

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	18 Oct 2019 16:10	Clim Dtl Modified	Claimant's Name: -> I CARE PEST SOLUTION. Claimant's ID: -> -.	[A] Lau Shu Pei
2	18 Oct 2019 16:10	Clim Veh Model Changed	(202029) TOYOTA HIACE 2.0 (M).	[A] Lau Shu Pei
3	18 Oct 2019 16:10	Clim Created	Reg No: GBJ1311U. Acct Date: 2019/10/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Think One Autocar e Pte Ltd (HQ)	[A] Lau Shu Pei
4	18 Oct 2019 16:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	18 Oct 2019 16:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/30	[A] Lau Shu Pei
6	18 Oct 2019 16:10	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	18 Oct 2019 16:10	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	18 Oct 2019 16:10	Label Added	(19):Fastlane.	[A] Lau Shu Pei
9	18 Oct 2019 16:10	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
10	15 Nov 2019 15:03	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/10/30	[A] VIC ALPEH
11	15 Nov 2019 15:04	Adj Mandate Request	Cur.Req:3191.00:BOLA 27 - OI REAR-ENDED TP	[A] VIC ALPEH
12	02 Mar 2020 11:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/30. Mandate Remarks: can confirm DOA is on 12/10/2019?	[I] Lee, Ming-Yao
13	02 Mar 2020 11:49	Adj Mandate Set	Approved:3191.00:can confirm DOA is on 12/10/2019?	[I] Lee, Ming-Yao

Date From Date To Audit Type None ▼

ACTIVITY

[02/03/2020 14:47] VIC ALPEH:
SETTLED @ \$3,191.00 payable to THINK ONE AUTOCARE PTE LTD
[02/03/2020 11:53] VIC ALPEH:
Alert - Adj Mandate Approved (S\$3191.00) - GBJ1311U - Claim Handler: Lee, Ming-Yao
Approved:3191.00:can confirm DOA is on 12/10/2019?
[04/11/2019 09:32] VIC ALPEH:
OI called in and received letter. Agreed to let AIG settle and aware NCD issues. She said she got NCD protector.
[25/10/2019 14:44] VIC ALPEH:
Spoke to OI Mdm Ang Kim Neo (97115728), she confirmed accident details and she slightly rear-ended TP. Informed her of TP claim. OI said that no damages to TP. She also confirmed DOA on saturday (Oct 12) as per TP GIA report. She also took photos of the TP van and provided to teh reporting centre. Send letter and email to OI

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2346711	15 Nov 2019 15:03:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBJ1311U	SLK2464G	11.77

