

1/10/19

REF:

ALG CC3/ALG 19018394/T14322

Winn

ASSIGNMENT

From:

Date:

17/10/19

Estimated Cost:

OD / IP / S / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SDA 1169M

at Workshop m/s

Premium

of

281 Alexander Road

Insured:

Policy No.

17006767-02

Claims No.

Sum Insured:

Excess:

800

(Client's Record)

Make of Veh:

2:30pm
Meeting)

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

\$135K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days:

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SDA 1169M

or Regn:

207 out.

Type:

M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai

c.c.

1984

Colour:

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

49322

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU222 F56JH054313

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

Inorder / Jammed / Leaked / Burnt or

Brake:

Inorder / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/40R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

11/10/19

D.O.A.

17/10/19

Survey held at

the Premium Workshop

Des. of Damages:

Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SDA 1169M - X

18/10/19

Revert via merimen

RECEIVED 06 MAR 2020

21/10/19

Rece approved \$9693 from Victor by merimen

21/10/19

Informed Huzaini c/A ex \$800 by email

21/1/2020

Final fig \$18,177.60 (Real 35,446.40, 66%) confirmed by email

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

6/3 - typist

Days Of Repair:

5

Resurvey No. of Trip:

2

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + PS \$

Phone:

Other:

TOTAL

Report Format:

Merimen

Lump Sum / L.B.I. (\$

18,177.60

200

11

211

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 27 November 2019 5:58 PM
To: claims@premiumauto.com.sg; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: - OD claim # SDA1169M-DOA: 11/10/2019
Attachments: SUPPLEMENTARY MARKING.pdf

Dear George,

Attach supplementary marking.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 21 October 2019 5:09 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: - OD claim # SDA1169M-DOA: 11/10/2019

Dear Ezuwan Huzaini,

As instructed by our client , please proceed to repair the **insured vehicle SDA 1169M (Excess \$800-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 21 October 2019 9:29 AM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; 'Chan, Yoke Shi' <yokeshi.chan@aig.com>

Cc: 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Parthiban, Theerthan' <Theerthan.Parthiban@aig.com>; 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>; nora.khai@premiumauto.com.sg

Subject: RE: - OD claim # SDA1169M # request for police report

Hi Veron,

Please find attached for the police report.

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Monday, 21 October 2019 8:55 AM

To: Chan, Yoke Shi <yokeshi.chan@aig.com>; Claims Dept <claims@premiumauto.com.sg>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>; nora.khai@premiumauto.com.sg <nora.khai@premiumauto.com.sg>

Subject: RE: - OD claim # SDA1169M # request for police report

Dear George,

Kindly assist.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Yoke Shi <yokeshi.chan@aig.com>

Sent: Monday, 21 October 2019 8:48 AM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>

Subject: - OD claim # SDA1169M # request for police report



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เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면
첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka
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This mail is associated with :

***SDA1169M (2093151761SG)**

OD

Oct 11 2019 12:00AM

[CHONG WAI KEONG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/11/2019 17:35 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$32801.00) - SDA1169M - Claim Handler: Chan, Yoke Shi

Approved:32801.00:

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
---	---

Attn: Chan, Yoke Shi

Date: 20 Nov 2019

Preliminary Advice

Vehicle No	: SDA1169M	Accident Date	: 11/10/2019
Make	: AUDI A5	Policy No.	: 1700062767
Assignment Date	: 18/10/2019	Excess	: S\$800.00
Date of Inspection	: 17/10/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	53,624.00 (incl.supplementary \$3892)
Revised Amount	:S\$	12,635.00
Check Items (Estimated)	:S\$	20,166.00
Total	:S\$	32,801.00 (incl.supplementary \$3892)

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	68,465.00
Salvage Value	:S\$	
Margin for Repair	:S\$	66,535.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments : Kindly approved on the supplementary.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 21 October 2019 5:09 PM
To: 'claims@premiumauto.com.sg'; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: - OD claim # SDA1169M-DOA: 11/10/2019

Dear Ezuwan Huzaini,

As instructed by our client, please proceed to repair the **insured vehicle SDA 1169M (Excess S800-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 21 October 2019 9:29 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; 'Chan, Yoke Shi' <yokeshi.chan@aig.com>
Cc: 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Parthiban, Theerthan' <Theerthan.Parthiban@aig.com>; 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>; nora.khai@premiumauto.com.sg
Subject: RE: - OD claim # SDA1169M # request for police report

Hi Veron,

Please find attached for the police report.

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Monday, 21 October 2019 8:55 AM

To: Chan, Yoke Shi <yokeshi.chan@aig.com>; Claims Dept <claims@premiumauto.com.sg>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

Subject: RE: - OD claim # SDA1169M # request for police report

Dear George,

Kindly assist.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Yoke Shi <yokeshi.chan@aig.com>

Sent: Monday, 21 October 2019 8:48 AM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>

Subject: - OD claim # SDA1169M # request for police report



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เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면
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***SDA1169M (2093151761SG)**

OD

Oct 11 2019 12:00AM

[CHONG WAI KEONG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 21/10/2019 15:58 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9693.00) - SDA1169M - Claim Handler: Chan, Yoke Shi

Approved:9693.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Monday, 21 October 2019 10:40 AM
To: Taufikh (LKKAuto)
Subject: SDA1169M / OD / 11/10/2019 / Coverage & Excess update

This mail is associated with :
***SDA1169M (2093151761SG)**
OD
Oct 11 2019 12:00AM
[CHONG WAI KEONG]
Premium Automobiles Pte Ltd

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$800.00

Thank you
Chan, Yoke Shi

This is an auto-generated email. Do not reply to this email.

Sent by : Chan, Yoke Shi (AIG Asia Pacific Insurance Pte. Ltd.)

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 21 October 2019 9:29 AM
To: Veron Chen (LKKAUTO); 'Chan, Yoke Shi'
Cc: 'Lim, Sheng Yang'; 'Parthiban, Theerthan'; 'Mohd Rizal, Nur Mariah Huibrechts'; SUR; nora.khai@premiumauto.com.sg
Subject: RE: - OD claim # SDA1169M # request for police report
Attachments: SDA 1169 M - police report.pdf

Hi Veron,

Please find attached for the police report.

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 21 October 2019 8:55 AM
To: Chan, Yoke Shi <yokeshi.chan@aig.com>; Claims Dept <claims@premiumauto.com.sg>
Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: - OD claim # SDA1169M # request for police report

Dear George,

Kindly assist.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Yoke Shi <yokeshi.chan@aig.com>

Sent: Monday, 21 October 2019 8:48 AM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>

Subject: - OD claim # SDA1169M # request for police report



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เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면
첨부 파일을 엽니다.

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 18 Oct 2019

Preliminary Advice

Vehicle No	: SDA1169M	Accident Date	: 11/10/2019
Make	: AUDI A5	Policy No.	: 1700062767
Assignment Date	: 18/10/2019	Excess	: S\$0.00
Date of Inspection	: 17/10/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	49,732.00
Revised Amount	:S\$	9,693.00
Check Items (Estimated)	:S\$	20,166.00
Total	:S\$	29,859.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	68,465.00
Salvage Value	:S\$	
Margin for Repair	:S\$	66,535.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Nivitha (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 14 October 2019 7:57 AM
To: assignments
Subject: FW: OD CLAIMS FOR SDA 1169 M
Attachments: SDA 1169 M 11102019.PDF; SKM_364e19101217421.pdf

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 12 October 2019 5:44 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIMS FOR SDA 1169 M

Dear all,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report, DL and CI for your reference.

Kindly arrange the survey on 17 of October @ 230pm owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	330C
Vehicle Details	
Vehicle No.:	SDA1169M
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CVK047169
Chassis No.:	WAUZZZF56JA034313
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$37,954.00
Original Registration Date:	10 Oct 2017
First Registration Date:	10 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$40,136.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Oct 2027
PARF Rebate Amount:	\$30,102.00
Intended COE Rebate Details	
COE Expiry Date:	09 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,109.00
COE Rebate Amount:	\$38,363.00
Total Rebate Amount:	\$68,465.00

The information contained herein is correct as at 18 Oct 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHONG WAI KEONG
Period of Insurance : 10 Oct 2019 To 09 Oct 2020
Engine No. : CYK047169
Chassis No. : WAUZZZF56JA034313

Vehicle No. : SDA1169M
Policy No. : 1700062767-02
Endorsement No. :
Issued Date : 09 Sep 2019

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHONG WAI KEONG - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408589 83662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 8338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

84P000-02

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/10/2019 16:36
Date Of Accident	11/10/2019 18:55
Exact Location Of Accident	START OF BKE TOWARDS WOODLAND
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDA1169M
Insured/Policyholder	
Name Of Registered Owner	CHONG WAI KEONG
NRIC No	S2608330C
Email Address	WAIKEONG@SINGNET.COM.SG
Mobile Phone No	(LOCAL) +65-97239838
Alternative Phone No	OFFICE-97239838

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SB 2.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700062767-02
Cover Note Number	

Driver

Name of Driver	CHONG WAI KEONG
NRIC No	S2608330C
Date Of Birth	03/10/1965
Occupation	INDOOR
Date Of Driving Pass	14/09/1990
Driving Experience	29 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97239838
Fax Number	
Contact Number	OFFICE-97239838
Email Address	WAIKEONG@SINGNET.COM.SG

Address	BLK 63 #11-05, CHOA CHU KANG LOOP
Postcode	689699
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	JCC5206 (PRIVATE CAR)
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CAROL GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	10 UBI AVENUE 3
Police Station Address	ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE SKETCH PLAN AND ACCIDENT STATEMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGC5069X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	

Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number JCC5205
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be based outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

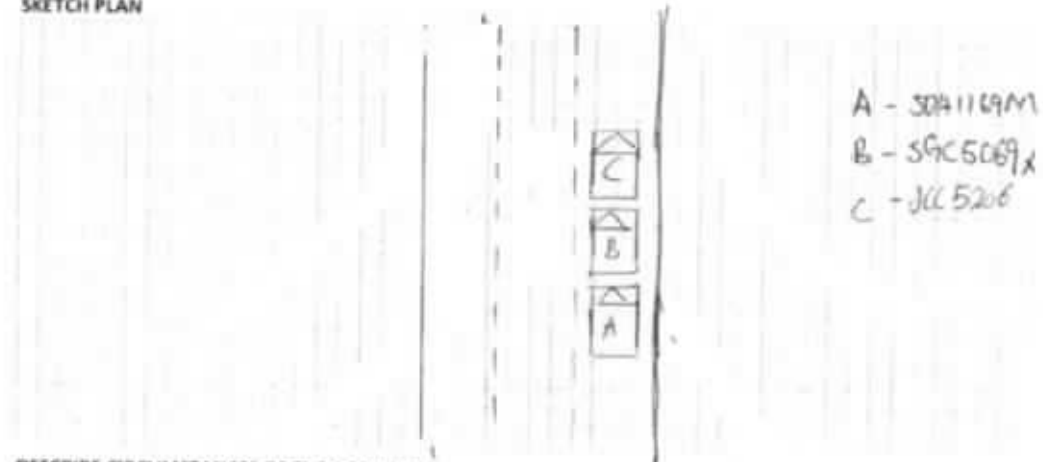
Reporting Centre Personnel's Signature

Name: Wong Eileen Seng
NIC/FIN No: G298745A



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to the police report T/2019/011/7022

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name: *Wanda L. Harty*
NRIC/ID No: *G298743A*



Accident Photo





SINGAPORE POLICE FORCE



T/20191011/7022

1 of 3

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20191011/7022

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 11/10/2019 21:14		Vide Report No.:		Station Diary No.:	
Informant's Particulars					
Name of Informant: CHONG WAI KEONG			Address: BLK 63 CHOA CHU KANG LOOP #11-05 SINGAPORE 689669		
ID Type / ID No.: NRIC NO / S2608330C			Contact No.: Home/Office:		Mobile: 97239838
Nationality: SINGAPORE CITIZEN			Email: Waikong@singnet.com.sg		
Sex: Male	Age: 54	Date of Birth: 03/10/1965	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: Administration manager			Driving Licence Information: Class:		Date of Expiry:

General Information of the Accident

Type of Accident:	Non-Injury Foreign Vehicle	Drink Drive: No	Date/Time of Accident: 11/10/2019 18:55	Type of Location: Straight Road
Location: BKE				
Weather: Clear		Road Surface: Dry	Road Speed Limit: 90 Km/h	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume: Heavy	
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SDA1169M	Car	AUDI	A5 SB 2.0 TFSI S TRONIC (DESIGN)	Blue	Slightly Damaged	0
SGC5069X	Car	TOYOTA		Grey	Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SDA1169M	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1700062767-02	10/10/2019	09/10/2020



**SINGAPORE
POLICE FORCE**



T/20191011/7022

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

2 of 3

Report No. T/20191011/7022

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	CHONG WAI KEONG	ID No.	S2608330C
Related Vehicle	SDA1169M (Car)	Contact No.	97239838
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

I was driving along PIE towards Tuas and then turned into BKE towards Woodland. The accident happened just after I turned into BKE from PIE, the road was straight and traffic was heavy and slow moving. After making a curve turn into BKE, suddenly the car in front made a sudden break n stop, and I also jam the break but my car didn't stop immediately and skidded abit forward and then hit the car in front (the car plate number is SGC5089X). The car in front moved forward after being hit by my car and hit a malaysia registered car (JJC5206). No injury and we took photos of the cars involved and I exchanged hand phone number with the driver of the car that I hit. The driver handphone number is 93836893. The accident happened at ard 6.55 pm and the traffic was heavy.



