

ASS. REC. BY:

REF:

CS/MSG/19018405/71Yd3<sup>n2</sup>

Special Instruction:

Surveyor:

Tallish

## ASSIGNMENT (Office)

From (Person):

Crystal Lee

of

MSG

Date/Time:

18/10/19 @ 10:03am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SDQ 3128J

Insured:

at Workshop m/s

Performance Motor

Tel:

81214600

of

303 Alexandra Road

Policy No:

29077149

Claim No:

608798

Sum Insured:

Excess:

500

Make of Veh:

D.O.A.

16/10/2019

(Client's Record)

CA / REV

/ REP. / REV 24 HRS

H.O.D. Endowment:

Date/Time:

1109am @ 18/10/19

Person Contacted:

Inthiran

Vehicle IN / OUT

Date/Time

Action/Instruction

13hmalid /

SDQ 3128J - CS/MSG/19018363/1Kyd3

D.O.A. 16/10/2019

21/10/19

Revert via merimen

21/10/19

Rece approved \$11,159.80 from Jocelyn by merimen

21/10/19

Informed Inthiran c/A ex \$500 by email

26/11/19

Final fig \$16,114.46 confirmed by email (Ref 2987.90, 16/10)

ASS. REC. BY:

Taufik

REF:

MS16

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

at

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

1bn

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value

9130K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Taufik

Veh No:

SDQ 31285

Yr Regn: 2018, March

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW X1

C.C.

1499

Colour:

Black

A/C: Insured / Std / NI / NA

Sp Reading

9263

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

MSA JG1204EE 74913

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50R18

R:

225

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / BUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

D.O.I.

18/10/2018/01

Survey held at

PML

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

RECEIVED 20 NOV 2019

Taufik  
26/11/2019

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 26/11 typist

Rep. Format:

merimen

Lump Sum / T.R. / %

16,114.46

Days Of Repair:

8 26/11/19 Taufik

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Wheel end (\$

Survey Fee:

Transportation:

C + RS \$

Poles

Other:

TOTAL

200

11

211

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Jeannie Cheng Jin Rong

Date: 21 Oct 2019

## Preliminary Advice

Vehicle No	: SDQ3128J	Accident Date	: 16/10/2019
Make	: BMW X1	Policy No.	: 29077149
Assignment Date	: 21/10/2019	Excess	: S\$500.00
Date of Inspection	: 18/10/2019	Est. Duration of Repair	: 7.00
Inspection At	: PERFORMANCE MOTORS LIMITED (ALEXANDRA) 303 ALEXANDRA ROAD, SIME DARBY PERFORMANCE CENTRE SINGAPORE 159941		

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,827.35
Revised Amount	:S\$	11,159.80
Check Items (Estimated)	:S\$	2,090.55
Total	:S\$	13,250.35

Lump Sum Repair	:S\$	
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## Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	130,000.00
COE / PARF Rebate	:S\$	63,786.00
Salvage Value	:S\$	
Margin for Repair	:S\$	66,214.00

## Remarks

☒ The vehicle is economical for repair.

☐ The above survey was conducted on a 'without prejudice' basis.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Jeannie Cheng Jin Rong	Date: 26 Nov 2019

**Preliminary Advice**

Vehicle No	: SDQ3128J	Accident Date	: 16/10/2019
Make	: BMW X1	Policy No.	: 29077149
Assignment Date	: 21/10/2019	Excess	: S\$500.00
Date of Inspection	: 18/10/2019	Est. Duration of Repair	: 8.00
Inspection At	: PERFORMANCE MOTORS LIMITED (ALEXANDRA) 303 ALEXANDRA ROAD, SIME DARBY PERFORMANCE CENTRE SINGAPORE 159941		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,102.36	(incl.supplementary \$4275.01)
Revised Amount	:S\$	16,114.46	
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	16,114.46	(incl.supplementary \$4275.01)
Lump Sum Repair	:S\$		

**Total Loss Consideration**

New for Old Value	:S\$		
Pre-Accident Value	:S\$	130,000.00	
COE / PARF Rebate	:S\$	63,786.00	
Salvage Value	:S\$		
Margin for Repair	:S\$	66,214.00	

**Remarks**

( X )

The vehicle is economical for repair.

