

INS. CASE OWNER:

LOS MING YAO

CC 4 A16 /H1901

8438, UNH27

LKK:
IDAC:

Surveyor:

MARCUS

DOI:

ASSIGNMENT
22/10/19

Date / Time:

18/10/19

Registered in Merimen:

18/10/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

S1K 2464G

Claim No.:

62603A76689G

Name of Insured:

Png Kim Neo

Policy No.:

2100493705-02V1

Insured Tel No.:

HP:

Make / Model:

Toyota

Excess Sec II :S\$

D.O.A.:

12/10/19

Place of Accident:

Eunos Wnk.

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

GBJ 17114



INSRS:

WSP:

Tel:

Liability:

RMKS:

think
one

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
		Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	26/10/19 - VIC
		Documentation Check List: Handler	Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		UTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	L16	S\$ 2,700.00 (3 days)	Reduction: G7 %
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	% 100 (Agreed / Assessed)	BOLA S/N No.:	27
Repair Cost:	(w/640)	S\$ 2,889.00	
Loss of Rental (LOR):	S\$ - (days)		
Loss of Use (LOU):	S\$ 300.00 (5 100 x 3 days)		
Loss of Income (LOI):	S\$ - (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	(Tick only one)	
GIA/TA Search	S\$ 2.00		
Medical:	S\$ -		
Disbursement:	S\$ - (e.g. Tow/ Independent)		
Legal Cost	S\$ -		
Total:	S\$ 3,191.00	Global Sum S\$:	-
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	S\$ 3,191.00	Name 1:	THINK ONE AUTOCARE PTE LTD
Payee 2: (Strike if N.A.)	S\$ -	Name 2:	-
Payee 3: (Strike if N.A.)	S\$ -	Name 3:	-

ASS. REQ. BY:

REF: A19

ASSIGNMENT

From: Date 22.10.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: 9BJ 1311U

at Workshop n/s Think On Autocare

of NO 18 Refu Area 2

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GA / PR Seen: 2 Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

ap 27A 21451

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: 6BJ1311U Yr Regn: 1 19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CM7

Make: Toyota Lancer DX c.c. 2982

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 21622 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KPH2010227652

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/80R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 12/10/19

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

22/10/19 cont. insd 4/5 @ 2700 w/o incl. (RUB: 25,576.00/67%)

Date/Time, File Pass in?

1)

Date/Time, File Return in?

2)

Rep. Form:

Lump Sum / H.R. / C.

☐ : Preli. Report☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Wheel end (\$)

Survey Fee:

Transportation:

F + RS \$

Photos

Others

TOTAL

NOT ADR 1
LHR
2/29 2700
3000
22/10/19
17/10/2019
DATE

GBJ1311U TOYOTA HIACE

No	Qty	PARTICULAR	AMOUNT S\$
1	1	TAIL GATE	2,062.00
2	1	TAIL GATE TRIM BOARD	428.00
3	1	TAIL GATE LOCK	509.20
4	1	TAIL GATE LOCK CATCH	68.00
5	1	TAIL GATE DAMPER LH	269.80
6	1	TAIL GATE (HIACE) EMBLEM	125.00
7	1	TAIL GATE (LOGO) EMBLEM	165.00
8	1	REAR END PANEL OUTER	1,288.00
9	1	REAR BUMPER	1,260.00
10	2	REAR BUMPER SIDE RETAINER R+L	243.00
11	1	TAIL LAMP ASSY LH	786.00
			\$ 7,204.00
LESS 25%			\$ 1,801.00
			\$ 5,403.00

No	Qty	PARTICULAR	SPECIAL NETT	AMOUNT S\$
1	1	REAR WINDSCREEN GLASS SEALANT		90.00
2	1	REAR WINDSCREEN GLASS INNER SEAL		135.00
3	1	70 KM/H STICKER		25.00
4	1	8 PAX STICKER		25.00
5	8	TAIL GATE TRIM BOARD CLIP		48.00
6	1	REVERSE SENSOR		250.00
				\$ 573.00

LABOUR & MISCELLANEOUS:

1	To remove damaged body parts with all necessary components/attachments apply hot-works where necessary repair,reshape body dented panels in accordance with factory specifications replace new parts refit and align into position refit all necessary components/attachments	300	900.00
2	To spray paint replaced/repainted body parts inclusive of preparatory works and painting materials	400	800.00
3	To transfer tail gate components with all necessary attachments	60	250.00
4	To remove,refix rear windscreen glass and water test	120	250.00
5	To install reverse sensor and test function	50	100.00
			\$ 2,300.00

P-2885-1
257
P-2163-82
50290.00
L-930.00

Authorised by: [Signature]
Signature: [Signature]

TOTAL 3383.82

8,276.00

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Business

Owner ID: 608K

Vehicle Details

Vehicle No.: GBJ1311U

Vehicle to be Exported: No

Intended Deregistration Date: 22 Oct 2019

Vehicle Make: TOYOTA

Vehicle Model: HIACE 3.0 DX DIESEL TURBO MT 2WD LGV

Primary Colour: Silver

Manufacturing Year: 2017

Engine No.: 1KD2730233

Chassis No.: KDH2010227652

Maximum Power Output: -

Open Market Value: \$29,851.00

Original Registration Date: 14 Jan 2019

First Registration Date: 14 Jan 2019

Transfer Count: 0

Actual ARF Paid: \$1,493.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 13 Jan 2029

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

PQP Paid: \$23,252.00

COE Rebate Amount: \$21,451.00

Total Rebate Amount: \$21,451.00

The information contained herein is correct as at 22 Oct 2019

OK

PRE-REPAIR INSPECTION REQUEST – GBJ1311U vs SLK2464G (OI) on D.O.A.: 12/10/2019

From: Hor, Yinnul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Sent: 10/16/2019 1:52:33 PM
Attachments:  0018-318104456-00011.tif

Hi,

Please refer to the enclosed request from **Think One**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinnul.Hor@aig.com | www.aig.sg

68443300

p: Michael
T: 1.58p.m
v: Out
E: ✓

From: michaelng@thinkone.com.sg [mailto:michaelng@thinkone.com.sg]
Sent: Friday, October 18, 2019 12:25 PM
To: Hor, Yinnul
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK2464G AND GBJ1311U ON 12/10/2019

We prefer LKK autoconsultants PI Marcus Chua

Thank you

From: Hor, Yinnul
Sent: Fri, 18 Oct 2019 03:00:15 +0000
To: michaelng@thinkone.com.sg
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK2464G AND GBJ1311U ON 12/10/2019

Without Prejudice

Your Reference : GBJ1311U
Our Reference : SLK2464G

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd

Medzamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206558 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: michaeling@thinkone.com.sg [mailto:michaeling@thinkone.com.sg]
Sent: Friday, October 18, 2019 8:58 AM
To: Hor, Yinrul
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK2464G AND GBJ1311U ON 12/10/2019

Dear Hor Yinrul,

we confirmed our client report DOA 12 oct 2019 is correct on the spot picture show same date as GIA report

thank you

From: Hor, Yinrul
Sent: Thu, 17 Oct 2019 04:10:43 +0000
To: michaeling@thinkone.com.sg
Cc: ClaimsDocManagement
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK2464G AND GBJ1311U ON 12/10/2019

Dear Sir/Madam,

Thank you for the PRI notice.
Upon checking, our insured stated that accident happened on 11/10/2019 instead of 12/10/2019.
Kindly assist to confirm the correct accident from your client.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206558 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: michaeling@thinkone.com.sg [mailto:michaeling@thinkone.com.sg]
Sent: Thursday, October 17, 2019 11:24 AM
To: ClaimsDocManagement
Subject: [EXTERNAL] RE:GBJ1311U & SLK2464G DOA.12.10.2019
Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Mdm,

We would like to arrange for survey our client vehicle GBJ1311U
Vehicle stall at NO 18 Defu Avenue 2

Thank you

Michael Ng
91288488

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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Vic (LKKAuto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Monday, 2 March, 2020 11:51 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: <MANDATE IA> Your Ref: 6260347668SG

Hi Vic,

Mandate approved. We will also request reporting center to amend GIA report to correct DOA.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: 17 February 2020 09:12
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] RE: <MANDATE IA> Your Ref: 6260347668SG
Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

We refer to the subject matter.

Please be informed that Mandate IA has been uploaded in merimen for your approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***GBJ1311U (6260347668SG)
[SLK2464G]**

TP

I CARE PEST SOLUTION
Oct 12 2019 10:00AM

Think One Autocare Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 02/03/2020 11:49 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3191.00) - GBJ1311U - Claim Handler: Lee, Ming-Yao

Approved:3191.00:can confirm DOA is on 12/10/2019?

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Oct 2019 Edit Reg		18 Oct 2019 00:00 Edit Adj Rpt	\$52,700.00 Edit Estimates	\$52,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	ANG KIM NEO, ID: 50386583E		
Main Claimant:	I CARE PEST SOLUTION, Co. Reg. No.: -		
Vehicle Reg. No.:	GBJ1311U	Date of Loss:	12/10/2019 10:00 - :59 [8 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 6260347668SG	Policy/Cover Note No.:	2100497205 (Comprehensive)
Vehicle Reg. No. (Insured):	SLK2464G	Policy No. (Claimant):	DMCVSN3005031900
		Excess:	
Repairer:	Think One Autocare Pte Ltd (HQ) No. 18 Defu Avenue 2, 539522 Ubi - Tel: 68443300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 30/10/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG_EXPRESS (02/03/2020): Alert - Adj Mandate Approved (\$53191.00) - GBJ1311U - Claim Handler: Lee, Ming-Y...
- AIG_SG (14/11/2019): Conflicting DOA
- AIG_SG (21/10/2019): NO OI GIA REPORT
- AIG_SG (21/10/2019): TP GIA REPORT

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBJ1311U (6260347668SG)
[SLK2464G]
TP
I CARE PEST SOLUTION
Oct 12 2019 10:00AM
[ANG KIM NEO]
Think One Autocare Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Letters/Correspondences					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit		

Assessment Reports					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	15/11/19 15:03	Adjuster Immediate Advice		Load HTM		

Photos/Images					3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	22/10/19 18:12	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>	
2	22/10/19 18:12	Chassis Number		Load JPG	<input checked="" type="checkbox"/>	
3	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
4	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
5	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
6	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
7	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
8	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
9	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
10	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
11	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
12	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
13	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
14	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
15	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
16	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
17	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
18	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
19	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
20	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
21	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
22	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
23	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	
24	22/10/19 18:13	General View		Load JPG	<input checked="" type="checkbox"/>	

Documentation					1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	18/10/19 16:11	EMAIL FROM AIG DD 18102019		Load PDF		
2	22/10/19 17:32	TP GIA REPORT		Load PDF		
3	23/10/19 17:27	TP ESTIMATE- MARKED		Load PDF		
4	25/10/19 14:54	EMAIL TO OI		Load PDF		
5	25/10/19 14:54	LETTER TO OI		Load PDF		
6	15/11/19 14:48	TP LOD		Load PDF		
7	02/03/20 14:42	EMAIL FROM TP		Load PDF		
8	04/03/20 08:29	WORKSHOP INVOICE		Load PDF		
9	04/03/20 08:29	AUTHORISATION TO ACT FORM		Load PDF		
10	04/03/20 08:29	Release Voucher		Load PDF		
11	04/03/20 08:29	GIA SEARCH		Load PDF		
12	04/03/20 08:29	LOD		Load PDF		

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
No.	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	21/10/19 15:33	OI GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST				Reset	Save	Print
There are no document checklists configured.						