**SINGAPORE
POLICE FORCE**



T/20191011/7022

3 of 3

Report No. T/20191011/7022

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / TPB /
ANG YI TING, STEPHANIE
Contact No.: 65476414

Authentication Stamp
NP168

Signature Of Informant:
The identity of the person making this report has
been authenticated by SingPass. No signature is
required.

Date/Time:
11/10/2019 21:14

Classification Of Case:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 15748

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1250/2019/NS
Date	:	16-Oct-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Chong Wai Keong
Address	:	Blk 63 Choa Chu Kang Loop #11-05 Singapore 689669
Telephone	:	(HP) +65 97239838
Type of Claim	:	Own Damage Claims
Policy No.	:	1700062767-02
Vehicle No	:	SDA 1169 M
Model Code	:	Audi A5 SB 2.0 TFS
Model / Year	:	10-10-17
Engine No	:	CVK 047169
Chassis No	:	WAUZZZF56JA034313
Mileage	:	-
Date In	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	11-Oct-19
Place of Accident	:	BKE Towards Woodlands

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDA 1169 M

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	✓
2	To dismantle both front door panel trims. To remove and reinstall both wing mirror assy.	S/N \$ 600.00 X AM	
3	To dismantle and renew front bumper, both front fenders, bonnet and both headlights. To repair both front door. Re-organise crash management components. Reinstall all parts removed.	\$ 5,600.00 1000 1250	
4	To respray front bumper, both front fenders, bonnet, both upper A-pillars and both front doors.	\$ 7,700.00 1100 ✓	
5	To carry out diagnostic checks.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 14,572.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDA 1169 M

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	S	2,073.00 <i>de</i> ✓ 1658.40
2	FRONT BUMPER FIXING PARTS	S	368.00 ?
3	FRONT BUMPER SECURING STRIP	2 S	64.00 ?
4	FRONT BUMPER GRILLE - CENTRE	S	178.00 ?
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	S	207.00 X } X n n
6	FRONT BUMPER SPOILER	S	489.00 X
7	FRONT BUMPER AIR GUIDE - LH	S	56.00 X
8	FRONT BUMPER AIR GUIDE - RH	S	56.00 X
9	RADIATOR GRILLE	S	2,131.00 <i>Cut</i> - 1704.80
10	ULTRASOUND SENSOR SUPPORT - LH / RH	2 S	96.00 ?
11	RADIATOR GRILLE COVER - UPPER	S	174.00 ?
12	FRONT BUMPER AIR GUIDE GRILLE - LH / RH	2 S	862.00 X } X n n
13	FRONT PARKING AID SENSOR - INNER	2 S	462.00 X
14	HORN - LH HIGH TONE	S	37.00 ?
15	HORN - RH LOW TONE	S	262.00 ?
16	SPRING SHACKLE - LH / RH	2 S	52.00 ?
17	FRONT BUMPER CARRIER	S	733.00 ? <i>photo</i> 1586 <i>bt</i>
18	FRONT BUMPER FOAM FILLER PIECE	2 S	113.00 ? <i>photo</i> 190.40 <i>de</i>
19	FRONT BUMPER COVER	2 S	116.00 ? <i>photo</i> 193.40 <i>de</i>
20	CAUTION SIGN STICKER	NEC S	13.00 ? <i>photo</i> 9.76 <i>new</i>
SUB TOTAL SPARE PARTS		S	8,542.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDA 1169 M

S/N	Parts Description		Damaged Parts & Prices		Remarks
			S/Nett		
21	AIRCON STICKER	NEC	\$ 7.00	?	5.11 net ✓
22	FRONT BUMPER GUIDE SECTION - LH / RH	2	\$ 66.00	?	X un.
23	LOCK CARRIER BRACKET		\$ 125.00	?	100 bt ✓
24	FRONT BUMPER SUPPORT - LH / RH	2	\$ 52.00	?	20.32 bt ✓
25	FRONT FENDER - LH / RH	2	\$ 1,936.00	X	} un. X
26	FRONT FENDER ATTACHMENT PARTS	2	\$ 95.00	X	
27	FRONT FENDER CLOSING ELEMENT - LH / RH	2	\$ 136.00	?	
28	FRONT FENDER BRACKET - LH / RH	2	\$ 64.00	X	
29	FRONT FENDER BRACE - LH / RH	2	\$ 214.00	X	
30	DEFORMATION ELEMENT BRACKET - LH / RH	2	\$ 90.00	X	
31	FRONT WHEEL HOUSING LINER - LH / RH	2	\$ 512.00	X	
32	WHEEL HOUSING LINER ATTACHMENT PARTS	2	\$ 164.00	X	
33	WHEEL SPOILER - LH / RH	2	\$ 132.00	X	
34	WHEEL SPOILER TRIM - LH / RH	2	\$ 64.00	X	
35	STONE CHIP GUARD - LH / RH	2	\$ 92.00	X	}
36	FRONT FENDER TRIM - LH / RH	2	\$ 290.00	X	
37	BONNET		\$ 2,602.00	bt	5081.60
38	BONNET ATTACHMENT PARTS		\$ 111.00	?	X un.
39	BONNET LID HINGE - LH / RH	2	\$ 762.00	?	X un.
40	BONNET IMPACT PROTECTION - LH / RH / CEN	3	\$ 75.00	net	59.14
SUB TOTAL SPARE PARTS		:	\$ 7,589.00		

Premium Automobiles

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Material List for Accident Vehicle Regn No. SDA 1169 M