( )

The above survey was conducted on a 'without prejudice' basis.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
-----	--	-------	---

Attn: Jeannie Cheng Jin Rong Date: 24 Oct 2019

## Preliminary Advice

Vehicle No	: SDQ3128J	Accident Date	: 16/10/2019
Make	: BMW X1	Policy No.	: 29077149
Assignment Date	: 21/10/2019	Excess	: S\$500.00
Date of Inspection	: 18/10/2019	Est. Duration of Repair	: 7.00
Inspection At	: PERFORMANCE MOTORS LIMITED (ALEXANDRA) 303 ALEXANDRA ROAD, SIME DARBY PERFORMANCE CENTRE SINGAPORE 159941		

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,087.10	(incl.supplementary \$1259.75)
Revised Amount	:S\$	12,419.55	
Check Items (Estimated)	:S\$	2,090.55	
Total	:S\$	14,510.10	(incl.supplementary \$1259.75)
Lump Sum Repair	:S\$		

## Total Loss Consideration

New for Old Value	:S\$		
Pre-Accident Value	:S\$	130,000.00	
COE / PARF Rebate	:S\$	63,786.00	
Salvage Value	:S\$		
Margin for Repair	:S\$	66,214.00	

## Remarks

( X ) The vehicle is economical for repair. Kindly approved on the supplementary.

( ) The above survey was conducted on a 'without prejudice' basis.

## ...CLAIM SUBFOLDER...(Pending Mandate Request)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Oct 2019		21 Oct 2019 09:01		Last:IA 21 Oct 2019 11:24		<b>Pending Mandate Request</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	Ng Song Herng, ID: S1478546I, Tel: +6598165726		
Vehicle Reg. No.:	SDQ3128J	Date of Loss:	16/10/2019 15:00 - :59 [18 Months and 17 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 608798	Policy/Cover Note No.:	29077149 (Comprehensive) Coverage: 29/03/2019 - 28/03/2020
		Excess:	S\$500.00
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jeannie Cheng Jin Rong - 6594 2537]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 20/11/2019]		
Driver/Custodian:	Goh Mui Ling Angela (55 / Female), NRIC: S1629262A, Tel: +6591790798 Email: angiehl@singnet.com.sg		
Adj Asg. Remarks:	Car in. Survey & revert. Manual assigned to LKK via email on 18/10/19. Please revert.		

[View All](#)
[Compose Case Mail](#)

### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## View Received Message

This mail is associated with :

**\*SDQ3128J (608798)**

OD

Oct 16 2019 3:00PM

[Ng Song Herng]

Performance Motors Limited

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**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 26/11/2019 11:10 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$16114.46) - SDQ3128J - Claim Handler: Jeannie Cheng Jin Rong

Approved:16114.46:a if c

### DOCUMENTS SUMMARY

There are no documents.

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 25 October 2019 8:41 AM  
**To:** 'Inthiran Thurasamy'; SUR  
**Subject:** RE: SDQ 3128J-DOA: 16/10/19 (MSIG OD)  
**Attachments:** SUPP.pdf

Dear Inthiran,

Supplementary approved.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 21 October 2019 3:25 PM  
**To:** Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** SDQ 3128J-DOA: 16/10/19 (MSIG OD)

Dear Inthiran,

As instructed by our client , please proceed to repair the **insured vehicle SDQ 3128J (Excess \$500-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## View Received Message

This mail is associated with :

**\*SDQ3128J (608798)**

OD

Oct 16 2019 3:00PM

[Ng Song Herng]

Performance Motors Limited

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**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 24/10/2019 17:45 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$12419.55) - SDQ3128J - Claim Handler: Jeannie Cheng Jin Rong

Approved:12419.55:a if c

### DOCUMENTS SUMMARY

There are no documents.

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 21 October 2019 3:25 PM  
**To:** Inthiran Thurasamy; SUR  
**Subject:** SDQ 3128J-DOA: 16/10/19 (MSIG OD)

Dear Inthiran,

As instructed by our client , please proceed to repair the **insured vehicle SDQ 3128J (Excess \$500-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**\*SDQ3128J (608798)**

OD

Oct 16 2019 3:00PM

[Ng Song Herng]

Performance Motors Limited

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**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 21/10/2019 14:35 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$11159.80) - SDQ3128J - Claim Handler: Jeannie Cheng Jin Rong

Approved:11159.80:a if c

### DOCUMENTS SUMMARY

There are no documents.

