

## Khanchna (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 26 February 2020 5:55 PM  
**To:** Khanchna (LKK Auto); MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: MANDATE REQUEST - ACCIDENT INVOL. ET169H AGAINST SMH4068H (LONPAC-Your Ref: 19/19/19/VP05/022520) DOA 11/10/2019 [External General]

## Lonpac External - General

Dear Khanchna

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Monday, 24 February 2020 11:48 AM  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** MANDATE REQUEST - ACCIDENT INVOL. ET169H AGAINST SMH4068H (LONPAC-Your Ref: 19/19/19/VP05/022520) DOA 11/10/2019

Lonpac Ref: 9/19/19/VP05/022520

LKK Ref: CC4/LPC19018380/Ekb3q2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 16/10/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured head to rear end Third party vehicle. We opine that BOLA 27 is applicable and liability is down against Insured.

Summary to offer to third party repairer "KAH MOTOR CO. SDN BHD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,641.91	\$ 3,944.06
2. Loss of Rental (4 days x \$ 100) w/GST	\$ 428.00	\$ 428.00 (4 days x \$ 100)w/GST
<b>Total</b>	<b>\$ 8,069.91</b>	<b><u>\$ 4,372.06</u></b>

\*\*5 days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Sent:** Tuesday, 12 November 2019 4:33 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY CLAIM ET169H AGAINST SMH4068H (LONPAC) DOA 11/10/2019 Our Ref: 19/19/19/VP05/022520

## **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle ET 169H at M/s Kah Motor Co Sdn Bhd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

**Shu Pei** | Admin

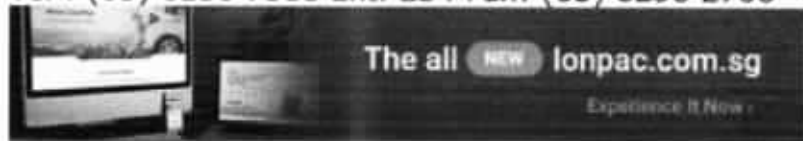
**LKK Auto Consultants Pte Ltd**

**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Sent:** Friday, 18 October 2019 11:47 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY CLAIM ET169H AGAINST SMH4068H (LONPAC) DOA 11/10/2019 Our Ref: 19/19/19/VP05/022520

Dear Nivitha

Attached is our Insured's GIA report for your handling.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Wednesday, 16 October 2019 3:28 PM  
**To:** ONG LI LI; assignments  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY CLAIM ET169H AGAINST SMH4068H (LONPAC) DOA 11/10/2019 Our Ref: 19/19/19/VP05/022520

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]

**Sent:** Wednesday, 16 October 2019 1:18 PM

**To:** Ivan Teo <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: CHECK LIABILITY FOR 3RD PARTY CLAIM ET169H AGAINST SMH4068H (LONPAC) DOA 11/10/2019 Our Ref: 19/19/19/VP05/022520

Without Prejudice

Dear Ivan

Our Insured has not reported the accident.

Do you still want us to arrange survey? If so, please liaise with LKK Auto Consultants Pte Ltd.

Dear Nivitha

Pls follow up.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Ivan Teo [mailto:[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)]

**Sent:** Wednesday, 16 October 2019 10:17 AM

**To:** MT\_Claim\_SG

**Subject:** CHECK LIABILITY FOR 3RD PARTY CLAIM ET169H AGAINST SMH4068H (LONPAC) DOA 11/10/2019

Dear Motor Claims,

Kindly advise on 3<sup>rd</sup> party direct settlement liability.

