

A.S. REC. BY:

REF: CS/GAI19018437/R2vd3⁵²

Special Instructions:

Surveyor: Rasul

ASSIGNMENT (Office)

From (Person): Sharon Ng of GAI Date/Time: 18/10/19 @ 3:26pm

Estimated Cost: Bill to:

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLP9069S Insured: FBK 3112J

at Workshop m/s Performance Motor Tel: G3190174

of 303 Alexandra Road

Policy No: Claim No: CLMOMVM000000523

Sum Insured: Excess:

Make of Veh: D.O.A. 15/10/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 3:58pm @ 18/10/19 Person Contacted: Caroline Vehicle IN/OUT

Date/Time Action/Instruction Estimate ✓

SLP9069S-X

FBK 3112J-X

22/10/19 Email preli revised to Sharon

12/11/19 Final fig \$2521.05 confirmed by email (Reel 3637.80, 59%)

ASS. REC. BY:

REF: GAT

7295

ASSIGNMENT

From:

Date: 21/10/2019

Veh No:

SLP9069S

Yr Regn:

2017 / Jun

Estimated Cost:

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

OD / ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLP9069S

Make:

B.M.W X1SDRIVE 2016 c.c 1998

at Workshop m/s

Performence Motor

Colour

White

A/C:

Insured / Std / NI / NA

of

303 Alexandra Road

Sp. Reading

36687

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

C/No:

WBAH572090566330

Policy No.

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Claims No.

Steering: ☒ In order / Jammed / Leaked / Burnt or

Sum Insured:

Excess:

Brake: ☒ In order / Jammed / Leaked / Burnt or

(Client's Record)

Modi: Nil / ☒ S/Rim / STD A/Rim or

Make of Veh:

Crescendo

Tyre Size:

F:

235/50R18

R:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

IDAC Accident Rpt:

Consistent? : Yes or No

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

6

mm

L/Bal.

6

mm

Est. Repairs:

days

Res.: Yes or No

D.O.A.

15/10/19

D.O.I.

21/10/19

Lum Sum:

%

3 Val.: Yes or No

Survey held at

PERFORMANCE

CA / REV / REP. / 24 HRS ^{hup}

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

CRASH

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 12 NOV 2019

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2) 12/11 - typist

Days Of Repair: 3

Resurvey No. of Trip: 1

Report Format:

TP

Lump Sum / L&F: G

2521.05

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Insp (\$



: Weekend (\$

Survey Fee:

250

Transportation:

3 + RS, St

Photos

Others

TOTAL

Veron Chen (LKKAUTO)

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Tuesday, 12 November 2019 10:48 AM
To: Veron Chen (LKKAUTO); SUR
Cc: Ng, Sharon
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019

Hi Veron,

Claim number: CLMOMVM000000523

Regards
Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed August 17, 2018

Moody's
A1 (Good)
Published December 2018

Standard & Poor's
A+ (Strong)
Affirmed February 23, 2018

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: 12 November 2019 10:37 AM
To: SUR <sur@lkkauto.com>; Ng, Sharon <sharon.ng@sg.gaig.com>; Motor Claims <motorclaims@sg.gaig.com>
Subject: [External] FW: REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019

Dear Sharon,

Please provides claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 22 October 2019 11:34 AM
To: 'Motor Claims' <motorclaims@sg.gaig.com>; 'Ng, Sharon' <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019

Dear Sharon,

Enclosed preliminary revised of vehicle SLP 9069S
Date of survey: 21/10/2019
Number of days (estimated) : 3 days

Best Regards,

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 18 October 2019 4:00 PM

To: 'Motor Claims' <motorclaims@sg.gaig.com>; 'Ng, Sharon' <Sharon.Ng@sg.gaig.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims

Sent: 18 October 2019 3:24 PM

To: 'PBSP' <pml-pbsp@simedarby.com.sg>

Cc: 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019

WITHOUT PREJUDICE

Dear Caroline

Liability is clear.

Cc: LKK – please survey SLP9069S and revert on findings.

Regards

Sharon Ng

Great American

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: 18 October 2019 3:15 PM

To: Ng, Sharon <sharon.ng@sg.gaig.com>

Subject: [External] Re: REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019

Dear Sharon

Attached is the video footage as requested.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Ng, Sharon <sharon.ng@sg.gaig.com>

Sent: Friday, 18 October 2019 2:19 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019

WITHOUT PREJUDICE

Dear Caroline

We are still checking with the agent on the policy coverage.

Meanwhile, please forward your client's video.

Thanks and Regards

Sharon Ng, Assistant Manager | Claims, P&C | P. +65 6804 7845 | F. +65 6235 3354 | sharon.ng@sg.gaig.com



Claims Division | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed August 17, 2018

Moody's
A1 (Good)
Published December 2018

Standard & Poor's
A+ (Strong)
Affirmed February 23, 2018

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From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: 16 October 2019 5:01 PM

To: Ng, Sharon <sharon.ng@sg.gaig.com>

Subject: [External] REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

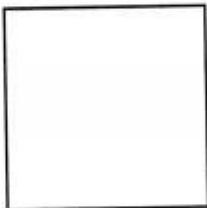
Thank you.

Regards,
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C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
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www.avg.com

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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 22 October 2019 11:34 AM
To: 'Motor Claims'; 'Ng, Sharon'
Cc: SUR
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019
Attachments: SLP 9069S PRELI REVISED.pdf

Dear Sharon,

Enclosed preliminary revised of vehicle SLP 9069S
Date of survey: 21/10/2019
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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WITHOUT PREJUDICE

Dear Caroline

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Regards
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Great American

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: 18 October 2019 3:15 PM

To: Ng, Sharon <sharon.ng@sg.gaig.com>

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303 Alexandra Road Singapore 159941
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To: PBSP <pml-pbsp@simedarby.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019

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Dear Caroline

We are still checking with the agent on the policy coverage.

Meanwhile, please forward your client's video.

Thanks and Regards

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Claims Division | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



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Attached is the estimates and supporting documents for your consideration.

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: PLEASE ADVISED
Our ref: CS/GAI19018437/R1vd3

Date: 22/10/2019

The Motor Claims Department
M/s GREAT AMERICAN INSURANCE COMPANY

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SLP 9069S

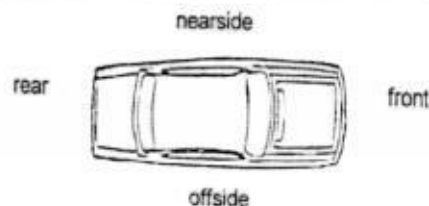
We thank you for your instruction on 18/10/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 21/10/2019 at the premises of M/s PERFORMANCE MOTORS LIMITED and have the following to report:-

Workshop Estimate Amount	: S\$5,637.80
Revised Estimate Amount	: S\$2,304.65
"Check" Items Amount	: S\$1,873.75
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear n/s portion.



Comments/Present Status:
Damages Consistent

Yours faithfully,

MOHAMMED RASUL
Automotive Assessor

Nivitha (LKK Auto)

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Friday, 18 October 2019 3:26 PM
Cc: assignments@lkkauto.com; Admin-D (LKKAuto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019
Attachments: FBK3112J (OI).PDF; SLP9069S (NTUC).PDF

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To: 'PBSP' <pml-pbsp@simedarby.com.sg>
Cc: 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
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and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

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Nivitha (LKK Auto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 18 October 2019 5:03 PM
To: assignments
Cc: Cresendo Llurca Lagman; Gary Poh Chai Hoon
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019

Dear Sirs

Please arrange survey on Monday, 21 Oct 2019.

Owner leaving car in for survey + repair by 9am.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 18 October 2019 3:43 PM
To: Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>; Gary Poh Chai Hoon <gary.poh.chaihoon@simedarby.com.sg>; Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>; Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>; Chua Kee Sin <chua.kee.sin@simedarby.com.sg>
Subject: Fw: REQUEST FOR DIRECT SETTLEMENT - SLP9069S & FBK3112J ON 15/10/2019

Gary's case. Please assist.

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Friday, 18 October 2019 3:24 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: assignments@lkkauto.com <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
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WITHOUT PREJUDICE

Dear Caroline

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Cc: LKK – please survey SLP9069S and revert on findings.

Regards
Sharon Ng
Great American

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/10/2019 11:25
Date Of Accident	15/10/2019 17:15
Exact Location Of Accident	KPE SLIP ROAD TOWARDS TAMPINES RD(HOUGANG)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP9069S
Insured/Policyholder	
Name Of Registered Owner	KARTHIK PALANIRAMACHANDRAN
NRIC No	S8850729J
Email Address	BUNDLEBOY@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98435729
Alternative Phone No	OTHERS-98435729

Vehicle Particulars

Manufacturer	BMW
Model	X1
Exact Purpose for which vehicle was being used at time of accident	PERSONAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5099039698-01
Cover Note Number	

Driver

Name of Driver	KARTHIK PALANIRAMACHANDRAN
NRIC No	S8850729J
Date Of Birth	29/11/1988
Occupation	INDOOR
Date Of Driving Pass	07/11/2008
Driving Experience	10 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98435729
Fax Number	
Contact Number	OTHERS-98435729
Email Address	BUNDLEBOY@GMAIL.COM

Address	BLK 669A #11-650 EDGEFIELD PLAINS
Postcode	821669
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	ADVISED TO EMAIL TO MOTORVIDEO@INCOME.COM.SG
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBK3112J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1 Please report correctly the details of the accident to speed up the claims process
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation
- 6 The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7 By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8 **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law firms/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims
(collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law firms/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law firms/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
(d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
(e) the information so collected under (d) above may be shared / disclosed
(i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
(ii) for complying with requirements under any regulations, laws or court orders.

KARTHIK
PALANIRAMACHANDRAN
16/10/2019 10:38

Policyholder's Signature / Date & Time

KARTHIK PALANIRAMACHANDRAN
16/10/2019 10:38

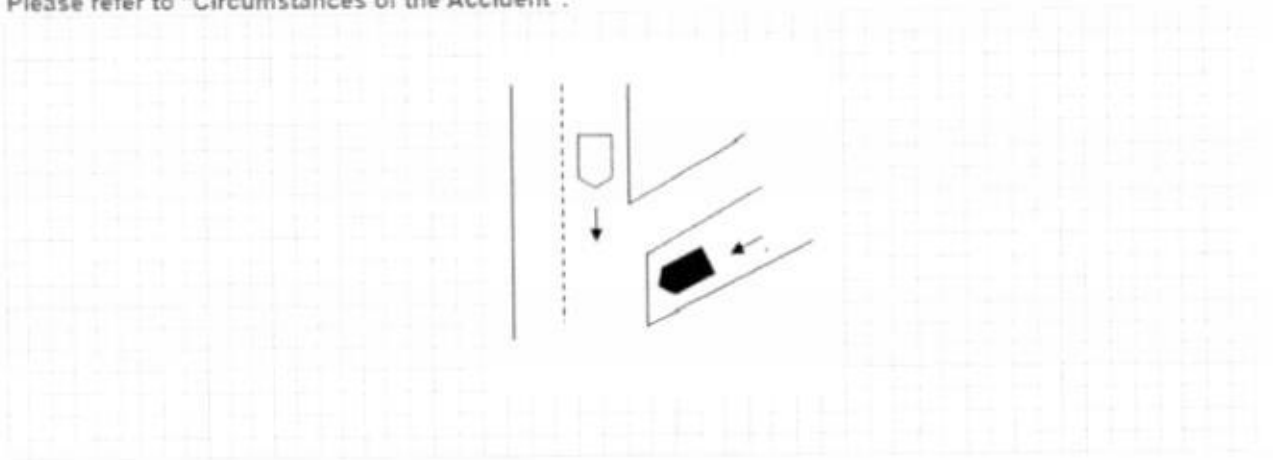
Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan #2

Sketch Plan

The sketch plan is based on the closest scenario.
Please refer to "Circumstances of the Accident".



Describe Circumstances of the Accident

BLACK CAR : SLP9069S

WHITE CAR : FBK3112J

DESCRIPTION :

on the 15 October 2019 at about 5 13pm I exited from KPE heading onto Tampines road towards Hougang. I stopped give way to traffic on the major road and was rear ended by a motorcycle.

Declaration

I/We declare the foregoing particulars are true in every respect

KARTHIK
PALANIRAMACHANDRAN
16/10/2019 10:38
Policyholder's Signature / Date &
Time

KARTHIK PALANIRAMACHANDRAN
16/10/2019 10:38
Driver's Signature (if driver is not the policyholder) / Date
& Time

Witnessed by Reporting Centre
Personnel

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5099039698-01

Cover : drive PREMIUM

1. Index mark and Registration Number of Vehicle : **SLP9069S**
Chassis Number : WBAH5720905G66330
2. Name of Policyholder : **KARTHIK PALANIRAMACHANDRAN**
3. Effective Date of Insurance : **22 Mar 2019**
4. Expiry Date of Insurance : **21 Mar 2020**
5. Persons or Classes of Persons entitled to drive#
(a) The Policyholder.
(b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#
(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: YES
INSURE WITH COE	: YES
NCD PROTECTION	: YES
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: KARTHIK PALANIRAMACHANDRAN
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: MAYBANK SINGAPORE LIMITED
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : VV INSURANCE AGENCY PTE. LTD. (00000614878)
Date of Issue : 22 Mar 2019 12:09 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No. : b1 53104
 Date Estimated : 16/10/2019
 Prepared By : Gary Poh Chai Hoon

Page No. : 3 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP9069S	WBAHS720905G66330	22/06/2017	X1 sDrive20i	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 53104**
Date Estimated : **16/10/2019**
Prepared By : **Gary Poh Chai Hoon**

Page No. : **4 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP9069S	WBAHS720905G66330	22/06/2017	X1 sDrive20i	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No. : **b1 53104**
 Date Estimated : **16/10/2019**
 Prepared By : **Gary Poh Chai Hoon**

Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP9069S	WBAHS720905G66330	22/06/2017	X1 sDrive20i	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- put his request in writing;
 - provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing by way of an email sent to the Vendor;
 - provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pml.com.sg

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559M GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
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GST REG. NO : M2 - 0020081 - X

16 OCT 2019

ESTIMATE

Estimate No. : b1 53104
Date Estimated : 16/10/2019
Prepared By : Gary Poh Chai Hoon

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -
Karthik Palaniramachandran
669A Edgefield Plains
#11-650

- ACCOUNT - 40000
Cash Sales - Service
Singapore

Singapore 821669

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP9069S	WBAHS720905G66330	22/06/2017	X1 sDrive20i	0

DESCRIPTION

To replace rear bumper and attachment cause by accident

Painting rear bumper

To check electrical wiring systems and lightings at the rear section for proper function.

Sundries.

VALUE

850 1,275.00

934 1,038.00

150 177.00

hsc. 40 ? 80.00

Total Labour 1: 2,570.00

DESCRIPTION

TAILPIPE TRIM BLACK CHROME ? x 3 su
REAR LH BUMPER MOUNT ? x su
RR BUMPER CARRIER ? x su
Trim panel, ? x su
REAR BUMPER TRIM PANEL MIDDLE ? x su 265-65
MOUNTING SMART OPENER ? x su
REAR BUMPER PANEL PRIMED repair
Panel, under Bce x su
REAR LH REFLECTOR ? x su
Ultrasonic s ? x su
DECOUPLING RING PDC TORQUE CONVERTER ? x su

QTY	PRIC	VALUE
1	110.55	110.55
1	160.55	160.55
1	493.85	493.85
1	187.00	187.00
1	252.95	252.95
1	45.30	45.30
1	903.40	903.40
1	117.70	117.70
1	38.70	38.70
2	368.80	737.60
4	5.05	20.20

Total Parts : 3,067.80

3080.50

5650.50

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax. 64747770

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GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 53104
Date Estimated : 16/10/2019
Prepared By : Gary Poh Chai Hoon

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP9069S	WBAHS720905G66330	22/06/2017	X1 sDrive20i	0

[Handwritten signature]
22/10/19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Claims OD / 3rd Party / Uninsured losses / Direct Settlement			
Regn No.	Claim No.		
Date & Time	21/10/19 @ 1430	Excess S\$	
Surveyor's Name	Rahul	Sign	
Surveyor's Tel	90010068	Authorised	Yes / No
Authorised		Time	
RESURVEY BY SURVEYOR		Yes / No	PML Yes / No
Surveyor's E-mail		3 days	
No. of Working Days Recommend			

6158.85

Labour 1	:	2,570.00
Parts	:	3,067.80
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	394.65
Grand Total	:	6,032.45

**** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY ****

**** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE ****

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



Final Report

Estimate No. : **b1 53104**
Date Estimated : **16/10/2019**
Prepared By : **Gary Poh Chai Hoon**

- ESTIMATE REPAIR FOR -
Karthik Palaniramachandran
669A Edgefield Plains
#11-650

Singapore 821669

- ACCOUNT - 148376
Great American Insurance Company
3 Temasek Avenue
#16-01 Centennial Tower
Singapore 039190

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP9069S	WBAHS720905G6633	22/06/2017	X1 sDrive20i	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	148376 DISC. %	NETT
To make good rear bumper and replace damaged parts including to remove and install body parts in order to carry out painting job.	850.00	0	850.00
To respray rear bumper.	934.00	0	934.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00	0	150.00
Sundries.	40.00	0	40.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
#				
# REAR BUMPER MIDDLE TRIM PANEL (PDC)	265.65	1.00	0	265.65
# REAR BUMPER BOTTOM TRIM PANEL (LINE REAR LH REFLECTOR	242.70	1.00	0	242.70
	38.70	1.00	0	38.70

SUPPLEMENTARY ITEMS

Total Labour :	1,974.00
Total Parts :	547.05
Total Labour & Parts :	2,521.05
GST @7%:	176.47
Grand Total :	2,697.52

1/10 TO 1/10 NO				
1/10 TO 1/10 NO				
1/10 TO 1/10 NO				
1/10 TO 1/10 NO				
1/10 TO 1/10 NO				
1/10 TO 1/10 NO				
1/10 TO 1/10 NO				
1/10 TO 1/10 NO				
1/10 TO 1/10 NO				
1/10 TO 1/10 NO				

LOSS OF USE = \$100 X 3 DAYS
LTA SEARCH FEE = \$7.45

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X



Supplementary

Estimate No. : **b1 53104**
Date Estimated : **16/10/2019**
Prepared By : **Gary Poh Chai Hoon**

- ESTIMATE REPAIR FOR -
Karthik Palaniramachandran
669A Edgefield Plains
#11-650

Singapore 821669

- ACCOUNT - 148376
Great American Insurance Company
3 Temasek Avenue
#16-01 Centennial Tower
Singapore 039190

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP9069S	WBAHS720905G663	22/06/2017	X1 sDrive20i	0

DESCRIPTION	ACCOUNT:	148376	
	ORIGINAL PRICE	DISC. %	NETT

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
#				
# REAR BUMPER MIDDLE TRIM PANEL (PDC) <i>x repaired</i>	265.65	1.00	0	265.65
# REAR BUMPER BOTTOM TRIM PANEL (LINE <i>See 1</i>)	242.70	1.00	0	242.70
#				
#				

SUPPLEMENTARY ITEMS

Total Labour :	
Total Parts :	508.35
Total Labour & Parts :	508.35

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 12 November 2019 10:57 AM
To: Sharon Heng L K; Rasul (LKKAUTO); SUR
Cc: Toh Jing Xuan; Bernard Wan Chong Huat
Subject: RE: DIRECT SETTLEMENT FINAL REPORT - SLP9069S

Dear Sharon,

WITHOUT PREJUDICE

Confirmed \$2521.05 before GST @ 3 working days.

Kindly send Final invoice and all supporting documents directly to GREAT AMERICAN

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>
Sent: Friday, 8 November 2019 7:50 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Toh Jing Xuan <toh.jing.xuan@simedarby.com.sg>; Bernard Wan Chong Huat <bernard.wan@simedarby.com.sg>
Subject: DIRECT SETTLEMENT FINAL REPORT - SLP9069S

Dear Rasul

For your perusal :

Labor	\$1974.00
Parts	\$ 547.05
Total	\$2521.05

Owner is claiming LOSS OF USE = \$100 X 3 DAYS.
 LTA SEARCH FEE - \$7.45.

Note : 3 working days.

Please reply me directly.

Best Regards

Sharon Heng
Performance Motors Ltd
Body & Paint

DID : 63190123
Fax : 64743229

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-----Original Message-----

From: service.pml@simedarby.com.sg [mailto:service.pml@simedarby.com.sg]

Sent: Friday, 8 November, 2019 5:00 PM

To: Sharon Heng L K


Subject: Message from KM_C458

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
GREAT AMERICAN INSURANCE COMPANY		Ref : CS/GAI19018437/R1vd3s2		
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date : 19-11-2019		
		Code : GAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FBK 3112J	Veh. Inspected	SLP 9069S	
Policy No.		Coverage (\$)	0.00	
Claim No.	CLMOMVM000000523	Excess (\$)	0.00	
Assign From	SHARON NG	Assign Date	18/10/2019	
2. Vehicle Particulars & Condition				
Make & Model	B.M.W. X1 SDRIVE 20I LED	c.c	1998	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WBAHS720905G66330	Colour	WHITE	
Odometer	36687	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	235/50 R18	CONTINENTAL	6 mm	
L/H Front Tyre	235/50 R18	CONTINENTAL	6 mm	
R/H Rear Tyre	235/50 R18	CONTINENTAL	6 mm	
L/H Rear Tyre	235/50 R18	CONTINENTAL	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	15/10/2019	Inspection Date	21/10/2019	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLP 9069S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILPIPE TRIM BLACK CHROME (SN)	SERVICEABLE	110.55	-
1	REAR LH BUMPER MOUNT (SN)	SERVICEABLE	160.55	-
1	RR BUMPER CARRIER (SN)	SERVICEABLE	493.85	-
1	TRIM PANEL (SN)	SERVICEABLE	187.00	-
1	REAR BUMPER TRIM PANEL MIDDLE (SN)	SCRATCHED	265.65	265.65
1	MOUNTING SMART OPENER (SN)	SERVICEABLE	45.30	-
1	REAR BUMPER PANEL PRIMED (SN)	TO REPAIR SEE LABOUR	903.40	-
1	PANEL, UNDER (SN)	SERVICEABLE	117.70	-
1	REAR LH REFLECTOR (SN)	CRACKED	38.70	38.70
2	ULTRASONIC S (SN)	SERVICEABLE	737.60	-
4	DECOUPING RING PDC TORQUE CONVERTER (SN)	SERVICEABLE	20.20	-
1	SUNDRIES (SN)	NECESSARY	80.00	40.00
1	REAR BUMPER BOTTOM TRIM PANEL (LINE) (SN) (ADDITIONAL)	SCRATCHED	242.70	242.70
1	REAR BUMPER MIDDLE TRIM PANEL (PDC) (SN) (ADDITIONAL)	REPEATED	265.65	-
			3,668.85	587.05
LABOUR				
	TO REPLACE REAR BUMPER AND ATTACHMENT CAUSE BY ACCIDENT. INCLUSIVE OF THE REPAIR OF REAR BUMPER PANEL PRIMED.		1,275.00	850.00
	PAINTING REAR BUMPER.		1,038.00	934.00
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.		177.00	150.00
			-	-
			-	-
			-	-
			2,490.00	1,934.00
GRAND TOTAL			6,158.85	2,521.05
RECOMMENDED COST OF REPAIRS				2,521.05

Report Ref No. CS/GAI19018437/R1vd3s2



Report Ref No. CS/GAI19018437/R1vd3s2

A handwritten signature in black ink, appearing to read 'MRB'.

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

A handwritten signature in black ink, appearing to read 'A.L.P.'.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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