## Nivitha (LKK Auto)

---

**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Friday, 18 October 2019 10:03 AM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned

### SDQ3128J DOA 16.10.19 (OD)

#### Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Inthiran Thurasamy [mailto:[inthiran.thurasamy@simedarby.com.sg](mailto:inthiran.thurasamy@simedarby.com.sg)]

**Sent:** Thursday, 17 October, 2019 5:48 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>; Jeannie Cheng <[jeannie\\_cheng@sg.msig-asia.com](mailto:jeannie_cheng@sg.msig-asia.com)>

**Cc:** Crystal Lee <[crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)>; Ong Zi Hui <[zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)>; Kenneth Lim <[kenneth\\_lim@sg.msig-asia.com](mailto:kenneth_lim@sg.msig-asia.com)>

**Subject:** RE: SDQ3128J DOA 16.10.19 (OD) Car in, estimate/picture survey?

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

---

Dear Winnie,

Kindly arrange physical survey for this case by tomorrow. We are in the mist of preparing the estimate.

Thank you.

Warm regards

**Inthiran**

**Motor Claim Advisor | Body and Paint**

**Performance Motors Limited**

303 Alexandra Road

Sime Darby Performance Centre

Singapore 159941

Hp (+65) 81214600 | Fax (+65) 64794601

[Inthiran.thurasamy@sime-darby.com.sg](mailto:Inthiran.thurasamy@sime-darby.com.sg)



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**From:** Motor Survey [<mailto:motorsurvey@sg.msig-asia.com>]

**Sent:** Thursday, 17 October, 2019 5:43 PM

**To:** Jeannie Cheng <[jeannie\\_cheng@sg.msig-asia.com](mailto:jeannie_cheng@sg.msig-asia.com)>; Inthiran Thurasamy <[Inthiran.thurasamy@sime-darby.com.sg](mailto:Inthiran.thurasamy@sime-darby.com.sg)>

**Cc:** Crystal Lee <[crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)>; Ong Zi Hui <[zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)>; Kenneth Lim <[kenneth\\_lim@sg.msig-asia.com](mailto:kenneth_lim@sg.msig-asia.com)>

**Subject:** FW: SDQ3128J DOA 16.10.19 (OD) Car in, estimate/picture survey?

Dear Jeannie,

FYNA. Tks.

Dear Inthiran,

Please let us have the estimate and can we do picture survey for this case?

Best Regards

**Winnie Chua**

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

From: Crystal Lee

Sent: Thursday, 17 October 2019 5:29 PM

To: Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>; Inthiran Thurasamy <[inthiran.thurasamy@sime-darby.com.sg](mailto:inthiran.thurasamy@sime-darby.com.sg)>

Subject: FW: SDQ3128J DOA 16.10.19

Hi Inthiran,

*\*\*We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection.*

*Moving forward, please email your survey request to [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)*

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)

-----Original Message-----

From: Inthiran Thurasamy [<mailto:inthiran.thurasamy@sime-darby.com.sg>]

Sent: Thursday, 17 October, 2019 4:23 PM

To: [motor\\_survey@axa.com.sg](mailto:motor_survey@axa.com.sg)

Cc: Crystal Lee <[crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)>; Ong Zi Hui <[zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)>

Subject: SDQ3128J DOA 16.10.19

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam,

Please see attached for the OD claim and arrange for survey. The vehicle in our centre.

We are in the mist of preparing the estimate. Kindly arrange physical survey for this case by tomorrow.

Thank you.

