

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** May 27, 2020 1:18 PM  
**To:** Claims Dept of CTI  
**Cc:** Alfred Toh  
**Subject:** RE: OUR REF: SNM19D204934-SLS6950B-THP - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1ba3q2 ) on 15.10.2019  
**Attachments:** 1 LKK INSPECTION REPORT.PDF; 2 LKK ADJUSTMENT REPORT.PDF; 3 LKK INSPECTION PHOTOS.PDF; 4 LKK REINSPECTION PHOTOS.PDF; EMAIL\_TO\_OI.PDF; TP\_LOD.PDF

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit third party while parking.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 1,581.46	\$ 599.20
Loss of Rental (\$100.17 x 3 days)	\$ 300.51	\$ 300.51
Loss of Income (\$100.00 x 3 days )	\$ 300.00	\$ 150.00 (\$50.00 x 3 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 2,183.97</b>	<b>\$ 1,051.71</b>

Breakdown of days is as follows:

Recommended days	2 Days
Weekends / Downtime	1 Days
<b>CLAIM DAYS</b>	<b>3 Days</b>

For your approval and/or further instruction please.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Tuesday, 28 April 2020 10:44 PM

**To:** Mei Kwan (LKKAuto); Irene Tay

**Cc:** Admin A; Vic (LKKAuto); Alfred Toh; Chee So Chow

**Subject:** RE: OUR REF: SNM19D204934-SLS6950B-THP - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1hb3) on 15.10.2019

Dear All,

Enclosed the GIA report.

Please note that officer in charge Irene Tay.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, April 28, 2020 7:15 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM19D204934-SLS6950B-THP - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1hb3) on 15.10.2019

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 30 December 2019 10:01 AM  
**To:** Irene Tay; Alfred Toh; Chee So Chow  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: OUR REF: SNM19D204934-SLS6950B-THP - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1hb3) on 15.10.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Friday, 6 December 2019 9:47 AM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM19D204934-SLS6950B-THP - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1hb3) on 15.10.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Wednesday, 20 November 2019 9:38 AM

**To:** 'Irene Tay' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; 'Chee So Chow' <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D204934-SLS6950B-THP - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1hb3) on 15.10.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupei@lkkauto.com](mailto:shupei@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 8 November 2019 10:03 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM19D204934-SLS6950B-THP - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1hb3) on 15.10.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupei@lkkauto.com](mailto:shupei@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)

**Sent:** Thursday, 24 October 2019 11:12 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM19D204934-SLS6950B-THP - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1hb3) on 15.10.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 18 October 2019 10:14 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** OUR REF: SNM19D204934-SLS6950B-THP - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1hb3) on 15.10.2019

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, 17 October, 2019 5:17 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLS6950B (OI : CTI - TBA) and SHD1020U (TP : LKK REF - CC3/CTI19018376/K1hb3) on 15.10.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1020U at M/s Premier Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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