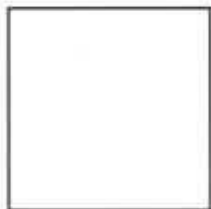
My client : ET169H  
Your insured : SMH4068H  
DOA : 11/10/2019

Thank you

Warmest Regards

Ivan Teo  
Kah Motor Co. Sdn Bhd  
255 Alexandra Road

Singapore 159937  
DID : 97317842  
Email: [ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)



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[www.avg.com](http://www.avg.com)



**Kah Motor Co. Sdn. Bhd.**  
IA Member of Oriental Holdings Berhad  
Body Repair & Paint Centre  
6A Mendai Estate  
Singapore 729903  
Tel : +65 6841 3838  
Fax : +65 6362 5015  
www.honda.com.sg

**M/s: Lonpac Insurance Bhd**  
100 Beach Road #19-00  
Shaw Towers  
Singapore 189702  
**Attn: Motor Claims Department**

Date : 9/1/2020

**Your ref : SMH4068H**

Dear Sir / Madam,

**Our ref : ET169H**

**THIRD PARTY DIRECT SETTLEMENT**

**ACCIDENT INVOLVING ET169H & SMH4068H ON 11/10/2019**

We refer to the item(s) marked ☒ below:

- ☒ We refer to your email dated 23/10/2019.
- ☒ We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- ☒ Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to **desmondtoh@honda.com.sg**.
- ☐ We return your discharge voucher duly completed.
- ☒ Kindly expedite settlement of the following :-  
Repair Cost **S\$3,944.06 payable to Kah Motor Co. Sdn. Bhd.**  
Loss of rental **S\$107.00 x 4 days : S\$428.00 payable to NIAM TEE AIK.**
- ☒ Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.
- ☒ Enclosures
- |  |   |                                     |
|--|---|-------------------------------------|
| <input checked="" type="checkbox"/> Repair/Excess Bill | <input checked="" type="checkbox"/> Letter of Authority | <input type="checkbox"/> LTA Search |
| <input checked="" type="checkbox"/> Rental Invoice     | <input type="checkbox"/> GIA Search                     |                                     |
| <input type="checkbox"/> Others: _____                 |   |                                     |

☐ Remarks \_\_\_\_\_

Thank you.

Yours faithfully,

  
Ivan Teo


## LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) ET169H &  
(THIRD PARTY'S VEHICLE NO.) SMH4068H ON 11/10/2019  
ALONG GEYLANG ROAD

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3<sup>rd</sup> party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.

  
\_\_\_\_\_  
Owner Signature  
(Co stamp & authorized signature if is Co registered vehicle)

Name : NIAM TEE AIK

NRIC No : S1146932I

Vehicle No : ET169H

Date : 11/11/2019



# LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/022520  
DATE : 13 MARCH 2020

WITHOUT PREJUDICE to:

## DISCHARGE VOUCHER

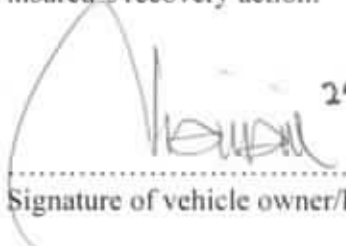
Ar. Personal Injury Claims

I/We, **NIAM TEE AIK** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SMH4068H** the sum of Singapore Dollar Four Thousand Three Hundred Seventy-Two and Six Cents Only (\$4,372.06) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving ET169H and SMH4068H on 11 October 2019 along Geylang Road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / LEE CHEE KIONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **KAH MOTOR CO. SDN. BHD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 25/03/20  
SIGN HERE  
Signature of vehicle owner/Date

NIAM TEE AIK 25/03/20  
Name of vehicle owner /Date



**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223

Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD

MOTOR CLAIMS DEPT

100 BEACH ROAD

#19-00 SHAW TOWERS

SINGAPORE, 189702

**Customer Code :** CU0129752

**Payment Term :** 30 Days

<b>Invoice No.</b>	:	SINV-BM19002169
<b>Invoice Date</b>	:	23/12/19
<b>Order No.</b>	:	SVO19072810
<b>Reference</b>	:	
<b>Job Card No.</b>	:	12306
<b>Date/Time Received</b>	:	15/10/19 / 4:54:38 PM
<b>Licence No.</b>	:	ET169H
<b>Model</b>	:	ODYSSEY 2.4 EXV-S 16YM
<b>Car Chassis No.</b>	:	JHMRC1890GC206932
<b>Car Engine No.</b>	:	K24W72012997
<b>Mileage</b>	:	71717
<b>Service Advisor</b>	:	IVAN TEO BOON KIAT 1876
<b>Served By</b>	:	IVANTEO
<b>Page</b>	:	1

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount incld		
						Amount	Amount	GST
	TP DIRECT SETTLEMENT (J/NO: )							
	OWNER: NIAM TEE AIK							
	OWNER INSURER: TOKIO MARINE							
	ACC DATE: 11/10/2019							
	SURVEYED BY:							
	DATE:							
	REF NO:							
	TP INSURER: LONPAC							
	TP VEH: SMH4068H							
BOSUN	1466 SUNDRIES	1	Hours	30.00		30.00	2.10	32.10
BA02R	1466 REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	Hours	180.00		180.00	12.60	192.60
BML02I	1466 INSPECT RR LIGHTING MECHANISMS, PERFORM WATER TEST.(N)	1	Hours	180.00		180.00	12.60	192.60
BKRP02S	1466 STRAIGHTEN ALIGN RR PANEL & RENEW DAMAGE PARTS.	1	Hours	1,400.00		1,400.00	98.00	1,498.00
BP03R	1718 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(3P)	1	Hours	1,350.00		1,350.00	94.50	1,444.50
04715-T6A-900ZZ	FACERR.BUMPER	1	Each	568.30	25	426.22	29.84	456.06
33505-SLJ-013	REFLECTOR ASSYR.RR.	1	Each	45.40	25	34.05	2.38	36.43
71593-T6A-003	SPACERR.RR BUMPER SIDE	1	Each	19.10	25	14.32	1.00	15.32
71598-T6A-003	SPACERL.RR BUMPER SIDE	1	Each	19.10	25	14.32	1.00	15.32
91505-TM8-003	CLIP,BUMPER	7	Each	2.30	25	12.07	0.84	12.91
74940-TR0-003	BUZZER ASSYSMART	1	Each	60.10	25	45.07	3.15	48.22
Sum Labor						3,140.00	219.80	3,359.80
Sum Item						546.05	38.21	584.26
Total SGD						3,686.05	258.01	3,944.06
Total Payable (SGD)								3,944.06

Printed by IVANTEO on: 23 Dec 2019 at 7:35:42 PM

This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.  
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.  
Interest will be charged at 2% per month on overdue amounts.

Please give us your feedback by scanning the QR Code using mobile device.



**NIAM TEE AIK**

BLK 184 STIRLING ROAD  
#16-248  
SINGAPORE 140184

**Customer Information**

Customer Name : NIAM TEE AIK  
Customer Ref No. : ET169H IVAN

**Rental Information**

Date/Time Out : 11/11/2019 08:40  
Date/Time Return : 15/11/2019 09:00

**Billing Detail**

#	Description	Amt
1	4 DAYS @ 100.00	400.00

**Tax Invoice**

Invoice No. : CRINV/19/02228  
Invoice Date : 15 Nov 2019  
Customer No. : \*\*\*\*\*9321  
Ref :  
Currency : SGD  
Terms : COD  
RA No. : 07365

**Car Information**

Registration No. : SJZ2653Y  
Car Model : STREAM 1.8L AT  
Car Color : WHITE

Starting Mileage : 88026  
Ending Mileage : 88275  
Mileage Travelled : 249

**Remarks:**

LK/BS - SA: IVAN TEO

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms. Interest will be charged at 2% per month on overdue amounts.

Printed by Ivan Teo at 09/01/2020 13:49

Subtotal : S\$ 400.00  
GST 7.0% : S\$ 28.00  
**Total : S\$ 428.00**  
Paid : S\$ 428.00  
Outstanding : S\$ 0.00

## RENTAL AGREEMENT

### VEHICLE PARTICULAR

Vehicle No. : SJZ2653Y  
Make : HONDA  
Model : STREAM 1.8L AT  
Out (Date & Time) : 11 Nov 2019 | 0840  
In (Date & Time) : 15/11/2019 0900

### HIRER PARTICULAR

Name : NIAM TEE AIK  
Address (Res) : BLK 184 STIRLING ROAD  
#16-248 SINGAPORE 140184  
Tel :  
Name on Credit Card :  
Credit Card No. :  
Payment Mode : Cash

### MAIN DRIVER PARTICULAR

Name : NIAM TEE AIK  
Address (Res) : BLK 184 STIRLING ROAD  
#16-248 SINGAPORE 140184  
Driving License No. :  
Passing Date :  
Date of Birth :  
NRIC/FIN/Passport No : S1146932I

### ADDITIONAL DRIVER PARTICULAR

Name :  
Address (Res) :  
Driving License No. :  
Passing Date :  
Date of Birth :  
NRIC/FIN/Passport No :

4 days x \$107 = \$428 No. 07365  
Date: 11 Nov 2019

PAYMENT	AMOUNT
Day: 7 days x 100.00	700.00
Week	0.00
Month	0.00
Add HRS	0.00
SUB TOTAL	700.00
GST	49.00
<b>NETT AMOUNT</b>	<b>749.00</b>
SECURITY DEPOSIT	0.00

### REMARKS

ET169H  
SA : IVAN TEO  
3RD PARTY CLAIM > LONPAC

### TERMS & CONDITIONS

- Malaysia Drive Surcharge
  - Normal days \$20/day + 7% GST
  - Blackout dates, Eve of PH & PH \$40/day + 7% GST
- Insurance Excess
  - S'pore Drive Excess - \$1500 + 7% GST
  - Malaysia Drive Excess - \$2500 + 7% GST (Excluding towing & customs fees)
- Vehicle is rented to hirer upon terms and conditions on the front and back of this agreement.

See back cover and any additional hirer listed above.

**F A I T**  
15 NOV 2019

BY: \_\_\_\_\_

I have read and agree to the terms and conditions  
I authorize Kah Motor Co. Sdn. Bhd. to process  
any miscellaneous charges.  
All information I have given Kah Motor Co. Sdn.

Hirer's Signature

Main Driver's Signature  
(if not hirer)

Credit Card Holder's  
Signature (if not hirer)

Rented out by

**DBS**  
KAH MOTOR ALX WORKSHOP  
255 ALEXANDRA ROAD  
SINGAPORE 159937

TID: 38007872 MID: 168168323431  
BATCH #: 001476 HOST: DBSH  
DATE/TIME: 15NOV19 09:09  
SETTLEMENT SLIP  
TRANS COUNT AMOUNT(SGD)

MASTERCARD		
SALES	001	428.00
REFUND	000	-0.00
V. SALE	000	0.00
V. RFND	000	0.00
<b>CARD TOTAL</b>		<b>428.00</b>

BATCH TOTALS:

SALES	001	428.00
REFUND	000	-0.00
TIPS	000	0.00
V. SALES	000	0.00
V. REFUND	000	0.00
<b>GRAND TOTAL</b>		<b>428.00</b>

**BATCH CLOSED**

ALL HOSTS SETTLED

**DBS**  
KAH MOTOR ALX WORKSHOP  
255 ALEXANDRA ROAD  
SINGAPORE 159937  
**ENV SALE**

DATE/TIME: 15NOV19 09:09  
TID: 38007872 MID: 168168323431  
INVOICE#: 015358 BATCH#: 001476  
MASTERCARD EXPIRY XX/XX  
APPR CODE: R07753 HOST: DBSH  
ENV CHIP RRN: 931901015358  
TC: 0A51AE56E77920 AID: A0000000041010  
DBS MasterCard TVR: 0000000000 TSI: E000

**TOTAL SGD 428.00**

STON X  
/NIAM TEE AIK  
I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO CARD ISSUER AGREEMENT  
\*\*\* MERCHANT COPY \*\*\*