Warm regards

Inthiran

Motor Claim Advisor | Body and Paint

Performance Motors Limited

303 Alexandra Road

Sime Darby Performance Centre

Singapore 159941

Hp (+65) 81214600 | Fax (+65) 64794601

[inthiran.thurasamy@sime-darby.com.sg](mailto:inthiran.thurasamy@sime-darby.com.sg)

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-----Original Message-----

From: service.pml@simedarby.com.sg [mailto:service.pml@simedarby.com.sg]

Sent: Thursday, 17 October, 2019 3:20 PM

To: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: Message from KM\_558e

---

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**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 26 November 2019 12:24 PM  
**To:** Toh Jing Xuan; Taufikh (LKKAUTO); SUR  
**Cc:** Bernard Wan Chong Huat; Keith Leo Chi Yung; Sharon Heng L K  
**Subject:** RE: FINAL REPORT / SDQ3128J / OD CLAIM

Dear Jing Xuan,

Confirmed amount \$16,114.46 before excess \$500 and GST

Repair work days : 8 days.

**Kindly send Final invoice and all supporting documents directly to MSIG**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Toh Jing Xuan <toh.jing.xuan@simedarby.com.sg>  
**Sent:** Friday, 22 November 2019 5:41 PM  
**To:** Taufikh (LKKAUTO) <Taufikh@lkkauto.com>  
**Cc:** Bernard Wan Chong Huat <bernard.wan@simedarby.com.sg>; Keith Leo Chi Yung <keith.leo.chiyung@simedarby.com.sg>; Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>  
**Subject:** FINAL REPORT / SDQ3128J / OD CLAIM

Dear Taufikh,

We refer to above matter and attachment Final Report.

Kindly confirm quantum for COR:

Total Labour : \$7,671.00

Total Parts : \$8,443.46

Total Labour and Parts : \$16,114.46

Repair work days : 8 days.

Insurance Excess : \$500.00.

\*Note: We would like to request additional 1 day for the repair work on replacing air con condenser.

Thank you.

Best regard,



Toh Jing Xuan (Ms)  
PML – Body and Paint  
DID: 63190122  
Fax: 64743229



"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	S46I
<b>Vehicle Details</b>	
Vehicle No.:	SDQ3128J
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Oct 2019
Vehicle Make:	B.M.W.
Vehicle Model:	X1 SDRIVE18I LED NAV
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	F695H660B38B15A
Chassis No.:	WBAJG12040EE74913
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$35,132.00
Original Registration Date:	29 Mar 2018
First Registration Date:	29 Mar 2018
Transfer Count:	0
Actual ARF Paid:	\$41,185.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Mar 2028
PARF Rebate Amount:	\$30,888.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Mar 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$39,000.00
COE Rebate Amount:	\$32,898.00
<b>Total Rebate Amount:</b>	<b>\$63,786.00</b>

The information contained herein is correct as at 21 Oct 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	16/10/2019 17:33
Date Of Accident	16/10/2019 15:00
Exact Location Of Accident	BUKIT GOMBAK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDQ3128J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG SONG HERNG
NRIC No	S1478546I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98165726
Alternative Phone No	OTHERS-91790798

### Vehicle Particulars

Manufacturer	BMW
Model	X1
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	UNAVAILABLE
Cover Note Number	

### Driver

Name of Driver	GOH MUI LING ANGELA
NRIC No	S1629262A
Date Of Birth	26/05/1964
Occupation	INDOOR
Date Of Driving Pass	31/12/1996
Driving Experience	22 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91790798
Fax Number	(LOCAL) +65-68935308
Contact Number	
Email Address	ANGIEML@SINGNET.COM.SG

Address	38 JALAN DERMAWAN
Postcode	668983
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : ROSNAH BTE AHMAD GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACH.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	ES84Z
Vehicle Make/Model/Colour	TOYOTA VIOS WHITE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CLARA MICHELLE TAN HWEI SIAN
NRIC/Passport Number	T0016121C
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	RIGHT
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
 Policyholder's Signature  
 Date & Time:

  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

  
 Reporting Centre Personnel's Signature  
 Name: Initiaze A/L. Thirupathi  
 NRIC/BN No: Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941



## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401359W GST Reg. No M2-0020081-X  
Toll-Free Number (1800-2255289)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

190, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773

319, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

## E S T I M A T E

Estimate No. : b1 53134 Page No. : 1 of 5  
Date Estimated : 18/10/2019  
Prepared By : Inthiran A/L Thurasamy

## - ESTIMATE REPAIR FOR -

Ng Song Herng  
38 Jalan Dermawan

Singapore 668983

## - ACCOUNT - 238

AXA Insurance Pte Ltd  
8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDQ3128J	WBAJG12040EE74913	29/03/2018	X1 sDrive18i	0

## DESCRIPTION

To replace front bumper, bonnet, air duct and attachments.