S/N	Parts Description		Damaged Parts & Prices		Remarks
			S/Nett		
41	ENGINE BONNET SOUND ABSORBER	\$	311.00	?	plw f. X nn
42	FENDER LEDGE COVER - LH / RH	2 \$	64.00	?	} nn X
43	FENDER LEDGE COVER - LH / RH FRONT	2 \$	28.00	?	
44	BONNET GAS FILLED STRUT	2 \$	217.00	?	
45	BONNET STRIKER - LH / RH	2 \$	92.00	?	
46	BONNET LID LOCK	2 \$	391.00	?	
47	FLAT CONNECTOR HOUSING	\$	12.00	?	
48	BONNET LOCK CABLE - CENTRE	\$	53.00	?	
49	BONNET RELEASE CABLE - CENTRE	\$	53.00	?	
50	BONNET RELEASE LEVER	\$	12.00	?	
51	LED HEADLIGHT - LH / RH	2 \$	14,408.00	?	5363.53 nn ✓ RH
52	LED HEADLIGHT LIFT CYLINDER - LH / RH	2 \$	362.00	?	} X nn.
53	LED HEADLIGHT CORRUGATED PIPE	\$	78.00	?	
54	FRONT WINDOW SLOT SEAL - LH / RH	2 \$	728.00	X	
55	FRONT ROOF MOLDING - LH / RH	2 \$	1,148.00	X	
56	FRONT DOOR TRIM - LH / RH	2 \$	290.00	X	
57	FRONT WATER DEFLECTOR STRIP - LH / RH	2 \$	122.00	X	} 21.76 de 22.56 de
58	RADIATOR AIR GUIDE - LH / RH OUTER	2 \$	56.00	?	
59	RADIATOR AIR GUIDE - LH / RH INNER	2 \$	30.00	?	
60	RADIATOR AIR GUIDE - UPPER / LOWER	2 \$	34.00	?	
61	FRONT NO. PLATE	S/N \$	40.00	ht	140
62	SUNDRIES	\$	500.00	?	0.80 nn ✓
TOTAL SPARE PARTS		:	\$ 35,160.00		
TOTAL LABOUR CHARGES		:	\$ 14,572.00		
GRAND TOTAL		:	\$ 49,732.00		53,624

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

53,624

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :


21/10/19
Taylor 1749 Stuy
Ex: to be advise
Not Authorise
17/10/19 e 250pm
Resurvey before paint
sur @ 11am/10:30am
25 days

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDA 1169 M

OK
23/10

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
✓ 1	FRONT BUMPER	\$ 2,073.00	de ✓
2	FRONT BUMPER FIXING PARTS	\$ 368.00	?
3	FRONT BUMPER SECURING STRIP	2 \$ 64.00	?
4	FRONT BUMPER GRILLE - CENTRE	\$ 178.00	?
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 207.00	X
6	FRONT BUMPER SPOILER	\$ 489.00	X
7	FRONT BUMPER AIR GUIDE - LH	\$ 56.00	X
8	FRONT BUMPER AIR GUIDE - RH	\$ 56.00	X
9 ✓	RADIATOR GRILLE	\$ 2,131.00	cur ✓
10	ULTRASOUND SENSOR SUPPORT - LH / RH	2 \$ 96.00	?
11	RADIATOR GRILLE COVER - UPPER	\$ 174.00	?
12	FRONT BUMPER AIR GUIDE GRILLE - LH / RH	2 \$ 862.00	X
13	FRONT PARKING AID SENSOR - INNER	2 \$ 462.00	X
14	HORN - LH HIGH TONE	\$ 37.00	?
15	HORN - RH LOW TONE	\$ 262.00	?
16	SPRING SHACKLE - LH / RH	2 \$ 52.00	?
17	FRONT BUMPER CARRIER	\$ 733.00	? photo.
18	FRONT BUMPER FOAM FILLER PIECE	2 \$ 113.00	? photo.
19	FRONT BUMPER COVER	2 \$ 116.00	?
20	CAUTION SIGN STICKER	NEC \$ 13.00	?
SUB TOTAL SPARE PARTS		\$ 8,542.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDA 1169 M

S/N	Parts Description	Damaged Parts & Prices		Remarks
		S/Nett		
21	AIRCON STICKER <i>no-2</i>	NEC	\$ 7.00	?
22	FRONT BUMPER GUIDE SECTION - LH / RH	2	\$ 66.00	?
23	LOCK CARRIER BRACKET <i>cr</i>		\$ 125.00	?
24	FRONT BUMPER SUPPORT - LH / RH	<i>2</i>	\$ 52.00	? <i>new part</i>
25	FRONT FENDER - LH / RH	2	\$ 1,936.00	X
26	FRONT FENDER ATTACHMENT PARTS	2	\$ 95.00	X
27	FRONT FENDER CLOSING ELEMENT - LH / RH	2	\$ 136.00	?
28	FRONT FENDER BRACKET - LH / RH	2	\$ 64.00	X
29	FRONT FENDER BRACE - LH / RH	2	\$ 214.00	X
30	DEFORMATION ELEMENT BRACKET - LH / RH	2	\$ 90.00	X
31	FRONT WHEEL HOUSING LINER - LH / RH	2	\$ 512.00	X
32	WHEEL HOUSING LINER ATTACHMENT PARTS	2	\$ 164.00	X
33	WHEEL SPOILER - LH / RH	2	\$ 132.00	X
34	WHEEL SPOILER TRIM - LH / RH	2	\$ 64.00	X
35	STONE CHIP GUARD - LH / RH	2	\$ 92.00	X
36	FRONT FENDER TRIM - LH / RH	2	\$ 290.00	X
37	BONNET		\$ 2,602.00	<i>bt</i>
38	BONNET ATTACHMENT PARTS		\$ 111.00	?
39	BONNET LID HINGE - LH / RH	2	\$ 762.00	?
40	BONNET IMPACT PROTECTION - LH / RH / CEN	3	\$ 75.00	<i>net</i>
SUB TOTAL SPARE PARTS		:	\$ 7,589.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDA 1169 M

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remarks
41	ENGINE BONNET SOUND ABSORBER	\$	311.00	? plus for
42	FENDER LEDGE COVER - LH / RH	2 \$	64.00	?
43	FENDER LEDGE COVER - LH / RH FRONT	2 \$	28.00	?
44	BONNET GAS FILLED STRUT	2 \$	217.00	?
45	BONNET STRIKER - LH / RH	2 \$	92.00	?
46	BONNET LID LOCK	2 \$	391.00	?
47	FLAT CONNECTOR HOUSING	\$	12.00	?
48	BONNET LOCK CABLE - CENTRE	\$	53.00	?
49	BONNET RELEASE CABLE - CENTRE	\$	53.00	?
50	BONNET RELEASE LEVER	\$	12.00	?
51	LED HEADLIGHT - LH / RH	2 \$	14,408.00	? car
52	LED HEADLIGHT LIFT CYLINDER - LH / RH	2 \$	362.00	?
53	LED HEADLIGHT CORRUGATED PIPE	\$	78.00	?
54	FRONT WINDOW SLOT SEAL - LH / RH	2 \$	728.00	X
55	FRONT ROOF MOLDING - LH / RH	2 \$	1,148.00	X
56	FRONT DOOR TRIM - LH / RH	2 \$	290.00	X
57	FRONT WATER DEFLECTOR STRIP - LH / RH	2 \$	122.00	X
58	RADIATOR AIR GUIDE - LH / RH OUTER	1 pc \$	56.00	? cut
59	RADIATOR AIR GUIDE - LH / RH INNER	2 \$	30.00	? cut
60	RADIATOR AIR GUIDE - UPPER / LOWER	2 \$	34.00	?
61	FRONT NO. PLATE	S/N \$	40.00	ht
62	SUNDRIES	\$	500.00	?
TOTAL SPARE PARTS		:	\$ 35,160.00	
TOTAL LABOUR CHARGES		:	\$ 14,572.00	
GRAND TOTAL		:	\$ 49,732.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/1250/2019/NS

12-Nov-19

Glory Tan

1 of 1

SDA 1169 M

Audi A5 SB 2.0 TFS

Quantity	Description	Unit Price	Amount
----------	-------------	------------	--------

Parts

- | | |
|---|--|
| 1 | Front bumper reinforcement bracket RHS |
| 2 | Bracket for external temperature |

\$ 195.00

\$ 17.00

\$ 212.00

Labours

- | | |
|---|--|
| 1 | To remove and reinstall front lock carrier to facilitate front bumper reinforcement bracket RHS renewal. |
| 2 | To carry out pressurise cooling system. To vacuum and regas. |

\$ 3,200.00

S/N \$ 480.00

Labours total \$ 3,680.00

Parts total \$ 212.00

GRAND TOTAL \$ 3,892.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 15748

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1250/2019/NS
Date	:	16-Oct-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Taufikh

5 days - ok - jb - 18 Jan 20

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Chong Wai Keong
Address	:	Blk 63 Choa Chu Kang Loop #11-05 Singapore 689669
Telephone	:	(HP) +65 97239838
Type of Claim	:	Own Damage Claims
Policy No.	:	1700062767-02
Vehicle No	:	SDA 1169 M
Model Code	:	Audi A5 SB 2.0 TFS
Model / Year	:	10/10/2017
Engine No	:	CVK 047169
Chassis No	:	WAUZZZF56JA034313
Mileage	:	-
Date In	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	11-Oct-19
Place of Accident	:	BKE Towards Woodlands

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 8366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDA 1169 M

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$	480.00	\$ 480.00
2	To dismantle both front door panel trims. To remove and reinstall both wing mirror assy.	S/N \$	600.00	
3	To dismantle and renew front bumper, both front fenders, bonnet and both headlights. To repair both front door. Re-organise crash management components. Reinstall all parts removed. <i>(Added 1 headlamp replaced)</i>	\$	5,600.00	\$ 1,250.00
4	To respray front bumper, both front fenders, bonnet, both upper A-pillars and both front doors.	\$	7,700.00	\$ 1,100.00
5	Added labour charges - see attached	\$	3,680.00	\$ 2,730.00
6	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 18,252.00	\$ 5,752.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDA 1169 M

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 2,073.00	\$ 1,658.40
2	FRONT BUMPER FIXING PARTS	\$ 368.00	
3	FRONT BUMPER SECURING STRIP	2 \$ 64.00	
4	FRONT BUMPER GRILLE - CENTRE	\$ 178.00	
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 207.00	
6	FRONT BUMPER SPOILER	\$ 489.00	
7	FRONT BUMPER AIR GUIDE - LH	\$ 56.00	
8	FRONT BUMPER AIR GUIDE - RH	\$ 56.00	
9	RADIATOR GRILLE	\$ 2,131.00	\$ 1,704.80
10	ULTRASOUND SENSOR SUPPORT - LH / RH	2 \$ 96.00	
11	RADIATOR GRILLE COVER - UPPER	\$ 174.00	
12	FRONT BUMPER AIR GUIDE GRILLE - LH / RH	2 \$ 862.00	
13	FRONT PARKING AID SENSOR - INNER	2 \$ 462.00	
14	HORN - LH HIGH TONE	\$ 37.00	
15	HORN - RH LOW TONE	\$ 262.00	
16	SPRING SHACKLE - LH / RH	2 \$ 52.00	
17	FRONT BUMPER CARRIER	\$ 733.00	\$ 586.00
18	FRONT BUMPER FOAM FILLER PIECE	2 \$ 113.00	\$ 90.40
19	FRONT BUMPER COVER	2 \$ 116.00	\$ 92.40
20	CAUTION SIGN STICKER	NEC \$ 13.00	\$ 9.76
SUB TOTAL SPARE PARTS		\$ 8,542.00	\$ 4,141.76

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDA 1169 M

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remarks
				\$ 4,141.76
21	AIRCON STICKER	NEC	\$ 7.00	\$ 5.12
22	FRONT BUMPER GUIDE SECTION - LH / RH	2	\$ 66.00	
23	LOCK CARRIER BRACKET		\$ 125.00	\$ 100.00
24	FRONT BUMPER SUPPORT - LH / RH	2	\$ 52.00	\$ 20.32
25	FRONT FENDER - LH / RH	2	\$ 1,936.00	
26	FRONT FENDER ATTACHMENT PARTS	2	\$ 95.00	
27	FRONT FENDER CLOSING ELEMENT - LH / RH	2	\$ 136.00	
28	FRONT FENDER BRACKET - LH / RH	2	\$ 64.00	
29	FRONT FENDER BRACE - LH / RH	2	\$ 214.00	
30	DEFORMATION ELEMENT BRACKET - LH / RH	2	\$ 90.00	
31	FRONT WHEEL HOUSING LINER - LH / RH	2	\$ 512.00	
32	WHEEL HOUSING LINER ATTACHMENT PART	2	\$ 164.00	
33	WHEEL SPOILER - LH / RH	2	\$ 132.00	
34	WHEEL SPOILER TRIM - LH / RH	2	\$ 64.00	
35	STONE CHIP GUARD - LH / RH	2	\$ 92.00	
36	FRONT FENDER TRIM - LH / RH	2	\$ 290.00	
37	BONNET		\$ 2,602.00	\$ 2,081.60
38	BONNET ATTACHMENT PARTS		\$ 111.00	
39	BONNET LID HINGE - LH / RH	2	\$ 762.00	
40	BONNET IMPACT PROTECTION - LH / RH / CE	3	\$ 75.00	\$ 59.44
	SUB TOTAL SPARE PARTS	:	\$ 7,589.00	\$ 6,408.24

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDA 1169 M

S/N	Parts Description	c/f	Damaged Parts & Prices		Remarks
			S/Nett		
				\$	6,408.24
41	ENGINE BONNET SOUND ABSORBER		\$	311.00	
42	FENDER LEDGE COVER - LH / RH	2	\$	64.00	
43	FENDER LEDGE COVER - LH / RH FRONT	2	\$	28.00	
44	BONNET GAS FILLED STRUT	2	\$	217.00	
45	BONNET STRIKER - LH / RH	2	\$	92.00	
46	BONNET LID LOCK	2	\$	391.00	
47	FLAT CONNECTOR HOUSING		\$	12.00	
48	BONNET LOCK CABLE - CENTRE		\$	53.00	
49	BONNET RELEASE CABLE - CENTRE		\$	53.00	
50	BONNET RELEASE LEVER		\$	12.00	
51	LED HEADLIGHT - LH / RH	2	\$	14,408.00	\$ 5,763.20
52	LED HEADLIGHT LIFT CYLINDER - LH / RH	2	\$	362.00	
53	LED HEADLIGHT CORRUGATED PIPE		\$	78.00	
54	FRONT WINDOW SLOT SEAL - LH / RH	2	\$	728.00	
55	FRONT ROOF MOLDING - LH / RH	2	\$	1,148.00	
56	FRONT DOOR TRIM - LH / RH	2	\$	290.00	
57	FRONT WATER DEFLECTOR STRIP - LH / RH	2	\$	122.00	
58	RADIATOR AIR GUIDE - LH / RH OUTER	2	\$	56.00	\$ 21.76
59	RADIATOR AIR GUIDE - LH / RH INNER	2	\$	30.00	\$ 22.56
60	RADIATOR AIR GUIDE - UPPER / LOWER	2	\$	34.00	
61	FRONT NO. PLATE	S/N	\$	40.00	\$ 40.00
62	<i>Added parts - see attached</i>		\$	212.00	\$ 169.04
63	SUNDRIES		\$	500.00	\$ 0.80
TOTAL SPARE PARTS			\$	35,372.00	\$ 12,425.60
TOTAL LABOUR CHARGES			\$	18,252.00	\$ 5,752.00
GRAND TOTAL			\$	53,624.00	\$ 18,177.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1250/2019/NS 12-Nov-19 Glory Tan 1 of 1 SDA 1169 M Audi A5 SB 2.0 TFS
Quantity	Description	Unit Price	Amount
Parts			
1	Front bumper reinforcement bracket RHS	\$ 195.00	\$ 156.00
2	Bracket for external temperature	\$ 17.00	\$ 13.04
		\$ 212.00	\$ 169.04
Labours			
1	To remove and reinstall front lock carrier to facilitate front bumper reinforcement bracket RHS renewal.	\$ 3,200.00	\$ 2,250.00
2	To carry out pressurise cooling system. To vacuum and regas.	S/N \$ 480.00	\$ 480.00
Labours total		\$ 3,680.00	\$ 2,730.00
Parts total		\$ 212.00	\$ 169.04
GRAND TOTAL		\$ 3,892.00	\$ 2,899.04

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 21 January 2020 10:23 AM
To: Boo seng yak; Taufikh (LKKAUTO); SUR; Carrine Leong; Chang Chee Sing; jlayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SDA1169M - OD AIG - SURVEYED 12 OCT 19

Dear Mr Boo,

Confirm repair cost of \$18,177.60 before excess \$800 and GST @ 5 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 18 January 2020 4:00 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jlayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SDA1169M - OD AIG - SURVEYED 12 OCT 19

Hi Taufikh and all,

Revised estimate, re-survey docs, photographs is attached.

Please confirm repair cost of \$18,177.60 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SDA 1169 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1250/2019/NH

28th February 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SDA 1169 M, Audi A5 SB 2.0 TFSI S-TRONIC.

With reference to the above-mentioned vehicle, no. **SDA 1169 M**, claimant, **Mr. Chong Wai Keong**, please find the related document per attached.

1. A copy of the Original invoice no. 85014910 – S\$ 18,594.03.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SDA 1169 M

total pages
Premium Automobiles Pte
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:09

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014910	Account: A0006 (T 0)
	Date : 27/02/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SDA1169M	
	Term : 30	

Regn No: SDA1169M (V 35601) **Regn Date:** 10/10/2017 **Mileage:** 45803 **WIP No.:** 15748

Model: A5 SPORTBACK 2.0 TFSI S tronic **Chassis:** WAUZZZF56JA034313 **Engine:** CVK 047169 **Dept:** U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNNESS FOR HEADLIGHT,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER,BONNET AND HEADLIGHT.TO REPAIR BOTH FRONT DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND REINSTALL FRONT LOCK CARRIER TO FACILITATE FRONT BUMPER REINFORCEMENT BRACKET RHS RENEWAL.	2250.00	1.00	2,250.00
S	BODYWORK	M: TO CARRY OUT PRESSURISE COOLING SYSTEM. TO VACUUM AND REGAS	480.00	1.00	480.00
X	A8W6807065D GRU	COVER Less 020%	1.00	2073.00	1,658.40
X	A8W6853651R RH4	GRILLE Less 020%	1.00	2131.00	1,704.80
X	A8W6807550J	FOAM INSER AP Less 020%	1.00	113.00	90.40
X	A8W6807081B	COVER AP Less 020%	1.00	115.50	92.40
X	A8K0010520A	STICKER AP Less 020%	1.00	12.20	9.76
X	A8W0010515A	STICKER AP Less 020%	1.00	6.40	5.12
X	A8W6807771	BRACKET(LAST) AP Less 020%	1.00	125.00	100.00
X	A8W6823029	HOOD Less 020%	1.00	2602.00	2,081.60
X	A8W6823124	PROTECTION Less 020%	1.00	24.70	19.76

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6366 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9628 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 10:09

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014910 Date : 27/02/2020 Order : SDA1169M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SDA1169M (V 35601) Regn Date: 10/10/2017 Mileage: 45803 WIP No.: 15748

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF56JA034313 Engine: CVK 047169 Dept: U

You have been assisted by:- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
X	A8W6823125	PROTECTION	Less 020%	1.00	24.90
X	A8W6823126	PROTECTION	Less 020%	1.00	24.70
X	A8W6121284AF	AIR DUCT AP	Less 020%	1.00	27.20
X	A8W6121673B	AIR DUCT(LAST) AP	Less 020%	1.00	14.10
X	A8W6121674B	AIR DUCT AP	Less 020%	1.00	14.10
X	A8W6807134	BRACKET AP	Less 020%	1.00	195.00
X	AN 02300311	NUT AP	Less 020%	2.00	0.50
X	A8W0807113	BRACKET AP	Less 020%	1.00	732.50
X	A8W0807334	SUPPORT AP	Less 020%	1.00	25.40
X	A8W0820536	BRACKET AP	Less 020%	1.00	16.30
X	A8W6941774E	HEADLIGHT EXCHANGE	Less 020%	1.00	7204.00

Parts 12,385.60
Labour 0.00
Sublet 5,792.00
Menus 0.00
Lubricant 0.00

Sub-Total 17,377.60

7% GST 1,216.43

Grand Total 18,594.03



27/2

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SDA 1169 M

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1250/2019/KK
15 November 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 SB 2.0 TFSI
Vehicle Chassis No. : WAUZZZF56JA34313
Vehicle Regn No. : SDA 1169 M
Vehicle Mileage : 45800 KM
Vehicle Owner : Mr. Chong Wai Keong
Certificate No : 1700062767-02
Own Damage Excess : S\$ 856.00 (inclusive 7% GST)
Accident Date : 11 OCT 2019
Place : BKE Towards Woodlands
Repair Cost : \$ 13,594.03
WIP No. : 15748
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

DISCHARGE VOUCHER - AIG - SDA 1169 M

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Oct 2019		18 Oct 2019 09:43 Edit Adj Rpt	S\$18,177.60 Edit Estimates	S\$18,177.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHONG WAI KEONG, ID: S2608330C, Tel: +6597239838, Email: WAIKEONG@SINGNET.COM.SG								
Vehicle Reg. No.:	SDA1169M	Date of Loss:	11/10/2019 00:00 - :59 [24 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 2093151761SG	Policy/Cover Note No.:	1700062767 (Comprehensive)						
		Excess:	S\$800.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 30/10/2019]								
Driver/Custodian:	CHONG WAI KEONG (54 / Male) , NRIC: S2608330C, Tel: +6597239838 Email: WAIKEONG@SINGNET.COM.SG								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (27/11/2019): Alert - Adj Mandate Approved (S\$32801.00) - SDA1169M - Claim Handler: Chan, Yoke... - AIG_SG (21/10/2019): Alert - Adj Mandate Approved (S\$9693.00) - SDA1169M - Claim Handler: Chan, Yoke ...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDA1169M (2093151761SG)
 OD
 Oct 11 2019 12:00AM
 [CHONG WAI KEONG]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Video											1 per page		☐	
No	Finalized On	Premium Autocare Centre (Alexandra)							Thumbnail		Print			
1	12/10/19 17:03	Video - Accident [Linked Accident Report Documents]							1		Load MP4			
Assessment Reports											1 per page		☐	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail		Print			
1	18/10/19 10:29	Adjuster Immediate Advice							1		Load HTM			
2	20/11/19 11:38	Adjuster Immediate Advice							1		Load HTM			
Photos/Images											3 per page		☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail		Print			
1	18/10/19 10:19	General View							1		Load JPG ☒			
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Video			1 per page	☒
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
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71	20/01/20 09:49	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/10/19 10:20	Singapore Accident Statement	 Load PDF	
2	18/10/19 10:20	Certificate of Insurance	 Load PDF	
3	18/10/19 10:20	Insured's Driving License	 Load PDF	
4	18/10/19 10:21	MARK ESTIMATE	 Load PDF	
5	21/10/19 09:44	Police Report	 Load PDF	
6	19/11/19 17:37	SUPPLEMENTARY	 Load PDF	

Video			1 per page	☒
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8	09/03/20 16:09	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

Video			1 per page	☒
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Assessment Reports			1 per page	☒
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Photos/Images			3 per page	☒
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Documentation			1 per page	☒
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1	12/10/19 17:00	Sketch Plan	 Load JPG	☒
2	12/10/19 17:00	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19018394/T1VF3E2

Date: 09/03/2020

REFERENCE

Insured/Claimant: CHONG WAI KEONG Policy No: 1700062767
Date of Loss: 11/10/2019 Nature of Claim: OD Claim No: 2093151761SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDA1169M
Make & Model: AUDI A5, 2.0 TFSI MU (A) Engine No: CVK047169
Reg. Date: 10/10/2017 (Man. Year: 2017) Chassis No: WAUZZZF56JA034313
Colour: Blue Odometer: 44322 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$135,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	35,329.04	12,425.60	22,903.44	64.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	18,252.00	5,752.00	12,500.00	68.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	53,581.04	18,177.60	35,403.44	66.07
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	52,781.04	17,377.60	35,403.44	67.08
+ GST 7.00/7.00% (S\$)	3,694.67	1,216.43	2,478.24	67.08
Nett Amount (S\$)	56,475.71	18,594.03	37,881.68	67.08

INSPECTION

Date of Assignment: 18/10/2019
Date Inspected: 17/10/2019 Inspected At: 281 ALEXANDRA ROAD
Estimated Period of Repair: 5.0 days Repairer : Premium Automobiles Pte Ltd

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,073.00 FS	*1,658.40 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	368.00 FS	*- FS
3	2		*FRONT BUMPER SECURING STRIP	Not Necessary	64.00 FS	*- FS
4	1		*FRONT BUMPER GRILLE - CENTRE	Not Necessary	178.00 FS	*- FS
5	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	207.00 FS	*- FS
6	1		*FRONT BUMPER SPOILER	Not Necessary	489.00 FS	*- FS
7	1		*FRONT BUMPER AIR GUIDE - LH	Not Necessary	56.00 FS	*- FS
8	1		*FRONT BUMPER AIR GUIDE - RH	Not Necessary	56.00 FS	*- FS
9	1		*RADIATOR GRILLE	Cracked	2,131.00 FS	*1,704.80 FS
10	2		*ULTRASOUND SENSOR SUPPORT - LH / RH	Not Necessary	96.00 FS	*- FS
11	1		*RADIATOR GRILLE COVER - UPPER	Not Necessary	174.00 FS	*- FS
12	2		*FRONT BUMPER AIR GUIDE GRILLE - LH / RH	Not Necessary	862.00 FS	*- FS
13	2		*FRONT PARKING AID SENSOR - INNER	Not Necessary	462.00 FS	*- FS
14	1		*HORN - LH HIGH TONE	Not Necessary	37.00 FS	*- FS
15	1		*HORN - RH LOW TONE	Not Necessary	262.00 FS	*- FS
16	2		*SPRING SHACKLE - LH / RH	Not Necessary	52.00 FS	*- FS
17	1		*FRONT BUMPER CARRIER	Bent	733.00 FS	*586.00 FS
18	2		*FRONT BUMPER FOAM FILLER PIECE	Deformed	113.00 FS	*90.40 FS
19	2		*FRONT BUMPER COVER	Deformed	116.00 FS	*92.40 FS
20	1		*CAUTION SIGN STICKER	Necessary	13.00 FS	*9.76 FS
21	1		*AIRCON STICKER	Necessary	7.00 FS	*5.12 FS
22	2		*FRONT BUMPER GUIDE SECTION - LH / RH	Not Necessary	66.00 FS	*- FS
23	1		*LOCK CARRIER BRACKET	Bent	125.00 FS	*100.00 FS
24	2		*FRONT BUMPER SUPPORT - LH / RH	Bent	52.00 FS	*20.32 FS
25	2		*FRONT FENDER - LH / RH	Not Necessary	1,936.00 FS	*- FS
26	2		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	95.00 FS	*- FS
27	2		*FRONT FENDER BRACKET - LH / RH	Not Necessary	64.00 FS	*- FS
28	2		*FRONT FENDER BRACE - LH / RH	Not Necessary	214.00 FS	*- FS
29	2		*DEFORMATION ELEMENT BRACKET - LH / RH	Not Necessary	90.00 FS	*- FS
30	2		*FRONT WHEEL HOUSING LINER - LH / RH	Not Necessary	512.00 FS	*- FS
31	2		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	164.00 FS	*- FS
32	2		*WHEEL SPOILER - LH / RH	Not Necessary	132.00 FS	*- FS
33	2		*WHEEL SPOILER TRIM - LH / RH	Not Necessary	64.00 FS	*- FS
34	2		*STONE CHIP GUARD - LH / RH	Not Necessary	92.00 FS	*- FS
35	2		*FRONT FENDER TRIM - LH / RH	Not Necessary	290.00 FS	*- FS
36	1		*BONNET	Bent	2,602.00 FS	*2,081.60 FS
37	1		*BONNET ATTACHMENT PARTS	Not Necessary	111.00 FS	*- FS
38	2		*BONNET LID HINGE - LH / RH	Not Necessary	762.00 FS	*- FS
39	1		*BONNET IMPACT PROTECTION - LH / RH / CEN (3PCS)	Necessary	75.00 FS	*59.44 FS
40	1		*ENGINE BONNET SOUND ABSORBER	Not Necessary	311.00 FS	*- FS
41	2		*FENDER LEDGE COVER - LH / RH	Not Necessary	64.00 FS	*- FS
42	2		*FENDER LEDGE COVER - LH / RH FRONT	Not Necessary	28.00 FS	*- FS
43	2		*BONNET GAS FILLED STRUT	Not Necessary	217.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
44	2		*BONNET STRIKER - LH / RH	Not Necessary	92.00 FS	*- FS
45	2		*BONNET LID LOCK	Not Necessary	391.00 FS	*- FS
46	1		*FLAT CONNECTOR HOUSING	Not Necessary	12.00 FS	*- FS
47	1		*BONNET LOCK CABLE - CENTRE	Not Necessary	53.00 FS	*- FS
48	1		*BONNET RELEASE CABLE - CENTRE	Not Necessary	53.00 FS	*- FS
49	1		*BONNET RELEASE LEVER	Not Necessary	12.00 FS	*- FS
50	1		*LED HEADLIGHT - LH / RH	O/S Cracked / N/S Not Necessary	14,408.00 FS	*5,763.20 FS
51	2		*LED HEADLIGHT LIFT CYLINDER - LH / RH	Not Necessary	362.00 FS	*- FS
52	1		*LED HEADLIGHT CORRUGATED PIPE	Not Necessary	78.00 FS	*- FS
53	2		*FRONT WINDOW SLOT SEAL - LH / RH	Not Necessary	728.00 FS	*- FS
54	2		*FRONT ROOF MOLDING - LH / RH	Not Necessary	1,148.00 FS	*- FS
55	2		*FRONT DOOR TRIM - LH / RH	Not Necessary	290.00 FS	*- FS
56	2		*FRONT WATER DEFLECTOR STRIP - LH / RH	Not Necessary	122.00 FS	*- FS
57	2		*RADIATOR AIR GUIDE - LH / RH OUTER	Deformed	56.00 FS	*21.76 FS
58	2		*RADIATOR AIR GUIDE - LH / RH INNER	Deformed	30.00 FS	*22.56 FS
59	2		*RADIATOR AIR GUIDE - UPPER / LOWER	Not Necessary	34.00 FS	*- FS
60	1		*FRONT NO. PLATE	Bent	40.00 FS	*40.00 FS
61	1		*SUNDRIES	Necessary	500.00 FS	*0.80 FS
62	1		*FRONT BUMPER REINFORCEMENT BRACKET RHS	Bent	156.00 FS	*156.00 FS
63	1		*BRACKET FOR EXTERNAL TEMPERATURE	Cracked	13.04 FS	*13.04 FS
64	2		*FRONT FENDER CLOSING ELEMENT - LH / RH	Not Necessary	136.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	35,329.04	12,425.60
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE BOTH FRONT DOOR PANEL TRIMS. TO REMOVE AND REINSTALL BOTH WING MIRROR ASSY	New	600.00	0.00
3	TO DISMANTLE AND RENEW FRONT BUMPER, BOTH FRONT FENDERS, BONNET AND BOTH HEADLIGHTS. TO REPAIR BOTH FRONT DOOR. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	5,600.00	1,250.00
4	TO RESPRAY FRONT BUMPER, BOTH FRONT FENDERS, BONNET, BOTH UPPER A-PILLARS AND BOTH FRONT DOORS	New	7,700.00	1,100.00
5	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
6	TO REMOVE AND REINSTALL FRONT LOCK CARRIER TO FACILITATE FRONT BUMPER REINFORCEMENT BRACKET RHS RENEWAL	New	3,200.00	2,250.00
7	TO CARRY OUT PRESSURISE COOLING SYSTEM. TO VACUUM AND REGAS	New	480.00	480.00
Gross Labour Cost (S\$)			18,252.00	5,752.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >