

INS. CASE OWNER:

Richard

CC 4 ASM  
/AXA1901

8267, kg

LKK:  
IDAC:

## ASSIGNMENT

Surveyor:

Kenneth

DOI:

17/10/19

Date / Time:

14/10/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SCB 8063D

Name of Insured:

YAN XUN MAKE

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A:

14/10/19

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

S9M022E/ 142603

Policy No.:

V01/44019834

Make / Model:

BMW

Place of Accident:

THOMSON RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SKS 6809P

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:WU  
122INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
20/12	Non-Reporting ltr (1st):	
24/12	Non-Reporting ltr (2nd):	
10/1	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	S\$	( days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	S\$	
Loss of Rental (LOR):	S\$	( days)
Loss of Use (LOU):	S\$	( \$ x days)
Loss of Income (LOI):	S\$	( \$ x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>		[Tick only one]
GIA/LTA Search	S\$	
Medical:	S\$	
Disbursement:	S\$	(e.g. Tow/ Independent)
Legal Cost	S\$	
Total:	S\$	Global Sum S\$:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	S\$	Name 1:
Payee 2: (Strike if N.A.)	S\$	Name 2:
Payee 3: (Strike if N.A.)	S\$	Name 3:

ASS. REQ. BY:

REF:

ASM (AxA)

# ASSIGNMENT

From:

Date:

17.10.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKS 6809P

at Workshop m/s

Wei Lee Motor

of

Block 9 Sin ming Industrial Estate #01-32

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

1.30p.m

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection

Bal. or Market Value:

B56k

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03 days

Res.: Yes or No

Lum Sum:

70 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

rup

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKS 6809P

Regn:

04, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Altis

C.C.

1598

Colour:

h. Gray

A/C:

Insured / Std / NI / NA

Sp. Reading

94460

T/Radio: Insured / Std / NI / NA

Eng/No:

MRO53REH104531156

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: Dun 205/55R16

R: Pir

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

4

mm

L/Bal.

9

mm

L/Bal.

4

mm

D.O.A

14/10/19

D.O.I

17/10/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

015151

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

1/5 \$210/- (Red: \$1832.79/377.)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Rep. Form:

Lump Sum / H.R. / C

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Other:

TOTAL

# 威利摩哆 WEI LEE MOTOR WORKS

BLOCK 9 SIN MING INDUSTRIAL ESTATE #01-32,  
SINGAPORE 575644.

TEL: 6456 9830 • FAX: 6458 0128 • EMAIL: welleemotorworks@gmail.com  
Business Regn No: 269436/00J

16, OCT 2019

AXA Insurance Pte Ltd  
143 Cecil Street #01-01 GB Building  
S 069542

Attn: Motor claim dept-3<sup>rd</sup> party claim  
Claiming against your insured vehicle no: SCE8063D  
Accident involving vehicle no: SKS6809P/SCE8063D  
DOA: 14/10/2019 AT Along Thomson Road

Dear officer incharge  
Re: Estimate cost of repair for vehicle no: SKS6809P  
To supply--

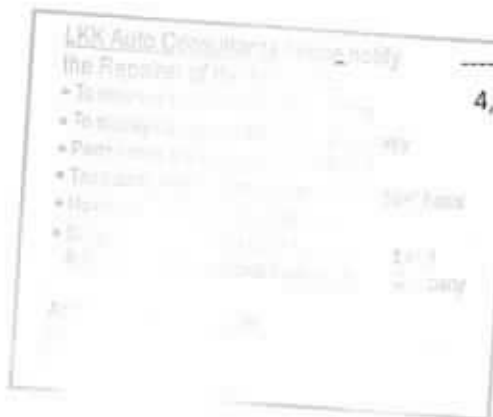
Description	Qty	Amount
Front bumper	1	Ben 458.10 ✓
Bumper retainer	1	Dr 82.33 ✓
Bumper clip		me 42.00 —
Headlamp	1	me 2,804.00 ✓
Foglamp cover	1	Ben 112.90 X
Foglamp	1	me 248.20 X
Fender, Rh	1	Ben 761.45 ✓
Fender cowl	1	Ben 163.40 X
Cowling clip		me 38.00 X
Parts		4,710.38
Parts less 25%		1,177.59
		3,532.79

To remove damaged parts and attachments.  
Repair/reshape dented areas  
Replace/align all parts into position.  
To spray paint

800.00  
600.00

400/  
400/

4,932.79



S 9m023TKMC/RA

Not Authorized  
L1 En 87  
Penny After Rain  
3 days

<<

Service Request Details

Claim  
S9M023TK

Reference  
None ✎

Loss Date  
October 14, 2019

Report Date  
Oct 15, 2019 12:00:00 AM

Request Date  
October 16, 2019

Due Date  
October 23, 2019

Vendor Name  
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss  
Third Party Vehicle Damage

Services  
Pending verification - Direct Settlement

P: Karen  
T: 202p.m  
V: Ous  
E: ✓

Actions

Next Step  
Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #  
SKS6809P



Model  
COROLLA ALTIS - 1.6

Service Address

---

...

Primary Contact/Insured

---

YANG XUN MARK  
45, MEI HWAN DRIVE, 568379, Singapore  
96939388  
MUTUAL1@SINGNET.COM.SG

Claim Handler

---

ANG Richard  
  
richard.angbs@axa.com.sg

Additional Instructions

4

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
----------	----------	---------	-----------	------------	---------	-------

---

New Message

## Summer Lee (LKK Auto)

---

**From:** karen Seah <weileemotorworks@gmail.com>  
**Sent:** Wednesday, 16 October, 2019 10:50 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** [EXTERNAL] TP survey for vehicle no: SKS6809P  
**Attachments:** doc03258920191016105007.pdf  
  
**Categories:** Namrata

Your insured vehicle no: SCE8063D  
Accident involving vehicle no: SKS6809P/SCE8063D  
DOA:14/10/2019 AT Along Thomson Road

Dear officer incharge  
I refer to the above,attached with the accident report,please arrange to survey the vehicle.

--

Best Regards,

Karen Seah

---

Wei Lee Motor Works  
Block 9 Sin Ming Industrial Estate  
#01-32 Singapore 575644  
Tel: 6456 9830  
Fax: 6458 0128  
Company registration: 269436/00J

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 20 December 2019 6:28 PM  
**To:** 'mutual1@singnet.com.sg'  
**Subject:** <STANDARD LETTER> OUR REF: CC4/ASM19018367/Kgb3 \*\*\* ACCIDENT INVOLVING SCE 8063D & SKS 6809P ON 14/10/2019 \*\*\*

20 DECEMBER 2019

**YAN XUN MARK**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19018367/Kgb3**

**YOUR REF : SCE 8063D**

**ACCIDENT INVOLVING SCE 8063D & SKS 6809P ALONG/AT THOMSON RD (IN FRONT OF UNITED SQUARE) ON 14/10/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **WEI LEE MOTOR WORKS** acting on behalf of the owner of SKS 6809P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- **COUNTER CLAIM STATUS AGAINST THIRD PARTY**
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,  
Cecilia Chong | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**Cecilia Chong (LKK Auto)**

---

**From:** karen Seah <weileemotorworks@gmail.com>  
**Sent:** Saturday, 21 December 2019 11:18 AM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** Re: YOUR REF: SKS 6809D (OUR REF: CC4/ASM19018367/Kgb3) \*\*\* ACCIDENT INVOLVING SCE 8063D & SKS 6809P ON 14/10/2019 \*\*\*

Accident involving vehicle no: SKS6809P/SCE8063D

Hi Cecilla

We have hand over the case to legal claim.

Thank you.

On Fri, Dec 20, 2019 at 6:31 PM Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Karen,

We refer to the above matter

The liability is unclear.

Kindly provide us a copy of video footage / accident scene photo / PIR to review the liability.

Attached is a copy of OI's report.

Thanks


"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19018367/Kga3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:RICHARD ANG		Date : 27-03-2020		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SCE 8063D	Veh. Inspected	SKS 6809P	
Policy No.	VA1/GA019834	Coverage (\$)	0.00	
Claim No.	S9M023TK	Excess (\$)	0.00	
Assign From		Assign Date	17/10/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA ALTIS.(A)	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	MR053REH104531156	Colour	METALLIC GREY	
Odometer	94460	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	DUNLOP	9 mm	
L/H Front Tyre	205/55 R16	DUNLOP	9 mm	
R/H Rear Tyre	205/55 R16	PIRELLI	4 mm	
L/H Rear Tyre	205/55 R16	PIRELLI	4 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	14/10/2019	Inspection Date	17/10/2019	
Survey held at	WEI LEE MOTOR WORKS BLOCK 9 SIN MING INDUSTRIAL ESTATE #01-32 SINGAPORE 575844.			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKS 6809P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER (CONSISTENT)	BUCKLED ✓	458.10	458.10
1	BUMPER RETAINER (CONSISTENT)	DISTORTED ✓	82.33	82.33
1	BUMPER CLIP (CONSISTENT)	NECESSARY ✓	42.00	42.00
1	HEADLAMP (CONSISTENT)	MTG CRACKED ✓	2,804.00	2,804.00
1	FOGLAMP COVER (CONSISTENT)	SERVICEABLE ✓	112.90	-
1	FOGLAMP (CONSISTENT)	SERVICEABLE ✓	248.20	-
1	FENDER ,RH (CONSISTENT)	BENT ✓	761.45	761.45
1	FENDER ,COWLING (CONSISTENT)	SERVICEABLE ✓	163.40	-
1	COWLING CLIP (CONSISTENT)	NOT NECESSARY ✓	38.00	-
	LESS 25% DISCOUNT		-1,177.60	-1,036.97
			3,532.78	3,110.91
<b>LABOUR</b>				
	TO REMOVE DAMAGED PARTS AND ATTACHMENTS.REPAIR /RESHAPE DENTED AREAS		800.00	400.00
	REPLACE/ALIGN ALL PARTS INTO POSITION.			
	TO SPRAY PAINT.		600.00	400.00
			1,400.00	800.00
<b>GRAND TOTAL</b>			<b>4,932.78</b>	<b>3,910.91</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>3,100.00</b>

Report Ref No. CC4/ASM19018367/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M023TK

Reference

CC4/ASM19018367/Kga3a2

Loss Date

14 October 2019

Report Date

15 Oct 2019 12:00:00 AM

Request Date

20 February 2020

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SX56809P

Make

TPVD TOYOTA

Model

COROLLA ALTIS - 1.6

Service Address

Primary Contact/Insured

YANG KUN MARIK

45, MEI HWAN DRIVE, 568379, Singapore

96939388

MUTUAL1@SINGNET.COM.SG

Claim Handler

TAN Wanhong

tan.wanhong@axa.com.sg

Actions

Next Step

Wait for Approver Invoice

Add Invoice

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type			Document SubType			
<div>+ Upload Documents</div>						
NAME		TYPE	SUB TYPE	AUTHOR		DATE UPLOADED
LKKInvoice1 (4).pdf		Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)		31 March 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKXInspection.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 LKXAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 LKX PHOTO - 2 .pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 LKX PHOTO.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 EMAIL FROM TP.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	24 December 2019
 TP-IA 6809.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
 SCHEDULED INS GIA.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	16 October 2019
 SKS6809P TP GIA .pdf	Reports & Statement	GIA Report	DHIWAR Namrata	16 October 2019
 TP PRI EMAIL FROM WORKSHOP.msg	Letters and Correspondence	Workshop	DHIWAR Namrata	16 October 2019
 TP PRI EMAIL FROM WORKSHOP.pdf	Letters and Correspondence	Workshop	DHIWAR Namrata	16 October 2019