Painting front bumper and bonnet.

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

To replace left headlight.

To supply front emboss number plate.

To carry out body cavity preservation. (Per panel).

Sundries.

## VALUE

5,100.00

2,336.00

177.00

481.00

83.00

118.00

150.00

Total Labour 1: 8,445.00

## DESCRIPTION

CHARGE AIR COOLER  
IMPACT ABSORBER TOP  
FRT BUMPER TOP CARRIER  
GRID CENTRE OPEN (BASIS/X LINE)  
FRT LH BOTTOM DEFORMATION ELEMENT  
FRT LH GRILLE (X LINE)  
FRT RH GRILLE (X LINE)  
TRIM PANEL AIRDUCT (X LINE)  
FRT BUMPER PANEL PRIMED (PDC/PMA)  
LH OPEN GRID (BASIS PDC)  
FRT BUMPER PANEL LOWER SECTION (PDC)  
FRT BUMPER BOTTOM CARRIER (M)  
LICENCE PLATE HOLDER ECE  
BMW PLAQUE WITH ADHESIVE FILM  
AIR DUCT

## QTY

## PRIC

## VALUE

1	593.65	593.65
1	60.15	60.15
1	373.95	373.95
1	110.85	110.85
1	85.45	85.45
1	121.85	121.85
1	121.85	121.85
1	224.25	224.25
1	854.55	854.55
1	111.45	111.45
1	213.65	213.65
1	145.55	145.55
1	70.65	70.65
1	71.25	71.25
1	270.55	270.55

## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401589W GST Reg. No M2-0020081-x  
Toll-Free Number (1800-2255249)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 43449773

316, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

## E S T I M A T E

Estimate No. : b1 53134  
Date Estimated : 18/10/2019  
Prepared By : Inthiran A/L Thurasamy

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDQ3128J	WBAJG12040EE74913	29/03/2018	X1 sDrive18i	0

## DESCRIPTION

LH HEADLIGHT LED TECHNOLOGY  
LH FOGLAMP

? Bonnet

QTY	PRIC	VALUE
1	2,670.85	2,670.85
1	281.85	281.85
Total Parts :		6,382.35

Claims ☒ 3rd Party / Uninsured losses / Direct Settlement

Regn No. \_\_\_\_\_ Claim No. \_\_\_\_\_

Date & Time 15/10/19 @ 4:10pm Excess \$5 to be advise.

Surveyor's Name Taylin Sign Taylin

Surveyor's Tel 67475119 Authorized Yes / No

Authorized Date Not Authorize Time Revoked

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No

Surveyor's E-mail taylin@lkkauto.com

No. of Working Days Recommend 7 days

21/10/19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Labour 1	:	8,445.00
Parts	:	6,382.35
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	1,037.91
Grand Total	:	15,865.26

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*



## WORKSHOP QUOTATION

GST REG NO: ME - 0322031 - 3

Vehicle No : SDQ 3128J  
 Chassis No : EE74713  
 CSA Name : Enthiran  
 Model Year : 2007-18

Quotation No : 0000536101  
 Date : 23/10/2019  
 Time : 09:21:49  
 Page : 1  
 Partsman : s99074  
 Del Doc : 003830723

S/N	PART NUMBER	DESCRIPTION	QTY	UNIT	PRICE	NET PRICE
1	64509271205	CONDENSER AIR COND	1	P	977.00	977.00
2	51757343142	UNDERBONNET SCREEN	1	P	199.25	199.25
3	51647302535	LH BOTTOM ADAPTER	1	P	83.50	83.50

Kuo Bian

UK

23/10/19

CSA Signature : \_\_\_\_\_  
 Date : \_\_\_\_\_  
 Time : \_\_\_\_\_

Customer's Name  
 or Contact Person : \_\_\_\_\_

Parts Total : 1,259.75  
 Labour Charges : .....

Sub Total :  
 Add 7% GST : .....

TOTAL AMOUNT : .....

- Notes: (1) The above quotation is based on visual inspection only and may change based on further checks.  
 (2) The validity of this quotation is 14 days from the above date.  
 (3) Parts are subject to availability.  
 (4) Any price change is without prior notice.

If the quotation is acceptable to you, please confirm your authorization for us to proceed with the job on the understanding that prior approval will be obtained from you before we carry out any further repair or replacement of parts that will extend the total charges beyond the quoted amount.



## Final Report

Estimate No. : **b1 53134**  
Date Estimated : **21/11/2019**  
Prepared By : **Inthiran A/L Thurasamy**

### - ESTIMATE REPAIR FOR -

**Ng Song Herng**  
**38 Jalan Dermawan**

**- ACCOUNT - 66**  
**MSIG Insurance (S) Pte Ltd**  
**4 Shenton Way**  
**#21-01 SGX Centre 2**  
**Singapore 068807**

**Singapore 668983**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SDQ3128J</b>	<b>WBAJG12040EE74913</b>	<b>29/03/2018</b>	<b>X1 sDrive18i</b>	<b>0</b>

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To replace front bumper, bonnet, air duct and attachments, both LH/RH grilles including remove attachments to facilitate repairs.	3,825.00		3,825.00
To respray front bumper and bonnet.	2,102.00		2,102.00
To check electrical wiring systems at the front section for proper function.	150.00		150.00
To replace left LED technology headlight.	408.00		408.00
To supply front emboss number plate.	83.00		83.00
To carry out body cavity preservation. (Per panel).	100.00		100.00
# To replace air con condenser including vacuum system, top up freon gas and conduct check for leak.	853.00		853.00 <input checked="" type="checkbox"/>
Sundries.	150.00		150.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# BLIND RIVET	0.95	4.00		3.80
# BLIND RIVET	0.95	2.00		1.90
# FILLISTER HEAD SCREW TS5X20	0.95	10.00		9.50
# EXPANDING NUT	0.92	10.00		9.21
# BONNET	1,654.00	1.00		1,654.00
# CROSSLINK FRT	124.40	1.00		124.40
IMPACT ABSORBER TOP	60.15	1.00		60.15
GRID CENTRE OPEN (BASIS/X LINE)	110.85	1.00		110.85
FRT LH BOTTOM DEFORMATION ELEMENT	85.45	1.00		85.45
FRT LH GRILLE (X LINE)	121.85	1.00		121.85
FRT RH GRILLE (X LINE)	121.85	1.00		121.85
TRIM PANEL AIRDUCT (X LINE)	224.25	1.00		224.25
FRT BUMPER PANEL PRIMED (PDC/PMA)	854.55	1.00		854.55
# LH OPEN GRID (X LINE PDC)	95.05	1.00		95.05
FRT BUMPER PANEL LOWER SECTION (PDC)	213.65	1.00		213.65
FRT BUMPER BOTTOM CARRIER (M)	145.55	1.00		145.55



## Final Report

LICENCE PLATE HOLDER ECE	70.65	1.00	70.65
# EMBLEM GROMMET	0.85	2.00	1.70
BMW PLAQUE WITH ADHESIVE FILM	71.25	1.00	71.25
# LH BOTTOM ADAPTER	83.50	1.00	83.50
AIR DUCT	270.55	1.00	270.55
# UNDERBONNET SCREEN	199.25	1.00	199.25
# EXPANDING RIVET BLACK	1.40	10.00	14.00
LH HEADLIGHT LED TECHNOLOGY	2,670.85	1.00	2,670.85
# CONDENSER AIR CONDITIONING WITH DRI	977.00	1.00	977.00
# ULTRASONIC SENSOR BLACK	248.70	1.00	248.70

### # SUPPLEMENTARY ITEMS

Total Labour :	7,671.00
Total Parts :	8,443.46
Total Labour & Parts :	16,114.46
Deduction for Excess :	500.00
Total Repair Costs less Excess:	15,614.46
GST @7%:	1,093.01
Grand Total :	16,707.47



## Supplementary

Estimate No. : **b1 53134**  
Date Estimated : **21/11/2019**  
Prepared By : **Inthiran A/L Thurasamy**

### - ESTIMATE REPAIR FOR -

**Ng Song Herng**  
**38 Jalan Dermawan**

**Singapore 668983**

**- ACCOUNT - 66**  
**MSIG Insurance (S) Pte Ltd**  
**4 Shenton Way**  
**#21-01 SGX Centre 2**  
**Singapore 068807**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SDQ3128J</b>	<b>WBAJG12040EE74913</b>	<b>29/03/2018</b>	<b>X1 sDrive18i</b>	<b>0</b>

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
-------------	----------------	---------	------

# To replace air con condenser and air con hose including to vacuum system, top up freon gas and check for leak.	853.00		853.00
--	--------	--	--------

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
-------------	------------	-----	---------	------

# BLIND RIVET	0.95	4.00		3.80 <i>net</i>
# BLIND RIVET	0.95	2.00		1.90 <i>net</i>
# FILLISTER HEAD SCREW TS5X20	0.95	10.00		9.50 <i>net</i>
# EXPANDING NUT	0.92	10.00		9.21 <i>net</i>
# BONNET	1,654.00	1.00		1,654.00 <i>net</i>
# CROSSLINK FRT	124.40	1.00		124.40 <i>net</i>
# LH OPEN GRID (X LINE PDC)	95.05	1.00		95.05 <i>net</i>
# EMBLEM GROMMET	0.85	2.00		1.70 <i>net</i>
# LH BOTTOM ADAPTER	83.50	1.00		83.50 <i>Rept</i>
# UNDERBONNET SCREEN	199.25	1.00		199.25 <i>Rept</i>
# EXPANDING RIVET BLACK	1.40	10.00		14.00 <i>net</i>
# CONDENSER AIR CONDITIONING WITH DRI	977.00	1.00		977.00 <i>Rept</i>
# ULTRASONIC SENSOR BLACK	248.70	1.00		248.70 <i>net</i>

### # SUPPLEMENTARY ITEMS

Total Labour :	853.00
Total Parts :	3,422.01
Total Labour & Parts :	4,275.01

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807

Our File No: CS/MSG19018405/T1VD3N2

Date: 28/11/2019

## REFERENCE

Insured/Claimant:	Ng Song Herng	Policy No:	29077149	
Date of Loss:	16/10/2019	Nature of Claim:	OD	Claim No: 608798

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SDQ3128J	Engine No:	F695H660B38B15A
Make & Model:	BMW X1, 1.5 SDRIVE 18i (A)	Chassis No:	WBAJG12040EE74913
Reg. Date:	29/03/2018 (Man. Year: 2018)	Odometer:	9663 km
Colour:	Black		
Engine Capacity:	1499 cc		
Market Value/New Car Price:	S\$130,000.00		
Sum Insured (\$\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	225/50R18	Rear Tyre Size:	225/50R18
Front Left Side:	Pirelli 7 mm	Rear Left Side:	Pirelli 7 mm
Front Right Side:	Pirelli 7 mm	Rear Right Side:	Pirelli 7 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	11,297.11	8,676.46	2,620.65	23.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,065.00	7,438.00	1,627.00	17.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>20,362.11</b>	<b>16,114.46</b>	<b>4,247.65</b>	<b>20.86</b>
<b>- Excess (\$\$)</b>	<b>500.00</b>	<b>500.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(\$\$)</b>	<b>19,862.11</b>	<b>15,614.46</b>	<b>4,247.65</b>	<b>21.39</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>1,390.35</b>	<b>1,093.01</b>	<b>297.34</b>	<b>21.39</b>
<b>Nett Amount (\$\$)</b>	<b>21,252.46</b>	<b>16,707.47</b>	<b>4,544.99</b>	<b>21.39</b>

## INSPECTION

Date of Assignment: 21/10/2019  
Date Inspected: 18/10/2019 Inspected At:

Performance Motors Limited  
(Alexandra)  
303 Alexandra Road, Sime Darby  
Performance Centre  
Singapore 159941

Estimated Period of Repair: 8.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 28 Nov 2019)
<b>Parts:</b>	M1-SUV	BMW X1 1.5 SDRIVE 18i (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SDQ3128J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*CHARGE AIR COOLER	Not Necessary	593.65 FS	*- FS
2	1	*IMPACT ABSORBER TOP	Cracked	60.15 FS	*60.15 FS
3	1	*FRT BUMPER TOP CARRIER	Not Necessary	373.95 FS	*- FS
4	1	*GRID CENTRE OPEN (BASIS/X LINE)	Cracked	110.85 FS	*110.85 FS
5	1	*FRT LH BOTTOM DEFORMATION ELEMENT	Deformed	85.45 FS	*85.45 FS
6	1	*FRT LH GRILLE (X LINE)	Cracked	121.85 FS	*121.85 FS
7	1	*FRT RH GRILLE (X LINE)	Cracked	121.85 FS	*121.85 FS
8	1	*TRIM PANEL AIRDUCT (X LINE)	Deformed	224.25 FS	*224.25 FS
9	1	*FRT BUMPER PANEL PRIMED (PDC/PMA)	Deformed	854.55 FS	*854.55 FS
10	1	*LH OPEN GRID (BASIS PDC)	Not Necessary	111.45 FS	*- FS
11	1	*FRT BUMPER PANEL LOWER SECTION (PDC)	Deformed	213.65 FS	*213.65 FS
12	1	*FRT BUMPER BOTTOM CARRIER (M)	Bent	145.55 FS	*145.55 FS
13	1	*LICENCE PLATE HOLDER ECE	Deformed	70.65 FS	*70.65 FS
14	1	*BMW PLAQUE WITH ADHESIVE FILM	Necessary	71.25 FS	*71.25 FS
15	1	*AIR DUCT	Cracked	270.55 FS	*270.55 FS
16	1	*LH HEADLIGHT LED TECHNOLOGY	Cut	2,670.85 FS	*2,670.85 FS
17	1	*LH FOG LAMP	Not Necessary	281.85 FS	*- FS
18	1	*CONDENSER AIR COND	Cut	977.00 FS	*977.00 FS
19	1	*UNDER BONNET SCREEN	Torn	199.25 FS	*199.25 FS
20	1	*LH BOTTOM ADAPTER	Bent	83.50 FS	*83.50 FS
21	4	*BLIND RIVET	Necessary	3.80 FS	*3.80 FS
22	2	*BLIND RIVET	Necessary	1.90 FS	*1.90 FS
23	10	*FILLISTER HEAD SCREW TS5X20	Necessary	9.50 FS	*9.50 FS
24	1	*EXPANDING NUT (10 Pcs)	Necessary	9.21 FS	*9.21 FS
25	1	*BONNET	Bent	1,654.00 FS	*1,654.00 FS
26	1	*CROSSLINK FRT	Bent	124.40 FS	*124.40 FS
27	1	*LH OPEN GRID (X LINE PDC)	Distorted	95.05 FS	*95.05 FS
28	2	*EMBLEM GROMMET	Necessary	1.70 FS	*1.70 FS
29	1	*LH BOTTOM ADAPTER	Repeated	83.50 FS	*- FS
30	1	*UNDER BONNET SCREEN	Repeated	199.25 FS	*- FS
31	10	*EXPANDING RIVET BLACK	Necessary	14.00 FS	*14.00 FS
32	1	*CONDENSER AIR CONDITIONING WITH DRI	Repeated	977.00 FS	*- FS
33	1	*ULTRASONIC SENSOR BLACK	Not Working	248.70 FS	*248.70 FS
34	1	*SUNDRIES	Necessary	150.00 FS	*150.00 FS
35	1	*FRONT EMBOSS NUMBER PLATE	Bent	83.00 FS	*83.00 FS

F=Franchise part. S=SpcNetl.

<b>Total Parts (\$\$)</b>	<b>11,297.11</b>	<b>8,676.46</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REPLACE FRONT BUMPER,BONNET,AIR DUCT AND ATTACHMENTS	New	5,100.00	3,825.00
2	PAINTING FRONT BUMPER AND BONNET	New	2,336.00	2,102.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS	New	177.00	150.00
4	TO REPLACE LEFT HEADLIGHT	New	481.00	408.00
5	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL)	New	118.00	100.00
6	TO REPLACE AIR CON CONDENSER AND AIR CON HOSE INCLUDING TO VACUUM SYSTEM, TOP UP FREON GAS AND CHECK FOR LEAK	New	853.00	853.00
<b>Gross Labour Cost (S\$)</b>			<b>9,065.00</b>	<b>7,438.00</b>

Report was unsubmitted during this print-out.

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