpt	\$53,288.80 Edit Estimates	\$53,288.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHAN YEW WAI, ID: S1415256C, Tel: +6591728938								
Vehicle Reg. No.:	SGW1811R	Date of Loss:	29/05/2019 07:00 - :59 [29 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 595080	Policy/Cover Note No.:	29110033 (Comprehensive) Coverage: 17/12/2018 - 16/12/2019						
		Excess:	\$50.00						
Repairer:	Tan Chong Motor Sales Pte Ltd (HQ) 911 BUKIT TIMAH ROAD, 589623 Bukit Timah - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 20/11/2019]								
Driver/Custodian:	TEO GUAT KHIM (56 / Female), NRIC: S1558093C, Tel: +6590692298 Email: teo_colleen@yahoo.com.sg								
Adj Asg. Remarks:	Survey appt 22/10/19 around 11am, owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (05/12/2019): Alert - Adj Mandate Approved (\$53288.80) - SGW1811R - Claim Handler: Jocelyn Ng ... MSIG_SG (12/11/2019): Please advise the number of repair days for this case. Thank you. MSIG_SG (22/10/2019): Alert - Adj Mandate Approved (\$53032.30) - SGW1811R - Claim Handler: Jocelyn Ng ... MSIG_SG (18/10/2019): Cancellation of Assignment: SGW1811R 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGW1811R (595080)
 OD
 May 29 2019 7:00AM
 [CHAN YEW WAI]
 Tan Chong Motor Sales Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Video

1 per page

No	Finalized On	Tan Chong Motor Sales Pte Ltd (Bukit Timah)		Thumbnail	Print
1	29/05/19 13:30	Video - Accident [Linked Accident Report Documents]		Load MP4	
2	29/05/19 13:30	Video - Accident [Linked Accident Report Documents]		Load MP4	
3	29/05/19 13:35	Video - Accident [Linked Accident Report Documents]		Load MP4	

Assessment Reports

1 per page

No	Finalized On	Tan Chong Motor Sales Pte Ltd (Bukit Timah)		Thumbnail	Print
1	29/05/19 13:44	Accident Statement		Load HTM	

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/10/19 15:30	Adjuster Immediate Advice		Load HTM	
2	28/11/19 16:30	Adjuster Immediate Advice		Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/11/19 16:04	General View		Load JPG	
2	28/11/19 16:04	General View		Load JPG	
3	28/11/19 16:04	General View		Load JPG	
4	28/11/19 16:04	General View		Load JPG	
5	28/11/19 16:04	General View		Load JPG	
6	28/11/19 16:04	General View		Load JPG	
7	28/11/19 16:04	General View		Load JPG	
8	28/11/19 16:04	General View		Load JPG	
9	28/11/19 16:04	General View		Load JPG	
10	28/11/19 16:04	General View		Load JPG	
11	28/11/19 16:04	General View		Load JPG	
12	28/11/19 16:17	General View		Load JPG	
13	28/11/19 16:17	General View		Load JPG	
14	28/11/19 16:17	General View		Load JPG	
15	28/11/19 16:17	General View		Load JPG	
16	28/11/19 16:17	General View		Load JPG	
17	28/11/19 16:17	General View		Load JPG	
18	28/11/19 16:17	General View		Load JPG	
19	28/11/19 16:17	General View		Load JPG	
20	28/11/19 16:17	General View		Load JPG	
21	28/11/19 16:17	General View		Load JPG	
22	28/11/19 16:17	General View		Load JPG	
23	28/11/19 16:18	Reinspection Photo		Load JPG	
24	28/11/19 16:18	Reinspection Photo		Load JPG	
25	28/11/19 16:18	Reinspection Photo		Load JPG	

Documentation

1 per page

No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	18/10/19 10:15	PARF COE		Load PDF	
2	18/10/19 10:15	Transfer Fee Details		Load PDF	
3	18/10/19 15:57	Email from Tan Chong (Zuhri) - to arrange survey		Load PDF	
4	18/10/19 15:57	Estimate Repair Cost		Load PDF	
5	21/10/19 16:07	Email to LKK (Navitha) - to survey on 22/10/2019 around 11am		Load PDF	

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Tan Chong Motor Sales Pte Ltd (Bukit Timah)	Thumbnail	Print
1	22/10/19 15:26	ESTIMATE		Load PDF
2	05/12/19 09:55	SUPPLEMENTARY		Load PDF

Linked Accident Report Documents

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Tan Chong Motor Sales Pte Ltd (Bukit Timah)	Thumbnail	Print
1	29/05/19 13:30	Video - Accident		Load MP4
2	29/05/19 13:30	Video - Accident		Load MP4
3	29/05/19 13:35	Video - Accident		Load MP4
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Tan Chong Motor Sales Pte Ltd (Bukit Timah)	Thumbnail	Print
1	29/05/19 13:44	Accident Statement		Load HTM
2	07/08/19 13:13	Addendum Sheet		Load TIF
3	07/08/19 13:13	Accident Statement Addm. #1		Load HTM
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Tan Chong Motor Sales Pte Ltd (Bukit Timah)	Thumbnail	Print
1	29/05/19 13:15	Accident Photo		Load JPG <input checked="" type="checkbox"/>
2	29/05/19 13:16	Accident Photo		Load JPG <input checked="" type="checkbox"/>
3	29/05/19 13:16	Accident Photo		Load JPG <input checked="" type="checkbox"/>
4	29/05/19 13:16	Accident Photo		Load JPG <input checked="" type="checkbox"/>
5	29/05/19 13:16	Accident Photo		Load JPG <input checked="" type="checkbox"/>
6	29/05/19 13:16	Accident Photo		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Tan Chong Motor Sales Pte Ltd (Bukit Timah)	Thumbnail	Print
1	29/05/19 13:38	Sketch Plan		Load TIF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19018443/T1TF3E2

Date: 09/12/2019

REFERENCE

Insured/Claimant:	CHAN YEW WAI	Policy No:	29110033	Claim No:	595080
Date of Loss:	29/05/2019	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGW1811R		Engine No:	MR20431478W
Make & Model:	NISSAN QASHQAI, 2.0 CVT ABS D/AIRBAG 2WD 5DR S/R (A)		Chassis No:	SJNFBAJ11U1779787
Reg. Date:	17/12/2016 (Man. Year: 2016)		Odometer:	47418 km
Colour:	Maroon			
Engine Capacity:	1997 cc			
Market Value/New Car Price:	S\$80,000.00			
Sum Insured (S\$):	Market Value/New Car Price			

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/45 R19	Rear Tyre Size:	235/45 R19
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,020.14	2,027.20	1,992.94	49.57
Miscellaneous Items	0.00	0.00	0.00	
Total Labour	2,058.00	1,261.60	796.40	38.70
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,078.14	3,288.80	2,789.34	45.89
+ GST 7.00/7.00% (S\$)	425.47	230.22	195.25	45.89
Nett Amount (S\$)	6,503.61	3,519.02	2,984.59	45.89

INSPECTION

Date of Assignment:	21/10/2019	
Date Inspected:	22/10/2019	Inspected At: Tan Chong Motor Sales Pte Ltd (HQ) 911 BUKIT TIMAH ROAD Singapore 589623
Estimated Period of Repair:	5.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 09 Dec 2019)
Parts:	M1-SUV	NISSAN QASHQAI 2.0 CVT ABS D/AIRBAG 2WD 5DR S/R (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGW1811R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	40.00 FS	*19.00 FS
2	1		*MOULDING SASH	Not Necessary	106.60 FN	*- FN
3	1		*TAPE-FR DOOR, LH	Not Necessary	32.40 FN	*- FN
4	1		*DOOR-FRONT LH	Not Necessary	1,166.20 FN	*- FN
5	1		*FENDER-ARC, FR LH	Cut	540.50 FN	*540.50 FN
6	1		*MOULDING DOOR PAD FRT LH	Not Necessary	342.60 FN	*- FN
7	1		*FENDER-FRONT LH	Repair	685.00 FN	*- FN
8	1		*WHEEL ALUMINIUM	Cut	1,681.50 FS	*1,597.42 FS

F=Franchise part. S=SpcNett. N=NettItemDisc

Sub Total (\$\$)	4,594.80	2,156.92
- Nett Item Discount on N Items 20.00/20.00% (\$\$)	574.66	108.10
- Add. Disc. on L,N Items 0.00/5.00% (\$\$)	0.00	21.62

Total Parts (\$\$)	4,020.14	2,027.20
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	New	120.00	120.00
2	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY 2X AREA PANEL	New	200.00	0.00
3	TRANSFER MACHANISM PART FOR FRT DOOR LH SIDE	New	80.00	0.00
4	REPAIR SILLY OUTER LH & HOOD RENEW FRT HOOD & FRT DOOR LH SIDE	New	750.00	500.00
5	S/PAINT FRT FENDER LH, FRT DOOR LH, SILLY OUTER LH HOOD	New	800.00	600.00
6	CONDUCT WHEEL BALANCING & RENEW S/RIM FRT LH	New	15.00	15.00
7	ALIGNMENT	New	93.00	93.00
Gross Labour Cost (\$\$)			2,058.00	1,328.00
- 0.00/5.00% Labour Discount (\$\$)			0.00	66.40
Gross Labour after Discount (\$\$)			2,058.00	1,261.60

Report was unsubmitted during this print-out.

< END OF ESTIMATES >