

Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, March 20, 2020 12:27 PM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Mandate Request -Accident between SJY 2265P & XD 4008Y (OI-LPC:19/19/19/VC10/022521) on 15/10/2019 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN
Sent: Tuesday, 10 March 2020 5:23 pm
To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Mandate Request -Accident between SJY 2265P & XD 4008Y (OI-LPC:19/19/19/VC10/022521) on 15/10/2019 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

For future submissions, please attached TP's GIA report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Tuesday, 10 March 2020 4:47 pm
To: MT_Claim_SG
Cc: Admin A
Subject: Mandate Request -Accident between SJY 2265P & XD 4008Y (OI-LPC:19/19/19/VC10/022521) on 15/10/2019

LPC REF: 19/19/19/VC10/022521
LKK REF: CC4/LPC19018378/Kkb3n2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 16/10/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver reversed and collided into TP vehicle. We opine that liability is down against Insured.

Summary to offer to third party repairer "CITY AUTO PTE LTD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,247.20	\$ 4,761.50
2. Loss of Rental (7 days x \$120) (w/GST)	\$ 898.80	\$ 898.80 (7 days x \$120)(w/GST)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,148.00	<u>\$ 5,662.30</u>

**5 days recommendation for repair + 1 Sunday +1 PRS = 7 days

The above is for your approval.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 9 January 2020 12:02 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Arrange survey on SJY2265P [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VC10/022521

Dear Khanchna,

Attached copy of insured's report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Thursday, 9 January 2020 11:56 am

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: RE: Arrange survey on SJY2265P [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent: Thursday, 24 October 2019 11:07 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Arrange survey on SJY2265P [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Friday, 18 October 2019 5:19 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Arrange survey on SJY2265P [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJY 2265P at M/s City Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 16 October 2019 3:21 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey on SJY2265P [External General]

Resend

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer arrange on 17/10/2019.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 16 October 2019 3:20 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'Admin A' (admin-a@lkkauto.com)' <admin-a@lkkauto.com>

Subject: RE: Arrange survey on SJY2265P [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 16 October 2019 1:31 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; City Auto <cityauto@singnet.com.sg>

Subject: FW: Arrange survey on SJY2265P [External General]

Lonpac External - General

Our Ref : 19/19/19/VC10/022521

Dear Nivitha,

Kindly proceed as requested.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Wednesday, 16 October, 2019 10:15 AM

To: MT_Claim_SG

Subject: Arrange survey on SJY2265P

Dear Motor survey department,

Kindly arrange **LKK Auto Consultants Pte Ltd** survey on following vehicle :

Survey TP,

Your vehicle : XD4008Y

Our vehicle : SJY2265P

D.O.A : 15/10/2019

LOCATION : **Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722**

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

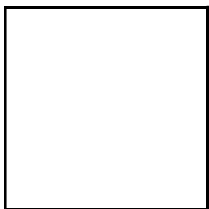
Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944



This email has been checked for viruses by AVG antivirus software.
www.avg.com