

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SHD1020U/SJ**

**WITHOUT PREJUDICE**

19 November 2019

**(By Email Only)**

**Attn: The Motor Claims Department**

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Dear Sir/Madam

## **ACCIDENT INVOLVING SHD1020U AND SLS6950B ALONG KAMPONG KAPOR ROAD ON 15.10.2019**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1020U**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SLS6950B** at the material time of the accident with the driver of our client's vehicle, **Mr. LEE KENG HAI**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SLS6950B**, our client's vehicle was damaged and we have been put to loss and damage as follows:

|                                               |                   |
|-----------------------------------------------|-------------------|
| 1. Cost of repair (Incl. GST)                 | \$ 599.20         |
| 2. Loss of Rental (3 days x \$100.17 per day) | \$ 300.51         |
| 3. Loss of Income (3 days x \$100.00 per day) | \$ 300.00         |
| 4. GIA Search Fee                             | \$ 2.00           |
|                                               | <u>\$ 1201.71</u> |

A copy of each of the following supporting documents is enclosed:

- (1) GIA report and sketch plan of **SHD1020U**
- (2) Driver's I/C and Driving License
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (5) Check In/Out Voucher
- (6) GIA search

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** May 5, 2020 12:34 PM  
**To:** JIAEN.J@GMAIL.COM  
**Cc:** Vic (LKKAuto)  
**Subject:** ACCIDENT INVOLVING SHD 1020U AND SLS 6950B ON 15/10/2019

**Our ref: CC3/CTI19018376/K1ha3**

05 MAY 2020

Dear Sir/Madam,

### **ACCIDENT INVOLVING SHD 1020U AND SLS 6950B ON 15/10/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHD 1020U against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**WITHOUT PREJUDICE**

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

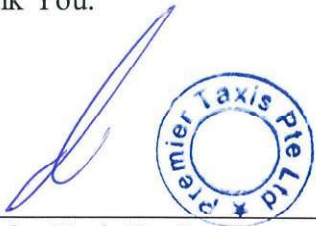
Attn: **The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1020U AND SLS6950B ALONG KAMPONG KAPOR ROAD ON 15.10.2019**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1020U**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.

A handwritten signature in blue ink is positioned to the left of a circular blue ink stamp. The stamp contains the text "Premier Taxis Pte Ltd" around its perimeter.

Premier Taxis Pte Ltd  
Authorized Signatory

Date 29.06.2020

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN30104019000 Claim No : SNM19D204934-SLS6950B-THP  
Claimant : PREMIER TAXIS PTE LTD  
Amount : S\$ 1,051.71  
SINGAPORE DOLLARS ONE THOUSAND FIFTY ONE AND SEVENTY ONE  
CENTS Only

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 1020U  
Insured Vehicle No. : SLS 6950B

Date of Loss : 15/10/2019  
Place of Accident : ROADSIDE CARPARK LOT ALONG KAMPONG KAPOR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE JIA EN  
Driver Name : LEE JIA EN

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|                                                              |       |          |
|--------------------------------------------------------------|-------|----------|
| (1) General Damages                                          | S\$   |          |
| (2) Cost of Repair/Excess                                    | S\$   | 599.20   |
| (3) Loss of Use/Rental/Earning                               | S\$   | 450.51   |
| (4) GIA/Police Reports/<br>Investigation Results/Search Fees | S\$   | 2.00     |
| (5) Medical Reports/Expenses                                 | S\$   |          |
| (6) Survey Fees/P.T. Fees                                    | S\$   |          |
| (7) Cost including Disbursement                              | S\$   |          |
|                                                              | ===== |          |
| TOTAL . . . . .                                              | S\$   | 1,051.71 |
|                                                              | ===== |          |

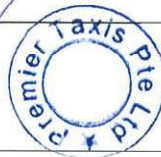
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Claimant Name : \_\_\_\_\_

NRIC No : 200304975H

Signature : \_\_\_\_\_

Date : 29.06.2020





PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

## TAX INVOICE

PREMIER TAXIS PTE LTD  
23 CHANGI SOUTH AVENUE 2 #03-02  
SINGAPORE 486443

DATE 18-Nov-2019  
PAGE 1 OF 1

| ITEM                                          | Description                                           | QTY | U.PRICE | AMOUNT    |
|-----------------------------------------------|-------------------------------------------------------|-----|---------|-----------|
|                                               | FINAL REPAIR BILL FOR KIA OPTIMA<br>REGN NO: SHD1020U |     |         | \$ 560.00 |
| TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR |                                                       |     |         | \$ 560.00 |
| GST @ 7%                                      |                                                       |     |         | \$ 39.20  |
| GRAND TOTAL                                   |                                                       |     |         | \$ 599.20 |



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



23 October 2019

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Liew Kam Lin of NRIC Number S0164664H is a registered driver of SHD1020U. Liew Kam Lin is paying daily rental rate of \$100.17 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian", written over a vertical line.

Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES / NO

VEH NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_

## CHECK IN / OUT VOUCHER

camera working

DRIVER'S NAME LEE KENG HAI (Relief)

NRIC S \_\_\_\_\_ HANDPHONE 98282022

TAXI REGN NO. SHD1020U MAKE / MODEL ko2

DATE IN 16/10/19 TIME IN 1320 DATE OUT 18/10/19 TIME OUT 1525

KILOMETRES IN 62537 FUEL IN E 1/4 1/2 3/4 F KILOMETRES OUT FUEL OUT E 1/4 1/2 3/4 F

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

Lee Keng Hai +

CHECK OUT

Lee Kam Lin +

DRIVER'S NAME

Lee +

DRIVER'S NAME

Lee Kam Lin +

DRIVER'S SIGNATURE / DATE / TIME

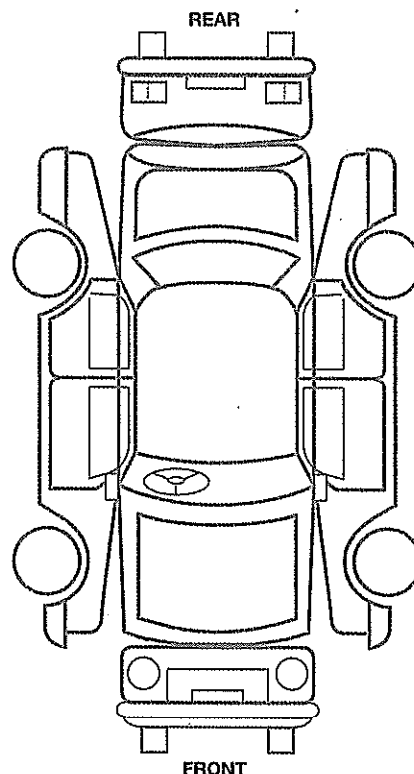
[Signature]

DRIVER'S SIGNATURE / DATE / TIME

[Signature]

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE

☐ SERVICING ☐ OTHERS:☐ T / BELT☐ AIRCON SYSTEM ☒ ACCIDENT: DATE / TIME of ACCIDENT:☐ TURBO☐ BRAKE SYSTEM☐ CLUTCH SYSTEM☐ BULB☐ UNDER CARRIAGE☐ CPF☐ BATTERY

15/10/19 1335

TP/V

DRIVER'S REMARKS

- HIRER - LIEW KAM LIN - 9858 8362

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-170832

Date of Request: 16/10/2019

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 16/10/2019  
Enquiry By VINCENT CHUA WEE AN  
TP Vehicle No. SLS6950B  
Accident Date 15/10/2019

**Enquiry Result**

| TP Vehicle No. | Insurer                                       | Period of Insurance   | Insurer Tel. No. |
|----------------|-----------------------------------------------|-----------------------|------------------|
| SLS6950B       | China Taiping Insurance (Singapore) Pte. Ltd. | 09/02/2019-08/02/2020 | 6389 6111        |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-170832

Date of Request: 16/10/2019

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 16/10/2019  
Enquiry By VINCENT CHUA WEE AN  
TP Vehicle No. SLS6950B  
Accident Date 15/10/2019

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Jasper Chua (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Saturday, 27 June 2020 3:47 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Jasper Chua (LKK Auto)  
**Subject:** RE: OUR REF: SNM19D204934-SLS6950B-THP - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1ba3q2 ) on 15.10.2019

Dear Chua,

Please proceed as per your proposal of \$1,051.71 .

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Wednesday, May 27, 2020 1:18 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM19D204934-SLS6950B-THP - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1ba3q2 ) on 15.10.2019

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit third party while parking.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows:

| TP CLAIMED                          |             | REVISED - TO OFFER           |
|-------------------------------------|-------------|------------------------------|
| Cost of Repair                      | \$ 1,581.46 | \$ 599.20                    |
| Loss of Rental (\$100.17 x 3 days)  | \$ 300.51   | \$ 300.51                    |
| Loss of Income (\$100.00 x 3 days ) | \$ 300.00   | \$ 150.00 (\$50.00 x 3 days) |

|                |                    |                    |
|----------------|--------------------|--------------------|
| GIA Search Fee | \$ 2.00            | \$ 2.00            |
| <b>TOTAL</b>   | <b>\$ 2,183.97</b> | <b>\$ 1,051.71</b> |

Breakdown of days is as follows:

|                     |               |
|---------------------|---------------|
| Recommended days    | 2 Days        |
| Weekends / Downtime | 1 Days        |
| <b>CLAIM DAYS</b>   | <b>3 Days</b> |

For your approval and/or further instruction please.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Tuesday, 28 April 2020 10:44 PM

**To:** Mei Kwan (LKKAuto); Irene Tay

**Cc:** Admin A; Vic (LKKAuto); Alfred Toh; Chee So Chow

**Subject:** RE: OUR REF: SNM19D204934-SLS6950B-THP - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1hb3) on 15.10.2019

Dear All,

Enclosed the GIA report.

Please note that officer in charge Irene Tay.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, April 28, 2020 7:15 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>