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>	^ v
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLK2464G (Insd veh)	Model:	TOYOTA HIACE 3.0 D DX
	GBJ1311U (TP veh)		DIESEL TURBO MT 2WD
Date of Accident:	12/10/2019		LGV (M)

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	8,855.32
Final Repair Cost	:	\$	2,889.00
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,191.00

3.00 days at \$100.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Think One Autocare Pte Ltd	:	\$ 3,191.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

04 Mar
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19018438/UHS3Q2

Date: 04/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100497205
 Claimant: GBJ1311U Insured Vehicle No: SLK2464G
 Vehicle No: GBJ1311U
 Date of Loss: 12/10/2019 Nature of Claim: TP Claim No: 6260347668SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBJ1311U
 Make & Model: TOYOTA HIACE, 3.0 D DX DIESEL TURBO MT 2WD LGV (M) Engine No: 1KD2730233
 Reg. Date: 14/01/2019 (Man. Year: 2017) Chassis No: KDH2010227652
 Colour: Silver Odometer: 21622 km
 Engine Capacity: 2982 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/80 R15 Rear Tyre Size: 195/80 R15
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,976.00	2,453.82	3,522.18	58.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,300.00	930.00	1,370.00	59.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,276.00	3,383.82	4,892.18	59.11
Approved Total (Overridden) (S\$)		2,700.00		
(S\$)	8,276.00	2,700.00	5,576.00	67.38
+ GST 7.00/7.00% (S\$)	579.32	189.00	390.32	67.38
Nett Amount (S\$)	8,855.32	2,889.00	5,966.32	67.38
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,191.00		

INSPECTION

Date of Assignment: 18/10/2019
 Date Inspected: 22/10/2019 Inspected At: Think One Autocare Pte Ltd (HQ)
 No. 18 Defu Avenue 2
 Singapore 539522

Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAIL GATE	Dented / Bent	2,062.00 FL	*2,062.00 FL
2	1		*TAIL GATE TRIM BOARD	Not Necessary	428.00 FL	*- FL
3	1		*TAIL GATE LOCK	Not Necessary	509.20 FL	*- FL
4	1		*TAIL GATE LOCK CATCH	Not Necessary	68.00 FL	*- FL
5	1		*TAIL GATE DAMPER LH	Not Necessary	269.80 FL	*- FL
6	1		*TAIL GATE (HIACE) EMBLEM	Necessary	125.00 FL	*72.00 FL
7	1		*TAIL GATE (LOGO) EMBLEM	Necessary	165.00 FL	*68.10 FL
8	1		*REAR END PANEL OUTER	Repair	1,288.00 FL	*- FL
9	1		*REAR BUMPER	Deformed	1,260.00 FL	*683.00 FL
10	2		*REAR BUMPER SIDE RETAINER R+L	Not Necessary	243.00 FL	*- FL
11	1		*TAIL LAMP ASSY LH	Not Necessary	786.00 FL	*- FL
12	1		*REAR WINDSCREEN GLASS SEALANT	Necessary	90.00 FS	*40.00 FS
13	1		*REAR WINDSCREEN GLASS INNER SEAL	Necessary	135.00 FS	*30.00 FS
14	1		*70KM/H STICKER	Necessary	25.00 FS	*10.00 FS
15	1		*8 PAX STICKER	Necessary	25.00 FS	*10.00 FS
16	8		*TAIL GATE TRIM BOARD CLIP	Not Necessary	48.00 FS	*- FS
17	1		*SET REVERSE SENSOR	Shorted	250.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	7,777.00	3,175.10
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,801.00	721.28
Total Parts (\$\$)	5,976.00	2,453.82

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE DAMAGED BODY PARTS WITH ALL NECESSARY COMPONENTS/ ATTACHMENTS APPLY HOT-WORKS WHERE NECESSARY REPAIR ,RESHAPE BODY DENTED PANELS IN ACCORDANCE WITH FACTORY SPECIFICATIONS REPLACE NEW PARTS REFIT AND ALIGN INTO POSITION REFIL ALL NECESSARY COMPONENTS /ATTACHMENTS	New	900.00	300.00
2	TO SPRAY PAINT REPLACED /REPAIRED BODY PARTS INCLUSIVE OF PREPARATORY WORKS AMD PAINTING MATERIALS	New	800.00	400.00
3	TO TRANSFER TAIL GATE COMPONENTS WITH ALL NECESSARY ATTACHMENTS	New	250.00	60.00
4	TO REMOVE,REFIX REAR WINDSCREEN GLASS AND WATER TEST	New	250.00	120.00
5	TO INSTALL REVERSE SENSOR AND TEST FUNCTION	New	100.00	50.00
Gross Labour Cost (\$\$)			2,300.00	930.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >