

22/03/2003

ASS. REC. BY:

REF:

CSMSG19018406/Uqd3n2

Special Instruction:

Surveyor:

MARTIN

ASSIGNMENT (Office)

Mentmen

From (Person):

Monica Chung

of

MSIG

Date/Time: 18/10/19 @ 9.36am

Estimated Cost:

Bill to:

OD # TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMN 3882Z

Insured:

SJJ 8188T

at Workshop m/s

Kaizen Motors

Tel:

9150 0670.

of

68 kcali Bukit Ave 6 #02-12

Policy No:

A80455066QMX

Claim No:

G08680

Sum Insured:

Excess:

D.O.A.

11/10/2019

Make of Veh:
(Client's Record)

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

Date/Time:

9.16am @ 18/10/19

Person Contacted:

Shawn

Vehicle: IN/OUT

Date/Time

Action/Instruction

Example ✓

SMN 3882Z - X

SJJ 8188T - X

11/10/19 @ 2.16pm

replied to Monica Chung via mentmen.

(08/11/13) wof

ASS. REC. BY: *Marcus*

REF:

msic/
ASSIGNMENTFrom:
Estimated Cost:

Date:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

GIA PR Seen:

Est. Repairs:

Lum Sum:

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time Action / Instruction

195.3m coe 11-1-202 / 4A14836

23/10/19 US 73900 confirmed with Stann. (Ref 498-30, 567-)

RECEIVED 2-5 OCT. 2019

24/10/2019

Date/Time, File Pass to?

1) *WFO Marcus*

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B. (\$

☐ : Prel. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

Photos

Others

TOTAL

150
11
161

Veh No: *SMN 38822* Yr Regn: *12/1/11*Type: *M.Car* / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or *(A)*

Make:

Colour:

Sp. Reading

Eng/No:

C/No:

Gen. Cond: *Good* / Fair / Poor / BurntSteering: *In order* / Jammed / Leaked / Burnt orBrake: *In order* / Jammed / Leaked / Burnt orModi: *Nil* / S/Rim / STD A/Rim or

Tyre Size:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: *Frt* / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

*Toyota corolla 1.5 98**Black**50316**MR053REE104105970**Good**In order**In order**Nil**205/55-216**R:**continento**6**6**mm**mm**11/10/19**18/10/19**Rear**Rear**Rear*

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Monica Chung Pei Zhen

Date: 21 Oct 2019

Preliminary Advice

Insured Vehicle No	: SJJ8188T	Accident Date	: 11/10/2019
TP Vehicle No	: SMN3882Z	Assignment Date	: 18/10/2019
Make	: TOYOTA COROLLA ALTIS	Est. Duration of Repair	: 5.00
Date of Inspection	: 18/10/2019		
Inspection At	: KAIZEN MOTORS PTE LTD (HQ) 68 KAKI BUKIT AVE 6, #02-12 ARK @ KAKI BUKIT SINGAPORE 417896		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,875.30
Revised Amount	:S\$	4,890.05
Check Items (Estimated)	:S\$	0.00
Total	:S\$	4,890.05

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Oct 2019 17:52		18 Oct 2019 09:36 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:	CHONG WEI ER , ID: S8333704D, Tel: +6590074455			[Created by insurer]
Main Claimant:	KINETIC REGENCY PTE LTD , Co. Reg. No.: 201632177M			
Vehicle Reg. No.:	SMN3882Z	Date of Loss:	11/10/2019 11:00 - :59 [104 Months and 29 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 608580	Policy/Cover Note No.:	A80455066QMX (Comprehensive) Coverage: 19/03/2019 - 18/03/2020	
Vehicle Reg. No. (Insured):	SJJ8188T	Policy No. (Claimant):	999994107	
		Excess:	S\$500.00	
Repairer:	Kaizen Motors Pte Ltd (HQ) 68 KAKI BUKIT AVE 6, #02-12 ARK @ KAKI BUKIT, 417896 Kaki Bukit - Tel:			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]			
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 19/10/2019]			
Driver/Custodian (Insured):	CHONG WEI ER (35 / Male), NRIC: S8333704D, Tel: +6590074455 Email:			
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 17/10/19. (Manual Assign). Liab: clear. Agree on SJE. Assign: Marcus from LKK Auto Consultants Pte Ltd. Contact: Shawn Yap @ 9150 0670 / 6384 1956.			

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

ALL ASSOCIATED TASKS

Due Date Priority Type Task Group Subject Handler [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Assigned By Completed On Created On Done?

No results.

Nivitha (LKK Auto)

From: Winnie Chua <pingping_chua@sg.msig-asia.com>
Sent: Thursday, 17 October 2019 3:23 PM
To: assignments@lkkauto.com
Cc: jactan@visionlawllc.com; Crystal Lee; Ong Zi Hui; Helene Phua
Subject: FW: TP SMN3882Z DOA: 11/10/19 SJJ8188T (MSIG) Your Ref: AM.jt.Ins.K88. SMN3882Z.19
Attachments: 4634_001.pdf

Manual Assigned – LKK (Attn: Mr Marcus)

Dear Sir (LKK),

Please refer to the email below and arrange survey for the vehicle. PIC: Mr Shawn Yap: 9150 0670.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Best Regards

Winnie Chua
Senior Admin Officer, Claims Services (In-House Survey)
Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Thursday, 17 October 2019 2:28 PM
To: jactan@visionlawllc.com
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: RE: TP SMN3882Z DOA: 11/10/19 SJJ8188T (MSIG) Your Ref: AM.jt.Ins.K88. SMN3882Z.19

Hi,

Thank you for your selection.

We will proceed to assign **Marcus from LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msigg-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msigg.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua

Sent: Wednesday, 16 October, 2019 10:55 AM

To: 'jactan@visionlawllc.com' <jactan@visionlawllc.com>

Cc: Monica Chung <Monica_Chung@sg.msigg-asia.com>

Subject: TP SMN3882Z DOA: 11/10/19 SJJ8188T (MSIG) Your Ref: AM.jt.lns.K88. SMN3882Z.19

Hi,

We refer to your faxed dated 16/10/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors (IHS unavailable from 16 Oct to 18 Oct)**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

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VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths

Agents for Trade Marks

(Incorporated with limited liability)

ERIC NG CHING BOON
WONG KENG LEONG RAYNEY
AUDREY WONG SU-HSIEN
PAUL YAP TAI SAN
ANJALLI DIO MUNIANDY
ANG KIM NOI DIANE
RAVENDRA KRISHNASAMY
TAN YINGXIAN, SELWYN
CHEONG YUNHUI CLARISSA
SONIA LIM WEI LEI

Unique Entity Number :200721148H
✓ **HEAD OFFICE:** 133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413

Branch: 490 Toa Payoh Lorong 6
#03-11 HDB Hub
Singapore 310490

✓ HEAD OFFICE

TEL : (65) 65342811 (Hunting)
FAX ✓ : (65) 65356802 (General)
: (65) 65355905 (Litigation)

E-mail : jactan@visionlawllc.com

BRANCH

TEL : 65 63580703
FAX : 65 63580448 (Conveyancing)

WHEN REPLYING PLEASE QUOTE OUR REFERENCE- KINDLY REPLY TO HEAD OFFICE FOR THIS MATTER

Our Ref: AM.jt.Ins.K88.111848.19 (sj)
Your Ref: SJJ 8188 T

16 October 2019

MSIG INSURANCE (S'PORE) PTE LTD

4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

Attention: Motor Claims Department

BY FAX: 6225-6371

motorsurvey@sg.msig-asia.com
claims@sg.msig-asia.com
helene_phua@sg.msig-asia.com

Dear Sirs,

ACCIDENT INVOLVING SMN 3882 Z & SJJ 8188 T ON 11 OCTOBER 2019 ALONG 355 BUKIT TIMAH ROAD AT ABOUT 1110 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email 16 October 2019 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of Marcus from LKK Auto Consultants Pte Ltd as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Kaizen Motors Pte Ltd
68 Kaki Bukit Avenue 6
#02-12 ARK@KB
Singapore 417896
Contact Person: Shawn Yap 9150-0670 /6384-1956)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully

ANJALLI M
(HEAD OFFICE)

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor :
(Name & Signature)

2nd Survey on _____
Appointed surveyor
(Name & Signature)

3rd Survey on _____
Appointed Surveyor
(Name & signature)

cc: SMN 3882 Z – Email: claims@kaizenmotors.com.sg only

NB.: Any settlement of offer is on the express condition that this settlement is in respect of our client's claim for property-related damages only and shall not preclude our client from claiming injury-related damages arising from this accident.

CONFIDENTIALITY
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altis

Price Range

Depreciation

2011

Vehicle Type

Submit

Advanced Search

Home » Used Cars » Direct Owners » Toyota Corolla Altis 1.6A

Toyota Corolla Altis 1.6A

Overview

Financial

Insurance

Accessories

Similar

Research

Photos

Map

DIRECT OWNER

Price \$21,900**Depreciation** \$11,330 /yr
View models with similar depre**Reg Date** 04-Jan-2011
(1yr 2mths 16days COE left)**Mileage** N.A.**Manufactured** 2010**Road Tax** \$742 /yr**Transmission** Auto**Dereg Value** \$14,556 as of today (change)**OMV** \$16,286**COE** \$46,129**ARF** \$16,286**Engine Cap** 1,598 cc**Power** 90.0 kW (120 bhp)**Curb Weight** 1,195 kg**No. of Owners** 1**Type of Vehicle** Mid-Sized Sedan

Features

1 Owner Altis. 100% Service At Borneo Motor With Toyota Shield Serving Package. No Cents Spare In Up Keeping. Facelift Model Dual VVTI. 13km/l View specs of the Toyota Corolla Altis (2008-2013)

Accessories

Toyota Navigation System With Double Din Sound System. Just Completed Interior And Exterior Grooming. Professional Leather Cleaning Done.

Description

Will Trade With SUV Or Other Car.

Category

PARF Car, Direct Owner Sale

Status

Available

Resources



Vehicle Evaluation

Afraid of lemons? Request to have this car evaluated professionally. Find out more



Car Valuation - Free

Find out the market value of your existing car for free. Get started

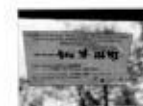
Posted on: 29-Sep-2019 | Last Updated on: 29-Sep-2019

Upfront Payment

» more Financial info

Transfer Fee

\$25

100% FREE
PAPERWORK
SUPPORT FOR
BOTH BUYER
& SELLER

Price Chart

Summary

Click on the point to view the vehicle

Shortlist

Compare

Add note

Report Error

More Actions

Seller Information

Contact Person(s) Ben**Contact No.** 96355515**Enquiry** Contact Seller

ESSENTIAL TRANSACTION FORMS

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 177M

Vehicle Details

Vehicle No.: SMN3882Z

Vehicle to be Exported: No

Intended Deregistration Date: 18 Oct 2019

Vehicle Make: TOYOTA

Vehicle Model: COROLLA ALTIS 1.6 AUTO

Primary Colour: Black

Manufacturing Year: 2010

Engine No.: 1ZRX040685

Chassis No.: MR053REE104105970

Maximum Power Output: 90.0 kW (120 bhp)

Open Market Value: \$16,286.00

Original Registration Date: 12 Jan 2011

First Registration Date: 12 Jan 2011

Transfer Count: 2

Actual ARF Paid: \$16,286.00 *8143*

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 11 Jan 2021

PARF Rebate Amount: \$8,957.00

Intended COE Rebate Details

COE Expiry Date: 11 Jan 2021

COE Category: A - Car (1600cc & below)

COE Period(Years): 10

QP Paid: \$46,129.00

COE Rebate Amount: \$5,679.00

Total Rebate Amount: \$14,636.00

The information contained herein is correct as at 18 Oct 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/10/2019 17:25
Date Of Accident	11/10/2019 11:10
Exact Location Of Accident	355 BUKIT TIMAH RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMN3882Z
Insured/Policyholder	
Name Of Registered Owner	KINETIC REGENCY PTE LTD
Co Reg No	201632177M
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-88233366

Vehicle Particulars

Manufacturer	TOYOTA
Model	ALTIS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	999994107
Cover Note Number	

Driver

Name of Driver	TAN SEOW HWEE
NRIC No	S15617171
Date Of Birth	09/10/1962
Occupation	OUTDOOR
Date Of Driving Pass	08/01/1983
Driving Experience	36 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81571491
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 22 TEBAN GARDENS ROAD #30-141
Postcode	600022
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG BUKIT TIMAH ROAD. SUDDENLY, A VEHICLE HIT ME FROM BEHIND.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJJ8188T
Vehicle Make/Model/Colour	
Details Of Properties	VEHICLE B
Vehicle Category	PRIVATE CAR
Name of Driver	JONATHAN CHONG
NRIC/Passport Number	
Contact Number	96104455
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:



Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

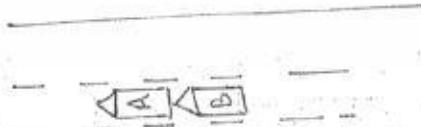
1-800-833-3333

HAZEN MOTOR

Sketch Plan #2 Pg. 1

SKETCH PLAN

A - SMN 3882Z
B - SJ 8188T.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS TRAVELLING STRAIGHT ALONG BUKIT TIMAH ROAD
SUDDENLY A VEHICLE HIT ME FROM BEHIND.

DECLARATION

I/we declare the following particulars are true in every respect.



Policyholder's Signature:
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/EPN No.:

Sketch Plan #3 Pg. 1



**SINGAPORE
POLICE FORCE**



T/20191014/2081

1 of 4

Police Station Of Origin:
Bukit Batok N.P.C
21 Bukit Batok East Avenue 4 SINGAPORE
659840
Tel No: 1800-6659999

Report No. T/20191014/2081

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 14/10/2019 13:20	Vide Report No.:	Station Diary No.: 67
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Informant's Particulars

Name of Informant: TAN SEOW HWEE			Address: APT BLK 22 TEBAN GARDENS ROAD #30-141 SINGAPORE 600022	
ID Type / ID No.: NRIC NO / S15617171			Contact No.: Home/Office:	Mobile: 81571491
Nationality: SINGAPORE CITIZEN			Email:	
Sex: Male	Age: 57	Date of Birth: 09/10/1962	Type of Informant: Driver	
Race: Chinese			Language:	Institution / School Name:
Occupation: SELF-EMPLOYED			Driving Licence Information: Class: 3 Date of Expiry:	

General Information of the Accident

General Information of the Accident				
Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 11/10/2019 11:15	Type of Location: Straight Road
Location: Along Road 1 BUKIT TIMAH ROAD				
Along 355 Bukit Timah road towards Bukit Timah				
Weather: Clear		Road Surface: Dry		Road Speed Limit: 70 Km/h
Traffic Flow: Dual Carriage Way		Traffic Control: Not Controlled		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SJJ8188T	Car	SUZUKI	SWIFT WHITE COLOURED		Seriously Damaged	1
SMN3882Z	Car	TOYOTA	COROLLA ALTIS 1.6 BLACK COLOURED		Seriously Damaged	1



**SINGAPORE
POLICE FORCE**



T/20191014/2081

2 of 4

Report No. T/20191014/2081

Police Station Of Origin:
Bukit Batok N.P.C
21 Bukit Batok East Avenue 4 SINGAPORE
659640
Tel No: 1800-6659999

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SMN3882Z	AIG ASIA PACIFIC INSURANCE PTE. LTD.	999994107		

Details of Person Involved				
Any Pedestrian Involved: No				
No. of Pedestrians Injured: NIL			Use of Pedestrian Crossing: NA	
Driver				
Name	CHONG WEI'ER, JONATHAN		ID No.	S8333704D
Related Vehicle	SJJ8188T (Car)		Contact No.	96104455
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL
Driver				
Name	TAN SEOW HWEE		ID No.	S1561717I
Related Vehicle	SMN3882Z (Car)		Contact No.	81571491
Hospital/Clinic	TEBAN GARDEN CLINIC		Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	11/10/2019		Date Discharge	NIL
No. of Days granted Medical Leave	03		Degree of Injury	Slight

Brief Details.

On 11/10/2019 at 1115hrs, I was driving my vehicle, SMM3882Z along Bukit Timah Road beside 355 Bukit Timah Road towards Bukit Timah. I driving at about 50 to 60 km/hr at the second lane and suddenly a dark coloured car from third lane swerved into my lane and stopped. I gradually applied my brake and a vehicle, SJJ8188T suddenly knocked into my rear bumper and boot, which caused my rear bumper to be dented in and a faulty boot which i could not close after opening it. The vehicle SJJ8188T suffered a dent on the front bumper. Unfortunately, i was unable spot the dark coloured car registration plate number clearly who drove away quickly, and my car is not equipped with any car camera. I strongly believe the dark coloured car was considering whether to exit at the first lane which caused him to stop his vehicle in front of me. I managed to exchange particulars with the driver of SJJ8188T, and we did not suffer any injuries at that point, no one was conveyed to the hospital as well. After the accident, when i got home i realized that i suffered bruises on my left knee and felt that my left shoulder back was aching, so i decided to seek medical assistance at Teban Garden Clinic and received a total of 3 days medical certificate of MC no: 0000041783 and 0000041795.



**SINGAPORE
POLICE FORCE**



T/20191014/2081

4 of 4

Report No. T/20191014/2081

Police Station Of Origin:
Bukit Batok N.P.C
21 Bukit Batok East Avenue 4 SINGAPORE
659840
Tel No: 1800-6659999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

J /
Sgt 2 WONG KENG YANG

Signature Of Informant:

Date/Time:
14/10/2019 13:20

Signature Of Interpreter:
WONG KENG YANG /
S94196461

Officer In Charge Of Case:
TP / AEIT /
SI ANG YI TING, STEPHANIE
Contact No.: 65476414

Classification Of Case:

Authentication Stamp
NP163



Signature :

Singapore Police Force

KAIZEN MOTORS

KAIZEN MOTORS PTE. LTD.

68 Kaki Bukit Avenue 6, #02-12 Ark@KB, Singapore 417896

UEN: 201502816H

GST Reg No. 201502816H

Tel: (+65) 6384 1956

Fax: (+65) 6384 1957

Webpage: <https://www.kaizenmotors.com.sg>



kaizenmotorsingapore



kaizen_motors



kaizenmotors

Date: 16/10/2019

Vehicle No: SMN3882Z

Model: Toyota Altis

Mileage:

Accident Damaged Parts

No	Job Description	Qty	Price / Unit	Amount
1	REAR BONNET LOCKING PIN	1	\$ 28.00	\$ 28.00 X
2	REAR BONNET LOCKING MECHANISM	1	\$ 110.00	\$ 110.00
3	REAR BONNET <i>Bootlid</i>	1	\$ 895.00	\$ 895.00
4	REAR BONNET HINGE	2	\$ 103.00	\$ 206.00 X
5	REAR BONNET INNER TRIM	1	\$ 510.00	\$ 510.00 X
6	REAR BONNET MOULDING	1	\$ 343.00	\$ 343.00 X
7	REAR TAIL LAMP INNER	2	\$ 140.00	\$ 280.00 X
8	REAR TAIL LAMP OUTER	2	\$ 315.00	\$ 630.00
9	REAR BONNET TOYOTA EMBLEM	1	\$ 60.00	\$ 60.00
10	REAR BONNET CHROME GARNISH	1	\$ 325.00	\$ 325.00 X
11	REAR BONNET TOYOTA ALTIS EMBLEM	1	\$ 48.00	\$ 48.00
12	REAR BONNET 1.6 EMBLEM	1	\$ 48.00	\$ 48.00
13	REAR LICENSE PLATE	1	\$ 60.00	\$ 60.00 X
14	REAR LICENSE PLATE BRACKET	1	\$ 60.00	\$ 60.00 X
15	REAR BUMPER ASSY	1	\$ 545.00	\$ 545.00
16	REAR BUMPER CLIPS	10	\$ 5.00	\$ 50.00
17	REAR WEATHERSTRIP	1	\$ 190.00	\$ 190.00
18	REAR ENDPANEL	1	\$ 595.00	\$ 595.00
19	REAR ENDPANEL GARNISH	1	\$ 210.00	\$ 210.00
20	REAR ENDPANEL CLIPS	10	\$ 5.00	\$ 50.00 X
21	REAR BUMPER REFLECTOR	2	\$ 40.00	\$ 80.00 X
22	LABOUR FOR CHECKING ON WIRING & replacing reverse sensor		\$ 120.00	\$ 120.00
23	LABOUR FOR DISMANTLING & REPLACING OF ACCIDENT DAMAGED PARTS, INCLUDING WELDING, KNOCKING, REPAIRING, STRAIGHTENING, RESHAPE & ADJUSTMENT OF REAR BUMPER, ENDPANEL, BONNET TAIL LAMP <i>Bootlid</i>		\$ 1,800.00	\$ 1,800.00
24	SPRAYPAINTING & PUTTY OF REAR BUMPER, ENDPANEL, BONNET <i>Bootlid</i>		\$ 1,200.00	\$ 1,200.00

1pc Rear bumper sponge
2pc Rear bumper brackets @ \$55
1set Rear bumper reverse sensor

122.30 Torn ✓
110.00 Bent ✓
200 S.N. shoket ✓

P-3573-40
25%

P-268025
S.N. 200.00
1-2000.00

KK Auto Car's hence notify the following:
• The car is to be repaired by spray painting
• The car is to be repaired by spray painting
• The car is to be repaired by spray painting

• The car is to be repaired by spray painting
• The car is to be repaired by spray painting
• The car is to be repaired by spray painting

Acknowledged by Reparer

Signature:

Date:

Sub-Total	\$	8,443.00
GST 7%	\$	591.01
Grand Total	\$	9,034.01

8875.30

4890.05
2912

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19018406/UQD3N2

Date: 30/10/2019

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	A80455066QMX
Claimant Vehicle No :	SMN3882Z	Insured Vehicle No :	SJJ8188T
Date of Loss:	11/10/2019	Nature of Claim:	TP
		Claim No:	608580

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMN3882Z	Engine No:	1ZR040685
Make & Model:	TOYOTA COROLLA ALTIS, 1.6 (A)	Chassis No:	MR053REE104105970
Reg. Date:	12/01/2011 (Man. Year: 2010)	Odometer:	50316 km
Colour:	Black		
Engine Capacity:	1598 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	5,755.30	2,880.05	2,875.25	49.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,120.00	2,010.00	1,110.00	35.58
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	8,875.30	4,890.05	3,985.25	44.90
Approved Total (Overridden) (\$\$)		3,900.00		
(\$\$)	8,875.30	3,900.00	4,975.30	56.06
+ GST 7.00/7.00% (\$\$)	621.27	273.00	348.27	56.06
Nett Amount (\$\$)	9,496.57	4,173.00	5,323.57	56.06

INSPECTION

Date of Assignment: 18/10/2019

Date Inspected: 18/10/2019 Inspected At:

Kaizen Motors Pte Ltd (HQ)
68 KAKI BUKIT AVE 6, #02-12 ARK @
KAKI BUKIT
Singapore 417896

Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

Adjuster Report

knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 30 Oct 2019)
Parts: 143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SMN3882Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOTLID LOCKING PIN	Not Necessary	28.00 F	*- FL
2	1		*REAR BOOTLID	Bent/Buckled	895.00 F	*855.10 FL
3	1		*REAR BOOTLID LOCKING MECHANISM	Twisted	110.00 F	*110.00 FL
4	2		*REAR BOOTLID HINGE	Not Necessary	206.00 F	*- FL
5	1		*REAR BOOTLID INNER TRIM	Not Necessary	510.00 F	*- FL
6	1		*REAR BOOTLID MOULDING	Not Necessary	343.00 F	*- FL
7	2		*REAR TAIL LAMP INNER	Not Necessary	280.00 F	*- FL
8	2		*REAR TAIL LAMP OUTER	Cracked	630.00 F	*630.00 FL
9	1		*REAR BOOTLID TOYOTA EMBLEM	Necessary	60.00 F	*60.00 FL
10	1		*REAR BOOTLID CHROME GARNISH	Not Necessary	325.00 F	*- FL
11	1		*REAR BOOTLID TOYOTA ALTIS EMBLEM	Necessary	48.00 F	*48.00 FL
12	1		*REAR BOOTLID 1.6 EMBLEM	Necessary	48.00 F	*48.00 FL
13	1		*REAR LICENSE PLATE	Not Necessary	60.00 F	*- FL
14	1		*REAR LICENSE PLATE BRACKET	Not Necessary	60.00 F	*- FL
15	1		*REAR BUMPER ASSY	Distorted	545.00 F	*545.00 FL
16	10		*REAR BUMPER CLIPS	Necessary	50.00 F	*50.00 FL
17	1		*REAR WEATHERSTRIP	Twisted	190.00 F	*190.00 FL
18	1		*REAR END PANEL	Badly Dented	595.00 F	*595.00 FL
19	1		*REAR END PANEL GARNISH	Deformed/Twisted	210.00 F	*210.00 FL
20	10		*REAR END PANEL CLIPS	Not Necessary	50.00 F	*- FL
21	2		*REAR BUMPER REFLECTOR	Not Necessary	80.00 F	*- FL
22	1		*REAR BUMPER SPONGE	Torn	122.30 F	*122.30 FL
23	2		*REAR BUMPER BRACKETS	Bent	110.00 F	*110.00 FL
24	1		*SET REAR BUMPER REVERSE SENSOR	Shorted	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,755.30	3,773.40
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	893.35
Total Parts (\$\$)	5,755.30	2,880.05

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR FOR CHECKING ON WIRING & REPLACING REVERSE SENSOR	New	120.00	50.00
2	LABOUR FOR DISMANTLING & REPLACING OF ACCIDENT DAMAGED PARTS,INCLUDING WELDING,KNOCKING,REPAIRING,STRAIGHTENING,RESHAPE & ADJUSTMENT OF REAR BUMPER,END PANEL,BOOTLID,TAIL LAMP	New	1,800.00	880.00
3	SPRAYPAINTING & PUTTY OF REAR BUMPER,END PANEL,BOOTLID	New	1,200.00	1,080.00
Gross Labour Cost (\$\$)			3,120.00	2,010.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >